

ASX Release Level 18, 275 Kent Street Sydney, NSW, 2000

# 7 May 2025

Westpac Banking Corporation US Interim Financial Results Announcement on Form 6-K (for the six months ended 31 March 2025, prepared for distribution in the United States)

Westpac Banking Corporation (**Westpac**) has filed with the US Securities and Exchange Commission a Form 6-K, which attaches Westpac's Interim Financial Results Announcement for the six months ended 31 March 2025, prepared specifically for distribution in the United States (**US Interim Financial Results Announcement**). This filing has been prepared to meet US securities law requirements and is necessary to update Westpac's US debt issuance programs.

As the US Interim Financial Results Announcement has been prepared to meet US requirements, its presentation differs in some limited respects from Westpac's 2025 Interim Financial Results, incorporating the requirements of Appendix 4D, lodged with the ASX on 5 May 2025.

A copy of the Form 6-K is attached for release to the market.

#### For further information:

Hayden Cooper Group Head of Media Relations 0402 393 619 Justin McCarthy
General Manager, Investor Relations
0422 800 321

This document has been authorised for release by Tim Hartin, Company Secretary.

### UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, DC 20549

## FORM 6-K

# REPORT OF FOREIGN PRIVATE ISSUER PURSUANT TO RULE 13a-16 OR 15d-16 UNDER THE SECURITIES EXCHANGE ACT OF 1934

May 6, 2025

## **Commission File Number 1-10167**

# WESTPAC BANKING CORPORATION (Translation of registrant's name into English)

# 275 KENT STREET, SYDNEY, NEW SOUTH WALES 2000, AUSTRALIA (Address of principal executive office)

Indicate	by check mark whether the	ne registrant files or wi	ll file annual reports under c	over of Form 20-F or Form 40-F.
	Form 20-F	×	Form 40-F	
Indicate by ch	heck mark if the registrant	is submitting the Forn	ո 6-K in paper as permitted I	by Regulation S-T Rule 101(b)(1):
Indicate by cl	heck mark if the registrar	nt is submitting the Fo	rm 6-K in paper as permitte	d by Regulation S-T Rule 101(b)(7):

# **Incorporation by Reference**

The information contained in Exhibit 1 to this Report on Form 6-K (excluding the "Independent auditor's review report to the members of Westpac Banking Corporation" on pages 111 and 112 of such Exhibit) and Exhibit 101 to this Report on Form 6-K shall be incorporated by reference in the prospectuses relating to the Registrant's securities contained in the Registrant's Registration Statements on Form F-3 (File Nos. 333-283007 and 333-283008), as such prospectuses may be amended or supplemented from time to time.

#### **Index to Exhibits**

Exhibit No.	Description
1	2025 Interim Financial Results – prepared for distribution in the United States of America
101.INS	Inline XBRL Instance Document
101.SCH	Inline XBRL Taxonomy Extension Schema Document
101.CAL	Inline XBRL Taxonomy Extension Calculation Linkbase Document
101.DEF	Inline XBRL Taxonomy Extension Definition Linkbase Document
101.LAB	Inline XBRL Taxonomy Extension Labels Linkbase Document
101.PRE	Inline XBRL Taxonomy Extension Presentation Linkbase Document
104	Cover Page Interactive Data File (formatted in inline XBRL and contained in Exhibit 101)

#### Disclosure regarding forward-looking statements

The information contained in this Report on Form 6-K contains statements that constitute "forward-looking statements" within the meaning of section 21E of the U.S. Securities Exchange Act of 1934.

Forward-looking statements are statements that are not historical facts. Forward-looking statements appear in a number of places in this Report and include statements regarding our current intent, belief or expectations with respect to our business and operations, macro and micro economic and market conditions, results of operations and financial condition and performance, capital adequacy and liquidity and risk management, including, without limitation, future loan loss provisions and financial support to certain borrowers, forecasted economic indicators and performance metric outcomes, indicative drivers, climate- and other sustainability-related statements, commitments, targets, projections and metrics, and other estimated and proxy data.

Words such as 'will', 'may', 'expect', 'intend', 'seek', 'would', 'should', 'could', 'continue', 'plan', 'estimate', 'anticipate', 'believe', 'probability', 'indicative', 'risk', 'aim', 'outlook', 'forecast', 'assumption', 'projection', 'target', 'goal', 'guidance', 'objective', 'ambition' or other similar words, are used to identify forward-looking statements. These statements reflect our current views on future events and are subject to change, certain known and unknown risks, uncertainties and assumptions and other factors which are, in many instances, beyond our control (and the control of our officers, employees, agents and advisors), and have been made based on management's and/or the Board's current expectations or beliefs concerning future developments and their potential effect upon Westpac.

Forward-looking statements may also be made, verbally or in writing, by members of Westpac's management or Board in connection with this Report. Such statements are subject to the same limitations, uncertainties, assumptions and disclaimers set out in this Report.

There can be no assurance that future developments or performance will align with our expectations or that the effect of future developments on us will be those anticipated. Actual results could differ materially from those we expect or which are expressed or implied in forward-looking statements, depending on various factors including, but not limited to, those described in the section titled 'Risk factors' in Westpac's 2025 Interim Financial Results on Form 6-K filed with the U.S. Securities and Exchange Commission. When relying on forward-looking statements to make decisions with respect to us, investors and others relying on information in this Report should carefully consider such factors and other uncertainties and events.

Except as required by law, we assume no obligation to revise or update any forward-looking statements in this Report, whether from new information, future events, conditions, or otherwise, after the date of this Report.

# **SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

WESTPAC BANKING CORPORATION (Registrant)

Date: May 6, 2025 By: <u>/s/ Esther Choi</u>

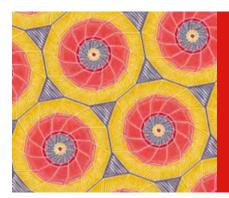
Esther Choi Tier One Attorney

# INTERIM FINANCIAL RESULTS

FOR THE SIX MONTHS ENDED 31 MARCH 2025

Incorporating the requirements of Appendix 4D Westpac Banking Corporation ABN 33 007 457 141





#### **Acknowledgement of Indigenous Peoples**

Westpac acknowledges the First Peoples of Australia. We recognise their ongoing role as Traditional Owners of the land and waters of this country and pay our respects to Elders, past and present. We extend our respect to Westpac's Aboriginal and Torres Strait Islander employees, partners and stakeholders and to the Indigenous Peoples in the other locations where we operate.

In Aotearoa (New Zealand) we also acknowledge tāngata whenua and the unique relationship that Indigenous Peoples share with all New Zealanders under Te Tiriti o Waitangi

# **Westpac's 2025 Interim Financial Results**

The information in this report relates to our First Half 2025 reporting period unless stated otherwise.

In this 2025 Interim Financial Results Announcement a reference to 'Westpac', 'WBC', 'Westpac Group', 'the Group', 'we', 'us' and 'our' are to Westpac Banking Corporation ABN 33 007 457 141 and its subsidiaries unless it clearly means just Westpac Banking Corporation.

For certain information about the basis of preparing the financial and non-financial information see Introduction (page iii).

In addition, this Results Announcement contains statements that constitute 'forward-looking statements' within the meaning of Section 21E of the US Securities Exchange Act of 1934. For an explanation of forward-looking statements and the risks, uncertainties and assumptions to which they are subject, see Introduction (page iii). Please consider those important disclaimers when reading the forward-looking statements in this Results Announcement.

Information contained in or accessible through the websites mentioned in this Results Announcement does not form part of this Results Announcement unless we specifically state that it is incorporated by reference and forms part of this Results Announcement. Information on those websites owned by Westpac is current as at the date of this Results Announcement. Except as required by law, we assume no obligation to revise or update those websites after the date of this Results Announcement. We are not in a position to verify information on websites owned and/or operated by third parties.

Westpac Banking Corporation ABN 33 007 457 141

# RESULTS ANNOUNCEMENT TO THE MARKET

#### Introduction

Our interim period refers to the six months ended 31 March 2025 (First Half 2025 or 1H25). Throughout this Interim Financial Results Announcement (Results Announcement), we also refer to the six months ended 31 March 2024 (First Half 2024, 1H24, or prior corresponding period), and the six months ended 30 September 2024 (Second Half 2024, 2H24, or prior period).

The selected financial information for First Half 2025, Second Half 2024 and First Half 2024 contained in this Results Announcement is based on the financial statements contained in the unaudited consolidated Interim Financial Report for Westpac Banking Corporation (Westpac) and its controlled entities (collectively referred to as 'the Group') for the six months ended 31 March 2025. The Interim Financial Report has been prepared and presented in accordance with Australian Accounting Standards (AAS) as they relate to interim financial reports. The Interim Financial Report also complies with International Financial Reporting Accounting Standards (IFRS) as issued by the International Accounting Standards Board (IASB) as they relate to interim financial reports.

This Results Announcement contains certain statements that constitute 'forward-looking statements'. For an explanation of forward-looking statements and the risks, uncertainties and assumptions to which they are subject, see Disclosure regarding forward-looking statements (page 114-115). Please consider those important disclaimers when reading the forward-looking statements in this Results Announcement.

In this Results Announcement references to 'Westpac', 'WBC', 'Westpac Group', 'the Group', 'we', 'us' and 'our' are to Westpac Banking Corporation and its controlled entities, unless it clearly means just Westpac Banking Corporation. Percentage (%) movements are shown as % unless otherwise stated. This applies to all the tables in this Results Announcement. Unless otherwise stated, average balances represents a daily average over the relevant half year.

All dollar values in this Results Announcement are in Australian dollars unless otherwise noted. References to 'dollars', 'dollar amounts', '\$', 'AUD' or 'A\$' are to Australian dollars, references to 'US\$', 'USD' or 'US dollars' are to United States dollars, references to 'NZ\$', 'NZD' or 'NZ dollars' are to New Zealand dollars and references to 'GBP' are to British Pound Sterling. Refer to Exchange Rates (page 121) for information regarding the rates of exchange between the Australian dollar and the US dollar applied by the Group as part of its operating activities for First Half 2025, Second Half 2024 and First Half 2024.

Information on terms, acronyms and calculations used in this Results Announcement are provided in the Glossary (pages 124-127) of the document.

#### Non-AAS financial measures

Westpac's statutory results are prepared in accordance with AAS and are also compliant with IFRS.

In assessing Westpac's performance and that of our operating segments, we use a number of financial measures, including amounts, measures and ratios that are presented on a non-AAS basis, as described below.

Non-AAS financial measures and ratios do not have standardised meanings under AAS. As such they are unlikely to be directly comparable to similar measures presented by other companies and should not be viewed in isolation from, or as a substitute for, the AAS results.

# **RESULTS ANNOUNCEMENT TO THE MARKET**

Our non-AAS measures fall within the following categories:

Measure/ratio	Description	Further information
Performance measures excluding the impact of Notable Items	The net interest income, non-interest income, operating expenses and segment reporting sections of this Results Announcement include performance measures that exclude Notable Items.	See pages 2-32, 35-51, and 121- 123.
	Notable Items are items that management believes are not reflective of Westpac's ongoing business performance. Details of Notable Items are included in Impact of Notable Items (page 9).	
	Performance measures which are adjusted for one or more of these items include:	
	Net interest income	
	<ul> <li>Non-interest income (including net fee income, net wealth management income, trading income and other income)</li> </ul>	
	Net operating income	
	<ul> <li>Operating expenses (including staff expenses, occupancy expenses, technology expenses and other expenses)</li> </ul>	
	Pre-provision profit	
	Net profit/(loss)	
	Net profit attributable to owners of WBC	
	Return on average ordinary equity	
	Return on average tangible equity	
	Management considers this information useful as these measures provide a view that reflects Westpac's ongoing business performance.	
Pre-provision profit	Pre-provision profit is net profit/(loss) excluding credit impairment (charges)/benefits and income tax (expense)/benefit.	See pages 7, 35-51 and 121-
	This is calculated as net interest income plus non-interest income less operating expenses. This includes (charges)/benefits relating to provisions and impairment other than from expected credit losses.	123.
	Management considers this information useful as this measure provides readers with a view of the operating performance of Westpac.	
Basic earnings per share (excluding Notable Items) and Diluted	Basic earnings per share (excluding Notable Items) is calculated as net profit attributable to owners of WBC (adjusted for RSP dividends) excluding Notable Items divided by the weighted average number of ordinary shares on issue during the period, adjusted for treasury shares.	See pages 8 and 121-123.
earnings per share (excluding Notable Items)	Diluted earnings per share is calculated by adjusting the basic earnings per share (excluding Notable Items) by assuming all dilutive potential ordinary shares are converted.	
·	Management considers this information useful as these measures provide a view of the basic and diluted earnings per share based on the ongoing operating performance of Westpac.	
Core net interest income and Core net interest	Core net interest income is calculated as net interest income excluding Notable Items, and Treasury and Markets income.	See pages 8 and 10-12.
margin (NIM)	Core NIM is calculated as core net interest income (annualised where applicable) divided by average interest earning assets.	
	Management considers this information useful as these measures provide a view of the underlying performance of Westpac's net interest income and margin, for lending, deposit and wholesale funding.	

# **RESULTS ANNOUNCEMENT TO THE MARKET**

Measure/ratio	Description	Further information
Dividend payout ratio (excluding Notable Items)	Calculated as ordinary dividend paid/declared on issued shares (net of Treasury shares) divided by the net profit attributable to owners of WBC (adjusted for RSP dividends) excluding Notable Items.	
	Management considers this information useful as it provides a view of the dividend payout ratio based on the ongoing operating performance of Westpac.	
Expense to income ratio (excluding Notable Items)	Calculated as operating expenses excluding Notable Items divided by net operating income excluding Notable Items.  Management considers this information useful as this measure provides a view of the efficiency of the ongoing operating performance of Westpac.	See pages 8, 18-20 and 121- 123.
Average tangible ordinary equity and Return on average tangible ordinary equity (ROTE)	Average tangible ordinary equity is calculated as average ordinary equity less average goodwill and other intangible assets (excluding capitalised software).  Return on average tangible ordinary equity is calculated as net profit attributable to owners of WBC adjusted for RSP dividends (annualised where applicable) divided by average tangible ordinary equity.  Management considers this information useful as these measures are commonly used as a performance measure by WBC, investors, analysts and others in assessing Westpac's application of equity.	See pages 8 and 121-123.

#### Presentation changes

Certain comparative information has also been revised where appropriate to conform to changes in presentation in the current period to enhance comparability.

# Contents

PERFORMANCE REVIEW	2
Group performance	3
Segment reporting	35
DIRECTORS' REPORT	52
<u>Directors' Report</u>	53
2025 INTERIM FINANCIAL REPORT	73
Notes to the consolidated financial statements	79
<u>Statutory statements</u>	110
OTHER INFORMATION	113
Other information	114
<u>Glossary</u>	124

# PERFORMANCE REVIEW

#### **GROUP PERFORMANCE**

Performance overview

Performance summary

Key financial information

**Impact of Notable Items** 

Review of earnings

Credit quality

Balance sheet and funding

Capital and dividends

Sustainability performance

#### **SEGMENT REPORTING**

Consumer

**Business & Wealth** 

Westpac Institutional Bank (WIB)

Westpac New Zealand

**Group Businesses** 

# Performance overview<sup>1</sup>

#### Financial highlights





1.1% 12.2% CET1 capital ratio



#### 1H25 results overview

Net profit of \$3,317 million decreased 9% on the prior period. Excluding Notable Items<sup>2</sup>, net profit decreased 4% to \$3,457 million. ROTE excluding Notable Items decreased 34 basis points to 11.1%.

A strategic tilt to business and institutional banking along with a focus on improving returns in consumer, supports our approach to balancing growth

The interim ordinary dividend was 76 cents per share. The payout ratio of 75% was at the top of our sustainable payout ratio range of 65% to 75%.

During First Half 2025, we continued to strengthen the Westpac franchise through an emphasis on customer service excellence.

- We added more features to our award-winning banking app and introduced new digital tools to help businesses manage cash flow and
- We continue to invest in market-leading scam prevention innovations, announcing SafeBlock which will allow customers to block new transactions and prevent potential financial loss:
- To support businesses, we improved access to working capital and introduced BizEdge, a platform for faster, simpler loan decisions. We are piloting a Business Lending Virtual Assistant powered by AI;
- For Institutional clients, we are investing in Westpac One to bring together real-time treasury management, FX, Trade and Lending with powerful data insights via cloud technology; and
- We continue to invest in our people and presence, increasing bankers across Business and WIB to drive growth in target sectors and segments. We also unveiled plans for new Regional Service Centres to support regional communities by bringing together retail and business banking

Transformation is key to unlocking benefits of scale and delivering exceptional customer and employee experiences. We are driving our transformation agenda through enterprise initiatives and UNITE, a business-led, technology-enabled simplification program.

- Of the 60 initiatives, 4 have completed and 41 are in progress. Achievements in the First Half 2025 included streamlining ID verification processes for new consumer customers and providing eligible mortgage holders with access to multiple offset accounts;
- We are extending the rollout of the single banker platform, Digital Banker, to benefit approximately 20,000 employees across Consumer and Business. This portal captures all customer interactions and needs, providing better insights and experiences for customers and bankers; and
- We are simplifying mortgages end-to-end by moving to one suite of mortgage products, processes and applications. This supports our strategic focus on fostering deeper customer relationships and improving the proprietary lending proportion.

Unless otherwise stated, all figures relate to the half year ended 31 March 2025, and are compared to figures for the half year ended 30 September 2024. Notable Items are discussed further in Impact of Notable Items (page 9). Excluding Notable Items.

Performance overview (Continued)

\$5.1 bn
Pre-provision profit, down 6% on 2H24

\$5.3<sub>bn</sub>

Pre-provision profit Ex Notable Items, down 2% on 2H24 1.88%

NIM, down 9bps on 2H24

1.80% Core NIM, down 3bps on 2H24

Pre-provision profit declined by 6% on the prior period. Excluding Notable Items, pre-provision profit decreased by 2% to \$5,295 million with net operating income stable and operating expenses up 3%.

- Net interest income decreased by 3% to \$9,351 million. Excluding Notable Items, net interest income of \$9,569 million was stable, reflecting
  the balancing of margin and volume growth, particularly in mortgages. The 3 basis points contraction in Core net interest margin (NIM) was
  offset by the 2% increase in average interest- earning assets.
- NIM was 1.88% and comprised:
  - Core NIM of 1.80%, which contracted by 3 basis points from tighter loan spreads due to lending competition along with narrower deposit spreads and a mix shift towards lower margin savings accounts. Higher earnings on hedged deposits and capital provided an offset;
  - Treasury and Markets income of 12 basis points, down 1 basis point; and
  - Notable Items related to economic hedges of term funding, reduced NIM by 4 basis points.
- Non-interest income increased 5% to \$1,442 million. Excluding Notable Items, non-interest income increased by 3% to \$1,424 million due to higher Markets income.
- Operating expenses increased 3% to \$5,698 million reflecting the expected step up in UNITE investment, salary and wage growth along with increased software amortisation. Cost Reset actions and seasonally lower spend across other investments provided a partial offset.
- Impairment charges of 6 basis points reflect our prudent lending practices and customer resilience across both households and businesses.

#### Strong balance sheet

We maintained strong financial foundations with capital, funding and liquidity ratios all above regulatory minimums.

#### Canital

The CET1 capital ratio declined by 25 basis points to 12.2%. This reflects the impact of:

- Net profit adding 74 basis points;
- Dividends subtracting 58 basis points;
- Higher Risk Weighted Assets (RWA) subtracting 31 basis points;
- Capital deductions and other items, including FX, adding 3 basis points; and
- On market share buyback of \$581 million subtracting 13 basis points.



#### **Funding and liquidity**

The March 2025 quarterly average liquidity coverage ratio (LCR) of 135% and the net stable funding ratio (NSFR) of 115% were both well above regulatory minimums.

The deposit to loan ratio increased to 84.5%, with deposit growth more than funding loan growth during the half.

The Group raised \$15 billion of new long term wholesale funding during the half.

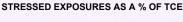


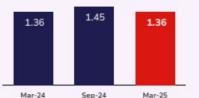
# Performance overview (Continued)

#### Credit quality sound

We remain appropriately provisioned with credit impairment provisions of \$5,072 million, \$1.7 billion above the expected losses of our base case economic scenario.

- Improvements in credit quality metrics reflect the decrease in 90+ day mortgage delinquencies and an improvement in individual customer circumstances. Stressed exposures to total committed exposures were 1.36%, a reduction of 9 basis points.
- Credit impairment provisions of \$5,072 million were stable with the reduction in CAPs offset by higher IAPs. The ratio of CAP to credit RWA was 1.26%, a decrease of 4 basis points.





#### Loans and customer deposits

Loans grew across all segments, increasing overall by 2%.

Growth in Australian housing loans, excluding RAMS, was 2%, or 0.9x APRA system<sup>1</sup>, mainly in owner occupied mortgages. Competition in the Australian mortgage market remains elevated.

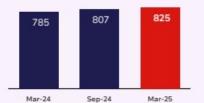
Australian business lending increased 5%. Growth in the Business segment was diversified with strong growth in our target sectors of agriculture, health and professional services, along with SME. There was strong loan growth in WIB as we deepened relationships with existing customers and pursued growth in lending to international customers

Customer deposits grew by 3%.

Household deposits growth of 1.0x APRA system demonstrates the health of our consumer franchise. Growth in Australian consumer savings accounts has been supported by our award winning Westpac App, which for the second consecutive year was ranked the #1 banking app<sup>2</sup>. The app offers essential everyday banking and money management tools

Deposit growth of 2% in New Zealand was mostly in savings accounts as customers preferred more flexibility.

# LOANS (\$BN)



#### **CUSTOMER DEPOSITS (\$BN)**



#### Shareholder returns

The decline in net profit resulted in a decrease in ROTE to 10.6%. Excluding Notable Items ROTE reduced by 34 basis points to 11.1% and earnings per ordinary share were 100.8 cents, down 3%.

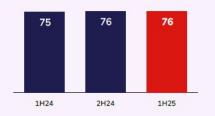
In the First Half 2025 we bought back \$0.6 billion worth of shares on market and shareholders will receive \$2.6 billion through a fully franked interim dividend. The interim dividend was 76 cents per share.

The payout ratio is 78% on a net profit basis and 75% excluding Notable Items.

The Dividend Reinvestment Plan (DRP) will apply to the interim dividend. No discount will be offered to shareholders who elect to participate in the DRP. Shares are expected to be purchased on market to satisfy the DRP.

Net tangible assets per ordinary share were up 1% at \$17.97.

# ORDINARY DIVIDEND PER ORDINARY SHARE (CENTS)



- 1. Growth multiple based on ADI System published by APRA in the Monthly ADI statistics.
- 2. The Forrester Digital Experience Review: Australian Mobile Banking Apps, Q3 2024.

## Performance overview (Continued)

#### Outlook

The Australian economy emerged from a prolonged per capita recession in the final quarter of 2024. Strong population growth partially masked a difficult period for many households and businesses. Economic growth is expected to recover from 1.2% in 2024 to 1.9% in 2025, with private demand likely to overtake the public sector as the primary driver of activity. Escalating trade and ongoing geopolitical tensions have created an increasingly uncertain outlook.

Households began to receive relief from cost of living pressures during 2024 as inflation eased and tax cuts were implemented. Following a rise in interest rates from 0.10% in November 2020 to 4.35% by November 2023, relief finally arrived late in the First Half 2025 when the RBA cut rates for the first time in almost five years. Housing credit growth recovered shortly after interest rates peaked. We expect housing credit growth of approximately 5% in 2025.

Australian business investment has been resilient given the requirement to expand the capacity of the economy to cater for a growing population, the energy transition and rising demand for technology and innovation. Cost pressures including skilled labour shortages and purchased services have eased, but remain a challenge. While private sector investment has slowed, total demand for credit has been resilient and is expected to grow by approximately 6% in 2025.

The New Zealand economy has emerged from a modest recession. The easing of financial conditions due to several interest rate cuts from 5.50% to 3.5%, combined with a recovery in soft commodity prices, is expected to support an improvement in economic activity during 2025.

The global economy appears set for a challenging period as global trade patterns and supply chains, formed across decades, are significantly disrupted. Fundamentals of the Australian and New Zealand economies suggest they are better placed than most countries to absorb potential shocks. Westpac's strong financial position is underpinned by surplus capital, stable funding, strong liquidity and credit provisioning. This provides flexibility to withstand geopolitical uncertainty and support customers.

#### **Priorities**

We are committed to delivering customer service excellence and realising our ambition to be our customers' #1 bank and partner through life

To achieve this and deliver long-term value for shareholders, we're investing in our people, strengthening risk practices and driving innovation and transformation. Our five priorities are:

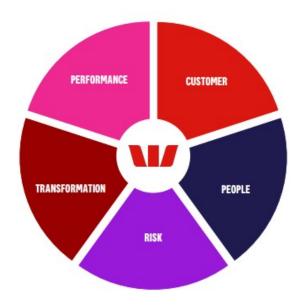
**Customer** - Striving to be #1 in customer service by adopting a "whole of bank to whole of customer" approach.

**People** - Investing in our people and fostering a culture of accountability and empowerment to create the best workplace.

**Risk** - Completing the CORE transition, safeguarding customers and applying risk management as a strategic advantage.

**Transformation -** Simplifying technology and adopting a "one best way" approach to enhance customer and employee satisfaction and operational efficiency.

**Performance** - Improving Return on Tangible Equity (ROTE) and cost to income ratio relative to peers, while strengthening our market position.



# **Performance summary**

	Half Year	Half Year	Half Year	% Mov't	t
	March	Sept	March	Mar 25	Mar 25
\$m	2025	2024	2024	- Sept 24	- Mar 24
Net interest income	9,351	9,626	9,127	(3)	2
Non-interest income	1,442	1,372	1,463	5	(1)
Net operating income	10,793	10,998	10,590	(2)	2
Operating expenses	(5,698)	(5,549)	(5,395)	3	6
Pre-provision profit	5,095	5,449	5,195	(6)	(2)
Impairment (charges)/benefits	(250)	(175)	(362)	43	(31)
Profit before income tax expense	4,845	5,274	4,833	(8)	-
Income tax expense	(1,520)	(1,626)	(1,491)	(7)	2
Profit after income tax expense	3,325	3,648	3,342	(9)	(1)
Profit attributable to non-controlling interests (NCI)	(8)	-	_	-	_
Net profit attributable to owners of WBC	3,317	3,648	3,342	(9)	(1)
Notable Items	(140)	41	(164)	large	(15)
	04.0=0/			F4 b	FO b
Effective tax rate  Performance summary excluding Notable Items	31.37%	30.83%	30.85%	54 bps	52 bps
	Half Year	Half Year	Half Year	% Mov'	
Performance summary excluding Notable Items	Half Year March	Half Year Sept	Half Year March	% Mov't	t Mar 25
Performance summary excluding Notable Items	Half Year March 2025	Half Year Sept 2024	Half Year March 2024	% Mov'	t Mar 25 - Mar 24
Performance summary excluding Notable Items	Half Year March 2025 9,569	Half Year Sept 2024 9,565	Half Year March 2024 9,351	% Mov' Mar 25 - Sept 24	Mar 25 - Mar 24
Performance summary excluding Notable Items  Sm  Net interest income Non-interest income	Half Year March 2025	Half Year Sept 2024	Half Year March 2024	% Mov't	Mar 25 - Mar 24 2 (3)
Performance summary excluding Notable Items  Sm  Net interest income	Half Year March 2025 9,569	Half Year Sept 2024 9,565	Half Year March 2024 9,351	% Mov' Mar 25 - Sept 24	Mar 25 - Mar 24
Performance summary excluding Notable Items  Sm  Net interest income Non-interest income Net operating income	Half Year March 2025 9,569 1,424	Half Year Sept 2024 9,565 1,382	Half Year March 2024 9,351 1,465	% Mov's Mar 25 - Sept 24 - 3	Mar 25 - Mar 24 2 (3)
Performance summary excluding Notable Items  Sm  Net interest income Non-interest income	Half Year March 2025 9,569 1,424 10,993	Half Year Sept 2024 9,565 1,382 10,947	Half Year March 2024 9,351 1,465 10,816	% Mov' Mar 25 - Sept 24 - - 3	Mar 25 - Mar 24 2 (3) 2
Performance summary excluding Notable Items  Sm  Net interest income Non-interest income Net operating income Operating expenses	Half Year March 2025 9,569 1,424 10,993 (5,698)	Half Year Sept 2024 9,565 1,382 10,947 (5,549)	Half Year March 2024 9,351 1,465 10,816 (5,395)	% Mov' Mar 25 - Sept 24 - 3 - 3	Mar 25 - Mar 24 2 (3) 2
Performance summary excluding Notable Items  Sm  Net interest income Non-interest income Net operating income Operating expenses Pre-provision profit Impairment (charges)/benefits	Half Year March 2025 9,569 1,424 10,993 (5,698) 5,295	Half Year Sept 2024 9,565 1,382 10,947 (5,549) 5,398	Half Year March 2024  9,351 1,465  10,816 (5,395) 5,421	% Mov't Mar 25 - Sept 24 - 3 - 3 (2)	Mar 25 - Mar 24 2 (3) 2 6 (2)
Performance summary excluding Notable Items  Sm  Net interest income Non-interest income Net operating income Operating expenses Pre-provision profit	Half Year March 2025  9,569 1,424  10,993 (5,698)  5,295 (250)	Half Year Sept 2024 9,565 1,382 10,947 (5,549) 5,398 (175)	Half Year March 2024  9,351 1,465  10,816 (5,395) 5,421 (362)	% Mov't Mar 25 - Sept 24 - 3 - 3 (2) 43	Mar 25 - Mar 24 2 (3) 2 6 (2)
Performance summary excluding Notable Items  Sm  Net interest income Non-interest income Operating income Operating expenses Pre-provision profit Impairment (charges)/benefits Profit before income tax expense Income tax expense	Half Year March 2025 9,569 1,424 10,993 (5,698) 5,295 (250)	Half Year Sept 2024 9,565 1,382 10,947 (5,549) 5,398 (175) 5,223	Half Year March 2024  9,351 1,465  10,816 (5,395) 5,421 (362) 5,059	% Mov* Mar 25 - Sept 24 - 3 - 3 (2) 43 (3)	Mar 25 - Mar 24 2 (3) 2 6 (2) (31)
Performance summary excluding Notable Items  Sm  Net interest income Non-interest income Net operating income Operating expenses Pre-provision profit Impairment (charges)/benefits Profit before income tax expense	Half Year March 2025 9,569 1,424 10,993 (5,698) 5,295 (250) 5,045 (1,580)	Half Year Sept 2024 9,565 1,382 10,947 (5,549) 5,398 (175) 5,223 (1,616)	Half Year March 2024  9,351 1,465  10,816 (5,395) 5,421 (362) 5,059 (1,553)	% Mov* Mar 25 - Sept 24 - 3 - 3 (2) 43 (3) (2)	Mar 25 - Mar 24  2 (3) 2 6 (2) (31) - 2

# **Key financial information**

	Half Year	Half Year	Half Year	% Mov	t
	March	Sept	March	Mar 25	Mar 25
	2025	2024	2024	- Sept 24	- Mar 24
Shareholder value					
Basic earnings per ordinary share (cents)	96.7	105.4	95.6	(8)	1
Basic earnings per ordinary share (ex Notable Items) (cents)	100.8	104.2	100.3	(3)	-
Diluted earnings per ordinary share (cents)	96.0	102.5	91.6	(6)	5
Diluted earnings per ordinary share (ex Notable Items) (cents)	99.8	101.4	95.8	(2)	4
Weighted average ordinary shares (millions)	3,428	3,457	3,494	(1)	(2)
Fully franked ordinary dividends per share (cents)	76	76	75	-	1
Fully franked special dividend per share (cents)	-	-	15	-	(100)
Dividend payout ratioa	78.39%	71.60%	77.83%	large	56 bps
Dividend payout ratio (ex Notable Items)a	75.22%	72.41%	74.19%	281 bps	103 bps
Return on average ordinary equity	9.42%	10.24%	9.30%	(82 bps)	12 bps
Return on average ordinary equity (ex Notable Items)	9.81%	10.13%	9.75%	(32 bps)	6 bps
Return on average tangible equity (ROTE)	10.63%	11.55%	10.48%	(92 bps)	15 bps
ROTE (ex Notable Items)	11.08%	11.42%	10.99%	(34 bps)	9 bps
Average ordinary equity (\$m)	70,584	71,145	71,841	(1)	(2)
Average tangible ordinary equity (\$m)	62,519	63,077	63,753	(1)	(2)
Average total equity (\$m)	70,928	71,214	71,884	-	(1)
Net tangible asset per ordinary share (\$)	17.97	17.75	17.82	1	1
Business performance					
Group	1.88%	1.97%	1.89%	(9 bps)	(1 bps)
Core NIM	1.80%	1.83%	1.80%	(3 bps)	-
Treasury & Markets impact on NIM	0.12%	0.13%	0.14%	(1 bps)	(2 bps)
Notable Items impact on NIM	(0.04%)	0.01%	(0.05%)	large	1 bps
Average interest earning assets (\$m)	996,701	975,402	964,708	2	3
Return on average assets	0.60%	0.68%	0.64%	(8 bps)	(4 bps)
Expense to income ratio	52.79%	50.45%	50.94%	234 bps	185 bps
Expense to income ratio (ex Notable Items)	51.83%	50.69%	49.88%	114 bps	195 bps
Full time equivalent employees (FTE)	35,969	35,240	35,348	2	2 133 bp3
Revenue per FTE (\$ '000's)	304	313	300	(3)	1
Capital, funding and liquidity					
Level 2 common equity Tier 1 capital ratio					
- Australian Prudential Regulation Authority (APRA)	12.24%	12.49%	12.55%	(25 bps)	(31 bps)
- Internationally comparable	18.22%	18.27%	18.55%	(5 bps)	(33 bps)
Credit RWA (\$m)b	353,233	351,724	344,633	-	2
Total risk weighted assets (RWA) (\$m)	449,495	437,430	444,417	3	1
Liquidity coverage ratio (LCR)	135%	133%	132%	255 bps	310 bps
Net stable funding ratio (NSFR)	115%	112%	114%	268 bps	125 bps
Deposit to loan ratio	84.48%	83.50%	82.94%	98 bps	154 bps
Credit quality and impairment charges					
Gross impaired exposures to gross loans	0.25%	0.24%	0.19%	1 bps	6 bps
Gross impaired exposures to gross ioans  Gross impaired exposures provisions to gross impaired exposures	40.88%	41.28%	46.60%	(40 bps)	large
Collectively assessed provisions to credit RWAb	126 bps	130 bps	136 bps	(40 bps) (4 bps)	(10 bps)
Total provisions to credit RWAb	144 bps	145 bps	149 bps	(4 bps) (1 bps)	(5 bps)
Total committed exposure (TCE) (\$bn)	1,288	1,252	1,240	(1 bps)	(5 bps)
Total stressed exposures as a % of TCE	1.36%	1.45%	1.36%		4
Total provisions to gross loans		63 bps		(9 bps)	(4 bps)
Mortgages 90+ day delinquencies	61 bps 0.83%	1.05%	65 bps 1.00%	(2 bps) (22 bps)	(4 bps) (17 bps)
Other consumer loans 90+ day delinquencies	1.26%	1.40%	1.40%	(22 bps) (14 bps)	(17 bps) (14 bps)
Impairment charges/(benefits) to average loans	6 bps	4 bps	9 bps	(14 bps) 2 bps	(3 bps)
Balance sheet (\$m)					
Loans	824,808	806,767	784,839	2	5
Total assets	1,098,893	1,077,544	1,052,661	2	4

a. Excludes the impact of the special dividend in First Half 2024.b. Comparatives have been revised to align with current period presentation.

# **Impact of Notable Items**

To assist in explaining our financial performance, we report Notable Items, which represent certain items that are not considered to be reflective of Westpac's ongoing business performance.

Notable Items broadly fall into the following categories:

- Unrealised fair value gains/(losses) on economic hedges that do not qualify for hedge accounting
- Net ineffectiveness on qualifying hedges
- Large items that are not reflective of the Group's ordinary operations. In individual reporting periods large items may include:
  - Provisions for remediation, litigation, fines and penalties
  - The impact of asset sales and revaluations
  - The write-down of assets (including goodwill and capitalised software)
  - Restructuring costs

In determining dividends, the impact of Notable Items is typically excluded.

The impact of Notable Items (post tax) in First Half 2025 was a reduction to net profit of \$140 million (Second Half 2024: \$41 million benefit; First Half 2024: \$164 million reduction) and was solely related to economic hedges and hedge ineffectiveness.

Details of Notable Items (post tax) impacting on the First Half 2025 result are:

Category	Net profit impact First Half 2025	Detail
Unrealised fair value gains and losses on economic hedges that do not qualify for hedge accounting	\$92 million reduction	The unrealised fair value gain/(loss) on hedges of accrual accounted term funding transactions for the period was \$92 million. This represents a timing difference for the statutory results but does not affect the Group's profits over the life of the hedges.
Net ineffectiveness on qualifying hedges	\$48 million reduction	The net ineffectiveness on qualifying hedges of \$48 million for the period arises from the fair value movement in these hedges which reverses over time and therefore does not affect the Group's profits over time.

For detailed explanations of Notable Items for Full Year 2024, refer to the 2024 Annual Report.

	Economic	Hedge	
\$m	hedges	ineffectiveness	Total
Half Year March 2025			
Net interest income	(149)	(69)	(218)
Non-interest income	18	-	18
Net operating income	(131)	(69)	(200)
Operating expenses	-	-	-
Pre-provision profit	(131)	(69)	(200)
Income tax (expense)/benefit and NCI	39	21	60
Net profit/(loss)	(92)	(48)	(140)
Half Year Sept 2024			
Net interest income	52	9	61
Non-interest income	(10)	-	(10)
Net operating income	42	9	51
Operating expenses	-	-	
Pre-provision profit	42	9	51
Income tax (expense)/benefit and NCI	(7)	(3)	(10)
Net profit/(loss)	35	6	41
Half Year March 2024			
Net interest income	(223)	(1)	(224)
Non-interest income	(2)	-	(2)
Net operating income	(225)	(1)	(226)
Operating expenses	-	-	-
Pre-provision profit	(225)	(1)	(226)
Income tax (expense)/benefit and NCI	62	<u> </u>	62
Net profit/(loss)	(163)	(1)	(164)

# **Review of earnings**

#### Net interest income

	Half Year	March Sept	Half Year March 2024	% Mov	't
				Mar 25 - Sept 24	Mar 25 - Mar 24
	2025	2024			
Net interest Income (\$m)					
Net interest income	9,351	9,626	9,127	(3)	2
Core net interest income	8,960	8,940	8,668	-	3
Notable Items	(218)	61	(224)	large	(3)
Treasurya	495	496	560	-	(12)
Markets	114	129	123	(12)	(7)
Average interest earning assets (\$m)					
Loans	755,530	739,728	725,592	2	4
Housing <sup>b</sup>	505,748	504,205	496,471	-	2
Personal	10,900	11,423	12,085	(5)	(10)
Business	238,882	224,100	217,036	7	10
Liquid assets	209,408	204,192	208,340	3	1
Other interest-earning assets	31,763	31,482	30,776	1	3
Average interest earning assets	996,701	975,402	964,708	2	3
NIM (%)					
NIM	1.88%	1.97%	1.89%	(9 bps)	(1 bps)
Core NIM	1.80%	1.83%	1.80%	(3 bps)	-
Treasury & Markets impact on NIM	0.12%	0.13%	0.14%	(1 bps)	(2 bps)
Notable Items impact on NIM	(0.04%)	0.01%	(0.05%)	large	1 bps

a. Treasury net interest income excludes capital benefit.

#### First Half 2025 - Second Half 2024

Net interest income decreased 3% to \$9,351 million. Key drivers included:

- Stable core net interest income of \$8,960 million, with balance sheet growth largely offset by a lower net interest margin;
- Treasury and Markets income, down 3% to \$609 million due to stable Treasury income and a 12% reduction in Markets income; and
- Notable Items reduced income by \$218 million compared to an increase of \$61 million in the prior period.

Average interest-earning assets increased by 2% to \$996.7 billion, including growth of 7% in business loans and a 3% increase in liquid assets. This was partially offset by the reduction in personal loans, the runoff of RAMS housing loans and the runoff and subsequent sale of the auto finance portfolio. Average housing loans were stable. Excluding RAMS, average housing loans were up 1%.

# First Half 2025 - First Half 2024

Net interest income increased 2% to \$9,351 million. Key drivers included:

- Higher core net interest income, up 3% to \$8,960 million due to balance sheet growth as net interest margin was flat;
- Treasury and Markets income, down 11% to \$609 million due to stronger Treasury performance in the prior corresponding period from interest
  rate positioning; and
- Notable Items reduced income by \$218 million compared to a reduction of \$224 million in the prior corresponding period.

Average interest-earning assets increased by 3% to \$996.7 billion. Growth in average loans of 4% reflects 10% growth in business loans and 2% growth in housing. This was partially offset by the reduction in personal loans, the runoff of RAMS housing loans and the runoff and subsequent sale of the auto finance portfolio. Average liquid assets increased by 1% while other interest-earning assets grew by 3% due to increased holdings of trading securities, to facilitate client activity.

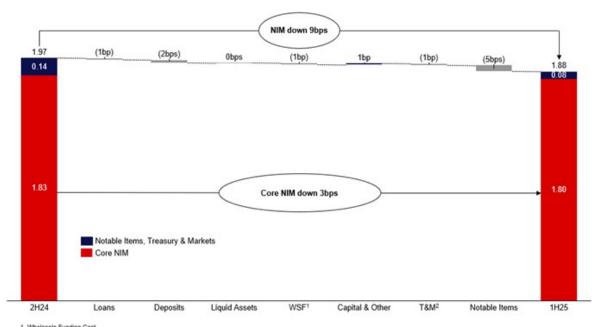
b. Net of average mortgage offset balances.

# **Review of earnings (Continued)**

#### Net interest margin

First Half 2025 - Second Half 2024

# Net interest margin movement (%) First Half 2025 – Second Half 2024



Wholesale Funding Cost.
 Treasury & Markets contribution

The NIM decreased by 9 basis points to 1.88%. NIM comprised:

- Core NIM of 1.80%, down 3 basis points with key drivers described below;
- Treasury and Markets contribution of 12 basis points, down 1 basis point due to a reduction in Markets income; and
- Notable items from unrealised revaluations on economic hedges of term funding detracted 4 basis points, compared to a benefit of 1 basis point
  in the prior period.

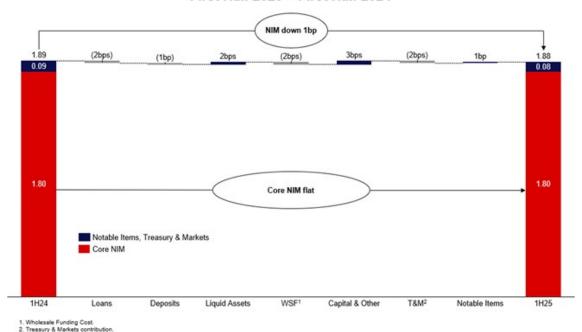
The 3 basis point decrease in Core NIM was driven by:

- Loan interest spread: 1 basis point decrease including narrower spreads in business, institutional and Australian mortgage lending due to
  competition. Higher spreads on mortgage lending in New Zealand and switching from low spread fixed rate mortgages to higher spread variable
  rate mortgages in Australia provided a benefit;
- Deposit interest spread: 2 basis points decrease reflects narrower spreads and a mix shift towards lower margin savings accounts. Earnings on hedged deposits were higher;
- Wholesale funding: 1 basis point decrease from the impact of higher funding costs, with final Term Funding Facility (TFF) drawdowns maturing in 2H24; and
- Capital and Other: 1 basis point increase. This includes higher earnings on hedged capital balances, which was partly offset by lower returns on unhedged capital from reduced balances and the non-repeat of a 1 basis point remediation provision release in the prior period.

**Review of earnings (Continued)** 

First Half 2025 - First Half 2024

# Net interest margin movement (%) First Half 2025 – First Half 2024



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The NIM decreased by 1 basis points to 1.88%. Group NIM comprised:

- Core NIM of 1.80%, was stable with key drivers described below;
- Treasury and Markets impact of 12 basis points, down 2 basis points primarily due to higher contribution from Treasury in the prior corresponding period; and
- Notable items from unrealised fair value revaluations on economic hedges of term funding detracted 4 basis points, compared to 5 basis points in the prior corresponding period.

The stable Core NIM was driven by:

- Loan interest spread: 2 basis points decrease including narrower spreads in business, institutional and Australian mortgage lending due to
  competition. Higher spreads on mortgage lending in New Zealand and switching from low spread fixed rate mortgages to higher spread variable
  rate mortgages in Australia provided a benefit;
- Deposit interest spread: 1 basis point decrease reflects narrower spreads and a mix shift towards lower margin savings accounts. Earnings on hedged deposits were higher;
- Liquid Assets: 2 basis point increase as average liquid assets increased less than average lending assets;
- Wholesale funding: 2 basis point decrease as spreads on new term wholesale funding were higher than the spreads on maturing facilities, which included TFF maturities; and
- Capital and Other: 3 basis point increase with higher earnings on hedged capital balances partly offset by lower returns on unhedged capital from reduced balances.

