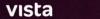


### Al in action at Vista Macquarie Al Update

4 June 2024



numero

MOVIO maccs POWSTER







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### Vista Group's vision is for our digital ecosystem to connect the film industry and power the moviegoer experience



### Introduction

1. Al in our thinking2. Al as product3. Al as product(ivity)

## Al in our thinking

### **AI: A people-first approach**

### "Al isn't a tech change. It's a cultural change."

- Balancing innovation with governance
- Optimisation without fear
- Inspiration unleashed by education
- Al alongside people.

## Organisations that follow a portfolio management plan to determine most AI use cases are 2.4 times more likely to reach 'mature' levels of AI implementation.

**Gartner® analysis: AI-First Strategy Leads to Increasing Returns** 

Customer-centricity and systematic approaches to AI are emerging as key contributors to AI success ... 77 percent of mature organisations adopt an AI-first strategy, systematically considering AI for every use case.

Gartner® analysis: AI-First Strategy Leads to Increasing Returns

### **Balancing innovation with governance**

- Managing excitement and outcomes
- Ensuring safe, efficient innovation
- Focusing on best returns
- Architectural governance team
- Responsible AI policy evolution.



## **Optimisation without fear**

of a beach spa

ly travel blog

- Alleviate AI adoption fears
- Position AI as augmentation
- Keep pace with AI
- Guide employees' Al journey
- More AI change managers are essential.

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### Inspiration unleashed by education

- Clarify AI terminology usage
- Educate on diverse AI applications
- Emphasize continuous learning requirement
- Al's varied impacts on operations
- Ongoing change management required.



### Al alongside people

- Demystify Al
- Ethical and sustainable considerations
- Philosophical shift
- Coexist with new tools
- People-centric AI adoption.

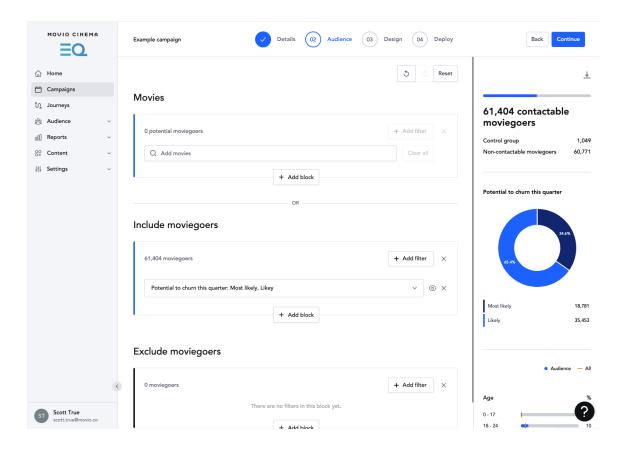


## Al as product

Not a moonshot Not trivial or gimmicky But practical, business-oriented ways of improving efficiency and delivering experiences

# Quick introduction of Movio EQ

The global leader in marketing data analytics and campaign management for the cinema industry



## Al initiatives in market

- **Photobooth:** allows fans to craft their own original content, characterising themselves in the style of a particular film with unique, sharable images (Powster)
- Similarity algorithm: identifying similar movies based on audience, not content (Movio)
- **Propensity algorithm:** identifies the likelihood each moviegoer will watch an individual movie (Movio)
- **Campaign automation:** automatically insert the most relevant movie artwork in emails based on AI-based decisions (Movio)



### Al initiatives on the roadmap

#### Next (2024)

- Oneview 'podcast': Al-generated daily pod crafted for each client based on the most salient insights for their own business (Oneview)
- First Draft: autogenerate copy for promotional comms in exhib's own tone of voice. Companion to Campaign Automation (Movio EQ)
- CLV / Churn: predict which individuals will visit over coming period and how much they will spend for individual targeting and aggregated planning (Movio EQ)
- **Personas:** create custom persona-based segments on an exhibitor's membership database (Movio (EQ)

### Later (2025)

- Audience attendance forecasting: predict likely audience levels on as per site/per movie basis to assist with scheduling, rostering, inventory, etc (Vista Cloud, Movio EQ, Numero)
- Smart Pricing: building upon pricing config overhaul, decision support on headline and promotional pricing to drive incremental attendance and returns (Vista Cloud and Movio EQ)