# **Review of earnings (Continued)**

#### Loans

	As at	As at	As at	% Mov'	t
\$m	31 March 2025	30 Sept 2024	31 March 2024	Mar 25 - Sept 24	Mar 25 - Mar 24
Australia	720,195	704,907	685,810	2	5
Housing	484,582	473,435	461,743	2	5
RAMS (in runoff)	25,600	29,836	33,315	(14)	(23)
Personal	9,365	9,403	9,707	-	(4)
Business	204,642	194,138	181,985	5	12
Auto financea	-	2,116	3,054	(100)	(100)
Provisions	(3,994)	(4,021)	(3,994)	(1)	-
New Zealand (A\$)	94,187	94,137	92,887	-	1
New Zealand (NZ\$)	103,614	102,463	101,175	1	2
Housing	69,515	68,011	67,378	2	3
Personal	1,175	1,151	1,178	2	-
Business	33,457	33,802	33,143	(1)	1
Provisions	(533)	(501)	(524)	6	2
Other overseas (A\$)	10,426	7,723	6,142	35	70
Total loans	824,808	806,767	784,839	2	5

a. Portfolio was sold in March 2025. Balances included personal and business auto finance loans.

#### First Half 2025 - Second Half 2024

Loans increased by 2% to \$824.8 billion and comprised the following movements:

- Growth in Australian housing loans, excluding RAMS, of 2% or 0.9x APRA system to \$484.6 billion, mainly in variable rate owner occupied
  mortgages. New lending with a loan to value ratio of under 80% increased by 2 percentage points to 83% as we targeted growth in this
  segment;
- RAMS housing loans were down 14% to \$25.6 billion as the portfolio is closed to new business;
- · Australian personal lending was flat;
- Growth in Australian business lending of 5% to \$204.6 billion. WIB lending balances were up with growth in energy, infrastructure and
  institutional property sectors. Business segment growth was diversified, with our target sectors of health, professional services and agriculture
  performing well;
- Completion of the sale of the auto finance portfolio in March 2025 reduced lending by \$2.1 billion;
- Growth in New Zealand lending of 1% to NZ\$103.6 billion with growth in owner occupied mortgages; and
- Growth in other overseas loan balances of 35% to \$10.4 billion. This reflected growth in lending to US and Asian customers who have a nexus
  to Australia or New Zealand.

#### First Half 2025 - First Half 2024

Loans increased by 5% to \$824.8 billion and comprised the following movements:

- Growth in Australian housing loans, excluding RAMS, of 5% or 0.9x APRA system to \$484.6 billion, mainly in variable rate owner occupied mortgages:
- RAMS housing loans were down 23% to \$25.6 billion as the portfolio is closed to new business;
- Australian personal lending was down 4% to \$9.4 billion due to higher pay down and subdued new lending;
- Growth in Australian business lending of 12% to \$204.6 billion. Growth in WIB lending balances reflected activity in the energy, infrastructure, institutional property and industrials sectors. Business segment growth was diversified, with our target sectors of health, professional services and agriculture performing well;
- Runoff from the wind down and subsequent sale of the auto finance portfolio in March 2025 reduced lending by \$3.1 billion;
- Growth in New Zealand lending of 2% to NZ\$103.6 billion with growth in owner occupied mortgages; and
- Growth in other overseas loan balances of 70% to \$10.4 billion. This reflected growth in lending to US and Asian customers who have a nexus to Australia or New Zealand.

# **Review of earnings (Continued)**

#### Deposits and other borrowings

	As at	As at	As at	% Mov	't
	31 March	30 Sept	31 March	Mar 25	Mar 25
\$m	2025	2024	2024	- Sept 24	- Mar 24
Customer deposits					
Australia	614,458	593,795	570,488	3	8
Transactions	113,433	110,393	114,120	3	(1)
Savings	209,035	197,415	186,945	6	12
Term	158,944	157,282	148,110	1	7
Non-interest bearing	133,046	128,705	121,313	3	10
New Zealand (A\$)	73,586	73,201	72,378	1	2
New Zealand (NZ\$)	80,950	79,676	78,837	2	3
Transactions	9,412	9,595	9,133	(2)	3
Savings	20,674	19,433	20,103	6	3
Term	38,836	39,451	37,685	(2)	3
Non-interest bearing	12,028	11,197	11,916	7	1
Other overseas (A\$)	8,718	6,619	8,080	32	8
Total customer deposits	696,762	673,615	650,946	3	7
Certificates of deposit	42,488	46,874	51,280	(9)	(17)
Australia	27,777	33,215	35,727	(16)	(22)
New Zealand (A\$)	1,887	1,711	2,414	10	(22)
Other overseas (A\$)	12,824	11,948	13,139	7	(2)
Total deposits and other borrowings	739,250	720,489	702,226	3	5

First Half 2025 - Second Half 2024

Customer deposits grew by 3% to \$696.8 billion and comprised the following movements:

- Australian deposits grew 3% to \$614.5 billion mainly from growth in savings and non-interest bearing accounts. The increase in savings deposits
  was predominantly in Consumer. Non-interest bearing deposits increased due to a rise in mortgage offset balances of 7% to \$68.0 billion;
- New Zealand deposits increased 2% to NZ\$80.9 billion, primarily in savings accounts as customers elected to maintain some flexibility given the
  uncertain economic and interest rate environment; and
- Other overseas deposits were up 32% to \$8.7 billion, primarily in WIB due to higher offshore term deposits.

The deposit to loan ratio of 84.5% was higher than 30 September 2024, with deposit growth exceeding loan growth during the period.

### First Half 2025 - First Half 2024

Customer deposits grew by 7% to \$696.8 billion. Growth comprised the following movements:

- Australian deposits were up 8% to \$614.5 billion with growth in savings, non-interest bearing and term deposits. The increase in savings
  deposits was predominantly in Consumer, and term deposit growth was primarily in WIB. Non-interest bearing deposits were up due to an
  increase in mortgage offset balances of 13% to \$68.0 billion;
- New Zealand deposits increased 3% to NZ\$80.9 billion with growth primarily in term deposits and savings accounts as customers preferences shifted to higher yielding accounts; and
- Other overseas deposits were up 8% to \$8.7 billion, primarily in WIB from higher offshore term deposits.

The deposit to loan ratio of 84.5% increased from 82.9% as at 31 March 2024, as deposit growth outpaced loan growth over the last 12 months.

# **Review of earnings (Continued)**

## Loan and deposits market share and system multiple metrics

	As at 31 March 2025	As at 30 Sept 2024	As at 31 March 2024
Market Share			
Australia			
ADI System (APRA)			
Housing credit	21%	21%	21%
Personal credit cards	22%	21%	21%
Business credita	16%	16%	15%
Household deposits	21%	21%	21%
Business deposits <sup>b</sup>	18%	18%	18%
New Zealand (Reserve Bank of New Zealand (RBNZ))c			
Consumer lending	18%	18%	18%
Business lending	16%	16%	16%
Deposits	17%	17%	18%
	Half Year	Half Year	Half Year
	Hait Year March		Haif Year March
	2025	Sept 2024	2024
System Multiples			
Australia			
ADI System (APRA)			
Housing credit	0.5	0.7	1.2
Personal credit cardsd	n/a	0.6	1.0
Business credita	1.4	1.7	0.4
Household deposits	1.0	1.1	1.1
Business deposits <sup>b,d</sup>	0.9	large	1.1
New Zealand (RBNZ)°		9-	
Consumer lending	0.9	0.4	1.3
Business lendingd	n/a	large	n/a
Deposits <sup>d</sup>	0.5	0.7	n/a

Westpac Group's business credit growth rate and multiples are based on ADI System published by APRA in the Monthly ADI statistics. Business credit includes loans with Non-Financial businesses, and Community service organisations across all segments. Comparatives may differ from previously reported values to reflect revisions in published system statistics.

Westpac Group's business deposit growth rate and multiples are based on ADI System published by APRA in the Monthly ADI statistics. Business deposits include deposits from Non-Financial businesses and Community service organisations across all segments.

New Zealand comprises New Zealand banking operations.

n/a indicates that system growth and/or Westpac growth was negative.

## **Review of earnings (Continued)**

#### Non-interest income

	Half Year	Half Year	Half Year	% Mov	t
	March	Sept	March	Mar 25	Mar 25
\$m	2025	2024	2024	- Sept 24	- Mar 24
Net fee income	840	830	842	1	-
Net wealth management income	239	223	218	7	10
Trading and other income	363	319	403	14	(10)
Total non-interest income	1,442	1,372	1,463	5	(1)
Non-interest income is composed of:					
	Half Year	Half Year	Half Year	% Mov	t
	March	Sept	March	Mar 25	Mar 25
\$m	2025	2024	2024	- Sept 24	- Mar 24
Non-interest income (Ex Notable Items)					
Net fee income	840	830	842	1	-
Net wealth management income	239	223	218	7	10
Trading and other income	345	329	405	5	(15)
Total non-interest income (Ex Notable Items)	1,424	1,382	1,465	3	(3)
Notable Items					
Trading and other income	18	(10)	(2)	large	large
Total non-interest income - Notable Items	18	(10)	(2)	large	large
Total non-interest income	1,442	1,372	1,463	5	(1)

First Half 2025 - Second Half 2024

Non-interest income increased by 5% to \$1,442 million. Excluding Notable Items, non-interest income was up 3% to \$1,424 million.

Net fee income increased by 1% to \$840 million. Key movements included:

- Higher institutional lending fees of \$19 million from increased underwriting activity and fee income from higher average lending balances;
- Higher cards income of \$17 million reflecting higher annual credit card and scheme fees;
- Lower New Zealand fees of NZ\$15 million, reflecting both lower card scheme and loan establishment fees; and
- Lower Australian merchants income of \$8 million, largely due to lower volumes.

**Net wealth management income** increased by 7% to \$239 million with higher funds under administration partly offset by platforms margin compression.

**Trading and other income increased** by 14% to \$363 million. Excluding Notable Items, trading and other income increased by 5% to \$345 million due to higher credit sales and risk management income, largely in foreign exchange (FX). This was partly offset by a negative derivative valuation adjustment (DVA) and the net loss on the sale of the auto finance portfolio of \$8 million.

First Half 2025 - First Half 2024

Non-interest income declined by 1% to \$1,442 million. Excluding Notable Items non-interest income decreased by 3% to \$1,424 million.

Net fee income of \$840 million was flat. Key movements included:

- Higher card fees of \$17 million from higher currency conversion fees reflecting increased international spend and higher annual card fees;
- Higher institutional lending fees of \$8 million, primarily from the impact of a larger loan book; and
- Lower Australian merchants income of \$24 million, primarily due to lower volumes.

**Net wealth management income** increased by 10% to \$239 million with lower remediation costs and higher funds under administration partly offset by platforms margin compression.

**Trading and other income** decreased by 10% to \$363 million. Excluding Notable Items, trading and other income decreased by 15% to \$345 million reflecting lower sales and risk management income, a reduction in DVA and the net loss on the sale of the auto finance portfolio.

# **Review of earnings (Continued)**

#### Markets related income<sup>1</sup>

	Half Year	Half Year	Half Year	% N	lov't
	March	Sept	March	Mar 25	Mar 25
\$m	2025	2024	2024	- Sept 24	- Mar 24
Net interest income	114	129	123	(12)	(7)
Non-interest income	336	310	367	8	(8)
Markets income	450	439	490	3	(8)
Sales and risk management income	469	435	502	8	(7)
Derivative valuation adjustmenta	(19)	4	(12)	large	58
Markets income	450	439	490	3	(8)

a. Includes the impact of credit valuation adjustment and funding value adjustment.

Markets income comprises sales and risk management revenue derived from the creation, pricing and distribution of risk management products to Westpac's customers. Dedicated relationship specialists provide product solutions to these customers to help manage their interest rate, foreign exchange, commodity, credit and structured products exposures.

First Half 2025 - Second Half 2024

Markets income increased by 3% to \$450 million.

Sales and risk management income increased by 8% to \$469 million. This was largely driven by higher FX trading income. DVA had a negative impact of \$19 million compared to a \$4 million positive contribution in the prior period.

First Half 2025 - First Half 2024

Markets income decreased by 8% to \$450 million.

Sales and risk management income decreased by 7% to \$469 million. This was driven by lower trading income in fixed income products partly offset by higher sales revenue.

DVA had a negative impact of \$19 million compared to a negative \$12 million impact in the prior corresponding period.

<sup>1.</sup> Markets income includes financial markets income derived by WIB, Business & Wealth and Westpac New Zealand.

# **Review of earnings (Continued)**

#### Operating expenses

	Half Year	Half Year	Half Year	% Mov	't
\$m	March	Sept	March	Mar 25 - Sept 24	Mar 25
	2025	2024	2024		- Mar 24
Staff expenses	(3,115)	(2,968)	(2,931)	5	6
Occupancy expenses	(318)	(348)	(352)	(9)	(10)
Technology expenses	(1,480)	(1,441)	(1,323)	3	12
Other expenses	(785)	(792)	(789)	(1)	(1)
Total operating expenses	(5,698)	(5,549)	(5,395)	3	6
Expense to income ratio (Ex Notable Items)	51.83%	50.69%	49.88%	114 bps	195 bps

#### Full Time Equivalent (FTE) employees

	As at	As at As at	As at As at As	As at	%	% Mov't	
	31 March	30 Sept	31 March	Mar 25	Mar 25		
Number of FTE	2025	2024	2024	- Sept 24	- Mar 24		
Permanent employees	34,168	33,583	33,395	2	2		
Temporary employees	1,801	1,657	1,953	9	(8)		
FTE	35,969	35,240	35,348	2	2		
Average FTE	35,522	35,171	35,337	1	1		

First Half 2025 - Second Half 2024

Total operating expenses increased 3% to \$5,698 million reflecting the step up in UNITE investment, salary and wage growth along with increased software amortisation. Cost Reset actions and seasonally lower spend across other investments provided a partial offset.

Staff expenses increased by 5% to \$3,115 million. Key movements included:

- Wages growth and the increase in the superannuation contribution rate to 11.5%;
- Higher average FTE which increased by 1% to support UNITE and the investment in bankers; and
- Benefits from Cost Reset actions.

Occupancy expenses decreased by 9% to \$318 million reflecting the reduction of the Group's corporate and branch footprint.

**Technology expenses** increased 3% to \$1,480 million due to increased costs related to UNITE and software amortisation following the completion of major projects. Seasonally lower spend across other investments provided a partial offset.

Other expenses decreased 1% to \$785 million due to lower litigation and remediation costs. Additional costs related to the closure of RAMS to new business were lower than Second Half 2024.

First Half 2025 - First Half 2024

Total operating expenses increased 6% to \$5,698 million. The increase reflects the step up in UNITE investment, salary and wage growth, higher costs of third party technology vendors along with increased software amortisation. Cost Reset actions and lower risk and regulatory investment spend provided a partial offset.

**Staff expenses** increased 6% to \$3,115 million. Key movements included:

- Wages growth and the increase in the superannuation contribution rate to 11.5%;
- Higher average FTE which increased by 1% to support UNITE and the investment in bankers; and
- Benefits from Cost Reset actions.

Occupancy expenses decreased by 10% to \$318 million. This reflects the reduction of the Group's Corporate and branch footprint.

**Technology expenses** increased 12% to \$1,480 million due to higher third-party vendor costs, step up in UNITE investment and increased software amortisation following the completion of major projects. Lower risk and regulatory investment spend provided a partial offset.

Other expenses decreased 1% or \$4 million to \$785 million.

# **Review of earnings (Continued)**

#### Investment spend

	Half Year	Half Year	Half Year	% Mov	t
\$m	March 2025	Sept 2024	March 2024	Mar 25 - Sept 24	Mar 25 - Mar 24
Expensed	521	578	414	(10)	26
Capitalised software, fixed assets and prepayments	327	442	322	(26)	2
Total	848	1,020	736	(17)	15
UNITE	251	114	33	120	large
Growth and productivity	244	339	211	(28)	16
Risk and regulatory	353	567	492	(38)	(28)
Total	848	1,020	736	(17)	15

Total investment spend of \$848 million was 15% higher than the prior corresponding period. The growth is primarily attributed to the increased investment in UNITE. Seasonality and the completion of risk and regulatory projects were the main factors in the 17% decline relative to the prior period.

Of the investment spend, 61% was expensed in the First Half 2025 compared to 57% in the prior period and 56% in the prior corresponding period of total spend. UNITE projects accounted for 29%, growth and productivity initiatives accounted for 29% and 42% was directed towards risk and regulatory activities.

**UNITE** investment spend increased to \$251 million with 77% expensed in the First Half 2025. Of the 60 initiatives, 4 have completed and 41 are in progress.

#### Key achievements:

- · Consolidated 20 Consumer identity verification processes to one;
- Introduced multiple offset accounts for all eligible home loan customers, providing customer greater choice and control over their finances; and
- · Consolidated two versions of Asia BankTrade into one best system, simplifying processes while reducing risk and complexity.

Spend in the period focused on prioritised initiatives, including:

- Mortgage simplification to a single suite of products, processes and applications;
- Consolidating deposit origination pathways for Cash and Transaction banking customers;
- Extending Digital Banker capabilities to all bankers;
- · Consolidating seven collections systems to one system; and
- Streamlining fraud operations from four workflow systems to one solution.

#### Growth & Productivity investments included:

- Continued development of BizEdge, the integrated business lending originations platform with the initial rollout to Westpac business bankers in March 2025:
- The Westpac One Core transaction banking platform achieved New Payments Platform (NPPA) certification, representing significant progress towards delivering real-time treasury management;
- Launch of a new digital invoice finance solution to help commercial customers manage their cashflow;
- New features in the Westpac App and enhancements to the Westpac New Zealand online banking app;
- Enhancing transactional banking and merchant service experience; and
- Continued development of Al platforms with the launch of Relationship Banker Assistant, FM Virtual Assistant and Financial Crime Coworkers.

#### Risk and Regulatory spend included:

- Compliance with the 2025 Banking Code of Practice (BCOP), providing additional protections for small business customers, guarantors, vulnerable customers and customers requiring additional support;
- Continuing to expand scam prevention capabilities to enhance customer protection;
- Upgraded the ageing core platform and migrated domestic high value payments to a new application with more advanced capabilities;
- Achieving ISO 20022 compliance for high value payments;
- Implementing changes to comply with Prudential Standard CPS 230, Operational Risk Management. The new standard requires entities to better manage operational risks and respond to business disruptions; and
- Continuing to enhance records management systems and processes.

# **Review of earnings (Continued)**

#### Capitalised software

	Half Year	Half Year	Half Year	% Mc	ov't
\$m	March 2025	Sept 2024	March 2024	Mar 25 - Sept 24	Mar 25 - Mar 24
Balance as at beginning of period	2,675	2,658	2,797	1	(4)
Total additions	347	463	329	(25)	5
Amortisation expense	(485)	(447)	(442)	9	10
Impairment expense	-	-	(19)	-	(100)
Foreign exchange movements	(5)	1	(7)	large	(29)
Balance as at end of period	2,532	2,675	2,658	(5)	(5)
Average amortisation period (years)	2.8	3.0	3.2	(0.2) years	(0.4) years

Capitalised software decreased by 5% on both the prior period and the prior corresponding period to \$2,532 million. The decrease reflects increased amortisation due to the completion of key projects such as One Banking Platform, Payments and investment to comply with RBNZ's outsourcing policy, BS11. Additions included ongoing investment in payment systems and UNITE. The average amortisation period reduced by 0.4 years to 2.8 years from First Half 2024 and by 0.2 years from Second Half 2024.

#### Credit impairment charges

	Half Year	Year Half Year	Half Year Half Year	Half Year Half Year Half Y	Half Year Half Year Half Ye		% Mo	ov't
	March	Sept	March	Mar 25	Mar 25			
\$m	2025	2024	2024	- Sept 24	- Mar 24			
Individually assessed provisions (IAPs)								
New IAPs	(251)	(210)	(213)	20	18			
Write-backs	89	63	30	41	197			
Recoveries	115	100	90	15	28			
Total IAPs, write-backs and recoveries	(47)	(47)	(93)	-	(49)			
Collectively assessed provisions (CAPs)								
Write-offs	(279)	(275)	(211)	1	32			
Other changes in CAPs	76	147	(58)	(48)	large			
Total CAPs	(203)	(128)	(269)	59	(25)			
Total credit impairment (charges)/benefits	(250)	(175)	(362)	43	(31)			
Impairment charges/(benefits) to average loans	6 bps	4 bps	9 bps	2 bps	(3 bps)			
Net write-offs to average gross loans	6 bps	6 bps	5 bps	-	1 bps			

#### First Half 2025 - Second Half 2024

The credit impairment charge of \$250 million remains historically low and represents 6 basis points of average loans, up from 4 basis points. An increase in the downside scenario weight was the predominant driver of the higher charge.

The CAP charge of \$203 million comprised write-offs of \$279 million partly offset by a benefit in other changes in CAP of \$76 million. The other changes in CAP were due to:

- A reduction in portfolio overlays of \$49 million from the release of the construction sector overlay and a reduction of the Australian mortgages overlay;
- A reduction from an improved outlook for commercial property prices and interest rates; and
- An increase in the downside scenario weight of 2.5% reflecting a rise in geopolitical instability including deterioration in international trading relationships.

The IAP charge of \$47 million comprised:

- New IAPs of \$251 million, mostly in the services and trade sectors;
- Recoveries of \$115 million, mostly in credit card and personal loan portfolios; and
- Write-backs of \$89 million.

#### First Half 2025 - First Half 2024

The credit impairment charge of \$250 million represents 6 basis points of average loans, down from 9 basis points. The reduction in the impairment charge was due to a 25% lower CAP charge and 49% lower IAP charge as credit quality metrics have improved.

# **Review of earnings (Continued)**

#### Income tax expense

First Half 2025 - Second Half 2024

The effective tax rate of 31.4% in First Half 2025 was higher than the Second Half 2024 effective tax rate of 30.8%. The increase was primarily due to prior period tax adjustments.

First Half 2025 - First Half 2024

The effective tax rate of 31.4% in First Half 2025 was higher than the effective tax rate of 30.9% in First Half 2024. The increase was primarily due to the impact of prior period tax adjustments and higher non-deductible expenses in First Half 2025.

The effective tax rate is above the Australian corporate tax rate of 30%, primarily due to the non-deductibility of distributions paid on hybrid capital instruments.

# **Credit quality**

## Credit quality key metrics

	As at		
	31 March	30 Sept	31 March
	2025	2024	2024
Stressed exposures by credit grade as a % of TCE:			
Impaired	0.16%	0.16%	0.12%
Non performing, 90+ days past due	0.37%	0.47%	0.46%
Non performing, less than 90 days past due	0.28%	0.23%	0.24%
Watchlist and substandard	0.55%	0.59%	0.54%
Total stressed exposures	1.36%	1.45%	1.36%
Gross impaired exposures to TCE for business and institutional:			
Business Australia	0.54%	0.65%	0.47%
Business New Zealand	0.31%	0.32%	0.38%
Institutional	0.07%	0.04%	0.03%
Mortgage 90+ day delinquencies:			
Group	0.83%	1.05%	1.00%
Australia	0.86%	1.12%	1.06%
New Zealand	0.54%	0.49%	0.47%
Other consumer loans 90+ day delinquencies:			
Group	1.26%	1.40%	1.40%
Australia	1.30%	1.47%	1.45%
New Zealand	0.95%	0.87%	0.96%
Other:			
Gross impaired exposures to gross loans	0.25%	0.24%	0.19%
Gross impaired exposure provisions to gross impaired exposures	40.88%	41.28%	46.60%
Total provisions to gross loans	61 bps	63 bps	65 bps
Collectively assessed provisions to credit risk weighted assets <sup>a</sup>	126 bps	130 bps	136 bps
Total provisions to credit risk weighted assets <sup>a</sup>	144 bps	145 bps	149 bps

a. Comparatives have been revised to align with current period presentation.

## **Credit quality (Continued)**

#### Movement in gross impaired exposures

	Half Year	Half Year	Half Year	% Mov	t
	March	Sept	March	Mar 25	Mar 25
\$m	2025	2024	2024	- Sept 24	- Mar 24
Balance as at beginning of period	1,955	1,500	1,302	30	50
New and increased - individually managed	418	417	284	-	47
Write-offs	(364)	(343)	(277)	6	31
Returned to performing or repaid	(128)	(166)	(122)	(23)	5
Portfolio managed - new/increased/returned/repaid	217	552	318	(61)	(32)
Exchange rate and other adjustments	-	(5)	(5)	(100)	(100)
Balance as at end of period	2,098	1,955	1,500	7	40

First Half 2025 - Second Half 2024

Stressed exposures as a percentage of total committed exposures decreased by 9 basis points to 1.36%.

The composition and drivers of stressed exposures were:

- Impaired exposures of 16 basis points: no change compared to 30 September 2024;
- Non-performing, 90+ days past due and not impaired exposures of 37 basis points: a 10 basis point reduction reflecting lower mortgage 90+ day delinquencies;
- Non-performing not 90 days past due and not impaired exposures of 28 basis points: a 5 basis point increase, reflecting a rise in mortgages
  categorised as non performing after exiting 90+ days past due;
- Watchlist and substandard exposures of 55 basis points: a 4 basis point reduction mostly within the mining and trade sectors.

Gross impaired exposures to gross loans were 1 basis point higher at 0.25%, with the reduction in impaired exposures in Australian business more than offset by an increase in WIB, mainly from one customer in the service sector. The provision coverage of the impaired portfolio was stable at 41%. Impaired exposures have an appropriate level of provision cover.

Portfolio segments First Half 2025 - Second Half 2024

Stressed exposures in WIB increased by 2 basis points to 0.78%, driven by higher watchlist exposures in the property sector. Impaired exposures remained low at 0.12% of TCE with the 7 basis point increase mostly within the services sector.

Australian business stressed exposures decreased by 25 basis points to 4.99% of TCE, driven by lower watchlist exposures in the property and trade sectors. Impaired exposures to TCE decreased 11 basis points to 0.54% with improvement in the services and agricultural sectors.

Australian mortgage 90+ day delinquencies decreased 26 basis points to 0.86% due to a reduction in hardship and a change to serviceability treatment.

Properties in possession were 176, a reduction of 25 compared to 30 September 2024 reflecting fewer properties being repossessed and a strong market resulted in faster inventory sales.

Australian other consumer 90+ day delinquencies decreased 17 basis points to 1.30% driven by the sale of the auto finance portfolio. Excluding the impact of the sale, other consumer 90+ day delinquencies increased by 7 basis points, mostly within the credit card portfolio.

In New Zealand, stressed exposure to TCE decreased by 10 basis points to 1.63%. This was mostly driven by a reduction in watchlist exposures in the mining sector.

New Zealand mortgage 90+ day delinquencies were up 5 basis points to 0.54%. Other consumer 90+ day delinquencies were 8 basis points higher at 0.95%. This reflects the lagged impact of high interest rates, inflation and weakening of the labour market.

# **Credit quality (Continued)**

Provisioning First Half 2025 – Second Half 2024

\$m	As at	As at	As at	% Mov	t
	31 March 2025	30 Sept 2024	31 March 2024	Mar 25 - Sept 24	Mar 25 - Mar 24
Provision for expected credit losses (ECL) on loans and credit commitments					
Collectively assessed provisions					
Modelled provision	4,321	4,369	4,400	(1)	(2)
Overlays	130	179	260	(27)	(50)
Total collectively assessed provisions	4,451	4,548	4,660	(2)	(4)
Individually assessed provisions	611	536	461	14	33
Total provision for ECL on loans and credit commitments	5,062	5,084	5,121	-	(1)
Provision for ECL on debt securities at amortised cost	4	6	8	(33)	(50)
Provision for ECL on debt securities at FVOCla	6	6	6		
Total provision for ECL	5,072	5,096	5,135	-	(1)

a. FVOCI represents fair value through other comprehensive income.

Total provisions of \$5,072 million were stable with the reduction in CAPs of \$97 million offset by higher IAPs.

The decrease in modelled CAPs of \$48 million was due to:

- Sale of the auto finance portfolio; and
- An improved outlook for commercial property prices and interest rates.

This was partly offset by a 2.5% increase in the downside scenario weight reflecting a rise in geopolitical instability, including deterioration in international trading relationships.

Overlays were \$49 million lower. Key movements included:

- Release of the construction sector overlay and a reduction of the Australian mortgages overlay as the expected risks did not materialise or are reflected in modelled outcomes.
- A new overlay to address risks for the accommodation and trade sectors in certain states.

The \$70 million overlay related to the impact of extreme weather events was reviewed following Tropical Cyclone Alfred and the Queensland floods and remained unchanged.

The increase in IAPs of \$75 million was mainly driven by one new IAP in the services sector.

	As at	As at	As at
	31 March	30 Sept	31 March
Scenario weightings (%)	2025	2024	2024
Upside	5.0	5.0	5.0
Base	50.0	52.5	52.5
Downside	45.0	42.5	42.5

# **Balance sheet and funding**

## Balance sheet

	As at	As at	As at	% Mov'	t
	31 March	30 Sept	31 March	Mar 25	Mar 25
\$m	2025	2024	2024	- Sept 24	- Mar 24
Assets					
Loans	824,808	806,767	784,839	2	5
Housing	573,711	566,081	557,263	1	3
Personal	10,440	11,238	11,951	(7)	(13)
Business	245,235	234,016	220,207	5	11
Provision for expected credit losses	(4,578)	(4,568)	(4,582)	-	-
Liquid assets	204,249	200,682	201,364	2	1
All other assets	69,836	70,095	66,458	-	5
Total assets	1,098,893	1,077,544	1,052,661	2	4
Liabilities					
Customer deposits	696,762	673,615	650,946	3	7
Transactions	123,096	119,944	123,354	3	-
Savings	228,929	216,256	206,391	6	11
Term	199,612	197,230	187,625	1	6
Non-interest bearing	145,125	140,185	133,576	4	9
Certificates of deposit	42,488	46,874	51,280	(9)	(17)
Debt issues	171,864	169,284	159,781	2	8
Term funding from central banks	2,740	2,777	12,507	(1)	(78)
Loan capital	40,703	37,883	37,280	7	9
All other liabilities	71,983	75,059	68,307	(4)	5
Total liabilities	1,026,540	1,005,492	980,101	2	5
Equity					
Total equity attributable to owners of WBC	72,015	71,705	72,522	-	(1)
Non-controlling interest	338	347	38	(3)	large
Total equity	72,353	72,052	72,560		

# **Balance sheet and funding (Continued)**

#### Funding and liquidity risk management

Liquidity risk is the risk that a bank will be unable to fund assets and meet obligations as they become due. This risk is inherent for all banks as intermediaries between depositors and borrowers. Westpac has a Liquidity Risk Management Framework which seeks to ensure we meet our cash flow obligations under a wide range of market conditions and scenarios, as well as meeting the requirements of the LCR and NSFR.

The Liquidity Risk Management Framework is approved by the Board and sets out the funding and liquidity risk appetite. It also determines the roles and responsibilities of key people managing funding and liquidity risk, risk reporting and control processes. In addition, it sets out the limits and targets used to manage Westpac's balance sheet, including wholesale funding limits, liquidity risk limits and stress testing.

A strong liquidity position and a conservative funding profile were maintained during the half, with strong growth in deposits and key ratios remaining well above regulatory requirements, which the Group believes is appropriate given the current market backdrop.

#### LCR

	Quarter	Quarter Quarter	Quarter	% Mov't	
	March	Sept	March	Mar 25	Mar 25
\$m	2025	2024	2024	- Sept 24	- Mar 24
High Quality Liquid Assets (HQLA)	182,824	172,722	181,530	6	1
Total LCR liquid assets	182,824	172,722	181,530	6	1
Cash outflows in a modelled 30-day APRA defined stressed scenario					_
Customer deposits	97,841	95,133	95,017	3	3
Wholesale funding	12,264	8,715	13,521	41	(9)
Other flows <sup>a</sup>	24,825	26,067	28,570	(5)	(13)
Total	134,930	129,915	137,108	4	(2)
LCR	135%	133%	132%	255 bps	310 bps

a. Other flows include credit and liquidity facilities, collateral outflows, inflows from customers and TFF maturities.

The LCR is designed to enhance banks' short-term resilience, by measuring the level of HQLA, as defined, held against its liquidity needs for a 30 calendar day period under a regulator-defined stress scenario.

The average LCR for the quarter ended 31 March 2025 was 135%, an increase of 255 basis points compared to the quarter ended 30 September 2024. The increase in liquid assets more than offset the impact of the modelled rise in net cash outflows. The ratio was well above the regulatory minimum of 100% throughout the First Half 2025 and provides flexibility during periods of market disruption.

The average HQLA held in the March 2025 quarter was \$183 billion, which provides approximately \$48 billion in HQLA above the 100% LCR minimum. The portfolio of HQLA provides a buffer against periods of liquidity stress, as well as meeting regulatory requirements. HQLA include cash, deposits with central banks, government and semi-government securities, and are recognised in the LCR calculation at market value.

Derivatives are used to hedge the interest rate risk of the liquid asset portfolio and reduce exposure to changes in fair value. Changes in the fair value of liquid assets are recognised in Other Comprehensive Income through the relevant equity reserve.

Westpac also has access to non-HQLA and other assets that are eligible for re-purchase with a central bank under certain conditions and provide a source of additional liquidity. These assets include private securities and self-originated AAA-rated mortgage-backed securities.

# **Balance sheet and funding (Continued)**

#### **NSFR**

	As at	As at As at	As at	% Mov't	
	31 March	30 Sept	31 March	Mar 25	Mar 25
\$m	2025	2024	2024	- Sept 24	- Mar 24
Available stable funding	767,463	736,202	720,483	4	7
Required stable funding	666,726	654,798	632,775	2	5
Net stable funding ratio	115%	112%	114%	268 bps	125 bps

The NSFR is designed to encourage banks' longer-term funding resilience. To comply, banks are required to maintain an NSFR of at least 100% at all times. The NSFR was 115% at 31 March 2025, well above the 100% minimum and above the Group's normal operating range. There has been little change to our liquidity risk or structural term profile.

The ratio was up from 112% at 30 September 2024. Available stable funding increased by \$31 billion due to growth in customer deposits. This was greater than the increase in required stable funding of \$12 billion from customer lending.

#### Funding

The composition and stability of the Group's funding is monitored to comply with its funding risk appetite and the regulatory requirements of both the LCR and NSFR. A conservative funding profile was maintained during the half with deposits providing the primary funding source for new lending growth, with wholesale market activities focussed on refinancing wholesale maturities and remaining responsive to balance sheet needs.

#### Funding by residual maturity

	As at 31 March 2025		As at 30 Sept 2024		As at 31 March 2024	
	\$m	Ratio %	\$m	Ratio %	\$m	Ratio %
Customer deposits	696,762	67.5	673,615	66.9	650,946	65.9
Wholesale funding						
Short term	82,066	7.9	82,590	8.2	80,289	8.1
Long term - less than or equal to one year residual maturity <sup>a</sup>	29,390	2.8	31,790	3.2	44,145	4.5
Long term - more than one year residual maturity <sup>a</sup>	145,480	14.2	140,458	13.9	133,895	13.5
Securitisation	6,502	0.6	5,539	0.6	6,097	0.7
Total wholesale funding	263,438	25.5	260,377	25.9	264,426	26.8
Equity <sup>b</sup>	72,131	7.0	72,052	7.2	72,407	7.3
Total funding	1,032,331	100.0	1,006,044	100.0	987,779	100.0

- a. Comparatives have been revised to align with current period presentation.
- b. Includes total share capital, share-based payment reserve and retained profits.

# **Balance sheet and funding (Continued)**

#### Long term wholesale funding

Long term funding with a residual maturity greater than 12 months made up 14.2% of total funding at 31 March 2025, up from 13.9% at 30 September 2024, due to movements in exchange rates. Funding from securitisation accounted for a further 0.6% of total funding.

In total, \$15.3 billion of long term wholesale funding was raised in the First Half 2025, including \$1.2 billion issued by Westpac New Zealand Limited. This compares to \$19.8 billion in First Half 2024. Growth in household deposits together with lower wholesale funding maturities reduced the bank's long-term wholesale funding needs in the First Half 2025.

New term issuance included senior unsecured bonds, RMBS and Tier 2 capital securities and was raised across a range of tenors and currencies.

#### Short term wholesale funding

Short term wholesale funding accounted for 7.9% of total funding at 31 March 2025, down from 8.2% in 30 September 2024. Long term funding where the residual maturity is less than one year, reduced to 2.8% at 31 March 2025, from 3.2% at 30 September 2024. The short term wholesale funding portfolio, including long-term funding with a residual maturity of less than one year, had a weighted average maturity of 157 days, up from 151 days at 30 September 2024.

#### Deposit to loan ratio

	As at 31 March 2025		As at 30 Sept 2024		As at 31 March 2024	
	\$m	Ratio %	\$m	Ratio %	\$m	Ratio %
Customer deposits	696,762		673,615		650,946	
Loans	824,808	84.48	806,767	83.50	784,839	82.94

#### Customer deposits

Customer deposits accounted for 67.5% of total funding at 31 March 2025, compared to 66.9% at 30 September 2024. Over First Half 2025, customer deposits increased by \$23.1 billion or 3%, providing the primary funding source for new lending. Loans grew by \$18.0 billion or 2% and this resulted in the deposit to loan ratio increasing to 84.5%, a new high for the Group.

#### Equity

Funding from equity made up 7.0% of total funding at 31 March 2025, compared to 7.2% at 30 September 2024. This reflects the impact of the on market share buyback conducted during First Half 2025.

# **GROUP PERFORMANCE**

## Capital and dividends

	As at 31 March 2025	As at	As at	% Mov	/'t
		30 Sept 2024	31 March 2024	Mar 25 - Sept 24	Mar 25 - Mar 24
Level 2 regulatory capital structure					
Common equity Tier 1 (CET1) capital after deductions (\$m)	55,007	54,648	55,764	1	(1)
Risk weighted assets (RWA) (\$m)	449,495	437,430	444,417	3	1
CET1 capital ratio	12.24%	12.49%	12.55%	(25 bps)	(31 bps)
Additional Tier 1 capital ratio	2.31%	2.33%	2.46%	(2 bps)	(15 bps)
Tier 1 capital ratio	14.55%	14.82%	15.01%	(27 bps)	(46 bps)
Tier 2 capital ratio	7.06%	6.56%	6.42%	50 bps	64 bps
Total regulatory capital ratio	21.61%	21.38%	21.43%	23 bps	18 bps
APRA leverage ratio	5.20%	5.30%	5.49%	(10 bps)	(29 bps)
Level 1 regulatory capital structure					
CET1 capital after deductions (\$m)	51,087	50,454	51,999	1	(2)
Risk weighted assets (\$m)	408,792	397,719	406,397	3	1
Level 1 CET1 capital ratio	12.50%	12.69%	12.80%	(19 bps)	(30 bps)

#### Capital management strategy

Westpac's capital management strategy is reviewed on an ongoing basis, including through an annual Internal Capital Adequacy Assessment Process (ICAAP). Key considerations include:

- Regulatory capital minimums together with the capital conservation buffer and countercyclical capital buffer comprise the Total CET1 Requirement. The Total CET1 Requirement for D-SIBs, including Westpac, is at least 10.25%1;
- Strategy, business mix and operations and contingency plans;
- Perspectives of external stakeholders including rating agencies as well as equity and debt investors; and
- A stress testing framework that tests our resilience under a range of adverse economic scenarios.

The Board has determined a target CET1 operating capital range of between 11.0% and 11.5%, in normal operating conditions.

#### APRA announcement to phase out Additional Tier 1 (AT1) capital as eligible bank capital

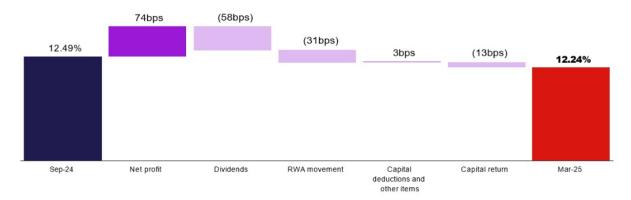
On 9 December 2024, APRA confirmed it will phase out AT1 capital instruments from the bank prudential framework. Under APRA's proposed approach, large internationally active banks such as Westpac will replace 1.5% AT1 capital with 1.25% Tier 2 capital and 0.25% CET1 capital which would see the total CET1 requirement, including regulatory buffers, increase from 10.25% to 10.50%.

APRA intends to finalise changes to relevant prudential standards before the end of 2025, with the updated framework to come into effect from 1 January 2027. In addition, from this date, existing AT1 capital instruments would be eligible to be included as Tier 2 capital, until their first scheduled call date. All existing AT1 capital instruments issued by an Australian bank would reach their first scheduled call date by 2032 at the latest.

<sup>1.</sup> Noting that APRA may apply higher CET1 requirements for an individual ADI.

## Capital and dividends (Continued)

## **LEVEL 2 CET1 CAPITAL RATIO MOVEMENT FOR FIRST HALF 2025**



The Level 2 CET1 capital ratio was 12.24% at 31 March 2025, 25 basis points lower than 30 September 2024. Key movements included:

- First Half 2025 net profit: 74 basis points increase;
- Payment of the 2024 final ordinary dividend: 58 basis points reduction;
- RWA movement: 31 basis points decrease mainly due to higher non-credit RWA;
- Capital deductions and other items: 3 basis points increase mainly due to a decrease in capitalised software and capitalised expenditure balances: and
- Capital return: 13 basis points reduction comprising approximately \$0.6 billion of on market share buybacks.

The Level 1 CET1 capital ratio was 12.50% at 31 March 2025, 19 basis points lower than 30 September 2024 with movements broadly in line with Level 2.

#### Tier 2

Westpac issued \$3.6 billion of Tier 2 capital instruments and redeemed \$2.4 billion over the half. The net impact of these transactions was an increase in the total regulatory capital ratio of approximately 25 basis points.

Domestic systemically important banks (D-SIBs), including Westpac, have a total capital requirement of 18.25% from 1 January 2026. Westpac's total regulatory capital ratio was 21.61% at 31 March 2025.

#### Leverage ratio

The leverage ratio represents the percentage of Tier 1 capital relative to the Exposure Measure<sup>1</sup>. At 31 March 2025, Westpac's leverage ratio was 5.20%, down 10 basis point from 30 September 2024. The ratio remains well above APRA's regulatory minimum requirement of 3.5%. The decrease in the leverage ratio is mainly due to an increase in total exposures of \$34.8 billion from higher lending.

#### Internationally comparable capital ratios

APRA's capital adequacy requirements are more conservative than those of the Basel Committee on Banking Supervision, leading to lower reported capital ratios when compared to international peers.

International comparable capital ratios have been calculated using the methodology outlined in the Australian Banking Association study released on 10 March 2023.

	As at	As at	As at	% Mov	"t
	31 March	30 Sept	31 March	Mar 25	Mar 25
%	2025	2024	2024	- Sept 24	- Mar 24
Internationally comparable capital ratios					
CET1 capital ratio	18.22%	18.27%	18.55%	(5 bps)	(33 bps)
Tier 1 capital ratio	21.31%	21.33%	21.83%	(2 bps)	(52 bps)
Total regulatory capital ratio	30.76%	29.93%	30.41%	83 bps	35 bps
Leverage ratio	5.66%	5.78%	5.95%	(12 bps)	(29 bps)

1. As defined under Attachment D of APS 110: Capital Adequacy.

# **GROUP PERFORMANCE**

## Capital and dividends (Continued)

#### Risk Weighted Assets (RWA)

	As at	As at	As at	% Mov't	
	31 March	30 Sept	31 March	Mar 25	Mar 25
\$m	2025	2024	2024	- Sept 24	- Mar 24
Credit risk:					
Corporate	30,140	25,976	25,269	16	19
Business lending	26,373	25,033	23,426	5	13
Property finance	31,612	32,196	30,386	(2)	4
Large corporate	20,471	21,035	20,558	(3)	-
Sovereign	2,173	2,047	1,919	6	13
Financial institution	15,174	13,694	13,088	11	16
Residential mortgages	116,954	116,228	115,918	1	1
Australian credit cards	3,523	3,565	3,789	(1)	(7)
Other retail	3,395	3,995	4,259	(15)	(20)
Small business	16,531	17,123	17,378	(3)	(5)
Specialised lending	4,588	3,695	3,276	24	40
Securitisation	8,010	7,821	7,317	2	9
Standardised	19,951	25,414	26,668	(21)	(25)
New Zealanda	48,345	48,142	46,490	-	4
Other assets	5,993	5,760	4,892	4	23
Total credit riskb	353,233	351,724	344,633	-	2
Market risk	8,478	9,555	11,251	(11)	(25)
Operational risk	48,521	48,196	54,934	1	(12)
Interest rate risk in the banking book (IRRBB)	39,263	27,955	33,599	40	17
Total risk weighted assets	449,495	437,430	444,417	3	1

a. Includes credit and securitisation exposures regulated under RBNZ prudential requirements.

Total RWA increased by 2.8% to \$449.5 billion over the half largely due to the increase in non-credit RWA.

Credit RWA increased by \$1.5 billion. Key movements included:

- A \$9.1 billion increase from higher lending primarily in corporate, business lending, property finance and residential mortgages;
- A \$0.3 billion increase from foreign currency translation impacts, predominantly the depreciation of the A\$ against the US\$;
- A \$4.1 billion decrease from data refinements mainly related to property finance and residential mortgages<sup>1</sup>;
- A \$2.0 billion decrease from counterparty credit risk and credit valuation adjustments;
- A \$1.1 billion decrease mainly due to improvements in residential mortgages delinquency rates; and
- A \$1.0 billion decrease from sale of the auto finance portfolio.

Non-credit RWA increased by \$10.6 billion. Key movements included:

- IRRBB RWA: \$11.3 billion increase from:
  - A \$13.2 billion increase in repricing and yield curve, basis and optionality risk primarily driven by a \$8.8 billion increase in RWA due to the Group's decision to extend the duration of its core non-rate sensitive (NRS) hedge from 4 years to 5 years<sup>2</sup> and underlying banking book positions; and
  - A \$1.9 billion decrease from lower interest rates resulting in a regulatory embedded gain of \$3.1 billion as at 31 March 2025 compared to \$1.3 billion gain as at 30 September 2024.
- Market RWA: \$1.1 billion decrease mainly from lower market risk exposures.
- 1. This includes a \$1 billion APRA RWA overlay pending rectification of the usage of a customer risk grade proxy on a small sub-set of non-retail exposures.
- Westpac is seeking approval from APRA for its revised NRS model to allow the approved profile to move to 5 years from 4 years which, subject to APRA's approval, would remove this capital. APRA is reviewing this model and is expected to respond after September 2025 as part of the implementation of the revisions to APS117.

Includes counterparty credit risk, credit valuation adjustment, securitisation exposures in the banking book and settlement risk. Comparatives have been revised to include RWAs relating to Other assets.

# Capital and dividends (Continued)

# Capital adequacy

\$m	As at 31 March 2025	As at 30 Sept 2024	As at 31 March 2024
Tier 1 capital			
CET1 capital			
Paid up ordinary capital	37,354	37.958	38,944
Treasury shares	(877)	(815)	(815)
Equity based remuneration	2,116	2,028	1,994
Foreign currency translation reserve	(385)	(471)	(332)
Accumulated other comprehensive income	(625)	(617)	(238)
·	3	8	38
Non-controlling interests - other Retained earnings	33,451	32,773	32.179
•	· ·	•	(399)
Less retained earnings in life and general insurance, funds management and securitisation entities	(387) 356	(357) 350	` '
Deferred fees			305
Total CET1 capital	71,006	70,857	71,676
Deductions from CET1 capital	(2.222)	/a.a=.\\	(
Goodwill	(8,066)	(8,071)	(8,050)
Deferred tax assets	(2,343)	(2,377)	(2,186)
Capitalised expenditure	(2,289)	(2,349)	(2,333)
Capitalised software	(2,527)	(2,668)	(2,658)
Investments in subsidiaries not consolidated for regulatory purposes	(175)	(154)	(136)
Regulatory expected downturn loss in excess of eligible provisions	-	-	-
Securitisation	(1)	(9)	(16)
Defined benefit superannuation fund surplus	(211)	(215)	(146)
Equity investments	(219)	(235)	(234)
Regulatory adjustments to fair value positions	(168)	(131)	(153)
Total deductions from CET1 capital	(15,999)	(16,209)	(15,912)
Total CET1 capital after deductions	55,007	54,648	55,764
Additional Tier 1 capital			
Basel III complying instruments	10,413	10,225	10,956
Total Additional Tier 1 capital	10,413	10,225	10,956
Deductions from Additional Tier 1 capital			
Holdings of own and other financial institutions Additional Tier 1 capital instruments	(26)	(30)	(26)
Total deductions from Additional Tier 1 capital	(26)	(30)	(26)
Net Additional Tier 1 regulatory capital	10,387	10,195	10,930
Net Tier 1 regulatory capital	65,394	64,843	66,694
Tier 2 capital	55,155	- 1,- 1-	,
Basel III complying instruments	31,531	28.293	28.067
Eligible general reserve for credit loss	729	770	896
Total Tier 2 capital	32.260	29.063	28,963
Deductions from Tier 2 capital	01,100	20,000	20,000
Holdings of own and other financial institutions Tier 2 capital instruments	(518)	(368)	(410)
		(368)	
Total deductions from Tier 2 capital	(518)	V/	(410)
Net Tier 2 regulatory capital	31,742	28,695	28,553
Total regulatory capital	97,136	93,538	95,247
Risk weighted assets	449,495	437,430	444,417
CET1 capital ratio	12.24%	12.49%	12.55%
Additional Tier 1 capital ratio	2.31%	2.33%	2.46%
Tier 1 capital ratio	14.55%	14.82%	15.01%
Tier 2 capital ratio	7.06%	6.56%	6.42%
Total regulatory capital ratio	21.61%	21.38%	21.43%

# **GROUP PERFORMANCE**

# **Capital and dividends (Continued)**

#### **Dividends**

	Half Year	Half Year	Half Year	% Mov	"t
	March 2025	Sept 2024	March 2024	Mar 25 - Sept 24	Mar 25 - Mar 24
Ordinary dividend - Interim (cents per share)	76	-	75	-	1
Ordinary dividend - Final (cents per share)	-	76	-	(100)	_
Total ordinary dividend (cents per share)	76	76	75	-	1
Special dividend (cents per share)	-	-	15	-	(100)
Ordinary dividend payout ratio	78.39%	71.60%	77.83%	large	56 bps
Ordinary dividend payout ratio (ex Notable Items)	75.22%	72.41%	74.19%	281 bps	103 bps
Adjusted franking credit balance (\$m)	3,522	3,504	3,321	1	6

The Board has determined to pay a fully franked 2025 interim ordinary dividend of 76 cents per share, to be paid on 27 June 2025 to shareholders on the register at the record date of 9 May 2025. The 2025 interim ordinary dividend represents a payout ratio of 78.39%.

In addition to being fully franked, the 2025 interim ordinary dividend will carry NZ\$0.06 in New Zealand imputation credits that may be used by New Zealand tax residents.

The Board has determined to satisfy the DRP for the 2025 interim ordinary dividend by arranging for the purchase of shares in the market by a third party. The market price used to determine the number of shares to be provided to DRP participants will be set over the 17 trading days commencing 14 May 2025 and will not include a discount.

# Sustainability performance

#### Westpac's sustainability approach

Our Sustainability Strategy is aligned to our Purpose and designed to create better futures for our people, customers, communities and the environment. It is guided by the UN Sustainable Development Goals and supported by a broad range of policies, procedures, and plans which are detailed on our website. It has six objectives: enhancing financial inclusion and equality; strengthening data security and protection; becoming a net-zero, climate resilient bank; becoming a nature positive bank; respecting and advancing human rights; and enabling diversity and inclusion.

Our sustainability disclosures are available on our website, of which most are updated and reported annually. Our Sustainability Index and Datasheet consolidates most of our sustainability metrics and outlines our alignment with key reporting initiatives including the Global Reporting Initiative, and initiatives led by the International Sustainability Standards Board.

#### First Half 2025 highlights

- Elevated the role of the newly appointed Chief Sustainability Officer to report directly to the CEO;
- Included sustainability and climate-related measures in the Group Short Term Variable Reward Scorecard for the CEO and certain Group Executives:
- Continued engagement via a Sustainability Market Update and a separate Sustainability Town Hall with approximately 4,800 employees participating:
- · Released our 2024 Modern Slavery Statement, outlining our actions to assess and address risks across our operations and supply chain;
- Completed a Human Rights Risk Assessment which reviewed salient human rights risks to help us mitigate possible impacts across our operations and supply chain;
- Launched a Safety by Design Toolkit, in collaboration with the Australian Banking Association (ABA), to support banks in designing products and services with safeguards aimed at mitigating financial harms such as hardship, loss or abuse;
- Launched Australia's first Social Tailored Deposit to help fund lending that seeks to improve specific social issues;
- Provided 278 disaster relief packages to support customers impacted by Ex-Tropical Cyclone Alfred;
- Published our 2024 Westpac New Zealand Climate Report, the first report under the mandatory Aotearoa New Zealand Climate Standards; and
- Released the Westpac New Zealand 2027 Sustainability Commitments which are focused on: supporting a low-emissions, climate-resilient, and
  nature positive future; enhancing financial inclusion and independence; and helping customers and local communities thrive.

#### Climate strategy

Our 2024 Climate Report outlines our ambition to become a net-zero, climate resilient bank, with three areas of focus.

## 1. Net-zero and climate resilience in our operations

In Full Year 2024 we achieved our 2030 target of a 76% reduction in scope 1 and 2 absolute emissions from our 2021 baseline, six years ahead of schedule. We also reached our objective of sourcing the equivalent of 100% of our direct operational Australian electricity demand from renewables, 12 months ahead of plan.

First Half 2025 highlights:

- Continued to source the equivalent of 100% of our direct electricity demand from renewables in Australia;
- Helped employees reduce their carbon footprint through the launch of two additional renewable electricity offers in partnership with Flow Power and Energy Australia;
- Sought to further reduce waste to landfill from our Victoria and New South Wales corporate sites through new collection services for soft plastics and other hard-to-recycle materials; and
- Retired carbon credits to offset our 2024 residual direct operational emissions as required under the Australian Government's Climate Active
  Carbon Neutral standard for Organisations. Certification for Australia for 2024 is pending. Maintained Toitū Net Carbon Zero certification for our
  New Zealand direct operations since 2019.

# **GROUP PERFORMANCE**

# **Sustainability performance (Continued)**

#### Progress on direct operational emissions and renewable energy targets

	First Half		Full Year 2021
	2025 (estimated)	Full Year 2024	baseline
Market-based direct operational Scope 1 and Scope 2 greenhouse gas (GHG) emissions <sup>a,b</sup> before carbon credits (tCO <sub>2</sub> -e)	3,703	8,565	62,360
Reduction to 2021 baseline (Half Year annualised) (%)	(88)	(86)	n/a
Share of Australian operational electricity demand sourced from renewables (% equivalent) <sup>b</sup>	100	100	n/a
Share of global operational electricity demand sourced from renewables (% equivalent, RE100) <sup>b</sup>	96	96	n/a

- a. For our scope 1 & 2 direct operational emissions we are using a market-based accounting method for emissions calculation. The 2021 baseline for this target was adjusted for COVID-19 pandemic and other impacts.
- Refer to our 2024 Sustainability Index and Datasheet for metric definition. For our Pacific Island businesses, Westpac surrendered additional large-scale generation certificates (LGCs) in the Australian market to achieve the equivalent of 100% renewable electricity sourced globally.

#### 2. Supporting customers' transition to net-zero and to build their climate resilience

We have 13 interim 2030 emission targets across all nine emissions-intensive sectors under our NZBA commitment, as detailed in our 2024 Climate Report.

First Half 2025 highlights:

- Continued to engage customers on their climate transition plans and refined our engagement approach, focusing more on climate opportunities
  and sharing insights;
- Completed ESG risk assessments for more than 5,000 Australian commercial banking customers (circa 3,800 since October 2024), and our 50 largest business customers in Fiji and PNG;
- Increased sustainable finance lending<sup>1</sup> to \$33.3 billion at 31 March 2025 (up 16% since September 2024);
- Increased sustainable bond facilitation by \$3.2 billion in First Half 2025 (up 20% since 30 September 2024), bringing total facilitation to \$19.1 billion since October 2021<sup>2</sup>; and
- Made progress on other sustainable products and services outside our Sustainable Finance Framework including providing 739 loans for EV/hybrid vehicles to Australian customers totalling \$31 million.

Green Tailored Deposits decreased to \$1.34 billion at 31 March 2025 (\$1.97 billion at 30 September 2024) as customers opted for shorter dated deposit products. These Deposits are not available for terms less than six months.

#### 3. Collaborate for impact on initiatives towards net-zero and climate resilience

We participated in a range of sustainability discussions and initiatives, including with ABA, ASIC, APRA, ASFI, New Zealand's FMA, NZBA and UNEP FI3.

- 1. Total committed exposure, or balance for mortgages, assessed as sustainable finance in accordance with our Sustainable Finance Framework at 31 March 2025.
- 2. Bond facilitation target and progress is measured as the cumulative sum of our proportionate share of qualifying bonds facilitated from 1 October 2021. Prior years are restated following data quality reviews which identified additional bonds not previously included.
- 3. The Australian Banking Association, the Australian Securities and Investments Commission, the Australian Prudential Regulation Authority, the Australian Sustainable Finance Institute, the New Zealand Financial Markets Authority, the Net-Zero Banking Alliance and the UN Environment Programme Finance Initiative.

For reporting purposes, Westpac identifies the impact of Notable Items on income and expenses and includes a subtotal titled "Pre-provision profit". Pre-provision profit represents profit before impairment charges and income tax expenses.

\$m	Consumer	Business & Wealth	Westpac Institutional Bank	Westpac New Zealand (A\$) <sup>a</sup>	Group Businesses	Group
Half Year March 2025						
Net interest income	3,852	2,697	1,177	1,236	607	9,569
Non-interest income	280	396	619	121	8	1,424
Notable Items	-	-	-	(1)	(199)	(200)
Net operating income	4,132	3,093	1,796	1,356	416	10,793
Operating expenses	(2,420)	(1,368)	(791)	(665)	(454)	(5,698)
Total operating expenses	(2,420)	(1,368)	(791)	(665)	(454)	(5,698)
Pre-provision profit	1,712	1,725	1,005	691	(38)	5,095
Impairment (charges)/benefits	(142)	(117)	39	(30)		(250)
Profit before income tax (expense)/benefit	1,570	1,608	1,044	661	(38)	4,845
Income tax (expense)/benefit and NCIb	(482)	(490)	(286)	(185)	(85)	(1,528)
Net profit/(loss)	1,088	1,118	758	476	(123)	3,317
Net profit includes impact of:						
Notable Items (post tax)b	-	-	-	(1)	(139)	(140)
Half Year September 2024						
Net interest income	3,861	2,722	1,150	1,217	615	9,565
Non-interest income	273	389	599	135	(14)	1,382
Notable Items	-	-	-	(2)	53	51
Net operating income	4,134	3,111	1,749	1,350	654	10,998
Operating expenses	(2,422)	(1,370)	(756)	(616)	(385)	(5,549)
Total operating expenses	(2,422)	(1,370)	(756)	(616)	(385)	(5,549)
Pre-provision profit	1,712	1,741	993	734	269	5,449
Impairment (charges)/benefits	(104)	(47)	(19)	(3)	(2)	(175)
Profit before income tax (expense)/benefit	1,608	1,694	974	731	267	5,274
Income tax (expense)/benefit and NCIb	(482)	(513)	(288)	(203)	(140)	(1,626)
Net profit/(loss)	1,126	1,181	686	528	127	3,648
Net profit includes impact of:				(0)	10	4.
Notable Items (post tax)b	-	-	-	(2)	43	41

Refer to Westpac New Zealand NZ\$ segment reporting (page 46) for further details. Includes tax benefit on Notable Items of \$60 million in First Half 2025 (Second Half 2024: \$10 million expense).

			Westpac	Westpac New Zealand		
\$m	Consumer	Business & Wealth	Institutional Bank	(A\$)a	Group Businesses	Group
Half Year March 2024						
Net interest income	3,771	2,616	1,090	1,171	703	9,351
Non-interest income	255	409	666	122	13	1,465
Notable Items	-	_	_	(6)	(220)	(226)
Net operating income	4,026	3,025	1,756	1,287	496	10,590
Operating expenses	(2,365)	(1,256)	(709)	(646)	(419)	(5,395)
Total operating expenses	(2,365)	(1,256)	(709)	(646)	(419)	(5,395)
Pre-provision profit	1,661	1,769	1,047	641	77	5,195
Impairment (charges)/benefits	(144)	(95)	(101)	(22)	-	(362)
Profit before income tax (expense)/benefit	1,517	1,674	946	619	77	4,833
Income tax (expense)/benefit and NCIb	(459)	(499)	(265)	(174)	(94)	(1,491)
Net profit/(loss)	1,058	1,175	681	445	(17)	3,342
Net profit includes impact of:						
Notable Items (post tax) <sup>b</sup>	-	-	-	(4)	(160)	(164)

Refer to Westpac New Zealand NZ\$ segment reporting (page 46) for further details.
 Includes tax benefit on Notable Items of \$62 million.

# Consumer

The Consumer segment provides banking products and services to customers in Australia. Products and services are provided through a portfolio of brands comprising Westpac, St.George, BankSA and Bank of Melbourne using digital channels, call centres, mobile bankers, branches and third-party brokers. It also includes the RAMS business, which is closed to new business.

	Half Year	Half Year	Half Year	% Mov	't
	March	Sept	March	Mar 25	Mar 25
\$m	2025	2024	2024	- Sept 24	- Mar 24
Net interest income	3,852	3,861	3,771	-	2
Non-interest income	280	273	255	3	10
Net operating income	4,132	4,134	4,026	-	3
Operating expenses	(2,420)	(2,422)	(2,365)	-	2
Total operating expenses	(2,420)	(2,422)	(2,365)	-	2
Pre-provision profit	1,712	1,712	1,661	-	3
Impairment (charges)/benefits	(142)	(104)	(144)	37	(1)
Profit before income tax expense	1,570	1,608	1,517	(2)	3
Income tax expense and NCI	(482)	(482)	(459)	-	5
Net profit	1,088	1,126	1,058	(3)	3
Expense to income ratio	58.57%	58.59%	58.74%	(2 bps)	(17 bps)
Net interest margin	1.70%	1.70%	1.69%	-	1 bps
				٠, ••	
	As at 31 March	As at 30 Sept	As at 31 March	% Mov Mar 25	π Mar 25
\$bn	2025	2024	2024	- Sept 24	- Mar 24
Customer deposits					
Transactions	46.3	46.6	47.4	(1)	(2)
Savings	170.5	159.0	148.0	7	15
Term	66.2	65.6	66.0	1	_
Mortgage offsets	68.0	63.3	59.9	7	14
Total customer deposits	351.0	334.5	321.3	5	9
Loans					
Housing	484.6	473.5	461.9	2	5
RAMS (in runoff)	25.6	29.8	33.3	(14)	(23)
Other	8.8	8.8	9.0	-	(2)
Provisions	(1.8)	(1.8)	(1.8)	-	
Total loans	517.2	510.3	502.4	1	3
Deposit to loan ratio	67.86%	65.54%	63.95%	232 bps	391 bps
Total assets	529.0	521.8	514.7	1	3
TCE	600.6	594.2	586.4	1	2
Risk weighted assets	165.1	174.4	174.8	(5)	(6)
Average interest earning assets	454.9	453.7	446.1	-	2
Average allocated capital	23.3	24.0	24.0	(3)	(3)
Credit quality					
Impairment charges/(benefits) to average loans	0.06%	0.04%	0.06%	2 bps	-
Mortgage 90+ day delinquencies	0.86%	1.12%	1.06%	(26 bps)	(20 bps)
Other consumer loans 90+ day delinquencies	1.28%	1.23%	1.17%	5 bps	11 bps
Total stressed exposures to TCE	0.99%	1.10%	1.04%	(11 bps)	(5 bps)

# **Consumer (Continued)**

# First Half 2025 - Second Half 2024

Net profit decreased 3% to \$1,088 million.

Pre-provision profit was stable at \$1,712 million. Flat operating income reflected a stable net interest margin while flat operating expenses reflected lower costs from a smaller property footprint and seasonally lower investment spend offset by higher salaries and wages and technology spend including the step up in UNITE investment.

Net interest income flat	<ul> <li>The net interest margin was stable at 1.70%. Key drivers included:</li> </ul>
	<ul> <li>Lending competition to both retain and attract new mortgage customers was partly offset by higher lending spreads as customers switched from lower spread fixed rate mortgages to higher spread variable rate mortgages;</li> </ul>
	<ul> <li>A deposit mix shift towards higher interest rate, lower margin savings accounts which was offset by higher returns on hedged deposits;</li> </ul>
	<ul> <li>Higher funding costs from the widening of the spread between the bank bill and overnight index swap rates; and</li> </ul>
	<ul> <li>Higher returns on hedged capital provided a benefit to margin.</li> </ul>
	<ul> <li>Net loans increased by 1% to \$517.2 billion. Mortgage growth of 1% was below APRA housing system growth, reflecting the decision to close RAMS to new business. Excluding this impact, mortgages grew 2%, representing 0.9x system;</li> </ul>
	<ul> <li>Deposits were up 5% to \$351.0 billion representing 1.0x APRA household deposits system growth. Savings accounts grew by \$11.5 billion as customer preference shifted towards higher yielding flexible products. Mortgage offset balances rose 7% to \$68.0 billion, as customers continue to recognise the benefits of offset accounts; and</li> </ul>
	<ul> <li>Deposit to loan ratio improved 232 basis points as customer deposit growth exceeded lending growth and provided the main source of new funding.</li> </ul>
Non-interest income up 3%	<ul> <li>Non-interest income was up 3% with higher credit card fees partly offset by lower account keeping and settlement fees.</li> </ul>
Expenses flat	Operating expenses were flat reflecting:
	<ul> <li>Benefits from a simpler operating model and a smaller property footprint, including branches and ATMs;</li> </ul>
	<ul> <li>The step up in UNITE spend partly offset by seasonally lower spend across other investments;</li> </ul>
	<ul> <li>Higher salaries and wages and higher technology costs as we responded to additional demand and delivered new capabilities; and</li> </ul>
	<ul> <li>Costs related to the closure of RAMS to new business were lower than Second Half 2024.</li> </ul>
Impairment charge of \$142 million	<ul> <li>Impairment charges to average loans were 6 basis points, up 2 basis points from the prior period. The charge reflects an increase in the downside scenario weight and write-offs in cards and personal lending, partly offset by lower underlying delinquencies.</li> </ul>
	<ul> <li>Stressed exposure to TCE improved by 11 basis points to 0.99% reflecting the continued resilience of customers. Mortgage 90+ day delinquencies decreased 26 basis points to 0.86% due to a reduction in hardship and a change to serviceability treatment. Other consumer loan 90+ day delinquencies increased 5 basis points to 1.28%.</li> </ul>

# **Consumer (Continued)**

# First Half 2025 - First Half 2024

Net profit increased 3% to \$1,088 million.

Pre-provision profit increased 3% to \$1,712 million with operating income up 3% and operating expense growth of 2%. The improvement in operating income was driven by solid balance sheet growth and a 1 basis point increase in the net interest margin. The rise in operating expenses reflected higher salaries and wages and technology costs including a step up in UNITE spend partly offset by productivity benefits.

Net interest income up 2%	The net interest margin increased 1 basis point. Key drivers included:
	<ul> <li>Lower lending spreads as competition to both retain and attract new mortgage customers was partly offset by customers switching from lower spread fixed rate mortgages to higher spread variable rate mortgages;</li> </ul>
	<ul> <li>Flat deposit spreads as a mix shift towards higher interest rate, lower margin savings accounts was offset by higher returns on hedged deposits;</li> </ul>
	<ul> <li>Higher funding costs primarily due to the widening of the spread between the bank bill and overnight index swap rates and maturing TFF being replaced with more expensive wholesale funding; and</li> </ul>
	<ul> <li>Higher returns on hedged capital balances provided a benefit.</li> </ul>
	<ul> <li>Net loans increased by 3% to \$517.2 billion. Mortgage growth of 5%, excluding RAMS, was mostly achieved in owner occupied variable rate mortgages. Variable rate mortgages increased from 85% to 95% of the portfolio with most of the \$46.6 billion of expiring fixed rate loans being retained and rolling onto variable rates, coupled with almost all new loans on variable rates;</li> </ul>
	<ul> <li>Deposits were up 9% to \$351.0 billion. Growth was mostly in savings with balances increasing by \$22.5 billion as customers continued to shift towards higher yielding products. Term deposits were flat as customers largely preferred the flexibility of similar rate saving accounts. Mortgage offset balances rose by 14% to \$68.0 billion, as almost all new loans were to variable rate mortgages with an offset feature; and</li> </ul>
	<ul> <li>With deposit growth continuing to exceed loan growth, the deposit to loan ratio improved 391 basis points to 67.9%.</li> </ul>
Non-interest income up 10%	<ul> <li>Non-interest income rose 10% to \$280 million driven by higher currency conversion fees from a rise in overseas card spend and an increase in annual credit card fees.</li> </ul>
Expenses up 2%	<ul> <li>Operating expenses increased 2% to \$2,420 million. Key drivers included:</li> </ul>
	<ul> <li>Higher salaries and wages and higher technology costs as we responded to additional demand and delivered new capabilities;</li> </ul>
	<ul> <li>Increased UNITE investment spend, that was partly offset by the completion of investments in the prior corresponding period.</li> </ul>
	<ul> <li>Expense increases were partly offset by the benefits from a simpler operating model and a smaller property footprint, including branches and ATMs.</li> </ul>
Impairment charge of \$142 million	<ul> <li>Impairment charge to average loans of 6 basis points was flat to the prior corresponding period. The charge reflects an increase in the downside scenario weight and write-offs in cards and personal lending.</li> </ul>
	<ul> <li>Stressed exposure to TCE improved by 5 basis points to 0.99%. Mortgage 90+ day delinquencies decreased 20 basis points reflecting fewer customers needing hardship support and a change to the serviceability treatment. Other consumer loan 90+ day delinquencies increased 11 basis points.</li> </ul>

# **Business & Wealth**

The Business & Wealth segment provides banking products and services to customers in Business Banking, Wealth Management, Private Wealth and Westpac Pacific. Business Banking offers lending generally up to \$200 million in exposure, merchant services using eCommerce solutions and transaction banking services. Customers are categorised by commercial businesses, small to medium businesses and agribusiness. The segment includes Private Wealth, supporting the needs of high-net-worth individuals, as well as BT Financial Group, which provides wealth management platform services. It also includes Westpac Pacific and for part of the period included our auto finance portfolio, which has been in runoff and was sold in March 2025. The segment operates under the Westpac, St.George, BankSA, Bank of Melbourne and BT brands.

	Half Year	Half Year	Half Year	% Mov	⁄'t	
	March	Sept	March	Mar 25	Mar 25	
\$m	2025	2024	2024	- Sept 24	- Mar 24	
Net interest income	2,697	2,722	2,616	(1)	3	
Non-interest income	396	389	409	2	(3)	
Net operating income	3,093	3,111	3,025	(1)	2	
Operating expenses	(1,368)	(1,370)	(1,256)	-	9	
Total operating expenses	(1,368)	(1,370)	(1,256)	-	9	
Pre-provision profit	1,725	1,741	1,769	(1)	(2)	
Impairment (charges)/benefits	(117)	(47)	(95)	149	23	
Profit before income tax expense	1,608	1,694	1,674	(5)	(4)	
Income tax expense and NCI	(490)	(513)	(499)	(4)	(2)	
Net profit	1,118	1,181	1,175	(5)	(5)	
Expense to income ratio	44.23%	44.04%	41.52%	19 bps	271 bps	
Net interest margin	5.09%	5.37%	5.34%	(28 bps)	(25 bps)	
		A4	A = -4	0/ 88		
	As at 31 March	As at 30 Sept	As at 31 March	% Mov Mar 25	T Mar 25	
\$bn	2025	2024	2024	- Sept 24	- Mar 24	
Customer deposits						
Transactions	65.6	65.2	62.9	1	4	
Savings	30.5	29.1	30.1	5	1	
Term	52.1	50.0	47.6	4	9	
Total customer deposits	148.2	144.3	140.6	3	5	
Loans						
Commercial/SME	105.8	99.1	93.0	7	14	
Pacific	1.5	1.3	1.3	15	15	
Business lending	107.3	100.4	94.3	7	14	
Other	1.4	1.4	1.4	-	-	
Auto financea	-	2.1	3.1	(100)	(100)	
Provisions	(1.9)	(1.9)	(1.9)	-		
Total loans	106.8	102.0	96.9	5	10	
Deposit to loan ratio	138.74%	141.48%	145.10%	(274 bps)	large	
Total assets	112.1	107.1	102.4	5	9	
TCE	141.9	137.8	131.2	3	8	
Risk weighted assets	91.3	92.9	89.1	(2)	2	
Average interest earning assets	106.2	101.3	98.0	5	8	
Average allocated capital	12.0	11.7	11.5	3	4	
Total funds	152.1	150.8	147.0	1	3	
Credit quality						
Impairment charges/(benefits) to average loans	0.22%	0.09%	0.20%	13 bps	2 bps	
Impaired exposures to TCE	0.57%	0.68%	0.54%	(11 bps)	3 bps	
Total stressed exposures to TCE	5.26%	5.56%	5.52%	(30 bps)	(26 bps)	

a. Portfolio was sold in March 2025. Balances included personal and business auto finance loans.

# **Business & Wealth (Continued)**

#### First Half 2025 - Second Half 2024

Net profit decreased 5% to \$1,118 million.

Pre-provision profit decreased 1% to \$1,725 million reflecting a 1% decline in operating income and flat operating expenses. Excluding a provision release in Second Half 2024, operating income increased 1% supported by 5% lending growth which was largely offset by a 28 basis point lower net interest margin. For operating expenses, higher UNITE costs were offset by lower litigation and restructuring costs.

#### Net interest income down 1% The net interest margin contracted 28 basis points. This included the impact of provision releases in the prior period and the completion of the sale of the auto finance portfolio in First Half 2025. These items detracted 6 basis points. Excluding these items, drivers in descending order were: Unfavourable portfolio mix as lending growth outpaced deposit growth, reflected in a lower deposit to loan ratio: The mix shift towards lower margin term deposits and an increase in customers switching to higher yielding accounts. Higher returns on hedged deposits partly offset these impacts; Lower lending spreads reflecting competitive market dynamics; and Higher returns on hedged capital balances provided a benefit to margin. Net loans increased 5% to \$106.8 billion. Business lending grew 7% with growth across most sectors. Target sectors of health, professional services and agriculture all performed well, growing between 8% and 12%. This was partly offset by the wind down and subsequent sale of the \$2.1 billion auto finance Deposits were up 3% to \$148.2 billion. The business grew both term deposits and at-call balances, with term deposits increasing \$2.1 billion and at-call up \$1.8 billion. Within the business segment, growth was in commercial, private wealth and small to medium business. Micro business balances decreased slightly due to softer economic and trading conditions. Non-interest income increased 2%, including a \$8 million net loss on sale of the auto finance portfolio. Non-interest income up 2% Excluding this impact, non-interest income increased 4% reflecting higher platform revenue and lending volume which was partly offset by lower merchants income reflecting lower customer spend. Expenses flat Operating expenses were flat reflecting: Lower litigation and restructuring costs; The step up in UNITE investment which was partly offset by seasonally lower investment spend across other projects; and Higher salaries and wages including an investment in 73 business bankers to drive growth and coverage. The impairment charge of 22 basis points of average loans compared to 9 basis points in the prior period. The charge reflected new IAPs in the trade and property services sectors, a small CAP charge Impairment charge of \$117 million from an increase in the downside scenario weight and higher overlays. Credit quality metrics improved with stressed exposures to TCE decreasing 30 basis points to 5.26%, mostly within the property and retail trade sectors. The proportion of impaired loans to TCE decreased 11 basis points to 0.57%.

# **Business & Wealth (Continued)**

## First Half 2025 - First Half 2024

Net profit decreased 5% to \$1,118 million.

Pre-provision profit decreased 2% to \$1,725 million with a 2% increase in operating income more than offset by a 9% rise in operating expenses. Operating expenses increased reflecting higher investment spend in UNITE, higher wages and third party technology costs and 119 additional bankers. The rise in operating income from strong lending growth was tempered by a lower net interest margin.

Net interest income up 3%	<ul> <li>The net interest margin contracted 25 basis points. Drivers in descending order were:</li> </ul>
	<ul> <li>Unfavourable portfolio mix as lending growth outpaced deposit growth, reflected in a lower deposit to loan ratio;</li> </ul>
	<ul> <li>The mix shift towards lower margin term deposits and an increase in customers switching to higher yielding accounts. Higher returns on hedged deposits partly offset these impacts;</li> </ul>
	<ul> <li>Lower lending spreads reflecting competitive market dynamics and the runoff of the higher margin auto finance portfolio; and</li> </ul>
	<ul> <li>Higher returns on hedged capital balances provided a benefit to margin.</li> </ul>
	<ul> <li>Net loans increased by 10% to \$106.8 billion. Business lending growth of 14% was diversified with strong growth in target areas of health, professional services, agriculture and SME. This was partly offset by the runoff from the wind down and subsequent sale of the auto finance portfolio; and</li> </ul>
	<ul> <li>Deposits increased 5% to \$148.2 billion as the business grew both term deposits and at-call balances.</li> <li>Within the business segment, growth was in commercial, private wealth and small to medium business. Micro business balances decreased slightly due to softer economic and trading conditions.</li> </ul>
Non-interest income down 3%	<ul> <li>Non-interest income decreased 3%. Excluding the impact of the loss on sale of the auto finance portfolio, income decreased 1% due to lower merchant income reflecting lower customer spend partly offset by higher platform revenue.</li> </ul>
Expenses up 9%	Operating expenses were up 9% reflecting:
	<ul> <li>The step up in UNITE investment;</li> </ul>
	<ul> <li>Higher salaries and wages and third-party technology vendor costs; and</li> </ul>
	<ul> <li>Investment in 119 additional business bankers to drive growth and coverage.</li> </ul>
Impairment charge of \$117 million	The impairment charge of 22 basis points of average loans was an increase of 2 basis points from the prior corresponding period. The charge reflects new IAPs in the trade and property services sectors and a small CAP charge from an increase in the downside scenario weight and higher overlays.
	<ul> <li>Credit quality metrics improved with stressed exposures to TCE decreasing 26 basis points to 5.26%, mostly due to portfolio growth. The proportion of impaired loans to TCE increased 3 basis points to 0.57%.</li> </ul>

#### **Platforms and Investments**

BT & Private Wealth platforms funds under administration increased 1% to \$152.1 billion over the half reflecting higher equity markets.

# Westpac Institutional Bank (WIB)

Westpac Institutional Bank (WIB) services predominantly corporate, institutional and government clients through three areas of specialisation: Corporate & Institutional Banking (CIB); Global Transaction Services (GTS); and Financial Markets (FM). CIB uses dedicated industry relationship and specialist product teams to support clients' borrowing needs. GTS provides payments and liquidity management solutions to WIB's clients and Westpac's domestic and international payments infrastructure. FM provides a range of risk management, investment and debt capital markets solutions to WIB clients and access to financial markets products for consumer and business customers. Clients are supported throughout Australia and via branches and subsidiaries located in New Zealand, New York, London, Frankfurt and Singapore.

,	, ,	3 1			
	Half Year	Half Year	Half Year	% Mov	
	March	Sept	March	Mar 25	Mar 25
\$m	2025	2024	2024	- Sept 24	- Mar 24
Net interest income	1,177	1,150	1,090	2	8
Non-interest income	619	599	666	3	(7)
Net operating income	1,796	1,749	1,756	3	2
Operating expenses	(791)	(756)	(709)	5	12
Total operating expenses	(791)	(756)	(709)	5	12
Pre-provision profit	1,005	993	1,047	1	(4)
Impairment (charges)/benefits	39	(19)	(101)	large	large
Profit before income tax expense	1,044	974	946	7	10
Income tax expense and NCI	(286)	(288)	(265)	(1)	8
Net profit	758	686	681	10	11
Expense to income ratio	44.04%	43,22%	40.38%	82 bps	366 bps
Net interest margin	1.76%	1.82%	1.85%	(6 bps)	(9 bps)
Net linerest margin	1:70%	1.0270	1.0070	(o phs)	(a phs)
	As at	As at	As at	% Mov	't
	31 March	30 Sept	31 March	Mar 25	Mar 25
\$bn	2025	2024	2024	- Sept 24	- Mar 24
Customer deposits					
Transactions and others	66.5	64.2	66.2	4	-
Savings	10.0	10.4	9.8	(4)	2
Term	45.8	45.2	39.3	1	17
Total customer deposits	122.3	119.8	115.3	2	6
Loans					
Loans	107.5	101.0	93.4	6	15
Provisions	(0.5)	(0.4)	(0.4)	25	25
Total loans	107.0	100.6	93.0	6	15
Deposit to loan ratio	114.35%	119.10%	124.00%	large	large
Total assets	140.6	137.2	123.1	2	14
TCE	231.0	216.2	215.7	7	7
Risk weighted assets	86.7	83.0	81.0	4	7
Average interest earning assets	134.2	126.6	117.9	6	14
Average allocated capital	10.3	9.7	9.6	6	7
Credit quality					
Impairment charges/(benefits) to average loans	(0.07%)	0.04%	0.22%	large	large
Impaired exposures to TCE	0.12%	0.05%	0.05%	7 bps	7 bps
Total stressed exposures to TCE	0.78%	0.76%	0.63%	2 bps	15 bps

# Westpac Institutional Bank (WIB) (Continued)

## Net operating income contribution<sup>1</sup>

	Half Year	Half Year	Half Year	% N	lov't
\$m	March 2025	Sept 2024	March 2024	Mar 25 - Sept 24	Mar 25 - Mar 24
Lending and deposit revenue	1,296	1,289	1,272	1	2
Sales and risk management income	421	391	455	8	(7)
DVA	(19)	4	(12)	large	58
Othera	98	65	41	51	139
Net operating income contribution	1,796	1,749	1,756	3	2

a. Includes capital benefit and the Bank Levy.

## First Half 2025 - Second Half 2024

Net profit was up 10% to \$758 million.

Pre-provision profit increased 1% to \$1,005 million, reflecting a 3% increase in operating income which was partly offset by a 5% rise in operating expenses. The growth in operating income reflects lending growth and higher earnings on capital partly offset by a lower net interest margin. The 5% increase in operating expenses was driven by higher investment spend and software amortisation in addition to higher staffing and third party vendor costs to support growth.

0	
Net interest income up 2%	<ul> <li>The net interest margin decreased 6 basis points, including the benefit from lower trading securities in Markets. Excluding this, the net interest margin decreased 11 basis points reflecting an increase in funding costs as lending growth outpaced deposit growth, resulting in a lower deposit to loan ratio, and competitive market dynamics contracted loan spreads. This was partly offset by higher returns on hedged capital;</li> <li>Net loans increased 6% to \$107.0 billion from strengthening relationships with existing clients, predominantly in the energy, infrastructure, and property sectors; and</li> <li>Deposits increased 2% to \$122.3 billion driven by growth in transactional accounts and term deposits. The growth reflects a targeted strategy to maintain strength in the public sector, and to deepen customer relationships.</li> </ul>
Non-interest income up 3%	<ul> <li>Non-interest income increased 3% to \$619 million. Key drivers included:</li> <li>Higher sales and risk management income including foreign exchange;</li> <li>Higher fee income from increased underwriting activity and a larger loan book; and</li> <li>A \$21 million reduction from DVA.</li> </ul>
Expenses up 5%	<ul> <li>Expenses increased 5% to \$791 million. Movements reflected:</li> <li>Higher salaries and wages and third-party technology vendor costs; and</li> <li>Higher investment spend and software amortisation costs from prior investments, in particular payments.</li> </ul>
Impairment benefit of \$39 million	<ul> <li>The impairment benefit to average loans was 7 basis points, compared to a 4 basis point charge in the prior period. The benefit was driven by revisions to economic projections and upgrades to customer risk ratings.</li> <li>Stressed exposures to TCE increased 2 basis points to 0.78%, reflecting higher watchlist exposures in the property sector. The proportion of impaired exposures to TCE increased 7 basis points to 0.12%, mostly in the services sector.</li> </ul>

<sup>1.</sup> DVA includes Funding Value Adjustment (FVA) and Credit Value Adjustment (CVA). Sales and risk management income includes both customer and non-customer income.

## Westpac Institutional Bank (WIB) (Continued)

## First Half 2025 - First Half 2024

Net profit was up 11% to \$758 million.

Pre-provision profit decreased 4% to \$1,005 million with a 2% increase in operating income more than offset by operating expense growth of 12%. The growth in operating income reflects lending and deposit growth and higher earnings on capital. The growth in operating expenses reflects higher investment spend and software amortisation and higher wages costs including more frontline bankers to support growth.

#### Net interest income up 8% The net interest margin was down 9 basis points, including the impact of an increase in trading securities to support customer activity in Markets. Excluding this, the net interest margin decreased 6 basis points reflecting an increase in funding costs as lending growth outpaced deposit growth, resulting in a lower deposit to loan ratio. This was partly offset by the benefit of higher returns on hedged capital; Net loans increased 15% to \$107.0 billion, driven by strengthening relationships with existing clients, predominantly in the energy, infrastructure, property, and industrial sectors. Offshore lending where there is a clear nexus to Australia or New Zealand also contributed to growth; and Deposits increased by 6% to \$122.3 billion driven by term deposit growth reflecting a strategy to deepen customer relationships. Transaction and savings accounts were up slightly. Non-interest income down 7% • Non-interest income declined by 7% to \$619 million. Key drivers include: Lower sales and risk management income, from lower fixed income trading; and A \$12 million reduction from DVA. Expenses up 12% Expenses increased 12% to \$791 million, reflecting: Higher investment spend including technology simplification and an increase in software amortisation costs from prior year investments; and Higher salaries and wages costs including an increase of 37 front-line staff to support relationships and lending growth. Impairment benefit of The impairment benefit to average loans was 7 basis points, compared to a 22 basis point charge in the prior \$39 million year. The benefit was driven by revisions in economic forecasts and upgrades to customer risk ratings. Stressed exposures to TCE increased 15 basis points to 0.78%, mostly from higher substandard exposures in the trade sector. The proportion of impaired exposures to TCE increased 7 basis points, mostly in the services sector.

# **Westpac New Zealand**

Westpac New Zealand provides banking and wealth products and services for consumer, business and institutional customers in New Zealand. All figures are in NZ\$ unless noted otherwise.

	Half Year	Half Year	Half Year	% Mov	r't
	March	Sept	March	Mar 25	Mar 25
NZ\$m	2025	2024	2024	- Sept 24	- Mar 24
Net interest income	1,365	1,332	1,258	2	9
Non-interest income	133	148	131	(10)	2
Notable Items	(1)	(3)	(6)	(67)	(83)
Net operating income	1,497	1,477	1,383	1	8
Operating expenses	(734)	(674)	(695)	9	6
Total operating expenses	(734)	(674)	(695)	9	6
Pre-provision profit	763	803	688	(5)	11
Impairment (charges)/benefits	(33)	(4)	(23)	large	43
Profit before income tax expense	730	799	665	(9)	10
Income tax expense and NCI	(205)	(221)	(188)	(7)	9
Net profit	525	578	477	(9)	10
Notable Items (post tax)	(1)	(1)	(5)	-	(80)
5	40.000/	45.540/	50.040/	0.40.1	(4041
Expense to income ratio (Ex Notable Items)	49.00% 2.26%	45.54%	50.04%	346 bps	(104 bps)
Net interest margin (Ex Notable Items)	2.26%	2.23%	2.11%	3 bps	15 bps
	As at	As at	As at	% Mov	r't
	31 March	30 Sept	31 March	Mar 25	Mar 25
NZ\$bn	2025	2024	2024	- Sept 24	- Mar 24
Customer deposits					
Transactions and others	21.4	20.8	21.0	3	2
Savings	20.7	19.4	20.1	7	3
Term	38.8	39.5	37.7	(2)	3
Total customer deposits	80.9	79.7	78.8	2	3
Loans					
Mortgages	69.5	68.0	67.4	2	3
Business	33.0	33.4	32.7	(1)	1
Other	1.2	1.2	1.2	-	-
Provisions	(0.5)	(0.5)	(0.5)	-	
Total loans	103.2	102.1	100.8	1	2
Deposit to loan ratio	78.39%	78.06%	78.17%	33 bps	22 bps
Total assets	125.3	123.5	123.5	1	1
TCE	153.0	147.3	148.1	4	3
Risk weighted assets	61.1	62.0	60.1	(1)	2
Liquid assets	17.9	17.8	18.6	1	(4)
Average interest earning assets	121.3	119.4	119.1	2	2
Average allocated capital	8.4	8.2	8.1	2	4
Total funds	13.3	13.2	12.6	1	6
Credit quality					
Impairment charges/(benefits) to average loans	0.06%	0.01%	0.05%	5 bps	1 bps
Mortgage 90+ day delinquencies	0.54%	0.49%	0.47%	5 bps	7 bps
Other consumer loans 90+ day delinquencies	0.95%	0.87%	0.96%	8 bps	(1 bps)
Impaired exposures to TCE	0.17%	0.16%	0.12%	1 bps	5 bps
Total stressed exposures to TCE	1.63%	1.73%	1.55%	(10 bps)	8 bps

# **Westpac New Zealand (Continued)**

# First Half 2025 - Second Half 2024

Net profit decreased 9% to \$525 million.

Pre-provision profit decreased 5% to \$763 million, with a 1% increase in operating income more than offset by a 9% increase in operating expenses. Operating income reflected modest growth in lending balances of 1% and a 3 basis point increase in net interest margin, while operating expenses were driven by higher staff and technology costs, including software amortisation and investment spend.

Net interest income up 2%	<ul> <li>The net interest margin was up 3 basis points reflecting improved lending spreads and the continued benefit from prior interest rate increases on capital balances. This was partly offset by competition for term deposits;</li> </ul>
	<ul> <li>Net loans increased 1% to \$103.2 billion, driven entirely by mortgages. System growth was slower reflecting a challenging macroeconomic environment reducing demand for credit. Key drivers included:</li> </ul>
	<ul> <li>Mortgage growth of 2%, represents 0.9x RBNZ housing system growth. Expectations for the RBNZ to continue to cut interest rates drove a shift in customers preference to shorter fixed rate tenors and variable rate loans; and</li> </ul>
	<ul> <li>Business lending fell 1% reflecting challenged macroeconomic conditions and subdued business confidence. Agriculture lending fell 3% with farmers deleveraging following record milk prices.</li> </ul>
	<ul> <li>Deposits increased 2% to \$80.9 billion with growth predominantly in savings accounts. Term deposits decreased as customers elected to maintain some flexibility given the uncertain economic environment. Growth was primarily in household deposits while business deposits remained stable.</li> </ul>
Non-interest income down 10%	<ul> <li>Non-interest income decreased 10% to \$133 million reflecting lower cards income and lower business activity.</li> </ul>
Expenses up 9%	<ul> <li>Operating expenses increased 9% to \$734 million reflecting:</li> <li>Higher staff expenses and third-party technology vendor costs;</li> <li>Increase in technology investment to enhance core infrastructure and digital capability; and</li> <li>Higher software amortisation.</li> </ul>
Impairment charge of \$33 million	<ul> <li>Impairment charges to average loans of 6 basis points, up 5 basis points, was driven by a small CAP charge relating to an increase in the downside scenario weight and weaker economic projections.</li> <li>Stressed exposures to TCE decreased 10 basis points to 1.63% mostly due to lower watchlist exposures. Impaired exposures to TCE increased 1 basis point to 0.17%.</li> </ul>

# **Westpac New Zealand (Continued)**

# First Half 2025 - First Half 2024

Net profit increased 10% to \$525 million.

Pre-provision profit increased 11% to \$763 million, reflecting an 8% increase in operating income, more than offsetting a 6% increase in operating expenses. Operating income benefited from a higher net interest margin, while operating expenses increased due to higher staff and technology costs, including software amortisation.

Net interest income up 9%	<ul> <li>The net interest margin was up 15 basis points reflecting improved lending spreads and benefits from a mix shift to higher margin variable rate lending. Higher returns on capital balances from the impact of prior interest rate increases also provided a benefit. This was partly offset by competition for, and customers switching to, higher yielding term deposits;</li> <li>Net loans increased 2% to \$103.2 billion. Key drivers included:</li> </ul>
	<ul> <li>Mortgage growth of 3%, mostly to owner occupiers. Expectations for the RBNZ to continue to cut interest rates drove a shift in customer preference to short-dated fixed rate tenors and variable rate loans; and</li> </ul>
	<ul> <li>Business lending growth of 1%, was primarily driven by growth in corporate lending. Agriculture lending fell 3% with farmers deleveraging following record milk prices.</li> </ul>
	<ul> <li>Deposits increased 3% to \$80.9 billion. Growth was primarily in term deposits and savings accounts as customers preferences shifted to higher yielding accounts. Term deposit growth was entirely in Second Half 2024, while growth shifted to savings accounts in First Half 2025 as term deposit rates declined.</li> </ul>
Non-interest income up 2%	<ul> <li>Non-interest income increased 2% to \$133 million driven by higher investment income and business fees which were partly offset by lower cards income.</li> </ul>
Expenses up 6%	<ul> <li>Operating expenses increased 6% to \$734 million driven by:</li> <li>Higher staff and third-party technology vendor costs to enhance digital capabilities; and</li> <li>Higher software amortisation.</li> </ul>
Impairment charge of \$33 million	<ul> <li>Impairment charge to average loans of 6 basis points, up 1 basis point, was driven by a small CAP charge relating to an increase in the downside scenario weight and weaker economic projections.</li> </ul>
	<ul> <li>Stressed exposures to TCE increased 8 basis points to 1.63% mostly due to higher non-performing exposures in the retail and manufacturing sectors. Impaired exposures to TCE increased 5 basis points to 0.17%.</li> </ul>

# **Westpac New Zealand (Continued)**

## Westpac New Zealand segment performance (A\$ Equivalent)

Results have been translated into Australian dollars (A\$) at the average exchange rates for each reporting period. First Half 2025: \$1.1042 (Second Half 2024: \$1.0932; First Half 2024: \$1.0759). Unless otherwise stated, assets and liabilities have been translated at spot rates as at the end of the period, 31 March 2025: \$1.1001 (30 September 2024: \$1.0885; 31 March 2024: \$1.0892).

	Half Year	Half Year	Half Year	% Mov't	
\$m	March 2025	Sept 2024	March 2024	Mar 25 - Sept 24	Mar 25 - Mar 24
Net interest income	1,236	1,217	1,171	2	6
Non-interest income	121	135	122	(10)	(1)
Notable Items	(1)	(2)	(6)	(50)	(83)
Net operating income	1,356	1,350	1,287	-	5
Operating expenses	(665)	(616)	(646)	8	3
Total operating expenses	(665)	(616)	(646)	8	3
Pre-provision profit	691	734	641	(6)	8
Impairment (charges)/benefits	(30)	(3)	(22)	large	36
Profit before income tax expense	661	731	619	(10)	7
Income tax expense and NCI	(185)	(203)	(174)	(9)	6
Net profit	476	528	445	(10)	7
Notable Items (post tax)	(1)	(2)	(4)	(50)	(75)
Expense to income ratio (Ex Notable Items) <sup>a</sup>	49.00%	45.54%	50.04%	346 bps	(104 bps)
Net interest margin (Ex Notable Items) <sup>a</sup>	2.26%	2.23%	2.11%	3 bps	15 bps

a. Ratios calculated using NZ\$.

	As at	As at	As at	% Mov'	t
	31 March	30 Sept	31 March	Mar 25	Mar 25
\$bn	2025	2024	2024	- Sept 24	- Mar 24
Customer deposits	73.6	73.2	72.4	1	2
Loans	93.8	93.8	92.6	-	1
Deposit to loan ratio <sup>a</sup>	78.39%	78.06%	78.17%	33 bps	22 bps
Total assets	113.9	113.5	113.4	-	-
TCE	139.0	135.3	136.0	3	2
Risk weighted assets	55.6	56.9	55.1	(2)	1
Liquid assets	16.2	16.3	17.0	(1)	(5)
Average interest earning assets <sup>b</sup>	109.7	109.3	110.7	-	(1)
Average allocated capital <sup>b</sup>	7.7	7.5	7.5	3	3
Total funds	12.0	12.1	11.5	(1)	4

Ratios calculated using NZ\$. Averages are converted at applicable average rates.

# **Group Businesses**

## The segment comprises:

- Treasury, which is responsible for the management of Westpac's balance sheet including wholesale funding, capital, and liquidity. Treasury also
  manages interest rate risk and foreign exchange risk associated with wholesale funding;
- Enterprise services, which include earnings on capital not allocated to segments, certain intra-group transactions and gains/losses from asset sales, earnings and costs associated with Westpac's fintech investments; and
- Other costs not directly attributable to segments include Corporate Affairs, a portion of enterprise technology costs related to UNITE in prior periods, certain customer remediation expenses and enterprise provisions.

	Half Year	Half Year	Half Year	% N	lov't
	March	Sept	March	Mar 25	Mar 25
\$m	2025	2024	2024	- Sept 24	- Mar 24
Net interest income	607	615	703	(1)	(14)
Non-interest income	8	(14)	13	large	(38)
Notable Items	(199)	53	(220)	large	(10)
Net operating income	416	654	496	(36)	(16)
Operating expenses	(454)	(385)	(419)	18	8
Total operating expenses	(454)	(385)	(419)	18	8
Pre-provision profit	(38)	269	77	large	large
Impairment (charges)/benefits	-	(2)	-	(100)	
Profit before income tax expense	(38)	267	77	large	large
Income tax expense and NCI	(85)	(140)	(94)	(39)	(10)
Net profit/(loss)	(123)	127	(17)	large	large
Notable Items (post tax)	(139)	43	(160)	large	(13)

#### Treasury

	Half Year	Half Year	Half Year	% N	lov't
\$m	March 2025	Sept 2024	March 2024	Mar 25 - Sept 24	Mar 25 - Mar 24
\$111	2025	2024	2024	- Sept 24	- Wai 24
Net interest income	502	500	554	-	(9)
Non-interest income	6	7	13	(14)	(54)
Notable Items	(217)	62	(220)	large	(1)
Net operating income	291	569	347	(49)	(16)
Net profit	117	316	168	(63)	(30)

# **Group Businesses (Continued)**

# First Half 2025 - Second Half 2024

Net loss of \$123 million compared to a profit of \$127 million in the prior period.

Pre-provision loss of \$38 million compared to a profit of \$269 million in the prior period. Excluding Notable Items, pre-provision profit was \$161 million compared with a \$216 million profit in the prior period.

Net operating income down 36%	Excluding Notable Items, income was up 2% or \$14 million.
Expenses up 18%	Operating expenses increased 18% or \$69 million driven by an increase in employee and remediation costs partly offset by a decrease in UNITE spend as all costs are now allocated to divisions.

## First Half 2025 - First Half 2024

Net loss of \$123 million compared to a loss of \$17 million in the prior corresponding period.

Pre-provision loss of \$38 million was lower than a profit of \$77 million in the prior corresponding period. Excluding Notable Items, pre-provision profit was \$161 million compared with a \$297 million profit in the prior corresponding period.

Net operating income down 16%	Excluding Notable Items, income was down 14% or \$101 million. Movements included:     Interest rate volatility positioning during First Half 2024 outperformed First Half 2025; and     Lower capital income as unallocated balances reduced following the share buyback and special dividend.
Expenses up 8%	Operating expenses increased 8% or \$35 million primarily driven by an increase in employee and remediation costs partly offset by a decrease in UNITE spend as all costs are now allocated to divisions.

# **DIRECTORS'** REPORT

## **DIRECTORS' REPORT**

**Directors** 

Review and results of the Group's operations

Significant developments

Risk factors

Rounding of amounts

Auditor's Independence Declaration

**Responsibility Statement** 

# DIRECTORS' REPORT

The Directors of Westpac present their report together with the financial statements of Westpac and its controlled entities (collectively referred to as 'the Group') for the half year ended 31 March 2025.

#### **Directors**

The names of the Directors of Westpac holding office at any time during, and since the end of, the half year and the period for which each has served as a Director are set out below:

Name	Position
Steven Gregg	Director since November 2023 and Chairman since December 2023.
Anthony Miller	Managing Director and Chief Executive Officer since December 2024.
Tim Burroughs	Director since March 2023.
Nerida Caesar	Director since September 2017.
David Cohen	Director since April 2025.
Debra Hazelton	Director since March 2025.
Andy Maguire	Director since July 2024.
Peter Nash	Director since March 2018.
Margaret Seale	Director since March 2019.
Michael Ullmer AO	Director since April 2023.
Peter King	Retired 15 December 2024. Managing Director and Chief Executive Officer from December 2019.
Audette Exel AO	Retired 13 December 2024. Director since September 2021.
Nora Scheinkestel	Retired 6 November 2024. Director since March 2021.

## Review and results of the Group's operations

Net profit attributable to owners of Westpac for First Half 2025 was \$3,317 million, 1% lower than First Half 2024, with Net operating income up 2% from higher net interest income and lower impairment expenses, partly offset by a reduction in Non-interest income largely due to lower gains from trading activities, and higher operating expenses from rising staff and technology costs. Compared to Second Half 2024, net profit was 9% lower.

A summary of the movements in the major line items in Net profit for First Half 2025 compared to First Half 2024 is discussed below.

Net interest income was up 2% at \$9,351 million, with a 3% increase in average interest earning assets and a 1 basis point decline in the net interest margin. The main contributors to the movement in net interest margin included:

- Tighter spreads on loans in response to competition;
- The impact of increased costs of deposits and wholesale funding; and
- Higher benefits on capital balances as a result of higher hedge interest rates

Non-interest income was 1% lower at \$1,442 million compared to First Half 2024, mostly due to:

- · Trading income which was down \$65 million; partly offset by
- A rise of \$21 million from Net wealth management income, reflecting higher platform revenues; and
- A rise of \$25 million from Other income mostly due to fair value gains on commodities swaps.

Operating expenses were \$5,698 million, 6% higher compared to First Half 2024. The increase was mainly due to:

- Staff costs which rose \$184 million from wages growth, higher average FTEs and superannuation rates; and
- Technology costs which rose \$157 million from technology services, and software maintenance and licence costs.

Impairment charges were lower at \$250 million compared to \$362 million in First Half 2024, with both individually assessed and collectively assessed charges down. The reduction in collectively assessed impairment included the impacts of:

- An increase in the downside scenario weighting, reflecting greater uncertainty in international trading relations and geopolitical instability;
- · An improvement in credit quality;
- Improvement in economic outlook on commercial property prices and interest rates; and
- The release of certain overlays.

Overall, credit quality remains sound with stressed exposures as a percentage of TCE stable, and mortgage and consumer delinquency lower than First Half 2024.

# **DIRECTORS' REPORT**

The effective tax rate of 31.37% was higher compared to the 30.85% of First Half 2024 with the primary drivers related to tax provision adjustments for prior periods and higher non-deductible expenses in First Half 2025.

The Board has determined an interim ordinary dividend of 76 cents which will be fully franked.

A review of the operations and results of the Group and its segments for the half year ended 31 March 2025 is set out in Performance review (see pages 2-51) of this Results Announcement which form part of the Directors' Report.

Further information about our financial position and financial results is included in the financial statements and accompanying notes, which form part of the 2025 Interim Financial Report.

## Significant developments

#### Westpac significant developments - Australia

## **Changes to Board of Directors**

On 16 December 2024, Anthony Miller commenced as CEO and Managing Director.

Independent Non-executive Directors, Dr Nora Scheinkestel and Ms Audette Exel AO, retired from the Board on 6 November 2024 and 13 December 2024, respectively.

Debra Hazelton and David Cohen commenced as Independent Nonexecutive Directors of the Board on 4 March 2025 and 1 April 2025, respectively.

#### **Changes to Executive Team**

On 4 February 2025, Westpac announced the appointment of Paul Fowler as the Chief Executive of Business & Wealth, commencing on 12 May 2025. In the interim, Peter Herbert continues to act in this role.

On 3 March 2025, Peter Herbert commenced as the Chief Transformation Officer.

On 5 November 2024, Westpac announced the retirement of Christine Parker, Group Executive of Human Resources and on 2 April 2025, Westpac announced the appointment of Kate Dee as the new Chief People Officer, who will commence in the role later this year.

On 17 December 2024, Westpac announced the retirement of Michael Rowland, Chief Financial Officer, and on 17 March 2025 announced the appointment of Nathan Goonan as the new Chief Financial Officer, subject to regulatory approval. Mr Rowland will remain in his role until Mr Goonan commences in his role.

On 7 March 2025, Westpac announced that Jason Yetton, Group Executive of Consumer, has decided to leave the bank and on 29 April 2025, Westpac announced the appointment of Carolyn McCann, who is the current Group Executive of Customer & Corporate Services (CCS) as Acting Chief Executive, Consumer, while an external search is underway for a permanent replacement. As a result, Carolyn Hoy, who is currently the General Manager, Property, Procurement and Resilience, will act as Group Executive, CCS. These changes will be effective from 12 May 2025.

#### On market buyback

As at 31 March 2025, Westpac had completed \$2.4 billion of the \$3.5 billion on market share buyback previously announced, with 85.9 million Westpac shares purchased at an average price of \$27.87. The shares bought back were subsequently cancelled. Westpac reserves the right to vary, suspend or terminate the buyback at any time.

#### **External auditor rotation**

Following approval by Westpac's shareholders at the 2024 AGM on 13 December 2024, KPMG commenced as Westpac's external auditor for the 2025 financial year.

#### Regulatory and risk developments

#### Enforceable undertaking on risk governance remediation, Integrated Plan and CORE program

Following completion of the Integrated Plan (IP), as committed, in December 2023 (required under the enforceable undertaking (EU) entered into with APRA in December 2020 in relation to our risk governance remediation), Westpac continued to focus on the sustainability and effectiveness of the IP uplifts via a transition phase. On 31 December 2024, we completed the transition phase, as confirmed by Promontory Australia (as Independent Reviewer) in February 2025.

# APRA releases final Prudential Standard CPS230 Operational Risk Management

On 17 July 2023, APRA released the final version of Prudential Standard CPS 230 Operational Risk Management which will come into effect from 1 July 2025. CPS 230 brings new and enhanced requirements for our operational risk management, material service provider management and business continuity planning; and we are undertaking a programme of work to assist in implementing these requirements. Details about operational risk and the consequences of failing to comply with regulatory requirements are set out in Risk factors (pages 57-70).

## Financial crime

Westpac continues to make progress on improving our financial crime risk management with significant ongoing work, as we implement a multi-year program of work (including AML/CTF, Sanctions, Anti-Bribery and Corruption, the US Foreign Account Tax Compliance Act (FATCA) and Common Reporting Standard (CRS)). Through this work, we continue to undertake activities to strengthen and remediate our Financial Crime Program and to improving regulatory reporting, including in relation to International Funds Transfer Instructions, Threshold Transaction Reports, Suspicious Matter Reports (including 'tipping off' controls), and FATCA and CRS reporting and equivalent reports in jurisdictions outside Australia.

On 29 November 2024, the Australian Parliament passed the Anti-Money Laundering and Counter-Terrorism Financing Amendment Act 2024 (Cth) (AML/CTF Amendment Act). The AML/CTF Amendment Act and proposed associated rules modernise and overhaul

## Significant developments (Continued)

the AML/CTF regime, to ensure Australia continues to effectively deter, detect and disrupt financial crime. We will make amendments to our policies, procedures, systems and controls as appropriate and in accordance with the specified compliance timeframes.

With increased focus on financial crime, further areas of potential noncompliance have been, and may continue to be identified, and we continue to liaise with the Australian Transaction Reports and Analysis Centre (AUSTRAC) and the Australian Taxation Office (ATO) and local regulators in jurisdictions outside Australia, as appropriate, including to remediate findings and adopt recommendations from regulators with significant ongoing programmes of work across the Group. Details about the consequences of failing to comply with financial crime obligations are set out in Risk factors (pages 57-70).

#### Scams

On 21 February 2025, the Scams Prevention Framework Act 2025 (Cth) came into effect. This implements the Scams Prevention Framework (SPF) through amendment to the Competition and Consumer Act 2010 (Cth). The SPF outlines the responsibilities of designated sectors (initially banks, telecommunications, and digital platform service providers) to prevent, detect, report, disrupt and respond to scams in Australia. We are considering the potential impacts of the new legislation, including on our policies, procedures, systems and controls.

#### New climate reporting standards

New mandatory climate-related reporting standards were approved in September 2024 by the Australian Accounting Standards Board and legislation requiring compliance has been passed by the Australian Parliament. Westpac will report against these new requirements from its financial year ending 30 September 2026.

US Securities and Exchange Commission (SEC) rules on the disclosure of climate-related information expected to apply to Westpac from FY26 have been stayed following a lawsuit challenging the rules. On 27 March 2025, the SEC notified the court it was withdrawing its defence of the rules and on 24 April 2025 the court suspended the lawsuit until the SEC advises whether it intends to review or reconsider the rules.

#### **APRA** capital requirements

#### Operational risk capital overlays

In 2019, APRA applied \$1 billion of additional capital overlays to our operational risk capital requirement.

These overlays were applied through an increase in risk weighted assets (RWA).

On 19 July 2024, APRA announced its decision to reduce Westpac's total operational risk capital overlay from \$1 billion to \$500 million.

The impact of the remaining \$500 million overlay on our Level 2 common equity Tier 1 (CET1) capital ratio at 31 March 2025 was a decrease of 17 basis points.

# APRA announcement to phase out AT1 capital as eligible bank capital

On 9 December 2024, APRA confirmed that it will proceed with its proposal to phase out AT1 capital instruments from the bank prudential framework. Further details about this change are set out in Capital and dividends (pages 28-32).

#### Westpac significant developments - New Zealand

#### RBNZ review of overseas bank branches

On 21 August 2024, the RBNZ released the proposed Branch Standard under the Deposit Takers Act 2023 which will implement decisions made as part of the review of its policy for branches of overseas banks. The proposed Branch Standard will require that overseas bank branches only conduct business with wholesale clients; the total size of an overseas bank's branch cannot exceed NZ\$15 billion in total assets; and dual-operating branches (such as Westpac's New Zealand Branch) only conduct business with "large" corporate and institutional clients. It is proposed that "large" means those with consolidated annual turnover of over NZ\$50 million, total assets of over NZ\$75 million or total assets under management of over NZ\$1 billion (for funds management entities only). The implementation date is expected to be in July 2028.

Westpac's New Zealand Branch currently provides financial markets, trade finance and international payment products and services to customers referred by WNZL. We expect the RBNZ's Branch Standard will require changes to the activities Westpac's New Zealand Branch undertakes, and as a result, WNZL may also make changes to the scope of the activities it undertakes.

#### RBNZ review of capital settings for deposit takers

On 31 March 2025, the RBNZ announced that it intends to conduct a review of the capital settings applicable to New Zealand incorporated deposit takers (including WNZL). The planned Prudential Capital Buffer increase of 1% will proceed on 1 July 2025, with the review to be conducted promptly to allow for any changes prior to the next capital requirement increase scheduled for 1 July 2026. The review will include:

- an assessment of how New Zealand's capital settings compare internationally;
- a reassessment of the appropriate risk appetite for capital settings in New Zealand;
- reviewing the degree of proportionality in the framework and considering changes; and
- considering the balance between going concern and gone concern capital and the role of 'AT1' capital.

## General regulatory changes affecting our businesses

#### Cyber security

We continue to work on enhancing our systems and processes to mitigate cyber security risks, including those related to third parties, and to respond to changes in regulation, including from the legislation passed by the Australian Parliament in November 2024, which implemented certain measures proposed by the

# **DIRECTORS' REPORT**

## Significant developments (Continued)

Federal Government in its 2023-2030 Australian Cyber Security Strategy.

Regulators have continued their focus on cyber security following high profile cyber-related incidents. APRA is seeking to ensure that regulated entities further strengthen their cyber security practices, focusing on the effective implementation and ongoing compliance with Prudential Standard CPS 234 Information Security and Prudential Standard CPS 230 Operational Risk Management (which, as noted above, will come into effect from 1 July 2025). Similarly, ASIC is emphasising strengthened cybersecurity at the companies it regulates and has indicated a focus on strengthening cyber resilience through proposed testing strategies. The Australian Signals Directorate and the Australian Cyber Security Centre are increasingly providing threat intelligence and tailored guidance to help organisations enhance their information security measures. We will continue to engage with regulators and the government more broadly regarding cyber-related regulation, legislation and policy.

Details about operational risks and information security risks, including cyberattacks, are set out in Risk factors (pages 57-70).

#### **Revised Banking Code of Practice**

On 28 February 2025, the new version of the Australian Banking Association's (ABA) Banking Code of Practice (the Code) came into effect.

The strengthened Code includes uplifts to existing provisions and additional safeguards and protections for small business customers, guarantors, vulnerable customers and customers requiring additional support. These updates include:

- an expanded small business definition that increases the aggregate borrowing limit from \$3 million to \$5 million, which is anticipated to provide up to 10,000 more small businesses with access to the Code protections;
- a new obligation to take reasonable steps to ensure that a meeting is held with a guarantor in the absence of the borrower before signing a guarantee;
- a new obligation to do all things necessary to ensure banking services under the Code are provided 'efficiently, honestly and fairly';
- an updated vulnerability definition that expands the categories of vulnerability and recognises that a customer can become vulnerable at any time;
- updated provisions to improve the process for managing deceased estates; and
- an uplift of the inclusivity and accessibility provisions to expressly include LGBTQIA+ persons and a new commitment to organise or refer customers to free external support services.

#### Legal proceedings

Our entities are parties to legal proceedings from time to time arising from the conduct of our business. Certain litigation (including regulatory proceedings) and class actions are described as required in Note 13 (pages 101-105) to the financial statements in this Results Announcement.

## **Risk factors**

Our business is subject to risks that can adversely impact our financial performance, financial condition and future performance. Our 2024 Annual Report sets out the 11 major risk categories that impact our business, our approach to managing risks, as well as key focus areas. This section provides our investors (and potential investors) with further information in relation to the current and future risks we face, as well as potential consequences if those risks materialise. The content of this section is current as of the date of publication, and it is important to note that subsequent developments may impact its relevance. Risks and risk management strategies are inherently dynamic, evolving alongside changes in the external environment, market conditions and organisational priorities. The risks and uncertainties described below can emerge together or quickly in succession in a fashion that is uncorrelated with the order in which they are presented below, and they are not the only ones we face. Additional risks and uncertainties that we are unaware of, or that we currently deem to be immaterial, may also become important factors that affect

If any of the following risks materialise, our business, prospects, reputation, financial performance or financial condition could be materially adversely affected, which may subsequently cause the price of our securities or the level of dividends to decline and, as a security holder, you could lose all, or part, of your investment. You should carefully consider the risks described (individually and in combination) and the other information in this Results Announcement and in our 2024 Annual Report and subsequent disclosures before investing in, or continuing to own, our securities.

#### Risks relating to our business



We have experienced, and could in the future experience, information security risks, including cyberattacks

- Cyber risk
- Cyber attacks
- Operational risk
- Information security risks
- Data breaches
- Third party risk

Our operations depend on the secure processing, storage and transmission of information on our systems and those of external suppliers. Despite our measures to protect the confidentiality, availability and integrity of our information, our information assets may face security breaches, unauthorised access, malware, social engineering, denial of service attacks, ransomware, destructive attacks, employee misconduct, human error or other external and internal threats. These could adversely impact our and others' confidential information and system availability.

Information security risks are heightened by factors such as new technologies, increased digitisation, larger volumes of sensitive data, sophisticated cyber crime, supply chain disruptions, remote and hybrid working, targeting of critical infrastructure providers, geopolitical tensions, terrorism, state sponsored attacks, and the use of AI in cyberattacks (which can increase the speed, complexity and effectiveness of cyberattacks). These factors could compromise our information assets and interrupt usual operations for us, our customers, suppliers and counterparties.

Adverse events such as data breaches, cyberattacks, espionage and errors (including human-related), are increasing in frequency and impact, potentially causing financial instability, reputational damage, service disruption, contagion risk, in addition to economic and non-economic losses to us, our customers, shareholders, suppliers, counterparties and others. Our systems and processes designed to protect against and respond to these threats have not always been, and may not always be, effective and human error can occur.

Westpac, our customers and other stakeholders could suffer losses from cyberattacks, information security breaches or ineffective cyber resilience. Consequences could be severe if customer data is being held in breach of legal or regulatory obligations and that data is compromised as part of an information security incident. We may not always be able to anticipate and prevent or effectively respond to such incidents, or effectively respond to and/or rectify the resulting damage. Our suppliers, counterparties, and other parties involved in or who facilitate our activities, financial platforms and infrastructure as well as our customers' suppliers and counterparties are also at risk, which could impact us.

As cyberattacks increase globally, the likelihood of regulatory enforcement and legal action for information security failures from customers or shareholders increases. This could include class action litigation for issues such as information security risk management failures, misleading statements about our information security practices or for deficiencies in our response to cyberattacks and information security threats (including any delayed, deficient or misleading notifications).

Consequences of successful attacks could include damage to technology infrastructure, government intervention, service disruptions, loss of customers and market share, data loss, cyber extortion, customer remediation and/or compensation, breaches of the law, vulnerability to fraud or scams, litigation, fines, and increased regulatory scrutiny or other enforcement action.

Such outcomes could negatively affect our business, prospects, reputation, financial performance or financial condition. As cyber threats evolve, we may need to allocate significant resources and incur additional costs to enhance our systems, address vulnerabilities or incidents and respond to regulatory changes.

# **DIRECTORS' REPORT**

## **Risk factors (Continued)**



#### We could suffer losses due to geopolitical events

- Geopolitical risks
- Conflicts
- Operational risk
- Credit risk

We, our customers and our suppliers operate businesses, engage in trade with and hold assets in different geographic locations. Significant risks subsist including from geopolitical instability, conflicts, trade tensions, tariffs, sanctions, social disruption, civil unrest, war, terrorist activity, acts of international hostility, and complicity with or reluctance to take action against certain types of crimes.

Such events or the uncertainty related to the potential for such events are and could continue to directly and indirectly impact our and our customers' operations, affect domestic and international economic stability and impact consumer and investor confidence, which in turn could disrupt industries, businesses, service providers and supply chains and ultimately adversely impact economic activity. This could lead to shortages of materials and labour, higher energy costs and commodity prices, volatility in markets and damage to property. This in turn could affect asset values and impact customers' ability to repay amounts owing to us, and our ability to recover amounts owing. All of these impacts could adversely affect our business, prospects, financial performance or financial condition. The current global landscape is marked by significant and prolonged conflicts, increasing protectionist policies (and uncertainties surrounding such policies) and heightened tensions, which have the potential to further intensify these impacts.



# We could be adversely affected by legal or regulatory

- Compliance and conduct risk
- Regulators' expectations
- Legal and regulatory change
- Fines, penalties, other costs and capital overlays

We operate in a highly regulated industry with an environment of sustained legal and regulatory change and ongoing scrutiny of financial services providers. Our business, prospects, reputation, financial performance and financial condition have been, and could in the future be, adversely affected by domestic and international changes to laws, regulations, policies, supervisory activities, regulator expectations, and industry codes of practice, such as the Banking Code of Practice.

Such changes may affect how we operate and have altered, and may in the future alter, the way we provide our products and services, in some cases requiring us to change, suspend or discontinue our offerings. Industry-wide reviews and inquiries could further reshape laws, regulations, policy or regulatory expectations. The effects of such reviews and inquiries in the past have included, and could continue to include, limiting our flexibility, requiring us to incur substantial costs (e.g. system changes, incurring Compensation Scheme of Last Resort levies, liabilities related to scams, fraud or operational costs relating to scam management or other industry wide issues), absorbing specialist resources, impacting profitability and requiring us to retain additional capital, which impacts our ability to pursue strategic initiatives or implement other changes, resulting in us being unable to increase or maintain market share and/or creating pressure on margins and fees.

A failure to manage legal or regulatory changes effectively and in the timeframes required has resulted, and could in the future result, in the Group not meeting its compliance obligations. It could also result in enforcement actions, penalties, fines, civil litigation, capital impacts, and ultimately loss of or variations to business licences. Frequent and large volumes of regulatory change also contribute to execution risk, as technology and system and process updates may not always be successful in keeping pace with such change and there is heightened risk of flaws, human error or unintended consequences. Managing these changes may require significant management attention, costs and resources, including the availability of skilled personnel, which may be limited.

There is additional information on certain aspects of regulatory changes affecting the Group in Significant Developments (pages 54-56) and in the sections 'Critical accounting assumptions and estimates' and 'Future developments in accounting standards' in Note 1 (pages 79-80) to the financial statements.

# **Risk factors (Continued)**



We have been and could be adversely affected by failing to comply with laws, regulations or regulatory policy

- Compliance and conduct risk
- Regulators' expectations
- Legal and regulatory
- Industry codes
- Fines, penalties and capital overlays

We are responsible for complying with all applicable legal and regulatory requirements and industry codes of practice in the jurisdictions where we operate or obtain funding.

We are subject to compliance and conduct risks, which are exacerbated by the complexity and volume of regulation, as well as ongoing regulatory change. These risks increase when there is ambiguity or multiple ways of interpreting our obligations and rights, conflicting laws between jurisdictions or regimes, or where there is limited industry consultation or a lack of regulatory guidance, particularly with respect to new or untested regulations.

Our compliance and conduct management system, which is designed to mitigate compliance and conduct risks, has not always been, and may not always be, effective. Breakdowns have occurred, and may in the future occur due to factors such as poor judgement, flaws in the design or implementation of controls or processes, or the implementation of new measures. Such issues can lead to non-compliance, including failures to meet obligations to report or provide information to regulators. Ongoing reviews and change programs continue to identify compliance issues.

Conduct risk has occurred, and could continue to occur, through the provision of products and services that may not meet customer needs or market or regulator expectations, especially for vulnerable customers, customers in hardship and indigenous customers. This risk has occurred, and could continue to occur, from deliberate, reckless, negligent, accidental or unintentional conduct of our employees, officers, contractors, agents, authorised representatives, credit representatives and/or external service providers, resulting in circumvention of, or inadequate implementation of, controls, processes, policies or procedures. This could occur through a failure to meet professional obligations (including fiduciary, suitability and responsible lending requirements), human error or weaknesses in risk culture, corporate governance or organisational culture or poor product design and implementation (including failing in whole or in part to consider customer needs or selling products and services outside of target markets). Inadequate supervision and oversight of our distribution channels can heighten these risks. Non-compliance by our people may negatively impact other employees, leading to outcomes including litigation and reputational damage. Additionally, third party conduct (e.g. where customers misrepresent their position on product applications and we have failed to identify it) may limit our recourse and regulatory outcomes may not be mitigated by third party culpability.

These factors have resulted, and could continue to result, in poor customer outcomes (including for vulnerable customers and customers in hardship), failure to meet compliance obligations (or to promptly detect, report and/or remedy non-compliance), impacts which may compromise the integrity of the markets in which we operate or data we report, reputational damage, increased regulatory surveillance or investigation and employment disputes. We are currently subject to a number of investigations, reviews and industry inquiries by, and have and continue to respond to a number of requests from, domestic and international regulators including APRA, ASIC, the ATO, the ACCC, AUSTRAC, BCCC, FINRA, AFCA, the OAIC, RBNZ, New Zealand Financial Markets Authority, New Zealand Commerce Commission, the Fair Work Ombudsman, the SEC, BaFin and BPNG's Financial Analysis and Supervision Unit, involving significant resources and costs (which may divert specialist resources from other programs of work).

Regulatory reviews and investigations have in the past, and may in the future, result in a regulator taking administrative or enforcement action against us and/or our representatives. Regulators have broad powers and may issue directions (e.g. for product design and distribution and remedial action), pursue civil or criminal proceedings, seek substantial fines and penalties, and other compliance or enforcement outcomes. These risks are heightened (and penalties have been and may be higher) where contraventions are not promptly detected or addressed, where we fail to meet our obligations (or the expectations of regulators), where there are patterns of behaviour indicating systemic conduct or where there has been an awareness of contraventions, especially in areas of heightened regulatory focus, such as vulnerable customers, customers in hardship and indigenous customers. Additionally, regulatory investigations may lead to adverse findings against directors and management, including potential disqualification. The resources allocated to these reviews and investigations can impede other activities, including change and remediation programs.

APRA can also require the Group to hold additional capital either through a capital overlay or higher risk weighted assets (including in response to a failure to comply with prudential standards and/or expectations in relation to, for example, stress testing and liquidity management). Following the commencement of civil penalty proceedings, APRA imposed a A\$500 million Culture, Governance and Accountability Review overlay and a further A\$500 million Risk Governance overlay to our required operational risk capital in 2019. Although APRA reduced the Group's capital overlay from A\$1 billion to A\$500 million in 2024, additional capital overlays could have an adverse impact on our financial performance.

The evolving political and regulatory landscape has seen (and may continue to see) expansion of regulators' powers, materially increased civil penalties and fines and increased criminal prosecutions against institutions

# **DIRECTORS' REPORT**

## **Risk factors (Continued)**

and/or their employees and representatives (including where there is no fault element). This could also result in reputational damage and impact the willingness of customers, investors and other stakeholders to deal with us. Given our size and scale of activities, a failure by us may result in multiple contraventions, which could lead to significant penalties, remedial action and other consequences (e.g. regulatory damage). The introduction of the Financial Accountability Regime has further intensified these risks through imposing strengthened responsibility and accountability frameworks.

Regulatory investigations or actions commenced against the Group have exposed, and may in the future expose, the Group to an increased risk of litigation brought by third parties (including through class action proceedings), which may require us to pay (sometimes substantial) compensation to third parties and/or to undertake further remediation activities. Market developments suggest there is an expanding scope for potential claims, including in relation to cyber incidents, financial crime and ESG issues. We have incurred significant remediation costs on a number of occasions (including compensation payments and costs of correcting issues) and new issues may arise requiring remediation. We have faced, and may continue to face, challenges in effectively and reliably scoping, quantifying and implementing remediation activities, including determining how to compensate impacted parties properly, fairly and in a timely way. Investigation of the underlying issue may be impeded due to the passage of time, technical system constraints, or inadequacy of records. Delays in remediation may occur due to factors such as the number of affected parties and their responsiveness, ongoing investigations or litigation, and regulatory requirements. Remediation programs may not prevent regulatory action or investigations, litigation or other proceedings from being pursued, or sanctions being imposed.

Regulatory investigations, inquiries, litigation, fines, penalties, infringement notices, revocation, suspension or variation of conditions of regulatory licences or other enforcement or administrative action or agreements (such as enforceable undertakings) have and could, either individually or in aggregate with other regulatory action, adversely affect our business, prospects, reputation, financial performance or financial condition and increase class action risk.

There is additional information on certain regulatory and other matters that may affect the Group (including class actions) in Significant Developments (pages 54-56) and in Note 13 (pages 101-105) to the financial statements.



We have suffered, and in the future could suffer, losses and be adversely affected by the failure to implement effective risk management

- Risk management
- Controls and processes
- Risk culture
- Risk governance
- Fines, penalties

Our risk management framework has not always been, and may not in the future be, fully effective. The resources we allocate to identifying, measuring, evaluating, monitoring, reporting, controlling or mitigating material risks may sometimes be inadequate. This may arise due to inadequacies in the design of the framework or key risk management policies, controls and processes, the design or operation of our remuneration structures and consequence management processes, technology failures, our corporate structure, incomplete implementation or embedment, or failure by our people (including contractors, agents, authorised representatives and credit representatives) to comply with or properly implement our policies and processes. The potential for these types of failings is heightened if we lack sufficiently skilled, trained or qualified personnel or capacity, including people, processes and technology, to appropriately manage risks.

Although we periodically review our risk management framework to determine if it remains appropriate, all risk management frameworks have inherent limitations (and may also be ineffective because of weaknesses in risk culture or governance), and some risks may exist or emerge that we have not anticipated or identified. For example, where there is a lack of awareness of our policies, controls and processes or where they are not adequately complied with, monitored, audited or enforced. This may result in poor decision-making or risk and control weaknesses not being identified, escalated or acted upon.

Risks are measured and monitored against our risk appetite, and when outside of appetite, we aim to take steps to bring such risks back into appetite, including framework and policy design improvements. However, bringing risks back within appetite may be delayed or ineffective, due to factors including complexity, information technology system enhancement delays, staffing constraints (including where staff are occupied by other regulatory change or remediation projects), operational failures or external factors beyond our control, resulting in certain risks remaining outside of appetite for periods of time.

As part of the Enforceable Undertaking with APRA in December 2020 in relation to our risk governance remediation and to support the strengthening of our risk governance, accountability and culture, we developed the Integrated Plan (IP). As committed, the IP was completed in December 2023 and in April 2024, Promontory Australia (as Independent Reviewer) confirmed our completion. IP reports issued by Promontory Australia are published on our website at https://www.westpac.com.au/about-westpac/media/core/. Westpac continued to focus on the support of the published on our website at https://www.westpac.com.au/about-westpac/media/core/.

# **Risk factors (Continued)**

and effectiveness of the uplift delivered by the IP through a transition phase that was completed in December 2024 and confirmed as complete by Promontory Australia in February 2025.

If any of our governance or risk management processes and procedures prove ineffective or inadequate or are not appropriately implemented or we fail to bring risks into appetite, we may face sustained or increased regulatory scrutiny and action. While a stronger risk culture fosters early self-identification and remediation, it may also highlight concerns that trigger further regulatory action. This may result in financial losses, additional capital requirements, compliance breaches, fines, reputational damage, and/or significant remediation, which could adversely affect our business, prospects, financial performance or financial condition.



#### We could suffer losses due to technology failures

- Operational risk
- Information and technology
- Change management
- Technology failure
- Outages

Maintaining the reliability, availability, integrity, confidentiality, security and resilience of our information and technology is crucial to our business. Despite existing processes to preserve, monitor and facilitate the availability of and recovery of, our systems, there is a risk that our information and technology systems may be inadequate, could be compromised, fail to operate properly or result in outages, including from events wholly or partially beyond our control.

A technology failure could lead to failures to meet compliance obligations (such as a requirement to retain records and/or data for a certain period, or to destroy records and/or data after a certain period, or other risk management, privacy, business continuity management or outsourcing obligations). Our stakeholders, including employees and customers may be adversely affected, including by being unable to access our products and services, as a result of privacy breaches, or the loss of personal data. This could result in business disruption, reputational damage, remediation costs, regulatory investigations and/or action, or others commencing litigation. Technology issues in the financial sector can also affect multiple institutions, meaning we could impact, or be impacted by, other institutions.

The use of legacy systems, as well as work underway to uplift our technological capabilities, may heighten the risk of a technology failure, change management issues and the risk of non-compliance with our regulatory obligations or poor customer outcomes. Projects aimed at simplifying/streamlining our systems (including our UNITE program) will require significant resources (including specialist expertise) and incur costs. These risks may be heightened while those projects are being undertaken, or post-implementation where there are unanticipated outcomes or impacts. These projects may also not be completed on time, may not deliver the expected benefits or may require further resources or funding than anticipated. The success of such projects relies in part on having robust governance arrangements and appropriate oversight at Board and senior executive level. Shortcomings in these areas could elevate the risk of regulatory non-compliance, poor customer outcomes, delays, increased costs or demand on resources.

Failure to regularly renew and enhance our technology to deliver new products and services, comply with regulatory obligations and ongoing regulatory changes, improve automation of systems and controls, meet our customers' and regulators' expectations, or to effectively implement new technology projects, could result in cost overruns, technology failures (including due to human error in implementation), reduced productivity, outages, operational failures or instability, compliance failures, reputational damage and/or loss of market share.



Climate change and other sustainability factors such as human rights and natural capital may have adverse effects on our business

- Climate and nature risks
- Physical and transition risks
- Social and human rights risks
- Credit risk
- Operational risk
- Reputational and sustainability risk
- Compliance and conduct risks

Climate and other sustainability-related risks have had and are likely to have adverse effects on us, our customers, external suppliers, and the communities in which we operate. Managing these risks is challenging given significant uncertainties in modelling and assessing their impact.

Climate related risks may manifest as physical risks, transition risks, and liability risks.

Physical risks include direct risks to us, as well as those to our customers, suppliers and other stakeholders. These risks could arise from increases and variability in temperatures, precipitation changes, rising sea levels, loss of

# DIRECTORS' REPORT

## **Risk factors (Continued)**

natural capital (including biodiversity loss), and more severe and frequent climatic events, including fires, storms, floods and droughts. Such events could also increase human rights risk and/or increase customer vulnerability. Impacts may arise through damage, disruption or changes to business activities, operations, asset values and insurability of assets (or insurance availability/affordability), resulting in higher costs and/or reduced revenues, and, in turn, lower Group income caused by increased default rates, delinquencies, write-offs and impairment charges in the Group's portfolios.

Transition risks may arise through the transition to a lower carbon economy, which in turn could impact Westpac through changes such as in consumer behaviour and market sentiment. These risks could unfold in various ways – gradually and orderly, abruptly and disorderly, or a combination of both. Impacts could result from climate change mitigation efforts, the obsolescence of certain businesses due to the energy transition, changes in investor appetite, shifting customer preferences, technology developments and regulatory changes. Such risks could also emerge through lending to customers facing reduced revenues, asset devaluation and rising costs, thereby increasing our credit risk. Additionally, Westpac may be indirectly impacted by transition risks, from adverse effects to the broader economy (interest rates, inflation and growth) or adverse asset pricing and valuations.

Our ambition to become a net-zero, climate resilient bank, has led and will continue to lead to changes in policies and processes which may present associated execution risk. Our ability to meet our commitments and targets is in part dependent on the orderly transition of the broader economy to net-zero, which may be impacted by external factors including (but not limited to) government policies, investment levels, electricity grid capacity, and constraints in the development and supply of technology, infrastructure and skilled labour. Additionally, our ability to transition, including to meet our targets and commitments, may also be impacted by the challenges faced by our customers in executing their own transition plans and commitments.

Natural capital loss, referring to the depletion of renewable and non-renewable natural resources that combine to yield a flow of benefits to people, poses a risk to us, primarily through our exposure to customers that are materially dependent or impact on natural resources. This loss can contribute to, and be accelerated by, climate change. Increasing recognition and responses to this risk also create heightened regulatory and stakeholder expectations on Westpac. Our ambition to become a nature-positive bank may lead to changes to policies and processes, which may present potential execution risk. Our ability to meet those ambitions will also be influenced by external factors beyond our control. As global standards for natural capital are at an early stage, regulatory risk and uncertainty remain elevated.

We may be exposed to social and human rights risks through our operations, supply chain and in the provision of our products and services. Failure to identify and manage these risks may cause, contribute to, or be directly linked to adverse social and human rights impacts. This includes the risk that we provide services to, or rely on services provided by parties involved in human rights abuses or criminal activity, as well as the potential exploitation of our platforms and products for illicit purpose. Our ability to identify, assess, and mitigate these risks may be constrained by factors such as the sophistication of perpetrators.

Data relevant to our assessment and management of climate, and other sustainability-related risks continues to mature. Reliance on third party data (which may not be sufficiently available or reliable), may affect our decision making, target setting and reporting, and affect our ability to meet our targets and commitments. Associated risks increase where disclosure of data is required by mandatory reporting.

Actual or perceived failure to adapt our strategy, governance, procedures, systems and/or controls to manage or disclose climate and other sustainability-related risks and opportunities (including, for example, perceived misstatement of, or failure to adequately implement or meet, sustainability claims, commitments and/or targets) may give rise to business, reputational, legal and regulatory risks. This includes financial and credit risks that may impact our profitability and outlook, and the risk of regulatory action or litigation (including class actions) against us and/or our customers.

We may also be subject, from time to time, to legal and business challenges due to actions instituted by activist or other groups. Examples of areas which have attracted activism and challenges include: the financing of businesses perceived to be at greater risk from climate-related physical and transition risks and/or perceived not to demonstrate responsible management of climate, human rights or other sustainability issues; the extent or quality of human rights due diligence that is carried out; and climate and sustainability related disclosures (including net-zero or emissions reduction strategies, targets and policies).

Scrutiny from regulators, shareholders, activists and other stakeholders on climate-related risk management practices, lending policies, targets and commitments, and other sustainability products, claims and marketing practices will likely remain high. Applicable legal and regulatory regimes, policies, and reporting and other standards are also evolving. For example, in Australia, mandatory climate reporting has been introduced, and there is an increased compliance and enforcement focus by ASIC and the ACCC on a range of issues related to sustainability, sustainable finance, and monitoring/investigation of related claims. This increases compliance, legal and regulatory risks, and costs.

### **Risk factors (Continued)**

For further detail on the identification, assessment and management of these risks, please refer to our 2024 Climate Report, and the Creating Value for the Community, Creating Value for the Environment, Risk Management and Sustainability Governance sections of the 2024 Annual



The failure to comply with financial crime obligations has had, and could have further, adverse effects on our business and reputation

- Financial crime risk
- Bribery and corruption
- Tax evasion
- Money laundering and terrorism financing Economic and trade sanctions

The Group is subject to various laws and rules regarding anti-money laundering and counter-terrorism financing (AML/CTF), anti-bribery and corruption, economic and trade sanctions and tax transparency across its operating jurisdictions (Financial Crime Laws). Financial Crime Laws can be complex and, in some circumstances, impose a diverse range of obligations. As a result, regulatory, operational and compliance risks are heightened. In some jurisdictions (e.g. the Pacific region), financial crime risks are elevated beyond the Group's risk appetite requiring an appropriate action plan to reduce risk, and to return within appetite.

Financial Crime Laws require us to report certain matters and transactions to regulators (such as international funds transfer instructions, threshold transaction reports, suspicious matter reports, Foreign Account Tax Compliance Act (FATCA) and Common Reporting Standard (CRS) reports) and to ensure that we know who our customers are and that we have appropriate ongoing customer due diligence in place. The failure to comply with some of these laws has had, and in the future could potentially have, adverse impacts for the Group.

The Group operates within a landscape that is constantly changing, particularly with the emergence of new payment technologies, ongoing legislative reform impacting Financial Crime Laws, increased regulatory focus on digital assets, and increasing reliance on economic and trade sanctions to manage issues of international concern. These developments may require updates to the Group's systems, policies, processes and controls to address emerging financial crime risks for the Group (as well as other risks including scams, fraud and technology-enabled crime).

There has been, and continues to be, a focus on compliance with financial crime obligations. Regulators globally remain focused on continuing investigations and taking enforcement actions for identified non-compliance, often seeking significant penalties. Due to our scale of operations, undetected failures or the ineffective implementation, monitoring or remediation of a system, policy, process or control (including a regulatory reporting obligation) has resulted, and could in the future result, in a significant number of breaches of AML/CTF or other Financial Crime Laws, which could lead to significant financial penalties and other adverse impacts for the Group, such as reputational damage and litigation risk.

While the Group has systems, policies, processes and controls in place designed to manage its financial crime obligations (including reporting obligations), these have not always been, and may not in the future always be, effective, due to reasons such as control deficiencies, technology failures or changes in financial crime risks or typologies. Our analysis and reviews, in addition to regulator feedback, have highlighted that our systems, policies, processes and controls are not always operating satisfactorily in a number of respects and require improvement. We continue to have an increased focus on financial crime risk management and, as such, further issues requiring attention have been identified and may continue to be identified.

Although the Group provides updates to various regulators on its remediation and other program activities, there is no assurance that those or other regulators will agree that its remediation and program update activities will be adequate or effectively enhance the Group's compliance programs.

Failure to comply with our financial crime obligations has resulted, and could in the future result, in significant regulatory enforcement actions, reputational risks and other consequences as detailed in other sections of these Risk factors. There is additional information on financial crime matters in Significant Developments (pages 54-56).



Reputational damage has harmed, and could in the future harm, our business and prospects

- Reputational and sustainability risk
- Negative customer outcomes

We face reputational risk where our plans, processes, performance and behaviours differ from the expectations, beliefs and perceptions of our

Our actions or inactions (or those of our customers, employees, suppliers, contractors, agents, authorised representatives, credit representatives, joint-venture partners, strategic partners or other counterparties) could result in reputational damage when they cause, or are perceived to cause, a negative outcome for customers, shareholders, the community or other stakeholders. This could arise from, for example, failure or perceived

### DIRECTORS' REPORT

### **Risk factors (Continued)**

to adequately monitor, prevent or respond to community, environmental, social and ethical issues or expectations or failure to comply with regulatory requirements or expectations. We are also exposed to contagion risk from incidents in (or affecting) other financial institutions and/or the financial sector more broadly (e.g. issues affecting the cash-in-transit industry and the potential for disruption to the availability of cash, as well as flow on consequences including runs on cash).

Failure, or perceived failure, to address issues that could or do give rise to reputational risk, has created, and could in the future create, additional legal risk, including regulatory investigations, regulatory enforcement actions, fines and penalties or litigation or other actions brought by third parties (including class actions), and the requirement to remediate and compensate customers, including prospective customers, investors and the market. It could also result in losing customers or restricting our ability to efficiently access capital markets. This could adversely affect our business, prospects, financial performance or financial condition.



### We have and could suffer losses due to litigation

- Compliance and conduct risk
- Enforcement action
- Litigation
- Class actions
- Substantial fines and penalties

Litigation has been, and could in the future be, commenced against us by a range of plaintiffs, such as customers, shareholders, employees, suppliers, counterparties, activists, receivers and regulators and may, either individually or in aggregate, adversely affect the Group's business, operations, prospects, reputation or financial condition.

Recently, there has been an increase in class action proceedings in the broader market, many of which have resulted in significant monetary settlements. The risk of class actions has been heightened by a number of factors, including regulatory enforcement actions and willingness by regulators to commence proceedings, increased regulatory investigations and inquiries, media scrutiny, increased prospect of regulatory reforms (including those that may eliminate any actual or perceived barriers to such litigation), and the growth of third party litigation funding. Class actions commenced against competitors could also lead to similar proceedings against us, and may also impact attitudes of counterparties to Westpac proceedings or Westpac's standing more broadly. There has also been an increase in proceedings related to third party scams and fraud activity, and the bank has been and may be joined to such proceedings.

Activism strategies directed at financial institutions, particularly related to climate change, sustainability, diversity equity and inclusion initiatives and energy transition, have also increased globally in recent years. These strategies may involve litigation to highlight issues, enforce legal or regulatory standards, or influence the target's operations and activities. We are currently, and may continue to be, exposed to such litigation and/or activist strategies.

Litigation is subject to many uncertainties and the outcome may not be predicted accurately. Furthermore, the Group's ability to respond to and defend litigation may be adversely affected by inadequate record keeping. The Group's ability to settle litigation on reasonable terms will be affected by attitudes of counterparties. Costs will be incurred associated with managing, responding to and/or defending litigation.

Depending on the outcome of any litigation, the Group has been, and may in the future be, required to comply with broad court orders, including compliance orders, adverse publicity orders, enforcement orders or otherwise pay significant damages, fines, penalties or legal costs. The actual amount paid following a settlement or determination by a Court for any legal proceedings may be materially higher or lower than any relevant provision (where applicable) or that any contingent liability may be larger than anticipated. There is also a risk that additional litigation or contingent liabilities arise, all of which could adversely affect our business, prospects, reputation, financial performance or financial condition.

There is additional information on certain legal proceedings that may affect the Group in Significant Developments (pages 54-56) and in Note 13 (pages 101-105) to the financial statements.



### We are exposed to adverse funding market conditions

- Market risk
- Volatility and disruption
- Funding and liquidity risk
- Credit risk

We rely on deposits and global funding markets to fund our business and source liquidity. Our funding costs are subject to funding market and general economic and geopolitical conditions, in addition to our credit profile.

Funding market conditions, and the behaviour of market participants, can shift significantly over very short periods of time, resulting in extreme volatility, disruption and decreased liquidity. The main risks we face relate to reduced

### **Risk factors (Continued)**

market confidence, market access, appetite for exposure to Westpac; increased cost of funding; and impacts from deterioration in macroeconomic conditions. Additionally, shifts in investment preferences could result in deposit withdrawals, increasing our reliance on other funding sources. These other sources may offer lower levels of liquidity at higher costs.

If market conditions deteriorate due to economic, political, regulatory, or other reasons (including those idiosyncratic to Westpac), there may be a loss of confidence in bank deposits, leading to unexpected withdrawals. These events can transpire quickly and be exacerbated by information transmission on social media. This could increase funding costs, constrain our liquidity, funding and lending activities and threaten our financial solvency. In such events, even robust levels of capital may not be sufficient to safeguard Westpac against detrimental loss of funding.

If our current sources of funding become insufficient, we may need to seek alternatives, subject to market conditions, our credit ratings, reputation and confidence issues, and market capacity. These alternatives may be more expensive or on unfavourable terms. If we are unable to source appropriate funding, we may be forced to reduce or suspend business activities (e.g. lending) or operate with smaller liquidity buffers. If we are unable to source funding or generate liquidity for an extended period, we may not be able to pay our debts as and when they fall due or meet other contractual obligations. These outcomes may adversely affect our financial performance, liquidity, capital resources or financial condition.

We also enter into collateralised derivative obligations, which may require us to post additional collateral based on market movements. This has the potential to adversely affect our liquidity or ability to use derivatives to hedge interest rate, currency and other financial risks.



We could be adversely affected by the risk of inadequate capital levels

- Capital adequacy
- Capital risk
- Regulatory capital requirements

The Group is subject to the risk of an inadequate level or composition of capital to support business activities, meet regulatory capital requirements under normal or stressed conditions, and to maintain our solvency. Even robust levels of capital may not be sufficient to ensure our ongoing sustainability in the event of a bank run, where depositors quickly withdraw funds because of concerns about bank failure.

Our capital levels are determined by regulation and risk appetite and informed by stress testing. We establish buffers on regulatory requirements to maintain capital adequacy during stressed periods by considering factors such as our balance sheet, forecasts, portfolio mix, potential capital headwinds (including real estate valuations, inflation and rising interest rates) and stressed outcomes. Stress testing models and assumptions may or may not accurately predict the nature and magnitude of particular stress events. The macroeconomic environment, stressed conditions and/or regulatory framework could result in a material increase to risk weighted assets, impact our capital adequacy, trigger capital distribution constraints, threaten our financial viability and/or require a highly dilutive capital raising.

Capital distribution constraints apply when an ADI's Common Equity Tier 1 Capital (CET1) ratio falls within the prudential capital buffer range (consisting of the Capital Conservation Buffer plus any Countercyclical Capital Buffer). This could impact future dividends and distributions on Additional Tier 1 (AT1) capital instruments. If AT1 and Tier 2 capital securities we have issued convert into ordinary shares (e.g. where our CET1 ratio falls below a certain level or APRA determines we would become non-viable without conversion of capital instruments or equivalent support), existing shareholders could face significant value dilution. Additionally, APRA has announced its intention to phase out AT1 capital instruments (see further discussion in Significant Developments (pages 54-56)).



Our business is substantially dependent on the Australian and New Zealand economies, and could be adversely affected by a material downturn or shock to these economies or other financial systems

- Strategic risk
- Macroeconomic risks
- Market disruption
- Domestic and international economic conditions
- Geopolitical risks
- Credit risk

Our revenues and earnings are dependent on domestic and international economic activity, business conditions and the level of financial services our customers require. Most of our business is conducted in Australia and New Zealand so our performance is influenced by the level and cyclical nature of activity in these countries. The financial services industry and capital markets have been, and may continue to be, adversely affected by volatility, global economic conditions (including inflation and rising interest rates), external events, geopolitical instability, political developments, cyberattacks or a major systemic shock.

### DIRECTORS' REPORT

### Risk factors (Continued)

Market and economic disruptions (or the possibility of interest rates remaining higher for longer than anticipated) could cause consumer and business spending to decrease, unemployment to rise, demand for our products and services to decline and credit losses to increase, thereby reducing our earnings. These events could undermine confidence in the financial system, reduce liquidity, impair access to funding and adversely affect our customers and counterparties. Conversely, an environment with falling interest rates could reduce margins and also impact earnings.

Given Australia's reliance on exports, a slowdown in economic growth or change in policy settings of Australia's major trading partners, which may be caused by their foreign policies (including the adoption of protectionist trade measures such as tariffs or sanctions) could negatively impact the Australian economy. This could result in reduced demand for our products and services and affect supply chains, the level of economic activity and the ability of our borrowers to repay their loans.

The nature and consequences of any such events are difficult to predict but each of these factors could adversely affect our business, prospects, financial performance or financial condition.



Declines in asset markets could adversely affect our operations or profitability and an increase in impairments and provisioning could adversely affect our financial performance or financial condition

- Market risk
- Decline in asset values
- Impairments
- Credit risk

Declines in Australian, New Zealand or other asset markets, including equity, bond, residential and commercial property markets, have adversely affected, and could in the future adversely affect, our operations and profitability. Declining asset prices including as a result of change in taxation policies and potential legislation to restrict rents, could also impact customers and counterparties and the value of security (including residential and commercial property) we hold. This may impact our ability to recover amounts owing to us if customers or counterparties default. It may also affect our impairment charges and provisions, in turn impacting our financial performance, financial condition and capital levels. Declining asset prices could also impact our wealth management business as its earnings partly depend on fees based on the value of securities and/or assets held or managed.

We establish provisions for credit impairment based on accounting standards using current information and our expectations. If economic conditions deteriorate beyond our expectations, some customers and/or counterparties could experience higher financial stress, leading to an increase in impairments, defaults and write-offs, and higher provisioning. Changes in regulatory expectations in relation to the treatment of customers in hardship could lead to increased impairments and/or higher provisioning. Such events could adversely affect our liquidity, capital resources, financial performance or financial condition.

Credit risk also arises from certain derivative, clearing and settlement contracts we enter into, and from our dealings in, and holdings of, debt securities issued by other institutions and government agencies, the financial conditions of which may be affected to varying degrees by economic conditions in global financial markets.



Sovereign risk may destabilise financial markets adversely

- Sovereign risk
- Defaults

Potential sovereign contractual defaults, sovereign debt defaults and the risk that governments will nationalise parts of their economy including assets of financial institutions (such as Westpac) could negatively impact the value of our holdings of assets. Such an event could also destabilise global financial markets, adversely affecting our liquidity, financial performance or financial condition.



We could be adversely affected by the failure to maintain our credit ratings

- Availability of fundingCost of funding
- Downgrade

Credit ratings are independent opinions on our creditworthiness. Our credit ratings can affect the cost and availability of our funding and may be important to investors, certain institutional customers and counterparties when evaluating their investments in the Group, our products and services.

A rating downgrade could be driven by a downgrade of Australia's sovereign credit rating, a material weakening in our financial performance, or one or more of the risks identified in this section or by other events including regulatory

### **Risk factors (Continued)**

changes or changes to the methodologies rating agencies use to determine credit ratings. A credit rating or rating outlook could be downgraded or revised where credit rating agencies believe there is a very high level of uncertainty on the impact to key rating factors from a significant event.

A downgrade to our credit ratings could have an adverse effect on our cost of funds, collateral requirements, liquidity, competitive position, our access to capital markets and our financial stability. The extent and nature of these impacts would depend on various factors, including the extent of any rating change, differences across agencies (split ratings) and whether competitors or the sector are also impacted.



We face intense competition in all aspects of our business

- Margins
- Regulatory scrutiny
- Strategic risk
- New entrants

The financial services industry is highly competitive, with a range of firms, including retail and commercial banks, investment banks, other financial service companies, fintech companies and businesses in other industries with financial services aspirations (including those who are not subject to the same capital and regulatory requirements or who derive substantial revenue from other markets, which may allow them to operate more flexibly and with lower costs of funds).

Emerging competitors are also increasingly altering the competitive environment by adopting new business models or seeking to use new technologies to disrupt existing business models.

The competitive environment may also change due to increased scrutiny by regulators in the sector and other legislative reforms, which will stimulate competition, improve customer choice and may prompt increased competition from new and existing firms.

Competition in the various markets in which we operate has led, and may continue to lead, to a decline in our margins or market share.

Deposits fund a significant portion of our balance sheet and have been a relatively stable source of funding. If we fail to successfully compete for deposits, we may face increased funding costs, leading us to seek access to other types of funding, or result in reduced lending.

Our ability to compete depends on our ability to offer products and services that meet evolving customer preferences. Failure to adapt could result in lost customers, which could negatively impact our business, prospects, financial performance or financial condition. For more detail refer to Our Operating Environment section in the <u>2024 Annual Report</u>.



We have suffered, and could continue to suffer, losses due to operational risk

- Operational risk
- Change execution
- Records management
- Ineffective processes and controlsFraud and scams
- Fraud and scamsThird parties
- IIII

Operational risk is the risk of loss resulting from inadequate or failed internal processes, people and systems or from external events. It includes, among other things, model, data, operations, change execution and third party risks. While we have policies, processes and controls to manage these risks, they have not always been, or may not be, effective.

Ineffective processes and controls (including those of our contractors, agents, authorised representatives and credit representatives, or inadequate supervision and oversight of their activities) have resulted in, and could continue to result in, adverse outcomes for customers, employees or other third parties.

Operational breakdowns can occur if measures are implemented too quickly without sufficient validation (or not quickly enough) in response to external events, potentially leading to financial losses, customer remediation, regulatory scrutiny and intervention, fines, penalties and capital overlays and, depending on the nature of the failure, litigation, including class action proceedings.

Examples of operational risks include:

• Fraud and scams. We have incurred, and could in the future incur, losses from fraud and scams, including fraudulent applications for loans (including misrepresentations by customers), or from incorrect or fraudulent

### DIRECTORS' REPORT

### **Risk factors (Continued)**

payments and settlements. Such losses, including the potential for additional customer compensation and financial penalties, could increase significantly due to regulatory change. This includes if the Group does not adhere to obligations set out in the Scams Prevention Framework within the Competition and Consumer Act 2010 (Cth), which was introduced by the Scams Prevention Framework Act 2025 (Cth). Fraudulent conduct can also arise from external parties seeking to access our systems or customer accounts, the use of mule accounts, the use of accounts to commit investment scams and where identification records are compromised due to third party cybersecurity events. These risks are heightened by real-time transaction capability, and we are also exposed to contagion risk from incidents affecting other institutions. If systems, procedures and protocols for preventing and managing fraud, scams or improper access to our systems and customer accounts fail, or are inadequate or ineffective, they could lead to losses which could adversely affect our customers, business, prospects, reputation, financial performance or financial condition. Regulatory and compliance requirements can impede the ability to swiftly identify or respond to a fraud or scam, or to communicate with affected parties.

- Records management. A failure to adequately implement and monitor effective records management policies and processes could impact our
  ability to safeguard information, locate records, respond to regulatory notices, conduct remediation, and meet record retention and destruction
  obligations. Where there are inadequacies in implementation of the records management lifecycle in our systems or embedding records
  management across the Group, these risks are further heightened. Where records are retained for longer than required this could increase the
  impacts of cyber and privacy incidents such as data breaches.
- Artificial Intelligence (AI). As Al adoption to support our customers and business increases, we may become more exposed to risks associated
  with the use of this technology, such as lack of transparency, inaccurate data input, unintentional bias, breaches of confidentiality and privacy
  obligations, inaccurate outputs and decisions or other unintended consequences that are inconsistent with our policies or values. In addition,
  failure or delays in adopting Al could lead to competitive disadvantages or otherwise not leveraging capability that could support management
  of risk or improve customer outcomes. Leveraging Al could have financial, regulatory, conduct, reputational and customer impacts.
- Third party. We rely on third parties, both in Australia and overseas, to provide services to us and our customers. Failures by these third parties, including our authorised representatives and credit representatives, to deliver services as required and in accordance with law, regulation and regulatory expectations could disrupt our ability to provide products and services and adversely impact our customers, operations, financial performance or reputation. For example, we rely on third parties to provide cash transport, handling and storage services. With reduced demand for cash placing pressure on the cash-in-transit (CIT) industry, we are exposed to operational risk including loss of (or delays in accessing) significant amounts of cash held by CIT providers on our behalf (this risk is exacerbated for us as we currently provide commercial cash distribution for the industry under an arrangement with one key industry participant which terminates in July 2025), reduced availability of cash in the system generally (which could lead to a run on cash), potential increased costs (for example, to enable us/third party providers to meet regulatory requirements or satisfy orders made by a tribunal), and related consequences where we or our customers suffer loss or damage due to disruptions to CIT services.
- Change execution. We face risks in delivering technology and other change programs, including the risks that a change program fails to deliver the desired outcomes, or fails to reduce, pre-empt, mitigate and manage the challenges associated with transformation delivery. This could result in business disruption and delays, technology challenges, financial loss or further regulatory scrutiny. If our technology systems or financial infrastructure do not operate correctly, this may also cause loss or damage to us or our customers. This can also arise from complexities in our systems, and the interaction between those systems. This could include, for example, where systems issues result in incorrect fees or charges being applied to customers, or other poor customer outcomes. This could potentially lead to financial losses, customer remediation, regulatory scrutiny and intervention, fines, penalties and capital overlays and, depending on the nature of the failure, litigation, including class action proceedings.
- Insurance coverage. There is a risk that we will not be able to obtain and/or have not obtained appropriate insurance coverage for the risks
  that we may be exposed to. This could be due to lack of available or adequate insurance, an increase in the cost of insurance, or failure of the
  insurance underwriter. If an insurance policy is not available or does not respond to a loss, we will not have the ability to recover such loss
  from an insurance policy.



We could suffer losses due to market volatility

- Market risk
- Geopolitical risks
- Volatility and disruption
- Credit risk

Market risk is the risk of an adverse impact on the Group's financial performance, financial position, capital and liquidity, resulting from changes in market factors, such as foreign exchange rates, commodity prices, equity prices, credit spreads and interest rates. Market risk is present in both banking book and trading book. We are exposed

### **Risk factors (Continued)**

to market risk due to our financial markets businesses, asset and liability management, our holdings in liquid asset securities, dependence on accessing capital markets and our defined benefit plan.

Changes in market factors could be driven by a variety of developments including economic disruption, geopolitical events, trade tensions, market liquidity or concerns relating to major market participants or sectors. The resulting market volatility could potentially lead to losses and may adversely affect our financial performance and capital position.

As a financial intermediary, we underwrite listed and unlisted debt securities. We could suffer losses if we fail to syndicate or sell down this risk to others. This risk is more pronounced in times of heightened market volatility.



Poor data quality could adversely affect our business and operations

- Operational risk
- Data quality
- Poor customer and risk outcomes

Having accurate, complete and reliable data, supported by appropriate data controls, retention and, destruction methods and access to internal frameworks and processes, is critical to the effective operation of our businesses. Data plays a key role in determining how we provide products and services to customers, the effectiveness of our systems and risk management frameworks, strategic planning and our ability to make effective decisions.

Some of our businesses are, and may continue to be, affected by poor data quality and/or limited data availability due to a number of factors, including inadequacies across systems, processes and policies, or ineffectively implemented data management frameworks.

This could lead to poor customer service outcomes, adverse risk management outcomes, deficient system outputs and processes. This is because data quality inadequacies render such data unreliable to assist in making informed business decisions. Deficiencies with internal systems and processes could negatively impact our decision-making in areas such as the provision of credit to a customer, and the terms on which a credit facility is provided. The production of accurate data is also critical for other functions across the Group, such as financial and other reporting (internal and external).

Poor data quality and availability impacts our ability to effectively monitor and manage operations across the Group, comply with production notices, respond to regulatory notices, defend and respond to litigation and conduct remediation activities. Conflicting data retention or destruction obligations may increase such risks.

Poor data and/or poor data retention/destruction methods and deficient controls that result in control gaps and weaknesses, could negatively impact our ability to meet compliance obligations (including regulatory reporting obligations). Previously, this has led to regulatory investigations or adverse findings and actions against the Group, and such risks remain if we fail to maintain an acceptable level of data quality and effective oversight practices.

Our data related frameworks and processes must be continuously reviewed, and improved where required, to ensure our data quality and data management practices remain relevant, fit for purpose and sustainable. This is because outdated or unsustainable practices may lead to inefficient data management practices and/or poor quality data.

Potential consequences from holding poor quality data and/or having poor data oversight and controls include adverse impacts to the Group's ability to effectively operate our existing businesses, securing prospective business from third parties, and our reputation, financial performance and financial condition.



Certain strategic decisions may have adverse effects on our business

- Strategic risk
- Warranties and indemnities
- Divestments and acquisitions
- Implementation risk

We evaluate and implement strategic decisions, priorities and objectives including where we can simplify or streamline, diversify or innovate our business or products. These activities can be complex, costly and may not proceed as planned. For example, we may experience difficulties completing certain transactions, separating or integrating businesses in the scheduled timeframe or at all, disruptions to operations, diversion of management resources or higher than expected transaction costs, impacts on third parties, and there may be differing market views about a strategic choice, which may cause reputational damage.

Any failure to successfully divest businesses may expose us to higher operating costs and higher inherent risks in those businesses. Decisions to retain businesses may also expose us to the higher inherent risks in those businesses. For example, our Pacific businesses face several risks including heightened operational, sovereign, financial crime and exchange control risks which could adversely affect our customers, business, prospects, reputation, financial

### DIRECTORS' REPORT

### **Risk factors (Continued)**

performance or financial condition. In divesting businesses, we have given (and could in future divestments give) warranties and indemnities in favour of counterparties relating to certain pre-completion matters and certain other commitments, including in relation to transitional services. These could result in a liability to make significant payments to these counterparties while these obligations remain on foot. To manage risks related to conduct and customer redress associated with divestments, we hold additional operational risk capital pursuant to APRA's published guidance. These contingent liabilities are described in Note 13 (pages 101-105) to the financial statements.

Acquiring and investing in businesses also comes with risks and costs, including underperformance, assumption of unknown and unaccounted for liabilities, regulatory risks or overvaluation of a target business.

Operational, cultural, governance, compliance and risk appetite differences between us and an acquired business may lead to longer and costlier integration.

Internal factors, for example, inadequate funding, resourcing, business capabilities or operating model, or failing to identify, understand or respond effectively to changes in the external business environment, including economic, geopolitical, regulatory, consumer sentiment, technological, environmental, social and competitive factors, may hinder successful strategy implementation. This could adversely affect us, including our ability to increase or maintain market share or resulting pressure on margins and fees.

These risks could negatively impact our business, growth prospects, reputation, engagement with regulators, financial performance or financial condition.

#### Other risks

- Failure to recruit and retain key executives, employees and Directors may have adverse effects on our business, prospects, reputation, financial performance or financial condition. Macro-environmental factors including low unemployment, restricted migration levels, on-shoring of work and the competitive talent market, may also have an adverse impact on attracting specialist skills for the Group.
- Changes to the critical accounting assumptions and estimates (outlined in Note 1 (pages 79-80) to the financial statements) could
  expose the Group to losses greater than those anticipated or recognised, which could adversely affect our financial performance, financial
  condition and reputation.

### Rounding of amounts

ASIC Corporations (Rounding in Financial/Directors' Reports) Instrument 2016/191 applies to Westpac and in accordance with that Legislative Instrument all amounts have been rounded to the nearest million dollars unless otherwise stated.



### Lead Auditor's Independence Declaration under Section 307C of the Corporations Act 2001

### To the Directors of Westpac Banking Corporation

I declare that, to the best of my knowledge and belief, in relation to the review of Westpac Banking Corporation for the half year ended 31 March 2025 there have been:

- i. no contraventions of the auditor independence requirements as set out in the Corporations Act 2001 in relation to the review; and
- ii. no contraventions of any applicable code of professional conduct in relation to the review.

KPMG KPMG

Kim Lawry *Partner* Sydney 4 May 2025

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### **DIRECTORS' REPORT**

### **Responsibility Statement**

The Directors of Westpac Banking Corporation confirm that to the best of their knowledge:

- (i) the interim financial statements have been prepared in accordance with AASB 134 Interim Financial Reporting and are in compliance with IAS 34 Interim Financial Reporting issued by the International Accounting Standards Board; and
- (ii) the Directors' report includes a fair review of the information required by DTR 4.2.7 R of the Disclosure Guidance and Transparency Rules of the United Kingdom Financial Conduct Authority.

The Directors' report is signed in accordance with a resolution of the Board of Directors.

Steven Gregg Chairman

Sydney, Australia 4 May 2025 Anthony Miller

Managing Director and Chief Executive Officer

# **2025 INTERIM FINANCIAL** REPORT

Consolidated income statement

Consolidated statement of comprehensive income

Consolidated balance sheet

Consolidated statement of changes in equity

Consolidated cash flow statement

### NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

Note 1. Financial statements preparation
Note 2. Segment reporting

Note 3. Net interest income and average balance sheet and interest rates

Note 4. Non-interest income

Note 5. Operating expenses
Note 6. Income tax

Note 7. Earnings per share

Note 8. Loans
Note 9. Provision for expected credit losses

Note 10. Credit quality

Note 11. Deposits and other borrowings

Note 12. Fair values of financial assets and financial liabilities

Note 13. Provisions, contingent liabilities, contingent assets and credit commitments

Note 14. Shareholders' equity

Note 15. Notes to the consolidated cash flow statement

Note 16. Subsequent events

### **STATUTORY STATEMENTS**

**Directors' declaration** 

Independent auditor's review report to the members of Westpac Banking Corporation

### **CONSOLIDATED INCOME STATEMENT**

Westpac Banking Corporation and its controlled entities

		Half Year	Half Year	Half Year	% Mov	/'t
\$m	Note	March 2025	Sept 2024	March 2024	Mar 25 - Sept 24	Mar 25 - Mar 24
Interest income:						
Calculated using the effective interest method	3	27,107	26,881	25,858	1	5
Other	3	977	922	686	6	42
Total interest income		28,084	27,803	26,544	1	6
Interest expense	3	(18,733)	(18,177)	(17,417)	3	8
Net interest income		9,351	9,626	9,127	(3)	2
Non-interest income						
Net fees	4	840	830	842	1	-
Net wealth management	4	239	223	218	7	10
Trading	4	298	341	363	(13)	(18)
Other	4	65	(22)	40	large	63
Total non-interest income		1,442	1,372	1,463	5	(1)
Net operating income		10,793	10,998	10,590	(2)	2
Operating expenses	5	(5,698)	(5,549)	(5,395)	3	6
Impairment (charges)/benefits	9	(250)	(175)	(362)	43	(31)
Profit before income tax expense		4,845	5,274	4,833	(8)	-
Income tax expense	6	(1,520)	(1,626)	(1,491)	(7)	2
Profit after income tax expense		3,325	3,648	3,342	(9)	(1)
Net profit attributable to non-controlling interests (NCI)		(8)	-	-	-	
Net profit attributable to owners of Westpac Banking Corporation (WBC)		3,317	3,648	3,342	(9)	(1)
Earnings per share (cents)						
Basic	7	96.7	105.4	95.6	(8)	1
Diluted	7	96.0	102.5	91.6	(6)	5

The above consolidated income statement should be read in conjunction with the accompanying notes.

# CONSOLIDATED STATEMENT OF COMPREHENSIVE INCOME

Westpac Banking Corporation and its controlled entities

	Half Year	Half Year	Half Year	% Mov	<i>ı</i> 't
	March	Sept	March	Mar 25	Mar 25
\$m	2025	2024	2024	- Sept 24	- Mar 24
Profit after income tax expense	3,325	3,648	3,342	(9)	(1)
Other comprehensive income/(expense)					
Items that may be reclassified subsequently to profit or loss					
Gains/(losses) recognised in equity on:					
Debt securities measured at fair value through other comprehensive income (FVOCI)	(9)	(557)	(31)	(98)	(71)
Cash flow hedging instruments	(39)	49	452	large	large
Transferred to income statement:					
Debt securities measured at FVOCI	(4)	4	1	large	large
Cash flow hedging instruments	214	57	20	large	large
Loss allowance on debt securities measured at FVOCI	-	-	1	-	(100)
Exchange differences on translation of foreign operations (net of associated hedges)	87	(138)	(162)	large	large
Income tax on items taken to or transferred from equity:					
Debt securities measured at FVOCI	5	167	12	(97)	(58)
Cash flow hedging instruments	(53)	(35)	(147)	51	(64)
Items that will not be reclassified subsequently to profit or loss					
Gains/(losses) on equity securities measured at FVOCI (net of tax)	31	(15)	16	large	94
Own credit adjustment on financial liabilities designated at fair value (net of tax)	(20)	30	(17)	large	18
Remeasurement of defined benefit obligation recognised in equity (net of tax)	(10)	41	(55)	large	(82)
Net other comprehensive income/(expense) (net of tax)	202	(397)	90	large	124
Total comprehensive income	3,527	3,251	3,432	8	3
Attributable to:					
Owners of WBC	3,519	3,252	3,433	8	3
NCI	8	(1)	(1)	large	large
Total comprehensive income	3,527	3,251	3,432	8	3

The above consolidated statement of comprehensive income should be read in conjunction with the accompanying notes.

### **CONSOLIDATED BALANCE SHEET**

Westpac Banking Corporation and its controlled entities

		As at	As at	As at	% Mo	
•		31 March	30 Sept	31 March	Mar 25	Mar 25
\$m	Note	2025	2024	2024	- Sept 24	- Mar 24
Assets						
Cash and balances with central banks		58,352	65,667	95,907	(11)	(39)
Collateral paid		6,190	6,269	4,671	(1)	33
Trading securities and financial assets measured at fair value through income statement (FVIS)		51,088	49,228	33,943	4	51
Derivative financial instruments		19,347	24,109	15,795	(20)	22
Investment securities		115,186	103,885	90,587	`11 <sup>′</sup>	27
Loans	8	824,808	806,767	784,839	2	5
Other financial assets		7,886	5,456	11,266	45	(30)
Property and equipment		2,254	2,251	2,179	-	3
Tax assets		2,095	2,160	1,999	(3)	5
Intangible assets		10,599	10,746	10,708	(1)	(1)
Other assets		1,088	1,006	767	8	42
Total assets		1,098,893	1,077,544	1,052,661	2	4
Liabilities						
Collateral received		3,738	3,078	2,534	21	48
Deposits and other borrowings	11	739,250	720,489	702,226	3	5
Other financial liabilities		44,681	38,077	54,392	17	(18)
Derivative financial instruments		21,520	30,974	18,417	(31)	17
Debt issues		171,864	169,284	159,781	2	8
Tax liabilities		23	569	459	(96)	(95)
Provisions	13	2,254	2,505	2,414	(10)	(7)
Other liabilities		2,507	2,633	2,598	(5)	(4)
Total liabilities excluding loan capital		985,837	967,609	942,821	2	5
Loan capital		40,703	37,883	37,280	7	9
Total liabilities		1,026,540	1,005,492	980,101	2	5
Net assets		72,353	72,052	72,560	-	-
Shareholders' equity						
Share capital:						
Ordinary share capital	14	37,354	37,958	38,944	(2)	(4)
Treasury shares	14	(820)	(758)	(758)	8	8
Reserves	14	2,030	1,732	2,157	17	(6)
Retained profits		33,451	32,773	32,179	2	4
Total equity attributable to owners of WBC		72,015	71,705	72,522	-	(1)
NCI	14	338	347	38	(3)	large
Total shareholders' equity and NCI		72,353	72,052	72,560	_	-

The above consolidated balance sheet should be read in conjunction with the accompanying notes.

### **CONSOLIDATED STATEMENT OF CHANGES IN EQUITY**

Westpac Banking Corporation and its controlled entities

\$m	Share capital (Note 14)	Reserves (Note 14)	Retained profits	Total equity attributable to owners of WBC	NCI	Total shareholders' equity and NCI
Balance as at 30 September 2023	39,124	1,935	31,436	72,495	44	72,539
Profit after income tax expense			3,342	3,342		3,342
Net other comprehensive income/(expense)	-	163	(72)	91	(1)	90
Total comprehensive income/(expense)	-	163	3,270	3,433	(1)	3,432
Transactions in capacity as equity holders			-,	-,	(-/	
Dividends on ordinary shares <sup>a</sup>	-	-	(2,527)	(2,527)	_	(2,527)
Share buyback <sup>b</sup>	(849)	-	(=,==:)	(849)	-	(849)
Other equity movements:	(= :=)			(5.5)		()
Share-based payment arrangements	-	59	-	59	_	59
Purchase of shares	(33)	-	-	(33)	_	(33)
Net acquisition of treasury shares	(56)	-	-	(56)	_	(56)
Other	-	-	-	-	(5)	(5)
Total contributions and distributions	(938)	59	(2,527)	(3,406)	(5)	(3,411)
Balance as at 31 March 2024	38,186	2,157	32,179	72,522	38	72,560
Profit after income tax expense	-	-	3,648	3,648	-	3,648
Net other comprehensive income/(expense)	_	(467)	71	(396)	(1)	(397)
Total comprehensive income/(expense)	-	(467)	3,719	3,252	(1)	3,251
Transactions in capacity as equity holders		, ,	•			
Dividends on ordinary sharesa	_	-	(3,125)	(3,125)	-	(3,125)
Share buyback <sup>b</sup>	(963)	_	-	(963)	_	(963)
Other equity movements:	(,			()		(,
Share-based payment arrangements	-	37	-	37	_	37
Purchase of shares	(23)	-	-	(23)	-	(23)
Net acquisition of treasury shares	-	_	-	-	_	` -
Acquisition of minority interest <sup>c</sup>	-	5	-	5	(30)	(25)
Preference shares issued <sup>d</sup>	-	-	-	-	339	339
Other	-	-	-	-	1	1
Total contributions and distributions	(986)	42	(3,125)	(4,069)	310	(3,759)
Balance as at 30 September 2024	37,200	1,732	32,773	71,705	347	72,052
Profit after income tax expense	_	_	3,317	3,317	8	3,325
Net other comprehensive income/(expense)	-	232	(30)	202	-	202
Total comprehensive income/(expense)	-	232	3,287	3,519	8	3,527
Transactions in capacity as equity holders:			•	,		,
Dividends on ordinary sharesa	_	_	(2,614)	(2,614)	_	(2,614)
Share buyback <sup>b</sup>	(581)	_	-	(581)	_	(581)
Other equity movements:	,			,		,
Share-based payment arrangements	_	67	-	67	-	67
Purchase of shares	(21)	-	-	(21)	-	(21)
Net acquisition of treasury shares	(64)	-	-	(64)	-	(64)
Other	-	(1)	5	4	(17)	(13)
Total contributions and distributions	(666)	66	(2,609)	(3,209)	(17)	(3,226)
Balance as at 31 March 2025	36,534	2,030	33,451	72,015	338	72,353

The above consolidated statement of changes in equity should be read in conjunction with the accompanying notes.

Relates to fully franked dividends at 30%:

- First Half 2025: 2024 final dividend of 76 cents per share;

- Second Half 2024: 2024 interim dividend of 75 cents per share and special dividend of 15 cents per share; and

- First Half 2024: 2023 final dividend of 72 cents per share.

Westpac previously announced its intention to undertake a \$3.5 billion on market buyback of WBC ordinary shares. In First Half 2025, Westpac has bought back and cancelled 17,711,952 ordinary shares. A further 497,280 shares were acquired on 31 March 2025 and cancelled on 2 April 2025 (Second Half 2024: 33,223,149, First Half 2024: 34,442,450). The ordinary shares were bought back at an average price of \$31.92 (Second Half 2024: \$28.99, First Half 2024: \$24.65). During 2024, Westpac acquired 8.74% of the non-controlling interest in Westpac Bank-PNG-Limited, which raised its interest to 98.65%. During 2024, Westpac New Zealand Limited issued NZD 375 million (AUD 339 million) of perpetual preference shares that qualified as Additional Tier 1 capital under RBNZ's criteria. Westpac recognises this instrument as a non-controlling interest.

### **CONSOLIDATED CASH FLOW STATEMENT**

Westpac Banking Corporation and its controlled entities

		Half Year	Half Year	Half Year	% Mov	
\$m	Note	March 2025	Sept 2024	March 2024	Mar 25 - Sept 24	Mar 25 - Mar 24
Cash flows from operating activities						
Interest received		27.288	26.849	25.666	2	6
Interest paid		(18,331)	(17,457)	(16,543)	5	11
Dividends received		(10,001)	3	(10,040)	(67)	
Other non-interest income received		361	2,377	1,937	(85)	(81)
Operating expenses paid		(5,240)	(4,730)	(4,949)	11	(61)
Income tax paid		(2,026)	(1,557)	(1,812)	30	12
Cash flows from operating activities before changes in operating assets and liabilities		2,053	5,485	4,299	(63)	(52)
Net (increase)/decrease in:		2,053	5,465	4,299	(63)	(52)
Collateral paid		555	(1,882)	(215)	large	large
Trading securities and financial assets measured at FVIS		(1,394)	(15,530)	(3,464)	(91)	(60
Derivative financial instruments		8,256	(13,330)	313	large	large
Loans		(19,357)	(22,346)	(12,737)	(13)	52
Other financial assets			, ,		large	(21
		(269)	(9)	(339) 4	ŭ	,
Other assets		17	(38)	4	large	large
Net increase/(decrease) in:		070	050	(074)	(40)	
Collateral received		378	653	(971)	(42)	large
Deposits and other borrowings		16,833	19,761	15,482	(15)	9
Other financial liabilities		4,895	(10,842)	3,758	large	30
Other liabilities		2	5	(5)	(60)	large
Net cash provided by/(used in) operating activities	15	11,969	(25,892)	6,125	large	95
Cash flows from investing activities						
Proceeds from investment securities		24,663	27,979	19,645	(12)	26
Purchase of investment securities		(34,850)	(40,415)	(32,371)	(14)	8
Purchase of controlled entities and other businesses		-	(30)	-	(100)	-
Purchase of associates		(10)	(4)	-	150	-
Proceeds from sale of loans portfolio <sup>a</sup>		1,472	-	-	-	-
Proceeds from disposal of property and equipment		12	40	6	(70)	100
Purchase of property and equipment		(142)	(145)	(90)	(2)	58
Purchase of intangible assets		(347)	(453)	(329)	(23)	5
Net cash provided by/(used in) investing activities		(9,202)	(13,028)	(13,139)	(29)	(30)
Cash flows from financing activities						
Proceeds from debt issues (net of issue costs) <sup>b</sup>		34,106	39,606	40,639	(14)	(16
Redemption of debt issues <sup>b</sup>		(42,508)	(27,226)	(39,874)	56	7
Payments for the principal portion of lease liabilities		(200)	(208)	(208)	(4)	(4
Issue of loan capital (net of issue costs)		3,538	2,740	3,586	29	(1
Redemption of loan capital		(2,474)	(1,945)	(12)	27	large
Payment for share buyback		(565)	(963)	(849)	(41)	(33
Issue of perpetual preference shares (net of issue cost)		-	339	-	(100)	-
Purchase of shares relating to share-based payment arrangements		(21)	(23)	(33)	(9)	(36
Purchase of treasury shares (including RSP and EIP restricted shares)		(64)	-	(56)	-	14
Net sale/(purchase) of other treasury shares		-	-	-	_	_
Payment of dividends		(2,614)	(3,125)	(2,527)	(16)	3
Dividends paid to NCI		(13)	1	(5)	large	160
Purchase of shares from NCI		` -	(25)	-	(100)	-
Net cash provided by/(used in) financing activities <sup>b</sup>		(10,815)	9,171	661	large	large
Net increase/(decrease) in cash and balances with central banks		(8,048)	(29,749)	(6,353)	(73)	27
Effect of exchange rate changes on cash and balances with central banks		733	(491)	(262)	large	large
Cash and balances with central banks as at beginning of the period		65,667	95,907	102,522	(32)	(36
Cash and balances with central banks as at end of the period		58,352	65.667	95,907	(11)	(39

a. The sale of the auto finance loan portfolio to Resimac Group Limited was completed on 1 March 2025. A loss on sale of \$8 million is included in Net gain/(loss) on disposal of assets in Note 4 (page 87).
 b. Comparatives for the First Half 2024 were revised to report short-term debt issuances and redemptions that were issued and redeemed within the same period on a gross

The above consolidated cash flow statement should be read in conjunction with the accompanying notes.

### Note 1. Financial statements preparation

This general purpose Interim Financial Report for the half year ended 31 March 2025 has been prepared in accordance with Australian Accounting Standard AASB 134 Interim Financial Reporting and the Corporations Act 2001 (Cth) and is also compliant with International Accounting Standard IAS 34 Interim Financial Reporting.

The Interim Financial Report does not include all the notes of the type normally included in an Annual Financial Report. Accordingly, this Interim Financial Report is to be read in conjunction with the Annual Financial Report for the year ended 30 September 2024 and any relevant public announcements made by Westpac during the interim reporting period in accordance with the continuous disclosure requirements of the Corporations Act 2001 (Cth) and the ASX Listing Rules.

The Interim Financial Report complies with current Australian Accounting Standards (AAS) as they relate to Interim Financial reports.

The Interim Financial Report was authorised for issue by the Board of Directors on 4 May 2025.

All amounts have been rounded in accordance with ASIC Corporations (Rounding in Financial/Directors' Reports) Instrument 2016/191, to the nearest million dollars, unless otherwise stated.

#### Accounting policies

The accounting policies adopted in the preparation of this Interim Financial Report are consistent with those in the Annual Financial Report for the year ended 30 September 2024.

#### Critical accounting assumptions and estimates

In preparing the Interim Financial Report, the application of the Group's accounting policies requires the use of judgement, assumptions and estimates. The areas of judgement, assumptions and estimates in the Interim Financial Report, including the key sources of estimation uncertainty, are consistent with those in the Annual Financial Report for the year ended 30 September 2024 with the exception of the below.

Geopolitical developments in the lead up to 31 March 2025, including in relation to international trade and tariff policies, have led to heightened uncertainty as to future economic forecasts and potential impacts on the Group and its customers. Responding to this heightened uncertainty, the Group has increased the weighting of the downside scenario used in the estimate of expected credit losses from 42.5% to 45% (refer to Note 9 (pages 90-94) for further details). These developments have continued following 31 March 2025, and as a result estimates of expected credit losses are subject to a higher than usual level of uncertainty.

#### **Future developments**

### (i) Accounting standards

AASB 9 Financial Instruments (AASB 9) became effective for the Group for the financial year ended 30 September 2019. When adopted, as permitted by the standard, the Group elected to continue to comply with the hedge accounting requirements under AASB 139. The Group intends to adopt the hedge accounting requirements of AASB 9 prospectively for the financial year beginning 1 October 2025. All the Group's existing hedge accounting relationships will continue to qualify for hedge accounting. It is intended to introduce a new hedge accounting relationship under AASB 9 for our foreign currency term funding over cross currency basis risk. This will result in associated costs of hedging being reflected in a new cost of hedging reserve (COHR) rather than through the income statement. The quantum of the impact of this will be based on the valuation of the derivatives at the time.

AASB 18 Presentation and Disclosure in Financial Statements (AASB 18) was issued on 7 June 2024 and will be effective for the 30 September 2028 year end unless early adopted. AASB 18 will replace AASB 101 Presentation of Financial Statements. This standard will not change the recognition and measurement of items in the financial statements, but will impact the presentation and disclosure in the financial statements, including:

- · new categories and subtotals in the income statement to enhance comparability;
- enhancing the disclosure of management defined performance measures; and
- changes to the grouping of information in the financial statements to provide more useful information.

Westpac is continuing to assess the impact of adopting AASB 18.

AASB 2024-2 Amendments to Australian Accounting Standards – Classification and Measurement of Financial Instruments (AASB 2024-2) was issued on 29 July 2024 and is effective for the 30 September 2027 year end unless early adopted.

The amendments include

changes to disclosures for investments in equity instruments designated at fair value through other comprehensive income and additional
disclosures for financial instruments with contingent features that do not relate directly to basic lending risks and costs;

### Note 1. Financial statements preparation (Continued)

- guidance on derecognition of financial liabilities criteria when using an electronic payments system; and
- guidance on assessing contractual cash flow characteristics of financial assets with environmental, social and corporate governance (ESG) and similar features.

Westpac is continuing to assess the impact of adopting AASB 2024-2.

#### (ii) Other developments

AASB S1 General Requirements for Disclosure of Sustainability-related Financial Information (AASB S1) and AASB S2 Climate-related Disclosures (AASB S2) were issued by the AASB on 20 September 2024. AASB S1 is a voluntary standard while AASB S2 is mandatory. Both standards are effective for the Group for the 30 September 2026 year end unless early adopted.

These standards are Australian Sustainability Reporting Standards which are issued by the AASB and set out the sustainability-related and climate-related financial disclosures for sustainability reports and general purpose financial reports. The main features of these standards are described below.

#### AASB S1

This Standard applies to reporting sustainability-related financial information across a range of possible sustainability topics, including climate-related financial disclosures that form part of an entity's general-purpose financial reporting. It sets out general requirements for the presentation of those disclosures, guidelines for their structure and minimum requirements for their content (including disclosures on governance, strategy, risk management, and metrics and targets), the location of disclosures, the timing of reporting and disclosures relating to judgements, uncertainties and errors.

### AASB S2

This standard sets out disclosure requirements in general purpose financial reports about climate-related risks and opportunities that could reasonably be expected to affect the entity's cash flows, access to finance or cost of capital over the short, medium or long term. The main climate-related financial disclosure requirements relate to four key areas of governance, strategy, risk management, and metrics and targets. The standard also requires disclosures on scenario analysis and greenhouse gas emissions (Scope 1, 2 and 3). General requirements such as the conceptual foundations for reporting such information, the location of disclosures, the timing of reporting and disclosures relating to judgements, uncertainties and errors are also provided.

The Group is continuing to assess the impact of adopting AASB S1 and AASB S2.

### Comparative revisions

Comparative information has been revised where appropriate to conform to changes in presentation in the current period and to enhance comparability.

### Note 2. Segment reporting

Operating segments are presented on a basis consistent with information provided internally to Westpac's key decision makers and reflect the management of the business, rather than the legal structure of Westpac.

The statutory amount of the net operating income and operating expenses segment line items are separated to show the balances excluding Notable Items and the total Notable Items for each of these categories. This is consistent with the information provided internally to Westpac's key decision makers.

Notable Items are items that management believes are not reflective of Westpac's ongoing business performance and are grouped into the following broad categories:

- Unrealised fair value gains and losses on economic hedges that do not qualify for hedge accounting
- · Net ineffectiveness on qualifying hedges
- Large items that are not reflective of the Westpac's ordinary operations. In individual reporting periods large items may include:
  - Provisions for remediation, litigation, fines and penalties
  - The impact of asset sales and revaluations
  - The write-down of assets (including goodwill and capitalised software)
  - Restructuring costs

Internal charges and transfer pricing adjustments have been reflected in the performance of each of operating segment. Inter-segment pricing is determined on an arm's length basis.

### Reportable operating segments

We are one of Australia's leading providers of banking and selected financial services, operating under multiple brands, and predominantly in Australia and New Zealand, with a small presence in Europe, North America, Asia and the Pacific. We operate significant online capability supported by an extensive branch and ATM network, call centres and relationship bankers. Our operations comprise the following key segments:

- Consumer provides banking products and services to customers in Australia through three lines of business consisting of mortgages, consumer finance and cash and transactional banking.
- Business & Wealth comprises Business Banking for customers generally up to \$200 million in exposure, Wealth Management, Private Wealth and Westpac Pacific. For part of the period the segment included our auto finance portfolio, which has been in runoff and was sold in March 2025
- Westpac Institutional Bank (WIB) delivers a broad range of financial products and services to corporate, institutional and government customers.
- Westpac New Zealand provides banking, and wealth products and services for consumer, business and institutional customers in New Zealand.
- Group Businesses includes Treasury, Enterprise services and other costs not directly attributable to segments including Corporate Affairs, a
  portion of enterprise technology costs related to UNITE in prior periods, certain customer remediation expenses and enterprise provisions. It
  also includes Group-wide elimination entries arising on consolidation.

### **Note 2. Segment reporting (Continued)**

The following tables present the segment results for Westpac:

Kart         Coration         Watth         Leading         Coration         Wealth         Carter of Part (Section				Westpac	Westpac			Notable	
Not interest income   3,852   2,897   1,177   1,236   607   607   608	A	0		Institutional			T-4-1		
Net interest income	·	Consumer	vveaitn	Вапк	Zealand (A\$)	Businesses	Iotai	(pre-tax)	statement
Net fee income         271         150         343         80         44)         840         -         840           Net wealth management income         -         219         -         21         10         239         -         282           Other income         8         44         48         -         13         65         -         65           Not operating income         4,132         3,093         1,796         1,566         146         10,793         -         1,783         1,786         1,166         10,793         -         1,783         1,789         1,269         1,269         1,688         1,789         1,568         416         10,793         -         1,6783         1,789         1,568         416         10,793         -         1,6889									
Net wealth management income	Net interest income	•		,			•	(218)	
Trading income	Net fee income	271		343				-	
Other Income         8         (4)         48         -         13         65         -         65           Notable Items         -         -         -         -         (1)         (199)         (200)         200         -         17           Not operating income         4,132         3,093         1,796         1,685         446         (1,983)         -         1,752           Operating expenses         (2,420)         (1,388)         (791)         (665)         (454)         (5,688)         -         6,689           Total operating expenses         (2,420)         (1,388)         (791)         (665)         (454)         (5,688)         -         6,689           Total operating expenses         (2,420)         (1,388)         (791)         (665)         (454)         (5,688)         (5,698)         (5	•			=		(1)			
Notable Items	9				20	-		18	
Net operating income		8	(4)	48				-	65
Operating expenses         (2,420)         (1,368)         (791)         (665)         (454)         (5,698)         - (5,698)           Total operating expenses         (2,420)         (1,368)         (791)         (665)         (454)         (5,698)         - (5,698)           Proprovision profit         1,712         1,725         1,005         691         (38)         5,095         - 5,098           Impairment (charges)benefits         (142)         (117)         39         (30)         - (250)         - (250)           Profit before income tax expense         1,570         1,608         1,044         661         (38)         4,845         - (1520)           Net profit attributable to NCI         - (490)         (286)         (185)         (77)         (1,520)         - (1520)           Net profit attributable to owners of WBC         1,088         1,188         788         476         (123)         3,317         - 3,317           Notable letters (post-tax)         - (1,088)         1,188         788         476         (123)         3,317         - 3,317           Balance Shet         - (200)         3,572         42,264         739,250         - (20)         4,264         739,250           Haff Year Sept 24						<u> </u>	` ′		
Total operating expenses	. •	•		•	,			-	.,
Pre-provision profit	Operating expenses				` '	` '	, , ,	-	`
Impairment (charges) benefits   (142)	Total operating expenses	(2,420)	(1,368)	(791)	(665)	(454)	(5,698)	-	(5,698)
Profit before income tax expense   1,570   1,608   1,044   661   (38)   4,845   - 4,845   1,000   1,	Pre-provision profit	,	1,725	1,005	691	(38)	•	-	5,095
Income tax (expense)/benefitis   482	Impairment (charges)/benefits	(142)	(117)	39	(30)	-	(250)	-	(250)
Net profit attributable to NCI   1,088   1,118   758   476   1,123   3,317   - 3,317     Notable Items (post-tax)	Profit before income tax expense	1,570	1,608	1,044	661	(38)	4,845	-	4,845
Notable Items (post-lax)	Income tax (expense)/benefita	(482)	(490)	(286)	(185)	(77)	(1,520)	-	(1,520)
Notable Items (post-tax)   Company   Company	Net profit attributable to NCI	-	-	-	-	(8)	(8)	-	(8)
Balance sheet	Net profit attributable to owners of WBC	1,088	1,118	758	476	(123)	3,317	-	3,317
Deposits and other borrowings   350,968   148,242   122,303   75,473   42,264   739,250   75,473   75,474   7	Notable Items (post-tax)	-	-	-	(1)	(139)	(140)		
Deposits and other borrowings   350,968   148,242   122,303   75,473   42,264   739,250	Balance sheet								
Half Year Sept 24   Net interest income   3,861   2,722   1,150   1,217   615   9,565   61   9,626   Net fee income   262   156   318   93   1   830   -   830   Net wealth management income   - 206   - 20   (3)   223   - 223   Trading income   - 27   322   20   (18)   351   (10)   341   Other income   - 411   - 411   2   6   (22)   - (22)   Notable Items   - 3	Loans	517,158	106,845	106,953	93,789	63	824,808		
Net interest income         3,861         2,722         1,150         1,217         615         9,565         61         9,626           Net fee income         262         156         318         93         1         830         -         830           Net wealth management income         2         206         -         20         (3)         223         -         223           Trading income         1         2         4(1)         2         6         (22)         -         (22)           Other income         11         -         (41)         2         6         (22)         -         (22)           Notable Items         -         -         -         (2         25         53         51         (51)         -         10,988           Net operating income         4,134         3,111         1,749         1,350         654         10,998         -         10,998           Operating expenses         (2,422)         (1,370)         (756)         (616)         (385)         (5,549)         -         5,449           Pre-provision profit         1,712         1,741         993         734         269         5,449         -         5,449<	Deposits and other borrowings	350,968	148,242	122,303	75,473	42,264	739,250		
Net fee income         262         156         318         93         1         830         -         830           Net wealth management income         -         206         -         20         (3)         223         -         223           Trading income         1         27         322         20         (18)         351         (10)         341           Other income         11         -         (41)         2         6         (22)         -         (22           Notable Items         -         -         -         -         (2)         53         51         (51)         -         -         (22)         Notable Items         -	Half Year Sept 24								
Net wealth management income         206         -         200         (3)         223         -         223           Trading income         -         27         322         20         (18)         351         (10)         341           Other income         11         -         (41)         2         6         (22)         -         (22)           Notable Items         -         -         -         -         (2)         53         51         (51)         -           Net operating income         4,134         3,111         1,749         1,350         654         10,998         -         10,998           Operating expenses         (2,422)         (1,370)         (756)         (616)         (385)         (5,549)         -         (5,549)           Total operating expenses         (2,422)         (1,370)         (756)         (616)         (385)         (5,549)         -         (5,549)           Total operating expenses         (2,422)         (1,370)         (756)         (616)         (385)         (5,549)         -         (5,549)           Pre-provision profit         1,712         1,741         993         734         269         5,449         -	Net interest income	3,861	2,722	1,150	1,217	615	9,565	61	9,626
Trading income         -         27         322         20         (18)         351         (10)         341           Other income         11         -         (41)         2         6         (22)         -         (22)           Notable Items         -         -         -         -         (2)         53         51         (51)         -           Net operating income         4,134         3,111         1,749         1,350         654         10,998         -         10,998           Operating expenses         (2,422)         (1,370)         (756)         (616)         (385)         (5,549)         -         (5,549)           Total operating expenses         (2,422)         (1,370)         (756)         (616)         (385)         (5,549)         -         (5,549)           Pre-provision profit         1,712         1,741         993         734         269         5,449         -         5,449           Impairment (charges)/benefits         (104)         (47)         (19)         (3)         (2)         (175)         -         5,274           Profit before income tax expense         1,608         1,694         974         731         267         5,274 <td>Net fee income</td> <td>262</td> <td>156</td> <td>318</td> <td>93</td> <td>1</td> <td>830</td> <td>-</td> <td>830</td>	Net fee income	262	156	318	93	1	830	-	830
Other income         11         -         (41)         2         6         (22)         -         (22)           Notable Items         -         -         -         -         (2)         53         51         (51)         -           Net operating income         4,134         3,111         1,749         1,350         654         10,998         -         10,998           Operating expenses         (2,422)         (1,370)         (756)         (616)         (385)         (5,549)         -         (5,549)           Total operating expenses         (2,422)         (1,370)         (756)         (616)         (385)         (5,549)         -         (5,549)           Total operating expenses         (2,422)         (1,370)         (756)         (616)         (385)         (5,549)         -         (5,549)           Pre-provision profit         1,712         1,741         993         734         269         5,449         -         5,449           Importity before income tax expenses         1,604         (47)         (19)         (3)         (2)         (175)         -         5,274           Profit before income tax (expense)/benefits         (482)         (513)         (288) <t< td=""><td>Net wealth management income</td><td>-</td><td>206</td><td>-</td><td>20</td><td>(3)</td><td>223</td><td>-</td><td>223</td></t<>	Net wealth management income	-	206	-	20	(3)	223	-	223
Notable Items         -         -         -         -         (2)         53         51         (51)         -           Net operating income         4,134         3,111         1,749         1,350         654         10,998         -         10,998           Operating expenses         (2,422)         (1,370)         (756)         (616)         (385)         (5,549)         -         (5,549)           Total operating expenses         (2,422)         (1,370)         (756)         (616)         (385)         (5,549)         -         (5,549)           Pre-provision profit         1,712         1,741         993         734         269         5,449         -         5,449           Impairment (charges)/benefits         (104)         (47)         (19)         (3)         (2)         (175)         -         (175)           Profit before income tax expenses         1,608         1,694         974         731         267         5,274         -         5,274           Income tax (expense)/benefits         (482)         (513)         (288)         (203)         (140)         (1,626)         -         5,274           Net profit attributable to NCI         -         -         -         <	Trading income	-	27	322	20	(18)	351	(10)	341
Net operating income         4,134         3,111         1,749         1,350         654         10,998         - 10,998           Operating expenses         (2,422)         (1,370)         (756)         (616)         (385)         (5,549)         - (5,549)           Total operating expenses         (2,422)         (1,370)         (756)         (616)         (385)         (5,549)         - (5,549)           Pre-provision profit         1,712         1,741         993         734         269         5,449         - 5,449           Impairment (charges)/benefits         (104)         (47)         (19)         (3)         (2)         (175)         - (175)           Profit before income tax expense         1,608         1,694         974         731         267         5,274         - 5,274           Income tax (expense)/benefits         (482)         (513)         (288)         (203)         (140)         (1,626)         - 2,274           Net profit attributable to NCI         - <td>Other income</td> <td>11</td> <td>-</td> <td>(41)</td> <td>2</td> <td>6</td> <td>(22)</td> <td>-</td> <td>(22)</td>	Other income	11	-	(41)	2	6	(22)	-	(22)
Operating expenses         (2,422)         (1,370)         (756)         (616)         (385)         (5,549)         -         (5,549)           Total operating expenses         (2,422)         (1,370)         (756)         (616)         (385)         (5,549)         -         (5,549)           Pre-provision profit         1,712         1,741         993         734         269         5,449         -         5,449           Impairment (charges)/benefits         (104)         (47)         (19)         (3)         (2)         (175)         -         (175)           Profit before income tax expense         1,608         1,694         974         731         267         5,274         -         5,274           Income tax (expense)/benefita         (482)         (513)         (288)         (203)         (140)         (1,626)         - </td <td>Notable Items</td> <td>-</td> <td>-</td> <td>-</td> <td>(2)</td> <td>53</td> <td>51</td> <td>(51)</td> <td>-</td>	Notable Items	-	-	-	(2)	53	51	(51)	-
Total operating expenses         (2,422)         (1,370)         (756)         (616)         (385)         (5,549)         -         (5,549)           Pre-provision profit         1,712         1,741         993         734         269         5,449         -         5,449           Impairment (charges)/benefits         (104)         (47)         (19)         (3)         (2)         (175)         -         (175)           Profit before income tax expense         1,608         1,694         974         731         267         5,274         -         5,274           Income tax (expense)/benefita         (482)         (513)         (288)         (203)         (140)         (1,626)         -         (1,626)           Net profit attributable to NCI         -<	Net operating income	4,134	3,111	1,749	1,350	654	10,998	-	10,998
Pre-provision profit         1,712         1,741         993         734         269         5,449         -         5,449           Impairment (charges)/benefits         (104)         (47)         (19)         (3)         (2)         (175)         -         (175)           Profit before income tax expense         1,608         1,694         974         731         267         5,274         -         5,274           Income tax (expense)/benefita         (482)         (513)         (288)         (203)         (140)         (1,626)         -         (1,626)           Net profit attributable to NCI         - <td>Operating expenses</td> <td>(2,422)</td> <td>(1,370)</td> <td>(756)</td> <td>(616)</td> <td>(385)</td> <td>(5,549)</td> <td>-</td> <td>(5,549)</td>	Operating expenses	(2,422)	(1,370)	(756)	(616)	(385)	(5,549)	-	(5,549)
Impairment (charges)/benefits         (104)         (47)         (19)         (3)         (2)         (175)         - (175)           Profit before income tax expense         1,608         1,694         974         731         267         5,274         - 5,274           Income tax (expense)/benefita         (482)         (513)         (288)         (203)         (140)         (1,626)         - (1,626)           Net profit attributable to NCI         -	Total operating expenses	(2,422)	(1,370)	(756)	(616)	(385)	(5,549)	-	(5,549)
Profit before income tax expense         1,608         1,694         974         731         267         5,274         - 5,274           Income tax (expense)/benefite         (482)         (513)         (288)         (203)         (140)         (1,626)         - (1,626)           Net profit attributable to NCI	Pre-provision profit	1,712	1,741	993	734	269	5,449	-	5,449
Income tax (expense)/benefite         (482)         (513)         (288)         (203)         (140)         (1,626)         - (1,626)           Net profit attributable to NCI         -	Impairment (charges)/benefits	(104)	(47)	(19)	(3)	(2)	(175)	-	(175)
Net profit attributable to NCI         -         -         -         -         -         -         -         -         -         -         -         -         -         -         -         -         -         -         -         3,648	Profit before income tax expense	1,608	1,694	974	731	267	5,274	-	5,274
Net profit attributable to owners of WBC         1,126         1,181         686         528         127         3,648         -         3,648           Notable Items (post-tax)         -         -         -         -         (2)         43         41           Balance sheet           Loans         510,317         101,989         100,582         93,833         46         806,767	Income tax (expense)/benefita	(482)	(513)	(288)	(203)	(140)	(1,626)	-	(1,626)
Notable Items (post-tax) (2) 43 41 <b>Balance sheet</b> Loans 510,317 101,989 100,582 93,833 46 806,767	Net profit attributable to NCI	<u> </u>	-	-			-		-
Balance sheet Loans 510,317 101,989 100,582 93,833 46 806,767	Net profit attributable to owners of WBC	1,126	1,181	686	528	127	3,648	-	3,648
Loans 510,317 101,989 100,582 93,833 46 806,767	Notable Items (post-tax)	-	-	-	(2)	43	41		
	Balance sheet	<del></del>							
Deposits and other borrowings         334,462         144,289         119,795         74,912         47,031         720,489	Loans	510,317	101,989	100,582	93,833	46	806,767		
	Deposits and other borrowings	334,462	144,289	119,795	74,912	47,031	720,489		

a. Includes tax benefit on Notable Items of \$60 million (Second Half 2024: \$10 million expense).

Note 2. Segment reporting (Continued)

		Business &	Westpac Institutional	Westpac New	Group		Notable Items	Income
\$m	Consumer	Wealth	Bank	Zealand (A\$)	Businesses	Total	(pre-tax)	statement
Half Year Mar 24								
Net interest income	3,771	2,616	1,090	1,171	703	9,351	(224)	9,127
Net fee income	253	185	335	86	(17)	842	-	842
Net wealth management income	-	189	-	19	10	218	-	218
Trading income	-	30	313	20	2	365	(2)	363
Other income	2	5	18	(3)	18	40	-	40
Notable Items	-	-	-	(6)	(220)	(226)	226	-
Net operating income	4,026	3,025	1,756	1,287	496	10,590	-	10,590
Operating expenses <sup>a</sup>	(2,365)	(1,256)	(709)	(646)	(419)	(5,395)	-	(5,395)
Total operating expenses	(2,365)	(1,256)	(709)	(646)	(419)	(5,395)	_	(5,395)
Pre-provision profit	1,661	1,769	1,047	641	77	5,195	-	5,195
Impairment (charges)/benefits	(144)	(95)	(101)	(22)	-	(362)	-	(362)
Profit before income tax expense	1,517	1,674	946	619	77	4,833	-	4,833
Income tax (expense)/benefitb	(459)	(499)	(265)	(174)	(94)	(1,491)	-	(1,491)
Net profit attributable to NCI	-	_	-	-	-	-	-	-
Net profit attributable to owners of WBC	1,058	1,175	681	445	(17)	3,342	-	3,342
Notable Items (post-tax)	-	-	-	(4)	(160)	(164)		
Balance sheet								
Loans	502,354	96,923	92,983	92,586	(7)	784,839		
Deposits and other borrowings	321,255	140,634	115,296	74,792	50,249	702,226		

a. Impairment of assets (including goodwill and other intangible assets) were insignificant for all segments except for \$50 million in Consumer.
 b. Includes tax benefit on Notable Items of \$62 million.

	Half Year	Half Year	Half Year	% Mov't	
	March	Sept	March	Mar 25	Mar 25
\$m	2025	2024	2024	- Sept 24	- Mar 24
Notable Items after tax					
Economic hedges	(92)	35	(163)	large	(44)
Hedge ineffectiveness	(48)	6	(1)	large	large
Total Notable Items after tax	(140)	41	(164)	large	(15)

### Note 3. Net interest income and average balance sheet and interest rates

### Net interest income

	Half Year	Half Year	Half Year	% Mov	r't
en.	March 2025	Sept 2024	March 2024	Mar 25 - Sept 24	Mar 25 - Mar 24
\$m	2025	2024	2024	- Sept 24	- War 24
Interest income					
Calculated using the effective interest method					
Cash and balances with central banks	1,433	1,830	2,293	(22)	(38)
Collateral paid	266	285	362	(7)	(27)
Investment securities	2,246	1,899	1,595	18	41
Loans	23,153	22,862	21,598	1	7
Other financial assets	9	5	10	80	(10)
Total interest income calculated using the effective interest method	27,107	26,881	25,858	1	5
Other					
Net ineffectiveness on qualifying hedges	(69)	9	(1)	large	large
Trading securities and financial assets measured at FVIS	1,046	913	687	15	52
Total other	977	922	686	6	42
Total interest income	28,084	27,803	26,544	1	6
Interest expense					
Calculated using the effective interest method					
Collateral received	(152)	(141)	(176)	8	(14)
Deposits and other borrowings	(11,016)	(10,983)	(10,285)	-	7
Debt issues	(3,367)	(3,105)	(2,989)	8	13
Loan capital	(1,026)	(943)	(905)	9	13
Other financial liabilities	(190)	(125)	(269)	52	(29)
Total interest expense calculated using the effective interest method	(15,751)	(15,297)	(14,624)	3	8
Other					
Deposits and other borrowings	(1,088)	(1,170)	(1,219)	(7)	(11)
Trading liabilitiesa	(1,536)	(1,366)	(1,277)	12	20
Debt issues	(124)	(111)	(83)	12	49
Bank levy	(191)	(185)	(172)	3	11
Other interest expense	(43)	(48)	(42)	(10)	2
Total other	(2,982)	(2,880)	(2,793)	4	7
Total interest expense	(18,733)	(18,177)	(17,417)	3	8
Net interest income <sup>b</sup>	9,351	9,626	9,127	(3)	2

Includes net impact of Treasury balance sheet management activities.
Included items relating to remediation costs recognised as a \$7 million reduction to net interest income (Second Half 2024: \$45 million addition, First Half 2024: \$2 million addition). Refer to Note 13 (pages 101-105) for further details.

Note 3. Net interest income and average balance sheet and interest rates (Continued)

### Average balance sheet and interest rates

	Half Year March 2025		Half Year Sept 2024			Half Year March 2024			
	Average	Interest	Average	Average	Interest	Average	Average	Interest	Average
	balance	income	rate	balance	income	rate	balance	income	rate
	\$m	\$m	%	\$m	\$m	%	\$m	\$m	%
Assets									
Interest earning assets									
Loans									
Australia	653,746	19,898	6.1	640,394	19,484	6.1	627,150	18,381	5.9
New Zealand	92,103	2,964	6.5	92,086	3,139	6.8	92,358	3,016	6.5
Other overseas	9,681	291	6.0	7,248	239	6.6	6,084	201	6.6
Housing <sup>a</sup>									
Australia	444,432	13,023	5.9	443,112	12,886	5.8	435,130	12,096	5.6
New Zealand	60,938	1,850	6.1	60,704	1,846	6.1	60,916	1,715	5.6
Other overseas	378	8	4.2	389	9	4.6	425	8	3.8
Personal									
Australia	9,834	497	10.1	10,375	514	9.9	10,993	525	9.6
New Zealand	1,059	49	9.3	1,042	48	9.2	1,084	49	9.0
Other overseas	7	-	-	6	1	33.3	8	-	-
Business									
Australia	199,480	6,378	6.4	186,907	6,084	6.5	181,027	5,760	6.4
New Zealand	30,106	1,065	7.1	30,340	1,245	8.2	30,358	1,252	8.2
Other overseas	9,296	283	6.1	6,853	229	6.7	5,651	193	6.8
Trading securities and financial assets measured at FVIS									
Australia	37,813	830	4.4	33,267	712	4.3	23,943	511	4.3
New Zealand	5,177	113	4.4	4,888	127	5.2	4,548	124	5.5
Other overseas	4,880	103	4.2	3,455	74	4.3	2,599	52	4.0
Investment securities									
Australia	101,793	2,085	4.1	90,391	1,760	3.9	80,025	1,467	3.7
New Zealand	7,147	127	3.6	6,521	109	3.3	6,619	92	2.8
Other overseas	1,797	34	3.8	1,997	30	3.0	2,297	36	3.1
Other interest earning assets <sup>b</sup>									
Australia	59,427	1,144	3.9	69,379	1,458	4.2	89,073	1,882	4.2
New Zealand	7,831	167	4.3	8,101	219	5.4	9,171	246	5.4
Other overseas	15,306	328	4.3	17,675	452	5.1	20,841	536	5.1
Total interest earning assets and interest income	996,701	28,084	5.7	975,402	27,803	5.7	964,708	26,544	5.5
Non-interest earning assets			,						
Derivative financial instruments	27,698			16,625			16,947		
All other assets <sup>c</sup>	79,904			73,653			67,282		
Total non-interest earning assets	107,602			90,278			84,229		
Total assets	1,104,303			1,065,680			1,048,937		

a. Certain portions of loans are non-interest bearing and are presented below in All other assets. The non-interest bearing portion represents the impact of mortgage offset deposits which are taken into consideration when calculating interest charged on loans.
 b. Interest income includes net ineffectiveness on qualifying hedges.
 c. Includes property and equipment, intangible assets, deferred tax assets, non-interest earning loans relating to mortgage offset accounts and all other non-interest earning assets. Mortgage offset balances were \$63,511 million in First Half 2024: \$58,733 million, First Half 2024: \$55,324 million).

Note 3. Net interest income and average balance sheet and interest rates (Continued)

	Half Year March 2025 Half Year Sept 2024 Half Year March		Year March 20	n 2024					
	Average	Interest	Average	Average	Interest	Average	Average	Interest	Average
	balance	expense	rate	balance	expense	rate	balance	expense	rate
	\$m	\$m	%	\$m	\$m	%	\$m	\$m	%
Liabilities									
Interest bearing liabilities									
Deposits and other borrowings									
Australia	505,994	10,259	4.1	493,900	10,069	4.1	479,763	9,344	3.9
New Zealand	64,845	1,377	4.3	64,508	1,606	5.0	65,632	1,614	4.9
Other overseas	20,312	468	4.6	18,299	478	5.2	20,413	546	5.3
Certificates of deposit									
Australia	30,915	708	4.6	33,317	757	4.5	33,879	752	4.4
New Zealand	1,794	42	4.7	2,236	64	5.7	2,612	77	5.9
Other overseas	13,416	336	5.0	12,294	348	5.7	13,440	388	5.8
Transactions									
Australia	118,434	2,094	3.5	118,828	2,181	3.7	119,919	1,931	3.2
New Zealand	9,100	140	3.1	8,901	204	4.6	8,771	200	4.6
Other overseas	893	7	1.6	826	7	1.7	820	6	1.5
Savings									
Australia	204,173	3,871	3.8	194,017	3,665	3.8	184,793	3,342	3.6
New Zealand	18,007	234	2.6	18,200	310	3.4	18,730	325	3.5
Other overseas	1,089	12	2.2	999	13	2.6	993	12	2.4
Term	Ť								
Australia	152,472	3,586	4.7	147,738	3,466	4.7	141,172	3,319	4.7
New Zealand	35,944	961	5.4	35,171	1,028	5.8	35,519	1,012	5.7
Other overseas	4,914	113	4.6	4,180	110	5.3	5,160	140	5.4
Repurchase agreements	,-			,					
Australia	15.987	406	5.1	19,604	397	4.1	24,476	295	2.4
New Zealand	2,887	61	4.2	3,730	100	5.4	4,906	134	5.5
Other overseas	1,224	27	4.4	29	1	6.9	357	10	5.6
Loan capital	.,				•				
Australia	39,746	940	4.7	38,323	857	4.5	36,135	819	4.5
New Zealand	3,026	86	5.7	2,961	86	5.8	3,005	86	5.7
Other overseas	-	-	-	2,00	-	-	-	-	-
Other interest bearing liabilities <sup>a</sup>									
Australia	174,487	4,545	5.2	167,090	4,148	5.0	162,354	4,222	5.2
New Zealand	22,050	564	5.2	20,761	436	4.2	19,507	332	3.4
Other overseas	479	-	-	681	(1)	(0.3)	1,225	15	2.4
Total interest bearing liabilities and interest expense	851,037	18,733	4.4	829,886	18,177	4.4	817,773	17,417	4.3
Non-interest bearing liabilities	001,001	10,700		020,000	10,111		011,110	11,411	<del></del>
Deposits and other borrowings									
Australia	131,884			124,168			120,371		
New Zealand	10,545			10,540			11,242		
Other overseas	1,206			1,341			1,325		
Derivative financial instruments	28,812			20,618			22,208		
All other liabilities	9,891			7,913			4,134		
Total non-interest bearing liabilities	182,338			164,580			159,280		
Total liabilities	1,033,375			994,466			977,053		
Shareholders' equity	70,584			71,145			71,841		
NCI	344			69			43		
Total equity	70,928			71,214			71,884		
Total liabilities and equity	1,104,303			1,065,680			1,048,937		

a. Interest expense includes the net impact of Treasury balance sheet management activities and the bank levy.

### Note 4. Non-interest income

	Half Year	Half Year	Half Year	% Mo	v't
	March	Sept	March	Mar 25	Mar 25
\$m	2025	2024	2024	- Sept 24	- Mar 24
Net fees					
Facility fees	394	387	376	2	5
Transaction fees	536	556	562	(4)	(5)
Other non-risk fee income	81	58	77	40	5
Fee income	1,011	1,001	1,015	1	-
Credit card loyalty programs	(69)	(62)	(72)	11	(4)
Transaction fee related expenses	(102)	(109)	(101)	(6)	1_
Fee expenses	(171)	(171)	(173)	-	(1)
Net fees	840	830	842	1	-
Net wealth management	239	223	218	7	10
Trading	298	341	363	(13)	(18)
Other					
Dividends received from other entities	1	2	1	(50)	-
Net gain/(loss) on disposal of assets	(1)	9	(3)	large	(67)
Net gain/(loss) on hedging of overseas operations	(1)	(1)	-	-	-
Net gain/(loss) on derivatives held for risk management purposes <sup>a</sup>	2	2	5	-	(60)
Net gain/(loss) on financial instruments measured at fair value	44	(42)	18	large	144
Other	20	8	19	150	5
Total other	65	(22)	40	large	63
Total non-interest income <sup>b</sup>	1,442	1,372	1,463	5	(1)

Income from derivatives held for risk management purposes reflects the impact of economic hedges of earnings.
Includes items relating to remediation costs recognised as a \$14 million reduction to non-interest income (Second Half 2024: \$39 million reduction, First Half 2024: \$5 million reduction). Refer to Note 13 (pages 101-105) for further details.

### Note 5. Operating expenses

	Half Year	Half Year	Half Year	% Mo	v't
	March	Sept	March	Mar 25	Mar 25
\$m	2025	2024	Sept 2024         March 2024         Mar 25 2022         Mar 25 2022	- Mar 24	
Staff					
Employee remuneration, entitlements and on-costs	2,716	2,593	2,567	5	6
Superannuation	304	269	282	13	8
Share-based payments	54	52	45	4	20
Restructuring costs	41	54	37	(24)	11
Total staff	3,115	2,968	2,931	5	6
Occupancy					
Operating lease rentals	61	51	65	20	(6)
Depreciation and impairment of property and equipment	210	232	223	(9)	(6)
Other	47	65	64	(28)	(27)
Total occupancy	318	348	352	(9)	(10)
Technology					_
Amortisation and impairment of software assets	485	447	461	9	5
Depreciation and impairment of IT equipment	56	55	70	2	(20)
Technology services	484	472	399	3	21
Software maintenance and licences	415	420	350	(1)	19
Telecommunications	40	47	43	(15)	(7)
Total technology	1,480	1,441	1,323	3	12
Other					_
Professional and processing services	338	389	409	(13)	(17)
Postage and stationery	70	69	61	1	15
Advertising	91	91	85	-	7
Non-lending losses	123	69	42	78	193
Amortisation and impairment of other intangible assets and deferred expenditure	1	1	33	-	(97)
Other expenses	162	173	159	(6)	2
Total other	785	792	789	(1)	(1)
Total operating expenses <sup>a</sup>	5,698	5,549	5,395	3	6

a. Included items relating to remediation costs recognised as a \$1 million addition to operating expenses (Second Half 2024: \$9 million reduction, First Half 2024: \$10 million addition). Refer to Note 13 (pages 101-105) for further details.

### Note 6. Income tax

The following table reconciles income tax expense to the profit before income tax:

	Half Year	Half Year	Half Year	% Mov	/'t
	March	Sept	March	Mar 25	Mar 25
\$m	2025	2024	2024	- Sept 24	- Mar 24
Profit before income tax	4,845	5,274	4,833	(8)	_
Tax at the Australian company tax rate of 30%	1,454	1,582	1,450	(8)	-
The effect of amounts which are not deductible/(assessable) in calculating taxable income:					
Hybrid capital distributions	67	71	68	(6)	(1)
Other non-assessable items	-	(1)	(3)	(100)	(100)
Other non-deductible items	16	15	10	7	60
Adjustment for overseas tax rates	(12)	(11)	(16)	9	(25)
Income tax (over)/under provided in prior periods	13	(19)	(1)	large	large
Other items	(18)	(11)	(17)	64	6
Total income tax expense <sup>a</sup>	1,520	1,626	1,491	(7)	2
Effective income tax rate	31.37%	30.83%	30.85%	54 bps	52 bps

a. As the bank levy is not a levy on income, it is not included in income tax. It is included in interest expense in Note 3 (pages 84-86).

#### International Tax Reform - Pillar Two Model Rules

Pillar Two introduces new 'top-up' taxes for multinational enterprises (MNEs) within the scope of the rules to ensure that these MNEs pay a minimum effective rate of tax of 15% on profits in all jurisdictions.

Pillar Two legislation has been enacted or substantively enacted in certain jurisdictions in which Westpac operates and became effective for the Group for the financial year beginning 1 October 2024.

The Group does not have Pillar Two top-up tax obligations as at 31 March 2025 and has applied the mandatory temporary exception from recognising and disclosing Pillar Two deferred taxes under AASB 112.

### Note 7. Earnings per share

Basic earnings per share (EPS) is calculated by dividing the net profit attributable to owners of WBC by the weighted average number of ordinary shares on issue during the period. These numbers are adjusted for treasury shares and dividends related to treasury shares. Diluted EPS is calculated by adjusting the basic EPS by assuming all dilutive potential ordinary shares are converted.

	Half Year Ma	Half Year March 2025		pt 2024	Half Year March	ch 2024
	Basic	Diluted	Basic	Diluted	Basic	Diluted
Net profit attributable to owners of WBC (\$m)	3,317	3,317	3,648	3,648	3,342	3,342
Adjustment for restricted share dividendsa	(3)	-	(5)	-	(2)	-
Adjustment for potential dilution:						
Distributions to convertible loan capital holders <sup>b</sup>	-	229	-	241	-	235
Adjusted net profit attributable to owners of WBC	3,314	3,546	3,643	3,889	3,340	3,577
Weighted average number of ordinary shares (# m)						
Weighted average number of ordinary shares on issue	3,433	3,433	3,462	3,462	3,499	3,499
Treasury shares (including RSP and EIP restricted shares) <sup>a</sup>	(5)	(5)	(5)	(5)	(5)	(5)
Adjustment for potential dilution:						
Share-based payments	-	5	-	2	-	3
Convertible loan capital <sup>b</sup>	-	262	-	335	-	408
Adjusted weighted average number of ordinary shares	3,428	3,695	3,457	3,794	3,494	3,905
Earnings per ordinary share (cents)	96.7	96.0	105.4	102.5	95.6	91.6

a. Some shares under the RSP and EIP restricted shares have not vested and are not outstanding ordinary shares but do receive dividends. These RSP and EIP dividends are deducted to show the profit attributable to ordinary shareholders.

b. The Group has issued convertible loan capital which may convert into ordinary shares in the future. These convertible loan capital instruments are potentially dilutive instruments, and diluted EPS is therefore calculated as if the instruments had been converted at the beginning of the respective period or, if later, the instruments' issue date.

### Note 8. Loans

	As at	As at	As at	t % Mov't	
	31 March	30 Sept	31 March	Mar 25	Mar 25
m	2025	2024	2024	- Sept 24	- Mar 24
Australia					
Housing	510,182	503,271	495,058	1	3
Personal	9,365	10,174	10,863	(8)	(14)
Business	204,642	195,483	183,883	5	11
Total Australia	724,189	708,928	689,804	2	5
New Zealand					
Housing	63,191	62,484	61,859	1	2
Personal	1,068	1,058	1,081	1	(1)
Business	30,413	31,055	30,428	(2)	
Total New Zealand	94,672	94,597	93,368	-	1
Total other overseas	10,525	7,810	6,249	35	68
Gross loans	829,386	811,335	789,421	2	5
Provision for ECL on loans (Note 9)	(4,578)	(4,568)	(4,582)	-	
Total loans <sup>a,b</sup>	824,808	806,767	784,839	2	5

a. Total loans included Australian securitised residential loans of \$6,066 million as at 31 March 2025 (30 September 2024: \$5,185 million, 31 March 2024: \$5,821 million). The level of securitised loans excludes loans where Westpac is the holder of related debt securities.

### Note 9. Provision for expected credit losses

### Loans and credit commitments

The following table shows the provision for ECL on loans and credit commitments by stage:

	As at	As at	As at	% Mov	r't
A	31 March	30 Sept	31 March	Mar 25	Mar 25
\$m	2025	2024	2024	- Sept 24	- Mar 24
Performing - Stage 1	873	761	712	15	23
Performing - Stage 2	2,410	2,594	2,713	(7)	(11)
Non-performing - Stage 3	1,779	1,729	1,696	3	5
Total provision for ECL on loans and credit commitments	5,062	5,084	5,121		(1)
Presented as:					
Provision for ECL on loans (Note 8)	4,578	4,568	4,582	-	-
Provision for ECL on credit commitments (Note 13)	484	516	539	(6)	(10)
Total provision for ECL on loans and credit commitments	5,062	5,084	5,121	-	(1)
Of which:					
Individually assessed provisions	611	536	461	14	33
Collectively assessed provisions	4,451	4,548	4,660	(2)	(4)
Total provision for ECL on loans and credit commitments	5,062	5,084	5,121	-	(1)
Gross loans and credit commitments	1,047,142	1,023,446	999,705	2	5
Coverage ratio on loans (%)	0.55	0.56	0.58	(1 bps)	(3 bps)
Coverage ratio on loans and credit commitments (%)	0.48	0.50	0.51	(2 bps)	(3 bps)

### Movement in provision for ECL on loans and credit commitments

The reconciliation of the provision for ECL tables for loans and credit commitments has been determined by an aggregation of monthly movements over the period. The key line items in the reconciliation represent the following:

• "Transfers between stages" represents transfers between Stage 1, Stage 2 and Stage 3 prior to remeasurement of the provision for ECL;

Total loans included assets pledged for the covered bond programs of \$41,845 million as at 31 March 2025 (30 September 2024: \$42,228 million, 31 March 2024: \$43,779 million).

### Note 9. Provision for expected credit losses (Continued)

- "Business activity during the period" represents new accounts originated during the period net of those that were de-recognised due to final repayments during the period;
- "Net remeasurement of provision for ECL" represents the impact on the provision for ECL due to changes in credit quality during the period (including transfers between stages), changes in portfolio overlays, changes due to forward-looking economic scenarios and partial repayments and additional draw-downs on existing facilities over the period; and
- "Write-offs" represents a reduction in the provision for ECL as a result of de-recognition of exposures where there is no reasonable expectation of full recovery.

	Performing		Non-performing	
\$m	Stage 1	Stage 2	Stage 3	Total
Balance as at 30 September 2023	706	2,808	1,416	4,930
Transfers to Stage 1a	568	(530)	(38)	-
Transfers to Stage 2a	(172)	393	(221)	-
Transfers to Stage 3 <sup>a</sup>	(2)	(312)	314	-
Business activity during the period <sup>a</sup>	140	(140)	(79)	(79)
Net remeasurement of provision for ECLa	(526)	498	557	529
Write-offs	-	-	(277)	(277)
Exchange rate and other adjustments	(2)	(4)	24	18
Balance as at 31 March 2024	712	2,713	1,696	5,121
Transfers to Stage 1	654	(635)	(19)	-
Transfers to Stage 2	(143)	429	(286)	-
Transfers to Stage 3	(1)	(296)	297	-
Business activity during the period	163	(188)	(214)	(239)
Net remeasurement of provision for ECL	(623)	572	566	515
Write-offs	-	-	(343)	(343)
Exchange rate and other adjustments	(1)	(1)	32	30
Balance as at 30 September 2024	761	2,594	1,729	5,084
Transfers to Stage 1	684	(641)	(43)	-
Transfers to Stage 2	(97)	419	(322)	-
Transfers to Stage 3	(2)	(310)	312	-
Business activity during the period	152	(181)	(133)	(162)
Net remeasurement of provision for ECL	(627)	566	590	529
Write-offs	-	-	(364)	(364)
Exchange rate and other adjustments	2	(37)	10	(25)
Balance as at 31 March 2025	873	2,410	1,779	5,062

a. The attribution of amounts disclosed in the movement schedule were revised in Second Half 2024 to better reflect the nature of the changes in the provision for ECL. Comparatives have been revised to align with current period presentation.

The following table provides further details of the provision for ECL on loans and credit commitments by class and stage:

	Perfo	Performing		
\$m	Stage 1	Stage 2	Stage 3	Total
Housing	163	926	633	1,722
Personal	83	252	105	440
Business	466	1,535	958	2,959
Balance as at 31 March 2024	712	2,713	1,696	5,121
Housing	169	897	639	1,705
Personal	77	234	99	410
Business	515	1,463	991	2,969
Balance as at 30 September 2024	761	2,594	1,729	5,084
Housing	199	886	631	1,716
Personal	81	236	91	408
Business	593	1,288	1,057	2,938
Balance as at 31 March 2025	873	2,410	1,779	5,062

### Note 9. Provision for expected credit losses (Continued)

#### Impact of overlays on the provision for ECL on loans and credit commitments

The following table attributes the provision for ECL on loans and credit commitments between modelled ECL and portfolio overlays.

Portfolio overlays are used to capture areas of potential risk and uncertainty in the portfolio, that are not captured in the underlying modelled ECL.

\$m	As at 31 March 2025	As at 30 Sept 2024	As at 31 March 2024
Individually assessed provisions	611	536	461
Modelled provision for ECL on loans and credit commitments	4,321	4,369	4,400
Overlays	130	179	260
Total provision for ECL on loans and credit commitments	5,062	5,084	5,121

Details of changes related to forward-looking economic inputs and portfolio overlays are provided below.

### Modelled provision for ECL on loans and credit commitments

The modelled provision for ECL on loans and credit commitments is a probability weighted estimate based on three scenarios which together represent the Group's view of the forward-looking distribution of potential loss outcomes. Changes in the modelled provision for ECL are reflected through the "net remeasurement of provision for ECL" line item. Overlays are used to capture potential risk and uncertainty in the portfolio that are not captured in the underlying modelled ECL.

The base case scenario uses the following Westpac Economics forecasts:

assumptions for base case scenario	31 March 2025	30 September 2024	31 March 2024
Annual GDP:			
Australia	Forecast growth of 2.2% for calendar year 2025 and 2.2% for calendar year 2026	Forecast growth of 1.5% for calendar year 2024 and 2.4% for calendar year 2025	Forecast growth of 1.6% for calendar year 2024 and 2.5% for calendar year 2025
New Zealand	Forecast growth of 2.5% for calendar year 2025 and 3.0% for calendar year 2026	Forecast growth of 0.1% for calendar year 2024 and 2.0% for calendar year 2025	Forecast growth of 0.8% for calendar year 2024 and 2.4% for calendar year 2025
Commercial property index, Australia	Forecast price increase of 2.0% for calendar year 2025 and 3.3% for calendar year 2026	Forecast price contraction of 11.5% for calendar year 2024 and 1.3% for calendar year 2025	Forecast price contraction of 8.0% for calendar year 2024 and growth of 1.4% for calendar year 2025
Residential property prices:			
Australia	Forecast price growth of 3.0% for calendar year 2025 and 7.0% for calendar year 2026	Forecast price growth of 5.7% for calendar year 2024 and 4.0% for calendar year 2025	Forecast price growth of 6.0% for calendar year 2024 and 4.0% for calendar year 2025
New Zealand	Forecast price growth of 7.2% for calendar year 2025 and 5.1% for calendar year 2026	Forecast price growth of 0.7% for calendar year 2024 and 6.4% for calendar year 2025	Forecast price growth of 5.9% for calendar year 2024 and 6.7% for calendar year 2025
Cash rate, Australia	Forecast cash rate of 3.35% at December 2025 and 3.35% at December 2026	Forecast cash rate of 4.35% at December 2024 and 3.35% at December 2025	Forecast cash rate of 3.85% at December 2024 and 3.10% at December 2025
Unemployment rate:			
Australia	Forecast rate of 4.5% at December 2025 and 4.5% at December 2026	Forecast rate of 4.3% at December 2024 and 4.6% at December 2025	Forecast rate of 4.5% at December 2024 and 4.6% at December 2025
New Zealand	Forecast rate of 5.3% at December 2025 and 4.6% at December 2026	Forecast rate of 5.3% at December 2024 and 5.6% at December 2025	Forecast rate of 5.1% at December 2024 and 5.2% at December 2025

The downside scenario is a more severe scenario with expected credit losses higher than the base case. This scenario assumes a recession with a combination of negative GDP growth, declines in commercial and residential property prices and an increase in the unemployment rate, which simultaneously impact expected credit losses across all portfolios from the reporting date. The assumptions used in this scenario and relativities to the base case will be monitored having regard to the emerging economic conditions and updated where necessary. The upside scenario represents a modest improvement to the base case.

The following sensitivity table shows the reported provision for ECL on loans and credit commitments based on the probability weighted scenarios and what the provision for ECL on loans and credit commitments would be assuming a 100% weighting to the base case scenario and to the downside scenario (with all other assumptions held constant).

### Note 9. Provision for expected credit losses (Continued)

	As at	As at	As at
	31 March	30 Sept	31 March
\$m	2025	2024	2024
Reported probability-weighted ECL	5,062	5,084	5,121
100% base case ECL	3,315	3,559	3,737
100% downside ECL	7,235	7,195	7,047

If 1% of Stage 1 loans and credit commitments (calculated on a 12 month ECL) were transferred to Stage 2 (calculated on a lifetime ECL), the provision for ECL on loans and credit commitments would increase by \$102 million (30 September 2024: \$93 million, 31 March 2024: \$89 million) for the Group. This estimate applies the average modelled provision coverage ratio by stage to the transfer of loans and credit commitments.

The following table discloses the economic weights applied by the Group. In March 2025, the downside scenario weight was increased by 2.5% and base case weight decreased by the same value, reflecting greater uncertainty in international trading relations and geopolitical instability:

	AS at	As at	As at
	31 March	30 Sept	31 March
Scenario weightings (%)	2025	2024	2024
Upside	5.0	5.0	5.0
Base	50.0	52.5	52.5
Downside	45.0	42.5	42.5

The Group's definition of default is aligned to the regulatory definition of default applied in the calculation of credit risk weighted assets.

#### Portfolio overlays

Portfolio overlays are used to address areas of risk, including significant uncertainties that are not captured in the underlying modelled ECL. Determination of portfolio overlays requires expert judgement and is thoroughly documented and subject to comprehensive internal governance and oversight. Overlays are continually reassessed and if the risk is judged to have changed (increased or decreased), or is subsequently captured in the modelled ECL, the overlay will be released or remeasured.

Westpac's total portfolio overlays as at 31 March 2025 were \$130 million (30 September 2024: \$179 million; 31 March 2024: \$260 million) and comprise:

- \$70 million for the expected impact of extreme weather events on customers (30 September 2024: \$70 million; 31 March 2024: \$70 million);
- \$41 million for non-retail credit exposures (30 September 2024: \$32 million; 31 March 2024: \$31 million). Current period overlays primarily relate
  to geographical areas experiencing higher stress not included in modelled outcomes; and
- \$19 million for retail credit exposures (30 September 2024: \$77 million; 31 March 2024: \$159 million). Current period overlays relate to geographical areas experiencing higher stress and other risks not included in modelled outcomes.

Changes in portfolio overlays are reflected through the "net remeasurement of provision for ECL" line item.

### Total provision for ECL

	As at	As at	As at
	31 March	30 Sept	31 March
\$m	2025	2024	2024
Provision for ECL on loans and credit commitments	5,062	5,084	5,121
Provision for ECL on debt securities at amortised costa	4	6	8
Provision for ECL on debt securities at FVOCI <sup>b</sup>	6	6	6
Total provision for ECL	5,072	5,096	5,135

- a. Provision for ECL on debt securities at amortised cost is presented as part of investment securities.
- b. Provision for ECL on debt securities at FVOCI forms part of equity reserves.

### Note 9. Provision for expected credit losses (Continued)

### Reconciliation of impairment charges

	Half Year March	Half Year Sept	Half Year March
\$m	2025	2024	2024
Loans and credit commitments:			
Business activity during the period <sup>a</sup>	(162)	(239)	(79)
Net remeasurement of the provision for ECL <sup>a</sup>	529	515	529
Impairment charges for debt securities at amortised cost	(2)	(1)	1
Impairment charges for debt securities at FVOCI	-	-	1
Recoveries	(115)	(100)	(90)
Impairment charges/(benefits)	250	175	362

a. The attribution of amounts disclosed in the movement schedule were revised in Second Half 2024 to better reflect the nature of the changes in the provision for ECL. Comparatives have been revised to align with current period presentation.

### Note 10. Credit quality

### Credit risk ratings system

The principal objective of the credit risk rating system is to reliably assess the credit risk to which Westpac is exposed. Westpac has two main approaches to this assessment.

### Transaction-managed customers

Transaction-managed customers are generally customers with business lending exposures. They are individually assigned a Customer Risk Grade (CRG), corresponding to their expected probability of default (PD). Each facility is assigned a loss given default (LGD). Westpac's risk rating system has a tiered scale of risk grades for both non-defaulted customers and defaulted customers. Non-defaulted CRGs are mapped to Moody's Ratings, and S&P Global Ratings (S&P) external senior unsecured ratings.

The table below shows Westpac's high level CRGs for transaction-managed portfolios mapped to Westpac's credit quality disclosure categories and to their corresponding external rating.

		Transaction-managed	
Financial statement disclosure	Westpac CRG	Moody's Rating	S&P Rating
Strong	A	Aaa – Aa3	AAA – AA–
	В	A1 – A3	A+ - A-
	С	Baa1 – Baa3	BBB+ – BBB–
Good/satisfactory	D	Ba1 – B1	BB+ – B+
		Westpac	Rating
Weak	E	Wato	chlist
	F	Special I	Mention
	G	Substanda	rd/Default
	Н	Doubtful	/Default

### Note 10. Credit quality (Continued)

### Program-managed portfolio

The program-managed portfolio generally includes retail products such as mortgages, personal lending (including credit cards) as well as certain small to medium sized enterprise lending. These credit exposures are grouped into pools of similar risk based on the analysis of characteristics that have historically predicted the likelihood of default, and a PD is assigned relative to the credit exposure's pool. The exposure is then assigned to strong, satisfactory or weak by benchmarking that PD against transaction-managed exposures, which are in turn mapped to external ratings per the above table. In addition, any program-managed exposures that are one or more days past due are classified as weak.

The following table shows the credit quality of loans and undrawn credit commitments.

		As at 31 M	arch 2025			As at 30 Sept	ember 2024			As at 31 M	arch 2024	
\$m	Stage 1	Stage 2	Stage 3	Total	Stage 1	Stage 2	Stage 3	Total	Stage 1	Stage 2	Stage 3	Total
Loans - housing												
Strong	320,124	26,370	-	346,494	311,054	24,975	-	336,029	299,274	26,816	-	326,090
Good/satisfactory	160,217	42,624	-	202,841	159,016	45,242	-	204,258	160,286	47,093	-	207,379
Weak	2,232	15,745	6,399	24,376	2,512	16,389	6,893	25,794	2,168	15,203	6,423	23,794
Total loans - housing	482,573	84,739	6,399	573,711	472,582	86,606	6,893	566,081	461,728	89,112	6,423	557,263
Loans - personal												
Strong	3,903	113	-	4,016	4,104	104	-	4,208	4,216	100	-	4,316
Good/satisfactory	4,777	822	-	5,599	5,254	825	-	6,079	5,642	882	-	6,524
Weak	139	522	164	825	191	570	190	951	253	661	197	1,111
Total loans - personal	8,819	1,457	164	10,440	9,549	1,499	190	11,238	10,111	1,643	197	11,951
Loans - business												
Strong	96,033	11,885	-	107,918	81,696	19,387	-	101,083	72,541	21,771	-	94,312
Good/satisfactory	88,240	39,354	-	127,594	75,873	47,282	-	123,155	66,215	50,872	-	117,087
Weak	230	6,057	3,436	9,723	200	6,347	3,231	9,778	187	5,454	3,167	8,808
Total loans - business	184,503	57,296	3,436	245,235	157,769	73,016	3,231	234,016	138,943	78,097	3,167	220,207
Undrawn credit commitments												
Strong	147,752	11,194	-	158,946	140,786	14,341	-	155,127	135,663	16,733	-	152,396
Good/satisfactory	43,903	12,550	-	56,453	40,271	14,186	-	54,457	40,622	14,848	-	55,470
Weak	180	1,693	484	2,357	218	1,868	441	2,527	221	1,767	430	2,418
Total undrawn credit commitments	191,835	25,437	484	217,756	181,275	30,395	441	212,111	176,506	33,348	430	210,284
Total strong	567,812	49,562	-	617,374	537,640	58,807	-	596,447	511,694	65,420	-	577,114
Total good/ satisfactory	297,137	95,350	-	392,487	280,414	107,535	-	387,949	272,765	113,695	-	386,460
Total weak	2,781	24,017	10,483	37,281	3,121	25,174	10,755	39,050	2,829	23,085	10,217	36,131
Total loans and undrawn credit commitments	867,730	168,929	10,483	1,047,142	821,175	191,516	10,755	1,023,446	787,288	202,200	10,217	999,705

### Note 11. Deposits and other borrowings

	As at	As at	As at	% Mov	't
•	31 March	30 Sept	31 March	Mar 25	Mar 25
\$m	2025	2024	2024	- Sept 24	- Mar 24
Australia					
Certificates of deposit	27,777	33,215	35,727	(16)	(22)
Non-interest bearing, repayable at call	133,046	128,705	121,313	3	10
Other interest bearing - transactions	113,433	110,393	114,120	3	(1)
Other interest bearing - savings	209,035	197,415	186,945	6	12
Other interest bearing term	158,944	157,282	148,110	1	7
Total Australia	642,235	627,010	606,215	2	6
New Zealand					
Certificates of deposit	1,887	1,711	2,414	10	(22)
Non-interest bearing, repayable at call	10,934	10,287	10,940	6	-
Other interest bearing - transactions	8,556	8,815	8,385	(3)	2
Other interest bearing - savings	18,793	17,854	18,456	5	2
Other interest bearing term	35,303	36,245	34,597	(3)	2
Total New Zealand	75,473	74,912	74,792	1	1
Other overseas					
Certificates of deposit	12,824	11,948	13,139	7	(2)
Non-interest bearing, repayable at call	1,145	1,193	1,323	(4)	(13)
Other interest bearing - transactions	1,107	736	849	50	30
Other interest bearing - savings	1,101	987	990	12	11
Other interest bearing term	5,365	3,703	4,918	45	9
Total other overseas	21,542	18,567	21,219	16	2
Total deposits and other borrowings	739,250	720,489	702,226	3	5

### Note 12. Fair values of financial assets and financial liabilities

### **Fair Valuation Control Framework**

Westpac uses a Fair Valuation Control Framework where the fair value is either determined or validated by a function independent of the transaction. This framework formalises the policies and procedures used to achieve compliance with relevant accounting, industry and regulatory standards. The framework includes specific controls relating to:

- The revaluation of financial instruments;
- Independent price verification;
- Fair value adjustments; and
- Financial reporting.

A key element of the framework is the Revaluation Committee, comprising senior valuation specialists from within Westpac. The Revaluation Committee reviews the application of the agreed policies and procedures to assess that a fair value measurement basis has been applied.

The method of determining fair value differs depending on the information available.

### Note 12. Fair values of financial assets and financial liabilities (Continued)

### Fair value hierarchy

A financial instrument's categorisation within the valuation hierarchy is based on the lowest level input that is significant to the fair value measurement

Westpac categorises all fair value instruments according to the hierarchy described below.

### Valuation techniques

Westpac applies market accepted valuation techniques in determining the fair valuation of over the counter (OTC) derivatives. This includes CVA and FVA, which incorporate credit risk and funding costs and benefits that arise primarily in relation to uncollateralised derivative positions, respectively.

The specific valuation techniques, the observability of the inputs used in valuation models and the subsequent classification for each significant product category are outlined as follows:

### Level 1 instruments (Level 1)

The fair value of financial instruments traded in active markets is based on recent unadjusted quoted prices. These prices are based on actual arm's length basis transactions.

The valuation of Level 1 instruments require little or no management judgement.

Instrument	Balance sheet category	Includes	Valuation		
Exchange traded products	Derivatives	Exchange traded interest rate futures and options and commodity and carbon futures			
FX products	Derivatives	FX spot and futures contracts			
Equity products	Derivatives	Listed equities and equity indices	All these instruments are traded in		
	Trading securities and financial assets measured at FVIS		liquid, active markets where prices are readily observable. No		
	Other financial liabilities		modelling or assumptions are used in the valuation.		
Debt instruments	Trading securities and financial assets measured at FVIS Investment securities Other financial liabilities	Australian Commonwealth and New Zealand government bonds			

### Level 2 instruments (Level 2)

The fair value for financial instruments that are not actively traded is determined using valuation techniques which maximise the use of observable market prices. Valuation techniques include:

- The use of market standard discounting methodologies;
- Option pricing models; and
- Other valuation techniques widely used and accepted by market participants.

Instrument	Balance sheet category	Includes	Valuation
Interest rate products	Derivatives	Interest rate and inflation swaps, swaptions, caps, floors, collars and other non-vanilla interest rate derivatives	Industry standard valuation models are used to calculate the expected future value of payments by product, which is discounted back to a present value. The model's interest rate inputs are benchmark and actively quoted interest rates in the swap, bond and futures markets. Interest rate volatilities are sourced from brokers and consensus data providers. If consensus prices are not available, these are classified as Level 3 instruments.
FX products	Derivatives	FX swaps, FX forward contracts, FX options and other non-vanilla FX derivatives	Derived from market observable inputs or consensus pricing providers using industry standard models. If consensus prices are not available, these are classified as Level 3 instruments.
Other credit products	Derivatives	Single name and index credit default swaps	Valued using an industry standard model that incorporates the credit spread as its principal input. Credit spreads are obtained from consensus data providers. If consensus prices are not available, these are classified as Level 3 instruments.

### Note 12. Fair values of financial assets and financial liabilities (Continued)

Instrument	Balance sheet category	Includes	Valuation
Commodity products	Derivatives	Commodity and carbon derivatives	Valued using industry standard models.  The models calculate the expected future value of deliveries and payments and discount them back to a present value. The model inputs include forward curves, volatilities implied from market observable inputs, discount curves and underlying spot and futures prices. The significant inputs are market observable or available through a consensus data service. If consensus prices are not available, these are classified as Level 3 instruments.
Equity products	Derivatives	Exchange traded equity options, OTC equity options and equity warrants	Due to low liquidity, exchange traded equity options are Level 2.  Valued using industry standard models based on observable parameters such as stock prices, dividends, volatilities and interest rates.
Asset backed debt instruments	Trading securities and financial assets measured at FVIS Investment securities	Australian residential mortgage backed securities (RMBS) and other asset backed securities (ABS)	Valued using an industry approach to value floating rate debt with prepayment features. Australian RMBS are valued using prices sourced from a consensus data provider. If consensus prices are not available, these are classified as Level 3 instruments.
Non-asset backed debt instruments	Trading securities and financial assets measured at FVIS Investment securities Other financial liabilities	State and other government bonds, corporate bonds and commercial paper Repurchase agreements and reverse repurchase agreements over non-asset backed debt securities	Valued using observable market prices, which are sourced from independent pricing services, broker quotes or inter-dealer prices. If prices are not available from these sources, these are classified as Level 3 instruments.
Loans at fair value	Loans	Fixed rate bills and syndicated loans	Discounted cash flow approach, using a discount rate which reflects the terms of the instrument and the timing of cash flows, adjusted for creditworthiness, or expected sale amount.
Certificates of deposit	Deposits and other borrowings	Certificates of deposit	Discounted cash flow using market rates offered for deposits of similar remaining maturities.
Debt issues at fair value	Debt issues	Debt issues	Discounted cash flows, using a discount rate which reflects the terms of the instrument and the timing of cash flows adjusted for market observable changes in Westpac's implied credit worthiness.

### Level 3 instruments (Level 3)

Financial instruments valued where at least one input that could have a significant effect on the instrument's valuation is not based on observable market data due to illiquidity or complexity of the product. These inputs are generally derived and extrapolated from other relevant market data and calibrated against current market trends and historical transactions.

These valuations are calculated using a high degree of management judgement.

Instrument	Balance sheet category	Includes	Valuation
Debt instruments	Trading securities and financial assets measured at FVIS Investment securities	Certain debt securities with low observability, usually issued via private placement	These securities are evaluated by an independent pricing service or based on third party revaluations. Due to their illiquidity and/or complexity these are classified as Level 3 assets.
Equity instruments	Investment securities	Strategic equity investments	Valued using valuation techniques appropriate to the instrument, including the use of recent arm's length transactions where available, discounted cash flow approach or reference to the net assets of the entity.
			Due to their illiquidity, complexity and/or use of unobservable inputs into valuation models, they are classified as Level 3 assets.

# Note 12. Fair values of financial assets and financial liabilities (Continued)

The following table summarises the attribution of financial instruments measured at fair value to the fair value hierarchy.

\$m	Level 1	Level 2	Level 3	Total
As at 31 March 2025				
Financial assets measured at fair value on a recurring basis				
Trading securities and financial assets measured at FVIS	17,797	33,290	1	51,088
Derivative financial instruments	20	19,321	6	19,347
Investment securities	23,030	90,601	487	114,118
Loans	-	17	14	31
Total financial assets measured at fair value on a recurring basis	40,847	143,229	508	184,584
Financial liabilities measured at fair value on a recurring basis				
Deposits and other borrowings	-	42,485	-	42,485
Other financial liabilities	1,696	20,457	-	22,153
Derivative financial instruments	11	21,503	6	21,520
Debt issues	-	4,439	-	4,439
Total financial liabilities measured at fair value on a recurring basis	1,707	88,884	6	90,597
As at 30 September 2024	•	•		
Financial assets measured at fair value on a recurring basis				
Trading securities and financial assets measured at FVIS	15,522	33,700	6	49,228
Derivative financial instruments	13	24,089	7	24,109
Investment securities	14,117	88,155	447	102,719
Loans	-	210	15	225
Total financial assets measured at fair value on a recurring basis	29,652	146,154	475	176,281
Financial liabilities measured at fair value on a recurring basis				
Deposits and other borrowings	-	46,878	-	46,878
Other financial liabilities	891	18,428	-	19,319
Derivative financial instruments	14	30,955	5	30,974
Debt issues	-	5,385	-	5,385
Total financial liabilities measured at fair value on a recurring basis	905	101,646	5	102,556
As at 31 March 2024				
Financial assets measured at fair value on a recurring basis				
Trading securities and financial assets measured at FVIS	5,069	28,866	8	33,943
Derivative financial instruments	24	15,748	23	15,795
Investment securities	5,030	83,897	460	89,387
Loans	-	-	14	14
Total financial assets measured at fair value on a recurring basis	10,123	128,511	505	139,139
Financial liabilities measured at fair value on a recurring basis				
Deposits and other borrowings	-	51,273	-	51,273
Other financial liabilities	2,040	18,236	-	20,276
Derivative financial instruments	11	18,312	94	18,417
Debt issues	-	3,406	-	3,406
Total financial liabilities measured at fair value on a recurring basis	2,051	91,227	94	93,372

# NOTES TO THE CONSOLIDATED FINANCIAL **STATEMENTS**

Note 12. Fair values of financial assets and financial liabilities (Continued)

#### Reconciliation of non-market observables

The following table summarises the changes in financial instruments measured at fair value derived from non-market observable valuation techniques (Level 3).

	Half Year March 2025							
\$m	Trading securities and financial assets measured at FVIS	Investment Securities	Derivative and other assets	Total Level 3 assets	Derivative liabilities	Total Level 3		
Balance as at beginning of period	6	447	22	475	5	5		
Gains/(losses) on assets / (gains)/losses on liabilities recognised in:								
Income statement	-	-	(1)	(1)	10	10		
Other comprehensive income	-	28	-	28	-	-		
Acquisitions and issues	4	1	3	8	10	10		
Disposals and settlements	(9)	(1)	(4)	(14)	(3)	(3)		
Transfer into or out of non-market observables	-	8	-	8	(16)	(16)		
Foreign currency translation impacts	-	4	-	4	-	-		
Balance as at end of period	1	487	20	508	6	6		
Unrealised gains/(losses) recognised in the income statement for financial instrument held as at end of period	-	-	1	1	1	1		

Transfers into and out of Level 3 have occurred due to changes in observability in the significant inputs into the valuation models used to determine the fair value of the related financial instruments. Transfers in and transfers out are reported using the end of period fair values.

#### Significant unobservable inputs

Sensitivities to reasonably possible changes in non-market observable valuation assumptions would not have a material impact on Westpac's reported results.

#### Day one profit or loss

The closing balance of unrecognised day one profit was nil as at 31 March 2025 (30 September 2024: \$1 million, 31 March 2024: nil).

# Note 12. Fair values of financial assets and financial liabilities (Continued)

#### Financial instruments not measured at fair value

The following table summarises the estimated fair value of financial instruments not measured at fair value for the Group.

	As at 31 March 2025		As at 30 Sept 2024		As at 31 March 2024	
\$m	Carrying amount	Fair value	Carrying amount	Fair value	Carrying amount	Fair value
Financial assets not measured at fair value						
Cash and balances with central banks	58,352	58,352	65,667	65,667	95,907	95,907
Collateral paid	6,190	6,190	6,269	6,269	4,671	4,671
Investment securities	1,068	1,068	1,166	1,166	1,200	1,200
Loans	824,777	824,775	806,542	805,776	784,825	782,246
Other financial assets	7,886	7,886	5,456	5,456	11,266	11,266
Total financial assets not measured at fair value	898,273	898,271	885,100	884,334	897,869	895,290
Financial liabilities not measured at fair value						
Collateral received	3,738	3,738	3,078	3,078	2,534	2,534
Deposits and other borrowings	696,765	697,583	673,611	674,384	650,953	651,550
Other financial liabilities	22,528	22,528	18,758	18,758	34,116	34,116
Debt issues <sup>a</sup>	167,425	168,065	163,899	164,505	156,375	156,705
Loan capitala	40,703	42,171	37,883	39,390	37,280	38,544
Total financial liabilities not measured at fair value	931,159	934,085	897,229	900,115	881,258	883,449

a. The estimated fair values of debt issues and loan capital include the impact of changes in Westpac's credit spreads since origination.

A detailed description of how fair value is derived for financial instruments not measured at fair value is disclosed in Note 22 of the 2024 Annual Report.

# Note 13. Provisions, contingent liabilities, contingent assets and credit commitments

Provisions are recognised for present obligations arising from past events where a payment (or other economic transfer) is likely to be necessary to settle the obligation and can be reliably estimated. Provisions raised by the Group are set out in the table in the "Provisions" section below. Where it is not probable there will be an outflow of economic resources or where a liability cannot be reliably estimated a contingent liability may exist.

#### **Provisions**

		As at 31 March 2025					
						Litigation,	
		Annual leave	Provision for			non-lending	
	Long	and other	impairment	Lease	Restructuring	losses and	
	service	employee	on credit	restoration	and other	remediation	
\$m	leave	benefits	commitments	obligations	provisions	provisions	Total
Balance as at beginning of period	477	899	516	163	210	240	2,505
Additions	46	581	15	3	77	128	850
Utilisation	(21)	(864)	-	(5)	(62)	(60)	(1,012)
Reversal of unutilised provisions	(11)	(2)	(47)	-	(20)	(9)	(89)
Balance as at end of period	491	614	484	161	205	299	2,254

# NOTES TO THE CONSOLIDATED FINANCIAL **STATEMENTS**

Note 13. Provisions, contingent liabilities, contingent assets and credit commitments (Continued)

#### Litigation, non-lending losses and remediation provisions

As at 31 March 2025, these provisions included estimates of:

- Customer refunds associated with matters of potential historical misconduct;
- Costs of completing remediation programs; and
- Potential non-lending losses and costs connected with certain litigation and regulatory investigations.

It is possible that the final outcome could be below or above the provision, if the actual outcome differs from the assumptions used in estimating the provision. Remediation processes may change over time as further facts emerge and such changes could result in a change to the final exposure.

#### Certain litigation and regulatory matters

As at 31 March 2025, the Group held provisions in respect of potential non-lending losses and costs connected with certain litigation and regulatory matters, including:

- Civil penalty proceedings commenced by ASIC against Westpac on 4 September 2023, alleging contraventions under the National Credit Code (Credit Code) and National Consumer Credit Protection Act 2009 (Cth). The proceedings relate to system and operational failures and allege that Westpac did not respond to 277 online hardship applications between 2015 and 2023 within the time-frames required under the Credit Code. Westpac self-reported the incidents to ASIC and has remediated impacted customers. ASIC also alleges that Westpac failed to do all things necessary to ensure that credit activities were engaged in efficiently, honestly and fairly. The proceeding has been listed for a final hearing on liability and penalty on 26 May 2025;
- A class action commenced against Westpac and St.George Finance Limited (SGF) on 15 July 2020, in the Supreme Court of Victoria in relation to flex commissions paid to auto dealers from 1 March 2013 to 31 October 2018. It was alleged that Westpac and SGF are liable for the unfair conduct of dealers acting as credit representatives and engaged in misleading or deceptive conduct. This proceeding was one of several class actions commenced against lenders in the auto finance industry. Westpac and SGF settled the class action on 14 March 2025 without admission of liability, subject to Court approval. The settlement amount of \$130 million is included in the 31 March 2025 provisions. Westpac has not paid such flex commissions since 2018; and
- An enforcement investigation by ASIC into Westpac and RAMS Financial Group Pty Limited (RFG) relating to conduct of RAMS authorised credit representatives (including RAMS franchisees) in connection with the provision of home loan products from 1 January 2019 to 1 September 2023. The current focus of ASIC's investigation is on general conduct obligations, prohibitions on conducting business with unaccredited loan referrers and unlicensed persons, conflicts of interest and giving misleading information.

There remains uncertainty as to the expense that may be associated with these matters, including the approach that the relevant counterparty or Courts may take in relation to these matters, and the Court's assessment of applicable fines, penalties, loss or damages. It is possible that the actual aggregate expense to Westpac associated with a Court determined resolution of these matters may be higher or lower than the provision.

#### Restructuring provisions

Westpac carries restructuring provisions for committed business restructures and branch closures. The provisions held primarily relate to separation costs and redundancies.

#### Lease restoration obligations

The lease restoration provision reflects an estimate of the cost of making good leasehold premises at the end of Westpac's property leases.

#### **Contingent liabilities**

Contingent liabilities are possible obligations whose existence will be confirmed only by uncertain future events and present obligations where the transfer of economic resources is not probable or cannot be reliably measured. Contingent liabilities are not recognised on the balance sheet but are disclosed unless the outflow of economic resource is remote.

#### Regulatory investigations, reviews and inquiries

Domestic regulators, statutory authorities and other bodies, such as ASIC, the ACCC, APRA, AUSTRAC, BCCC, AFCA, the OAIC, the ATO and the Fair Work Ombudsman (FWO), as well as certain international regulators and other bodies such as the Reserve Bank of New Zealand, New Zealand Financial Markets Authority, New Zealand Commerce Commission, BPNG and its Financial Analysis & Supervision Unit, and the SEC, from time to time conduct investigations, reviews or inquiries (some of which may be industry wide). These activities can cover a range of matters (including potential contraventions and non-compliance) that involve, or may in the future, involve the Group.

# Note 13. Provisions, contingent liabilities, contingent assets and credit commitments (Continued)

#### These currently include:

- Engagement with the ATO in relation to the remediation and uplift of Westpac's Common Reporting Standard (CRS) reporting;
- Investigation by the FWO in relation to Westpac's self-disclosed remediation program regarding employee pay-related entitlements. Westpac
  considers enforcement action against it likely, and could include an Enforceable Undertaking; and
- Regulatory investigations, reviews or inquiries into other areas such as risk governance, AML/CTF Program, including Transaction Monitoring
  Program and associated processes and procedures, compliance with industry codes, consumer lending conduct, compliance with lending
  obligations, consumer credit contracts banking products, hardship processes, and Consumer Data Rights.

It is uncertain what (if any) actions will result following the conclusion of these investigations or matters. No provisions have yet been made in relation to any financial liability that might arise, or costs that may be incurred in the event proceedings are pursued in relation to the matters outlined above. Such investigations, reviews or inquiries, or risk-based decisions taken by Westpac regarding relevant businesses, have previously resulted, and/or may in the future result in litigation (including class action proceedings and criminal proceedings), significant fines and penalties, infringement notices, enforcement action including enforceable undertakings, requirement to undertake a review, referral to the relevant Commonwealth or State Director of Public Prosecutions for consideration for criminal prosecution, imposition of capital or liquidity requirements, licence revocation, suspension or variation, customer remediation or other sanctions or actions being taken by regulators or other parties. Investigations have in some instances resulted, and could in the future result, in findings of a significant number of breaches of obligations. This in turn could lead to significant financial and other penalties. Prior penalties and contraventions by Westpac in relation to similar issues can also affect penalties that may be imposed. Reliance on third parties and any contributing actions of third parties may not mitigate penalties.

#### Litigation

There are ongoing Court proceedings, claims and possible claims against the Group. Contingent liabilities exist in respect of actual and potential claims and proceedings, including those listed below.

#### Class actions

In addition to the class action litigation noted under Provisions, above:

- Westpac is defending a class action proceeding which was commenced in December 2019 in the Federal Court of Australia on behalf of certain investors who acquired an interest in Westpac securities between 16 December 2013 and 19 November 2019. The proceeding involves allegations relating to market disclosure issues connected to Westpac's monitoring of financial crime over the relevant period and matters which were the subject of the AUSTRAC civil proceedings. The damages sought on behalf of members of the class have not yet been specified. However, in the course of a procedural hearing in August 2022, the applicant indicated that a preliminary estimate of the losses that may be alleged in respect of a subset of potential group members exceeded \$1 billion. While it remains unclear how the applicant will ultimately formulate their estimate of alleged damages claimed on behalf of group members, it is possible that the claim may be higher (or lower) than the amount referred to above. Given the time period and the nature of the claims alleged to be in question, along with the reduction in our market capitalisation at the time of the commencement of the AUSTRAC civil proceedings, it is likely that any total alleged damages (when, and if, ultimately articulated by the applicant) will be significant. Westpac continues to deny both that its disclosure was inappropriate and, as such, that any group member has incurred damage. The matter has not yet been set down for a hearing; and
- Disputes have been raised by franchisees who were exited by RFG, including the commencement of a class action in May 2024. Following a strategic review by Westpac of the RAMS business, RFG closed the RAMS business to new home loan applications from 6 August 2024.

# NOTES TO THE CONSOLIDATED FINANCIAL **STATEMENTS**

# Note 13. Provisions, contingent liabilities, contingent assets and credit commitments (Continued)

#### Internal reviews and remediation

As in prior periods, Westpac is continuing to undertake a number of reviews to identify and resolve issues that have the potential to impact our customers, employees, other stakeholders and reputation. These internal reviews continue to identify issues in respect of which we are taking, or will take, action including so that our customers and employees (as applicable) are not disadvantaged from certain past practices, including by making compensation/remediation payments and providing refunds where appropriate. These issues include, among other things, consumer lending conduct; compliance with lending obligations; hardship processes; sufficiency of training, policies, processes and procedures; AML/CTF Program, including Transaction Monitoring Program and associated processes and procedures; product disclosure; destruction and retention of personal information; and impacts from inadequate product governance, including the way some product terms and conditions are operationalised.

By undertaking these reviews, we can also improve our processes and controls, including those of our contractors, agents, and authorised credit representatives. An assessment of the Group's likely loss has been made on a case-by-case basis for the purpose of the financial statements but cannot always be reliably estimated. Even where Westpac has remediated or compensated customers, employees or issues, there can still be the risk of regulators challenging the basis, scope or pace of remediation, taking enforcement action (including seeking enforceable undertakings and contrition payments), or imposing fines/penalties or other sanctions, including civil or criminal prosecutions. Contingent liabilities may exist in respect of actual or potential claims or proceedings (which could be brought by customers, employees/ unions, regulators or criminal prosecutors), compensation/remediation payments and/or refunds identified as part of these reviews.

#### Contingent levies

The Group is subject to a number of regulatory levies, which may be imposed at the discretion of the relevant regulating body. These include levies that fund the Financial Claims Scheme and the Compensation Scheme of Last Resort.

#### Exposures to third parties relating to divested businesses

The Group has potential exposures relating to warranties, indemnities and other commitments it has provided to third parties in connection with various divestments of entities, businesses and assets. The warranties, indemnities and other commitments cover a range of matters, conduct and risks. We have made payments under these indemnities and are in discussions with one or more parties in relation to claims made, and potential claims, under these arrangements. Provisions have been raised for matters where a present obligation exists, and a probable settlement can be reliably estimated.

#### Contingent tax risk

Tax and regulatory authorities in Australia and in other jurisdictions review, in the normal course of business, the direct and indirect taxation treatment of transactions (both historical and present-day transactions) undertaken by the Group. The Group also responds to various notices and requests for information it receives from tax and regulatory authorities

These reviews, notices and requests may result in additional tax liabilities (including interest and penalties)

Westpac has assessed these and other taxation matters arising in Australia and elsewhere, including seeking independent advice.

#### Clearing and settlement obligations

Westpac is subject to the rules governing clearing and settlement activities under which loss sharing arrangements may arise. This includes the requirements of central clearing houses where the Group has made contributions to a default fund. In the event of a default of another clearing member, the Group could be required to make additional default fund contributions.

#### Parent entity guarantees and undertakings to subsidiaries

Consistent with 2024, Westpac Banking Corporation, as the parent entity of Westpac, makes the following guarantees and undertakings to its subsidiaries

- Letters of comfort for certain subsidiaries which recognise that Westpac has a responsibility that those subsidiaries continue to meet their obligations; and
- Guarantees to certain wholly owned subsidiaries which are Australian financial services or credit licensees to comply with legislative requirements. All but two guarantees are capped at \$20 million per year (with an automatic reinstatement for another \$20 million) and two specific guarantees are capped at \$2 million (with an automatic reinstatement for another \$2 million).

# Note 13. Provisions, contingent liabilities, contingent assets and credit commitments (Continued)

#### Contingent assets

#### Undrawn credit commitments

Westpac enters into various arrangements with customers that constitute contingent assets. If a specified contingent event occurs, these commitments will be called upon and recognised on the balance sheet as loans.

Any associated cash outflows expose Westpac to liquidity risk, while the resulting receivable exposes Westpac to credit risk should the counterparty arrangement, noting that some credit commitments can be cancelled by Westpac at any time, and a significant portion are expected to expire without being drawn upon. As a result, notional amounts do not necessarily reflect future cash requirements.

Westpac applies the same credit policies when entering into these arrangements as it does for on balance sheet instruments. Refer to Note 11 and Note 21 of the 2024 Annual Report for further details of credit risk and liquidity risk management, respectively.

Undrawn credit commitments, excluding derivatives, are disclosed in the below table:

- Financial guarantees, letters of credit and other credit substitutes support the financial obligations of customers to third parties. Utilisation of these contracts is generally dependent on the creditworthiness of the customer. The Group may hold cash as collateral for certain financial guarantees issued;
- Performance-related contingencies support the non-monetary obligations of customers to third parties, where payment will generally need to be made if a customer fails to fulfil a non-monetary contractual obligation to that third party;
- Remaining commitments to extend credit mainly comprises various forms of credit facilities.

	As at	As at	As at	% Mov	
	31 March	30 Sept	31 March	Mar 25	Mar 25
\$m	2025	2024	2024	- Sept 24	- Mar 24
Undrawn credit commitments <sup>a</sup>					
Financial guarantees, letters of credit and other credit substitutes	15,795	15,220	14,747	4	7
Performance-related contingencies	6,300	5,393	4,835	17	30
Remaining commitments to extend creditb	195,661	191,498	190,702	2	3
Total undrawn credit commitments	217,756	212,111	210,284	3	4

- The composition of undrawn credit commitments has been revised to better reflect the nature of the types of commitments provided. Comparatives have been revised to align
- with current period presentation.
  In addition to the commitments disclosed above, \$6.6 billion of credit exposures as at 31 March 2025 (30 September 2024: \$6.0 billion, 31 March 2024: \$6.8 billion) were offered and accepted but still revocable. These represent part of Westpac Group's maximum exposure to credit risk.

# NOTES TO THE CONSOLIDATED FINANCIAL **STATEMENTS**

# Note 14. Shareholders' equity

\$m	As at 31 March 2025	As at 30 Sept 2024	As at 31 March 2024
Share capital			
Ordinary share capital, fully paid	37,354	37,958	38,944
Treasury shares <sup>a</sup>	(820)	(758)	(758)
Total share capital	36,534	37,200	38,186
Non-controlling interest			
Perpetual Preference Shares (PPS)	336	339	-
Other <sup>b</sup>	2	8	38
Total non-controlling interests	338	347	38

- 31 March 2025: 5,312,508 unvested RSP and EIP treasury shares held (30 September 2024: 6,173,874, 31 March 2024: 5,645,501). Westpac acquired 8.74% of the non-controlling interest in Westpac Bank-PNG-Limited during Second Half 2024.

#### Perpetual Preference Shares (PPS)

Westpac New Zealand Limited (WNZL), a wholly-owned subsidiary of Westpac, has NZD375 million of PPS with external investors. The PPS is recognised as a non-controlling interests to the Group at the amount paid up per share, net of directly attributable issue costs (NZD6 million). Discretionary distributions on PPS are recognised in equity when paid.

## **Ordinary Shares**

Westpac does not have authorised capital and the ordinary shares have no par value. Ordinary shares entitle the holder to participate in dividends and, in the event of Westpac winding up, to a share of the proceeds in proportion to the number of and amounts paid on the shares held.

Each ordinary share entitles the holder to one vote, either in person or by proxy, at a shareholder meeting.

Reconciliation of movement in number of ordinary shares

	Half Year	Half Year	Half Year
	March	Sept	March
Number	2025	2024	2024
Balance as at beginning of period	3,441,411,361	3,474,634,510	3,509,076,960
Share buybacka	(17,711,952)	(33,223,149)	(34,442,450)
Balance as at end of period	3,423,699,409	3,441,411,361	3,474,634,510

Westpac previously announced its intention to undertake a \$3.5 billion on market buyback of WBC ordinary shares. In First Half 2025, Westpac has bought back and cancelled 17,711,952 ordinary shares. A further 497,280 shares were acquired on 31 March 2025 and cancelled on 2 April 2025 (Second Half 2024: 33,223,149, First Half 2024: 34,442,450). The ordinary shares were bought back at an average price of \$31.92 (Second Half 2024: \$28.99, First Half 2024: \$24.65).

Half Year March 2025

#### Ordinary shares purchased on market

		Average price
	Number	(\$)
For share-based payment arrangements:		
Employee share plan (ESP)	807,480	31.77
Westpac Equity Incentive Plan (EIP) – Restricted Shares <sup>a</sup>	1,782,131	32.32
Westpac Performance Plan (WPP) - share rights exercised	10,221	32.82
Westpac EIP - Unhurdled share rights exercised	13,812	33.65
Westpac on-market share purchase for future share rights exercises and restricted shares allocations <sup>b</sup>	312,154	31.35
Net number of ordinary shares purchased on market	2,925,798	

- Ordinary shares allocated to employees under the EIP as Restricted Shares are classified as treasury shares until the shares vest.
- Unallocated shares in the Westpac Employee Equity Plans Trust that are classified as treasury shares

# Note 14. Shareholders' equity (Continued)

# Reconciliation of movement in reserves

	Half Year	Half Year	Half Year
\$m	March 2025	Sept 2024	March 2024
Debt securities at FVOCI reserve			
Balance as at beginning of period	(568)	(182)	(165)
Net gains/(losses) from changes in fair value	(13)	(557)	(34)
Income tax effect	3	168	12
Transferred to income statement	(4)	4	1
Income tax effect	2	(1)	_
Loss allowance on debt securities measured at FVOCI	-	-	1
Other	4	-	3
Balance as at end of period	(576)	(568)	(182)
Equity securities at FVOCI reserve		, ,	
Balance as at beginning of period	127	142	126
Net gains/(losses) from changes in fair value	29	(16)	14
Exchange differences on translation	3	1	-
Income tax effect	(1)	-	2
Balance as at end of period	158	127	142
Share-based payment reserve			
Balance as at beginning of period	2,079	2,042	1,983
Share-based payment expense	67	37	59
Balance as at end of period	2,146	2,079	2,042
Cash flow hedge reserve		•	•
Balance as at beginning of period	548	477	152
Net gains/(losses) from changes in fair value	(39)	49	452
Income tax effect	11	(18)	(140)
Transferred to income statement	214	57	20
Income tax effect	(64)	(17)	(7)
Balance as at end of period	670	548	477
Foreign currency translation reserve			
Balance as at beginning of period	(438)	(300)	(138)
Exchange differences on translation of foreign operations	128	(154)	(174)
Gains/(losses) on net investment hedges	(41)	16	12
Balance as at end of period	(351)	(438)	(300)
Other reserves			
Balance as at beginning of period	(16)	(22)	(23)
Transactions with owners	(1)	6	1
Balance as at end of period	(17)	(16)	(22)
Total reserves	2,030	1,732	2,157

# NOTES TO THE CONSOLIDATED FINANCIAL **STATEMENTS**

# Note 15. Notes to the consolidated cash flow statement

Reconciliation of net cash provided by/(used in) operating activities to profit after income tax expense for the period is set out below:

	Half Year	Half Year	Half Year	% Mov't	
	March	Sept	March	Mar 25	Mar 25
\$m	2025	2024	2024	- Sept 24	- Mar 24
Profit after income tax expense	3,325	3,648	3,342	(9)	(1)
Adjustments:					
Depreciation, amortisation and impairment	752	735	787	2	(4)
Impairment charges/(benefits)	365	275	452	33	(19)
Net decrease/(increase) in current and deferred tax	(506)	69	(321)	large	58
(Increase)/decrease in accrued interest receivable	(91)	60	(287)	large	(68)
(Decrease)/increase in accrued interest payable	115	266	536	(57)	(79)
(Decrease)/increase in provisions	(251)	91	(363)	large	(31)
Unrealised (gain)/loss in trading income	(846)	1,081	534	large	large
Other non-cash items	(810)	(740)	(381)	9	113
Cash flows from operating activities before changes in operating assets and liabilities	2,053	5,485	4,299	(63)	(52)
Net (increase)/decrease in:					
Collateral paid	555	(1,882)	(215)	large	large
Trading securities and financial assets measured at FVIS	(1,394)	(15,530)	(3,464)	(91)	(60)
Derivative financial instruments	8,256	(1,149)	313	large	large
Loans	(19,357)	(22,346)	(12,737)	(13)	52
Other financial assets	(269)	(9)	(339)	large	(21)
Other assets	17	(38)	4	large	large
Net increase/(decrease) in:					
Collateral received	378	653	(971)	(42)	large
Deposits and other borrowings	16,833	19,761	15,482	(15)	9
Other financial liabilities	4,895	(10,842)	3,758	large	30
Other liabilities	2	5	(5)	(60)	large
Net cash provided by/(used in) operating activities	11,969	(25,892)	6,125	large	95

# Note 15. Notes to the consolidated cash flow statement (Continued)

#### Non-cash financing activities

	Half Year	Half Year	Half Year	% Mov	't
	March	Sept	March	Mar 25	Mar 25
\$m	2025	2024	2024	- Sept 24	- Mar 24
Increase in lease liabilities	149	231	168	(35)	(11)

#### Restricted cash

Certain of our foreign operations are required to maintain reserves or minimum balances with central banks in their respective countries of operation, totalling \$285 million (30 September 2024: \$311 million, 31 March 2024: \$295 million) which are included in cash and balances with central banks

## Note 16. Subsequent events

Since 31 March 2025, the Board has determined to pay a fully franked interim ordinary dividend of 76 cents per fully paid ordinary share. The dividend is expected to be \$2,602 million. The dividend is not recognised as a liability at 31 March 2025. The proposed payment date of the dividend is 27 June 2025.

The Board has determined to satisfy the DRP for the 2025 interim ordinary dividend by arranging for the purchase of shares in the market by a third party. The market price used to determine the number of shares to be provided to DRP participants will be set over the 17 trading days commencing 14 May 2025 and will not include a discount.

No other matters have arisen since the half year ended 31 March 2025, which are not otherwise dealt with in this 2025 Interim Financial Report, that have significantly affected or may significantly affect the operations of Westpac, the results of its operations or the state of affairs of Westpac in subsequent periods.

# STATUTORY STATEMENTS

## **Directors' declaration**

In the Directors' opinion

- (i) the interim financial statements and notes set out on pages 73-109 are in accordance with the Corporations Act 2001, including that they:
  - (a) comply with Australian Accounting Standards, the Corporations Regulations 2001 and other mandatory professional reporting requirements;
  - (b) give a true and fair view of the Group's financial position as at 31 March 2025 and of its performance for the six months ended 31 March 2025; and
- (ii) there are reasonable grounds to believe that Westpac will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with a resolution of the Directors.

For and on behalf of the Board

Steven Gregg Chairman

Sydney, Australia 4 May 2025

Anthony Miller

Managing Director and Chief Executive Officer



# Independent Auditor's Review Report

## To the shareholders of Westpac Banking Corporation

#### Conclusion

We have reviewed the accompanying Interim Financial Report of Westpac Banking Corporation.

Based on our review, which is not an audit, we have not become aware of any matter that makes us believe that the Interim Financial Report of Westpac Banking Corporation does not comply with the *Corporations Act* 2001, including:

- giving a true and fair view of the Group's financial position as at 31 March 2025 and of its performance for the half year ended on that date; and
- complying with Australian Accounting Standard AASB 134 Interim Financial Reporting and the Corporations Regulations 2001.

The Interim Financial Report comprises:

- Consolidated balance sheet as at 31 March 2025
- Consolidated income statement, Consolidated statement of comprehensive income, Consolidated statement of changes in equity and Consolidated cash flow statement for the half year ended on that date
- Notes 1 to 16 comprising material accounting policies and other explanatory information
- The Directors' Declaration.

The Group comprises Westpac Banking Corporation (the Company) and the entities it controlled at the half year's end or from time to time during the half year.

#### **Basis for Conclusion**

We conducted our review in accordance with ASRE 2410 Review of a Financial Report Performed by the Independent Auditor of the Entity and ISRE 2410 Review of Interim Financial Information performed by the Independent Auditor of the Entity. Our responsibilities are further described in the Auditor's Responsibilities for the Review of the Financial Report section of our report.

We are independent of the Group in accordance with the auditor independence requirements of the *Corporations Act 2001* and the ethical requirements of the *Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (including Independence Standards)* (the Code) that are relevant to our audit of the annual financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with these requirements.

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# STATUTORY STATEMENTS



#### Responsibilities of the Directors for the Interim Financial Report

The Directors of the Company are responsible for:

- the preparation of the Interim Financial Report that gives a true and fair view in accordance with Australian Accounting Standards and the Corporations Act 2001
- such internal control as the Directors determine is necessary to enable the preparation of the Interim Financial Report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

#### Auditor's Responsibilities for the Review of the Interim Financial Report

Our responsibility is to express a conclusion on the Interim Financial Report based on our review. ASRE 2410 and ISRE 2410 require us to conclude whether we have become aware of any matter that makes us believe that the Interim Financial Report does not comply with the Corporations Act 2001 including giving a true and fair view of the Group's financial position as at 31 March 2025 and its performance for the half year ended on that date, and complying with Australian Accounting Standard AASB 134 Interim Financial Reporting and the Corporations Regulations 2001.

A review of an interim period financial report consists of making enquiries, primarily of persons responsible for financial and accounting matters, and applying analytical and other review procedures. A review is substantially less in scope than an audit conducted in accordance with Australian Auditing Standards and consequently does not enable us to obtain assurance that we would become aware of all significant matters that might be identified in an audit. Accordingly, we do not express an audit opinion.

KPMG **KPMG** 

Kim Lawry Partner Sydney 4 May 2025

# OTHER INFORMATION

#### **OTHER INFORMATION**

Disclosure regarding forward-looking statements

References to websites and other reports

Credit ratings

<u>Dividend reinvestment plan</u>

Information on related entities

Financial calendar and Share Registry details

Exchange Rates

Additional information for Non-AAS financial measures

#### **GLOSSARY**

# OTHER INFORMATION

# Disclosure regarding forward-looking statements

This Results Announcement contains statements that constitute 'forward-looking statements' within the meaning of Section 21E of the US Securities Exchange Act of 1934.

Forward-looking statements are statements that are not historical facts. Forward-looking statements appear in a number of places in this Results Announcement and include statements regarding our current intent, belief or expectations with respect to our business and operations, macro and micro economic and market conditions, results of operations and financial condition and performance, capital adequacy and liquidity and risk management, including, without limitation, future loan loss provisions and financial support to certain borrowers, forecasted economic indicators and performance metric outcomes, indicative drivers, climate- and other sustainability-related statements, commitments, targets, projections and metrics, and other estimated and proxy data.

Words such as 'will', 'may', 'expect', 'intend', 'seek', 'would', 'should', 'could', 'continue', 'plan', 'estimate', 'anticipate', 'believe', 'probability', 'indicative', 'risk', 'aim', 'outlook', 'forecast', 'assumption', 'projection', 'target', 'goal', 'guidance', 'objective', 'ambition' or other similar words, are used to identify forward-looking statements. These statements reflect our current views on future events and are subject to change, certain known and unknown risks, uncertainties and assumptions and other factors which are, in many instances, beyond our control (and the control of our officers, employees, agents, and advisors), and have been made based on management's and/or the Board's current expectations or beliefs concerning future developments and their potential effect upon Westpac.

Forward-looking statements may also be made, verbally or in writing, by members of Westpac's management or Board in connection with this Results Announcement. Such statements are subject to the same limitations, uncertainties, assumptions and disclaimers set out in this document.

There can be no assurance that future developments or performance will align with our expectations or that the effect of future developments on us will be those anticipated. Actual results could differ materially from those we expect or which are expressed or implied in forward-looking statements, depending on various factors including, but not limited to:

- information security breaches, including cyberattacks
- geopolitical events, conflicts, trade tensions (including the adoption of protectionist trade measures (including tariffs) or sanctions) or other changes in countries in which Westpac, its customers or suppliers operate
- the effect of, and changes in, laws, regulations, policies, supervisory activities, regulator expectations and industry codes of practice
- actual or alleged failure to comply with laws, regulations or regulatory policy
- the effectiveness of our risk management, including our framework, policies, processes, practices, governance, accountability and culture
- the reliability and security of Westpac's technology and risks associated with changes to technology systems that we use or are used in connection with our business
- climate-related risks (including physical, transition and liability risks) that may arise from changing climate patterns, and risks associated with the transition to a lower carbon economy (including Westpac's ambition to become a net-zero, climate resilient bank) or risks from legal and regulatory action, or risks from other sustainability factors such as human rights and natural capital
- the failure to comply with financial crime obligations (including anti-money laundering and counter-terrorism financing laws, anti-bribery and corruption laws, sanctions laws and tax transparency laws)
- internal and external events which may adversely impact our reputation
- litigation and other legal proceedings and regulator investigations and enforcement actions (including the liability of Westpac to pay significant monetary settlements and legal costs in order to resolve a dispute)
- adverse funding market conditions including market volatility, disruptions and decreased liquidity
- inadequate capital levels
- material downturn or shock to the economies of Australia or New Zealand, or a slowdown in economic growth or change in policy settings of Australia's major trading partners
- declines in asset markets or an increase in impairments and provisioning
- failure to maintain our credit ratings
- the effects of market competition and competition regulatory policy impacting the areas in which we operate
- operational risks resulting from inadequate or failed internal processes, people and systems or from external events
- market risk resulting from changes in market factors, such as foreign exchange rates, commodity prices, equity prices, credit spreads and interest rates
- poor data quality, data availability, data controls, data retention or data destruction
- evaluation and implementation of strategic decisions, priorities and objectives including to simplify, streamline, diversify, innovate, separate, divest, retain, acquire, invest and integrate
- failure to recruit and retain key executives, employees and Directors

# **Disclosure regarding forward-looking statements (Continued)**

- · changes to our critical accounting assumptions and estimates; and
- various other factors including those beyond Westpac's control.

The above list is not exhaustive. For certain other factors that may impact on forward-looking statements made by Westpac, refer to Risk Management (page 40) of the 2024 Annual Report and Risk Factors (pages 57-70) in this Results Announcement. When relying on forward-looking statements to make decisions with respect to Westpac, investors and others relying on information in this Results Announcement should carefully consider the foregoing factors and other uncertainties and events.

Except as required by law, we assume no obligation to revise or update any forward-looking statements in this Results Announcement, whether from new information, future events, conditions, or otherwise, after the date of this Results Announcement.

#### Further important information regarding climate change and sustainability-related statements

This Results Announcement contains forward-looking statements and other representations relating to ESG topics, including but not limited to climate change, net zero, climate resilience, natural capital, emissions intensity, human rights and other sustainability-related statements, commitments, targets, projections, scenarios, risk and opportunity assessments, pathways, forecasts, estimated projections and other proxy data.

These are subject to known and unknown risks, and there are significant uncertainties, limitations, risks and assumptions in the metrics and modelling on which these statements rely.

In particular, the metrics, methodologies and data relating to climate and sustainability are rapidly evolving and maturing, including variations in approaches and common standards in estimating and calculating emissions, and uncertainty around future climate- and sustainability-related policy and legislation. There are inherent limits in the current scientific understanding of climate change and its impacts. Some material contained in this Results Announcement may include information including, without limitation, methodologies, modelling, scenarios, reports, benchmarks, tools and data, derived from publicly available or government or industry sources that have not been independently verified. No representation or warranty is made as to the accuracy, completeness or reliability of such information. There is a risk that the estimates, judgements, assumptions, views, models, scenarios or projections used by Westpac may turn out to be incorrect. These risks may cause actual outcomes, including the ability to meet commitments and targets, to differ materially from those expressed or implied in this Results Announcement. The climate- and sustainability-related forward-looking statements made in this Results Announcement are not guarantees or predictions of future performance and Westpac gives no representation, warranty or assurance (including as to the quality, accuracy or completeness of these statements), nor guarantee that the occurrence of the events expressed or implied in any forward-looking statement will occur. There are usually differences between forecast and actual results because events and actual circumstances frequently do not occur as forecast and these differences may be material. Westpac will continue to review and develop its approach to ESG as this subject area matures.

## References to websites and other reports

Information contained in or accessible through the websites or other reports mentioned in this Results Announcement does not form part of this Results Announcement unless we specifically state that it is incorporated by reference and forms part of this Results Announcement. All references in this Results Announcement to websites are inactive textual references and are for information only.

# Credit ratings<sup>1</sup>

Rating agency	Short Term	Long Term	Outlook
Fitch Ratings	F1+	AA-	Stable
Moody's Ratings	P-1	Aa2	Stable
S&P Global Ratings	A-1+	AA-	Stable

# OTHER INFORMATION

## Dividend reinvestment plan

The Board has determined a fully franked 2025 interim ordinary dividend of 76 cents per share to be paid on 27 June 2025 to shareholders on the register at the record date of 9 May 2025.

Westpac operates a DRP that is available to holders of fully paid ordinary shares who are resident in, or whose address on the register of shareholders is in Australia or New Zealand. Shareholders can choose to receive their 2025 interim ordinary dividend as cash or reinvest it in additional shares under the DRP. As noted in Capital and Dividends (pages 28-32), the Board has made certain determinations in relation to the DRP, including that the DRP will apply for the 2025 interim ordinary dividend and will be satisfied by arranging for the purchase of shares in the market by a third party. The market price used to determine the number of shares to be provided to DRP participants will be set over the 17 trading days commencing 14 May 2025 and will not include a discount.

Shareholders who wish to commence participation in the DRP, or to vary their current participation election, must do so by 5.00pm (Sydney time) on 12 May 2025.

Shareholders can provide these instructions:

- Online for shareholders with holdings that have a market value of less than \$1,000,000 within their MUFG Corporate Markets portfolio, by logging into or creating a Portfolio via the Westpac share registry's website at au.investorcentre.mpms.mufg.com and electing the DRP or amending their existing instructions online; or
- By completing and returning a DRP application or variation form to Westpac's share registry. Registry contact details are listed in Section Financial calendar and Share Registry details (pages 117-120).

### Information on related entities

#### a. Changes in control of Group entities

During the six months ended 31 March 2025 the following controlled entities were acquired, formed, or incorporated:

Series 2024-2 WST Trust (formed 4 October 2024)

During the six months ended 31 March 2025 the following controlled entities ceased to be controlled:

- Asgard Wealth Solutions Pty Limited (deregistered 3 November 2024)
- Series 2014-2 WST Trust (terminated 3 March 2025)

#### b. Associates

As at 31 March 2025	Ownership Interest Held (%)
Akahu Technologies Ltd	34.5%
OpenAgent Pty Ltd	22.6%
mx51 Group Pty Ltd	22.2%
Lawpath Holdings Pty Ltd	15.1%
Safe Will Pty Ltd	12.6%

# Financial calendar and Share Registry details

Westpac shares are listed on the securities exchanges in Australia (ASX) and New Zealand (NZX). Westpac Capital Notes 5, Westpac Capital Notes 7, Westpac Capital Notes 8, Westpac Capital Notes 9 and Westpac Capital Notes 10 are listed on the ASX.

Important dates to note are set out below, subject to change. Payment of any distribution, dividend or interest payment is subject to the relevant payment conditions and the key dates for each payment will be confirmed to the ASX for securities listed on the ASX.

#### Westpac Ordinary Shares (ASX code: WBC, NZX code: WBC)

Interim results and dividend announcement	5 May 2025
Ex-dividend date for interim dividend	8 May 2025
Record date for interim dividend	9 May 2025
Interim dividend payable	27 June 2025
Financial Year end	30 September 2025
Closing date for receipt of director nominations before Annual General Meeting	23 October 2025
Final results and dividend announcement	3 November 2025
Ex-dividend date for final dividend	6 November 2025
Record date for final dividend	7 November 2025
Annual General Meeting	11 December 2025 <sup>a</sup>
Final dividend payable	19 December 2025

a. Details regarding the location of the meeting and the business to be dealt with will be contained in a Notice of Meeting sent to shareholders in the November before the meeting.

#### Westpac Capital Notes 5 (ASX code: WBCPH)

Ex-date for quarterly distribution	12 June 2025
Record date for quarterly distribution	13 June 2025 <sup>a</sup>
Payment date for quarterly distribution	23 June 2025 <sup>b</sup>
Ex-date for quarterly distribution	11 September 2025
Record date for quarterly distribution	12 September 2025 <sup>a</sup>
Payment date for quarterly distribution	22 September 2025
Ex-date for quarterly distribution	11 December 2025
Record date for quarterly distribution	12 December 2025 <sup>a</sup>
Payment date for quarterly distribution	22 December 2025

- a. Adjusted to immediately preceding business day as record date falls on a non-ASX business day or a date on which banks are not open for general business in Sydney.
- b. Adjusted to next business day as payment date falls on a non-ASX business day or a date on which banks are not open for general business in Sydney.

# OTHER INFORMATION

# Financial calendar and Share Registry details (Continued)

## Westpac Capital Notes 7 (ASX code: WBCPJ)

Ex-date for quarterly distribution	12 June 2025
Record date for quarterly distribution	13 June 2025 <sup>a</sup>
Payment date for quarterly distribution	23 June 2025 <sup>b</sup>
Ex-date for quarterly distribution	11 September 2025
Record date for quarterly distribution	12 September 2025a
Payment date for quarterly distribution	22 September 2025
Ex-date for quarterly distribution	11 December 2025
Record date for quarterly distribution	12 December 2025 <sup>a</sup>
Payment date for quarterly distribution	22 December 2025

- a. Adjusted to immediately preceding business day as record date falls on a non-ASX business day or a date on which banks are not open for general business in Sydney.
- b. Adjusted to next business day as payment date falls on a non-ASX business day or a date on which banks are not open for general business in Sydney.

#### Westpac Capital Notes 8 (ASX code: WBCPK)

Ex-date for quarterly distribution	12 June 2025
Record date for quarterly distribution	13 June 2025
Payment date for quarterly distribution	23 June 2025 <sup>a</sup>
Ex-date for quarterly distribution	11 September 2025
Record date for quarterly distribution	12 September 2025 <sup>b</sup>
Payment date for quarterly distribution	22 September 2025 <sup>a</sup>
Ex-date for quarterly distribution	11 December 2025
Record date for quarterly distribution	12 December 2025b
Payment date for quarterly distribution	22 December 2025a

- a. Adjusted to next business day as payment date falls on a non-ASX business day or a date on which banks are not open for general business in Sydney.
- Adjusted to immediately preceding business day as record date falls on a non-ASX business day or a date on which banks are not open for general business in Sydney.

#### Westpac Capital Notes 9 (ASX code: WBCPL)

Ex-date for quarterly distribution	12 June 2025
Record date for quarterly distribution	13 June 2025a
Payment date for quarterly distribution	23 June 2025b
Ex-date for quarterly distribution	11 September 2025
Record date for quarterly distribution	12 September 2025 <sup>a</sup>
Payment date for quarterly distribution	22 September 2025
Ex-date for quarterly distribution	11 December 2025
Record date for quarterly distribution	12 December 2025a
Payment date for quarterly distribution	22 December 2025

- a. Adjusted to immediately preceding business day as record date falls on a non-ASX business day or a date on which banks are not open for general business in Sydney.
- Adjusted to next business day as payment date falls on a non-ASX business day or a date on which banks are not open for general business in Sydney.

# Financial calendar and Share Registry details (Continued)

# Westpac Capital Notes 10 (ASX code: WBCPM)

Ex-date for quarterly distribution	12 June 2025
Record date for quarterly distribution	13 June 2025 <sup>a</sup>
Payment date for quarterly distribution	23 June 2025 <sup>b</sup>
Ex-date for quarterly distribution	11 September 2025
Record date for quarterly distribution	12 September 2025a
Payment date for quarterly distribution	22 September 2025
Ex-date for quarterly distribution	11 December 2025
Record date for quarterly distribution	12 December 2025 <sup>a</sup>
Payment date for quarterly distribution	22 December 2025

a. Adjusted to immediately preceding business day as record date falls on a non-ASX business day or a date on which banks are not open for general business in Sydney.
 b. Adjusted to next business day as payment date falls on a non-ASX business day or a date on which banks are not open for general business in Sydney.

# OTHER INFORMATION

# Financial calendar and Share Registry details (Continued)

#### **Registered Office and Contact**

Level 18, 275 Kent Street Sydney NSW 2000 Australia **Telephone:** +61 2 9155 7713 **Fax:** +61 2 9055 3575

International Customers: +61 2 9155 7700 Shareholders: +61 1800 804 255

Website: www.westpac.com.au

Share Registries

#### Australia

Ordinary shares on the main register,

Westpac Capital Notes 5, Westpac Capital Notes 7,

Westpac Capital Notes 8,

Westpac Capital Notes 9, and

Westpac Capital Notes 10.

#### MUFG Corporate Markets (AU) Limited

Liberty Place Level 41

161 Castlereagh Street Sydney NSW 2000 Australia

Postal Address: Locked Bag A6015, Sydney South NSW 1235, Australia

Website: au.investorcentre.mpms.mufg.com Email: westpac@cm.mpms.mufg.com

Telephone: 1800 804 255 (toll free in Australia) International: +61 1800 804 255

Facsimile: +61 2 9287 0303

#### New Zealand

Ordinary shares on the New Zealand branch register.

#### MUFG Pension & Market Services (NZ) Limited

Level 30, PwC Tower 15 Customs Street West Auckland 1010 New Zealand

Postal Address: P.O. Box 91976, Auckland 1142, New Zealand

Website: nz.investorcentre.mpms.mufg.com

Email: enquiries.nz@cm.mpms.mufg.com Telephone: 0800 002 727 (toll free in New Zealand)

International: +64 9 375 5998

# **Exchange Rates**

#### Exchange rates against A\$

Six months to/as at	Half Year Ma	arch 2025	Half Year Se	pt 2024	Half Year March 2024	
Currency	Average	Spot	Average	Spot	Average	Spot
US\$	0.6405	0.6284	0.6645	0.6929	0.6542	0.6528
GBP	0.5039	0.4849	0.5187	0.5176	0.5215	0.5167
NZ\$	1.1042	1.1001	1.0932	1.0885	1.0759	1.0892

#### Impact of exchange rate movements on Group results

	Half	Half Year March 2025 vs Half Year September 2024			Half Year March 2025 vs			
	Half Y				Half Year March 2024			
		FX impact	Growth		FX impact	Growth		
	Growth	(\$m)	ex-FX	Growth	(\$m)	ex- FX		
Net interest income	(3%)	(12)	(3%)	2%	(33)	3%		
Non-interest income	5%	3	5%	(1%)	_	(1%)		
Net operating income	(2%)	(9)	(2%)	2%	(33)	2%		
Operating expenses	3%	3	3%	6%	14	6%		
Pre-provision profit	(6%)	(6)	(6%)	(2%)	(19)	(2%)		
Impairment (charges)/benefits	43%	-	(70%)	(31%)	1	(31%)		
Profit before income tax expense	(8%)	(6)	(8%)	-	(18)	1%		
Income tax expense	(7%)	2	(6%)	2%	5	2%		
Profit after income tax expense	(9%)	(4)	(9%)	(1%)	(13)	-		
Profit attributable to non-controlling interests (NCI)	-	-	-	-	-			
Net profit attributable to owners of WBC	(9%)	(4)	(9%)	(1%)	(13)	-		

#### Exchange rate risk on future NZ\$ earnings

Westpac's policy in relation to the hedging of the future earnings of the Westpac's New Zealand division is to manage the economic risk for volatility of the NZ\$ against A\$. Westpac manages these flows over a time horizon under which up to 100% of the expected earnings for the following twelve months and 50% of the expected earnings for the subsequent twelve months can be hedged. NZ Future Earnings hedges are only implemented when AUD/NZD is trading at the low end of the range or is expected to move higher over the next 6 months. As at 31 March 2025, Westpac has hedges in place covering 3 months of forecasts up to June 2025, for NZD 292 million, with an average all-in rate of NZ\$1.1026.

## Additional information for Non-AAS financial measures

#### Calculation of Non-AAS financial measures

Details of the calculation of non-AAS financial measures not disclosed elsewhere are provided below:

## Expense to income ratio (excluding Notable Items)

	Half Year	Half Year	Half Year
	March	Sept	March
\$m	2025	2024	2024
Operating expenses	5,698	5,549	5,395
less: Notable Items (operating expenses)	-	-	
Operating expenses excluding Notable Items	5,698	5,549	5,395
Net operating income	10,793	10,998	10,590
Add/(less): Notable Items (net interest income)	218	(61)	224
Add/(less): Notable Items (non-interest income)	(18)	10	2
Net operating income excluding Notable Items	10,993	10,947	10,816
Expense to income ratio (excluding Notable Items)	51.83%	50.69%	49.88%

Non-interest income

Operating expenses Pre-provision profit

# **OTHER INFORMATION**

Additional information for Non-AAS financial measures (Continued)

# Average tangible ordinary equity and Return on average tangible ordinary equity (ROTE)

\$m	Half Year March 2025	Half Year Sept 2024	Half Year March 2024
			3,340
Net profit attributable to owners of WBC (adjusted for RSP dividends) <sup>a</sup>	3,314	3,643	
Average ordinary equity	70,584	71,145	71,841
less: Intangible assets (average)	(10,646)	(10,698)	(10,818
add: Computer software (average)	2,581	2,630	2,730
Average tangible ordinary equity	62,519	63,077	63,753
Return on average tangible ordinary equity (ROTE)	10.63%	11.55%	10.48%
a. See Note 7 (page 89) to the financial statements for calculations of this profit measure.			
Net profit attributable to owners of WBC (adjusted for RSP shares) excluding Notable	e Items		
	Half Year	Half Year	Half Year
	March	Sept	March
\$m	2025	2024	2024
Net profit attributable to owners of WBC (adjusted for RSP dividends)	3,314	3,643	3,340
Add/(less): Notable Items (post tax)	140	(41)	164
Net profit attributable to owners of WBC (adjusted for RSP dividends) excluding Notable Items	3,454	3,602	3,504
ROE (excluding Notable Items) and ROTE (excluding Notable Items)	·		
NOE (excluding Notable Relies) and NOTE (excluding Notable Relies)			
	Half Year	Half Year	Half Year
	March	Sept	March
\$m	2025	2024	2024
Net profit attributable to owners of WBC (adjusted for RSP dividends) excluding Notable Items	3,454	3,602	3,504
Average ordinary equity	70,584	71,145	71,841
Average tangible ordinary equity	62,519	63,077	63,753
Return on average ordinary equity (excluding Notable Items)	9.81%	10.13%	9.75%
Return on average tangible ordinary equity (excluding Notable Items)	11.08%	11.42%	10.99%
Pre-provision profit			
	Half Year	Half Year	Half Year
	March	Sept	March
\$m	2025	2024	2024
Net interest income	9,351	9,626	9,127
The interest moone	-,	-,	

1,442

(5,698)

5,095

1,372

(5,549)

5,449

1,463

(5,395)

5,195

# Additional information for Non-AAS financial measures (Continued)

# Dividend payout ratio (excluding Notable Items)

	Half Year	Half Year	Half Year
	March	Sept	March
\$m	2025	2024	2024
Ordinary dividend paid/declared on issued shares (net of Treasury shares)	2,598	2,608	2,600
divided by: Net profit attributable to owners of WBC (adjusted for RSP dividends) excluding Notable Items	3,454	3,602	3,504
Dividend payout ratio (excluding Notable Items)a	75.22%	72.41%	74.19%

a. Dividend used in calculation not subjected to rounding.

# Segment pre-provision profit excluding Notable Items

				Westpac		
			Westpac	New Zealand		
\$m	Consumer	Business & Wealth	Institutional Bank	(A\$)	Group Businesses	Group
Half Year March 2025						
Pre-provision profit/(loss)	1,712	1,725	1,005	691	(38)	5,095
add/(less): Notable Items	-	-	-	1	199	200
Pre-provision profit/(loss) excluding Notable Items	1,712	1,725	1,005	692	161	5,295
Half Year Sept 2024						
Pre-provision profit/(loss)	1,712	1,741	993	734	269	5,449
add/(less): Notable Items	-	-	-	2	(53)	(51)
Pre-provision profit/(loss) excluding Notable Items	1,712	1,741	993	736	216	5,398
Half Year March 2024						
Pre-provision profit/(loss)	1,661	1,769	1,047	641	77	5,195
add/(less): Notable Items	_	-	-	6	220	226
Pre-provision profit/(loss) excluding Notable Items	1,661	1,769	1,047	647	297	5,421

# Earnings per ordinary share (ex Notable Items)

	Half Year March 2025		Half Year Sept 2024		Half Year March 2024	
	Basic	Diluted	Basic	Diluted	Basic	Diluted
Net profit attributable to owners of WBC (adjusted for RSP						
dividends) (\$m)	3,314	3,546	3,643	3,889	3,340	3,577
Add/(less): Notable Items (\$m)	140	140	(41)	(41)	164	164
Adjusted net profit attributable to owners of WBC (adjusted for						
RSP dividends) (excluding Notable Items) (\$m)	3,454	3,686	3,602	3,848	3,504	3,741
Adjusted weighted average number of ordinary shares (\$m)	3,428	3,695	3,457	3,794	3,494	3,905
Earnings per ordinary share (excluding Notable Items) (cents)	100.8	99.8	104.2	101.4	100.3	95.8

# **GLOSSARY**

Shareholder value	
Average ordinary equity	Average total equity less average non-controlling interests.
Average tangible ordinary equity	Average ordinary equity less intangible assets (excluding capitalised software).
Average total equity	The average balance of shareholders' equity, including non-controlling interests.
Dividend payout ratio	Ordinary dividend paid/declared on issued shares (net of Treasury shares) divided by the net profit attributable to owners of WBC (adjusted for RSP dividends)
Earnings per ordinary share	<ul> <li>Basic earnings per ordinary share is calculated by dividing the net profit attributable to owners of WBC (adjusted for RSP dividends) by the weighted average number of ordinary shares on issue during the period, adjusted for treasury shares.</li> </ul>
	<ul> <li>Diluted earnings per ordinary share is calculated by adjusting the basic earnings per ordinary share by assuming all dilutive potential ordinary shares are converted.</li> </ul>
Fully franked dividends per ordinary share (cents)	Dividends paid out of retained profits which carry a credit for Australian company income tax paid by Westpac.
Net tangible assets per share	Net tangible assets (total equity less goodwill and other intangible assets less non-controlling interests) divided by the number of ordinary shares on issue (less Treasury shares held).
Pre-provision profit	Net interest income plus non-interest income less operating expenses.
Return on average ordinary equity (ROE)	Net profit attributable to the owners of WBC adjusted for RSP dividends (annualised where applicable) divided by average ordinary equity.
Return on average tangible ordinary equity (ROTE)	Net profit attributable to the owners of WBC adjusted for RSP dividends (annualised where applicable) divided by average tangible ordinary equity.
Weighted average ordinary shares	Weighted average number of fully paid ordinary shares listed on the Australian Stock Exchange for the relevant period less Westpac shares held by the Group ('Treasury shares').
Productivity and efficiency	
Expense to income ratio	Operating expenses divided by net operating income.
Expense to income ratio (ex Notable Items)	Operating expenses excluding Notable Items divided by net operating income excluding Notable Items.
Full time equivalent employees (FTE)	A calculation based on the number of hours worked by full and part-time employees as part of their normal duties. For example, the full time equivalent of one FTE is 76 hours paid work per fortnight.
Revenue per FTE	Total operating income divided by the average number of FTE for the period.
Business Performance Average	Where possible, daily balances are used to calculate the average balance for the period.
Average interest bearing liabilities	The average balance of liabilities owed by the Group that incur an interest expense. Where possible, daily balances are used to
	calculate the average balance for the period.
Average interest earning assets	The average balance of assets held by the Group that generate interest income. Where possible, daily balances are used to calculate the average balance for the period.
Core NIM	Calculated by dividing net interest income excluding Notable Items and Treasury & Markets (annualised where applicable) by average interest earning assets.
Group NIM/Net interest margin	Calculated by dividing net interest income (annualised where applicable) by average interest earning assets.
Net profit	Net profit attributable to owners of WBC.
Capital Adequacy	
Australian Prudential Regulation Authority (APRA) leverage ratio	Tier 1 capital divided by 'exposure measure' and expressed as a percentage. 'Exposure measure' is the sum of on-balance sheet exposures, derivative exposures, securities financing transaction (SFT) exposures and non-market off- balance sheet exposures.
AT1	Additional Tier 1 capital
Common equity tier 1 (CET1) capital ratio	Total common equity capital divided by risk weighted assets, as defined by APRA.
Internationally comparable capital ratios	Internationally comparable methodology references the ABA study on the comparability of APRA's capital framework released on 10 March 2023.
Risk weighted assets (RWA)	Assets (both on and off-balance sheet) are risk weighted according to each asset's inherent potential for default and what the likely losses would be in case of default. In the case of non-asset backed risks (i.e. market, IRRBB and operational risk), RWA is determined by multiplying the capital requirements for those risks by 12.5.
Credit risk weighted assets (Credit RWA)	Credit risk weighted assets represent risk weighted assets (on-balance sheet and off-balance sheet) that relate to credit exposures and therefore exclude market risk, operational risk, and interest rate risk in the banking book.
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Business lending	Includes credit exposures not captured elsewhere, and where the borrower's annual turnover is below \$75 million.
Business lending  Corporate	
· · · · · · · · · · · · · · · · · · ·	Includes credit exposures not captured elsewhere, and where the borrower's annual turnover is below \$75 million.  Exposures to corporate borrowers that do not fall within the definition of Large Corporate, Property Finance, Specialised Lending,

Capital Adequacy	
Large corporate	Exposures to counter parties with consolidated annual revenue (of the counterparty or group that the counter party consolidates into) exceeding \$750 million.
New Zealand	Overseas banking subsidiary regulated by the RBNZ.
Property finance	Exposures to borrowers where repayments depend primarily on the cash flows generated by the property or other real estate assets owned by the borrower.
Securitisation	Exposures relating to Westpac's involvement in securitisation activities range from a seller of its own assets to an investor in third party transactions and include the provision of securitisation services for its clients.
Small business	Program-managed business exposures typically below \$1.5 million in value. Program-managed exposures are managed on a statistical basis according to pre-determined objective criteria.
Sovereign	Exposures to Australian and overseas central and sub-national governments, and central banks.
Specialised lending	Includes exposures to project and object finance lending. Project finance and object finance rely primarily on the revenues generated by a project, or equipment asset respectively, both as a source of repayment and as security for the loan. Excludes Property Finance exposures.
Operational risk	The risk of loss resulting from inadequate or failed internal processes, people and systems or from external events, including legal risk but excluding strategic or reputational risk.
Tier 1 capital ratio	Total Tier 1 capital divided by risk weighted assets, as defined by APRA.
Total regulatory capital ratio	Total regulatory capital divided by risk weighted assets, as defined by APRA.
Funding and liquidity	
Deposit to loan ratio	Customer deposits divided by net loans.
High Quality Liquid Assets (HQLA)	Assets which meet APRA's criteria for inclusion as HQLA in the numerator of the LCR.
Liquid assets	HQLA and non LCR qualifying liquid assets, but excludes internally securitised assets that are eligible for a repurchase agreement with the RBA and the RBNZ.
Liquidity Coverage Ratio (LCR)	An APRA requirement to maintain an adequate level of unencumbered high quality liquid assets, to meet liquidity needs for a 30 calendar day period under an APRA-defined severe stress scenario. Absent a situation of financial stress, the value of the LCR must not be less than 100%. LCR is calculated as the percentage ratio of stock of HQLA, and qualifying RBNZ securities over the total net cash out-flows in a modelled 30 day defined stressed scenario.
Net Stable Funding Ratio (NSFR)	The NSFR is defined as the ratio of the amount of available stable funding (ASF) to the amount of required stable funding (RSF) defined by APRA. The amount of ASF is the portion of an ADI's capital and liabilities expected to be a reliable source of funds over a one year time horizon. The amount of RSF is a function of the liquidity characteristics and residual maturities of an ADI's assets and off-balance sheet activities. ADIs must maintain an NSFR of at least 100%.
Term Funding Facility (TFF)	A facility that was established by the RBA in March 2020 to provide 3 year term funding to Australian ADIs via repurchase transactions, subject to qualifying conditions, to help support lending to Australian businesses. The facility closed to new draw downs in June 2021.
Term funding from central banks	Term funding from central banks includes the drawn balances of the RBA TFF and the RBNZ Funding Lending Program and Term Lending Facility.
Wholesale funding	Wholesale funding includes debt issues, loan capital, certificates of deposit, term funding from central banks and interbank placements.
Credit quality	
Collectively assessed provisions (CAPs)	Collectively assessed provisions for expected credit loss under AASB 9 represent the Expected Credit Loss (ECL) which is collectively assessed in pools of similar assets with similar risk characteristics. This incorporates forward-looking information and does not require an actual loss event to have occurred for an impairment provision to be recognised.
Default	Credit exposures that are non-performing.
Exposure at default (EAD)	The estimated outstanding amount of credit exposure at the time of the default.
Gross impaired exposures provisions to gross impaired exposures	Impairment provisions relating to impaired exposures include individually assessed provisions plus the proportion of the collectively assessed provisions that relate to impaired exposures.
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# **GLOSSARY**

Credit quality	
Impaired exposures	Includes exposures that have deteriorated to the point where full collection of interest and principal is in doubt, based on an assessment of the customer's outlook, cash flow, and the net realisation of value of assets to which recourse is held:
	<ul> <li>Facilities 90 days or more past due, and full recovery is in doubt: exposures where contractual payments are 90 or more days in arrears and the net realisable value of assets to which recourse is held may not be sufficient to allow full collection of interest and principal, including overdrafts or other revolving facilities that remain continuously outside approved limits by material amounts for 90 or more calendar days;</li> </ul>
	Non-accrual facilities: exposures with individually assessed impairment provisions held against them, excluding restructured loans;
	<ul> <li>Restructured facilities: exposures where the original contractual terms have been formally modified to provide for concessions of interest or principalfor reasons related to the financial difficulties of the customer;</li> </ul>
	<ul> <li>Other assets acquired through security enforcement (includes other real estate owned): includes the value of any other assets acquired as full or partial settlement of outstanding obligations through the enforcement of security arrangements; or</li> </ul>
	Any other facilities where the full collection of interest and principal is in doubt.
Impairment charges/(benefit) to average loans	Calculated as impairment charges (annualised where applicable) divided by average gross loans.
Individually assessed provisions (IAPs)	Provisions raised for losses on loans that are known to be impaired and are assessed on an individual basis. The estimated losses on these impaired loans is based on expected future cash flows discounted to their present value and, as this discount unwinds, interest will be recognised in the income statement.
Loss given default (LGD)	The loss that is expected to arise in the event of a default.
Non-performing not impaired exposures	Includes those credit exposures that are in default, but where it is expected that the full value of principal and accrued interest can be collected, generally by reference to the value of security held.
Performing exposures	Credit exposures that are not non-performing.
Probability of default (PD)	The probability that a counter party will default.
Provision for expected credit losses (ECL)	Expected credit losses (ECL) are a probability-weighted estimate of the cash shortfalls expected to result from defaults over the relevant time frame. They are determined by evaluating a range of possible outcomes and taking into account the time value of money, past events, current conditions and forecasts of future economic conditions.
Stage 1: 12 months ECL - performing	For financial assets where there has been no significant increase in credit risk since origination a provision for 12 months expected credit losses is recognised. Interest revenue is calculated on the gross carrying amount of the financial asset.
Stage 2: Lifetime ECL - performing	For financial assets where there has been a significant increase in credit risk since origination but where the asset is still performing a provision for lifetime expected losses is recognised. Interest revenue is calculated on the gross carrying amount of the financial asset.
Stage 3: Lifetime ECL - non-performing	For financial assets that are non-performing a provision for lifetime expected losses is recognised. Interest revenue is calculated on the carrying amount net of the provision for ECL rather than the gross carrying amount.
Stressed exposures	Watchlist and substandard credit exposures plus non-performing exposures.
Total committed exposure (TCE)	Represents the sum of the committed portion of direct lending (including funds placement overall and deposits placed), contingent and pre-settlement risk plus the committed portion of secondary market trading and underwriting risk.
Watchlist and substandard	Loan facilities where customers are experiencing operating weakness and financial difficulty but are not expected to incur loss of interest or principal.
Other	
AAS	Australian Accounting Standards
AASB	Australian Accounting Standards Board
ABA	Australian Banking Association
ACCC	Australian Competition and Consumer Commission
ADI	Authorised Deposit-taking Institution
AFCA	Australian Financial Complaints Authority
AGM	Annual General Meeting
Al	Artificial intelligence
AML	Anti-money laundering
APRA	Australian Prudential Regulation Authority
APS	Australian Prudential Standard
ASIC	Australian Securities and Investments Commission
ASX	Australian Securities Exchange
ATM	Automated Teller Machine

#### Other

Other	
ATO	Australian Taxation Office
AUSTRAC	Australian Transaction Reports and Analysis Centre
BCCC	The Banking Code Compliance Committee
BPNG	Bank of Papua New Guinea (PNG)
bps	Basis points
Credit Valuation Adjustment (CVA)	CVA adjusts the fair value of over-the-counter derivatives for credit risk. CVA is employed on the majority of derivative positions and reflects the market view of the counter party credit risk. A Debit Valuation Adjustment is employed to adjust for our own credit risk.
Cost Reset	Program to deliver sustainable cost reductions.
CRS	Common reporting standard
CTF	Counter-terrorism financing
Derivative Valuation Adjustment (DVA)	DVA includes CVA and FVA.
DRP	Dividend reinvestment plan
D-SIB	Domestic systemically important bank
ESG	Environment, social and governance
FATCA	Foreign Account Tax Compliance Act
FINRA	Financial Industry Regulatory Authority
First Half 2024 (1H24)	Six months ended 31 March 2024
First Half 2025 (1H25)	Six months ended 31 March 2025
Funding Valuation Adjustment (FVA)	FVA relates to the funding cost or benefit associated with the uncollateralised portion of the derivative portfolio.
FVIS	Fair value through income statement
FVOCI	Fair value through other comprehensive income
FWO	Fair Work Ombudsman
FX	Foreign exchange
IASB	International Accounting Standards Board
IP	Integrated plan
IFRS	International Financial Reporting Standards
IRRBB	Interest Rate Risk in the Banking Book
NCI	Non-controlling interests
Non-interest earning /bearing NZBA	Instruments which do not carry an entitlement to interest.  Net-Zero Banking Alliance
OAIC	· · · · · · · · · · · · · · · · · · ·
	The Office of the Australian Information Commissioner
OTC	Over the counter
Prior corresponding period	Refers to the six months ended 31 March 2024
Prior period	Refers to the six months ended 30 September 2024
RBA	Reserve Bank of Australia
RBNZ	Reserve Bank of New Zealand
RSP	Restricted Share Plan
Runoff	Scheduled and unscheduled repayments and debt repayments (from for example property sales and external refinancing), net of redraws.
SEC	Securities and Exchange Commission
Second Half 2024	Six months ended 30 September 2024.
Segment reporting	Segment reporting are presented on a management reporting basis. Internal charges and transfer pricing adjustments are included in the performance of each segment reflecting the management structure rather than the legal entity (these results cannot be compared to results for individual legal entities). Where management reporting structures or accounting classifications have changed, financial results for comparative periods have been restated and may differ from results previously reported. Overhead costs are allocated to revenue generating segments.
	The Group's internal transfer pricing frameworks facilitate risk transfer, profitability measurement, capital allocation and segment alignment, tailored to the jurisdictions in which the Group operates. Transfer pricing allows the Group to measure the relative contribution of products and segments to the Group's interest margin and other dimensions of performance. Key components of the Group's transfer pricing frameworks are funds transfer pricing for interest rate and liquidity risk and allocation of basis and contingent liquidity costs, including capital allocation.
SME	Small to medium sized enterprises
WIB	Westpac Institutional Bank
WNZL	Westpac New Zealand Limited

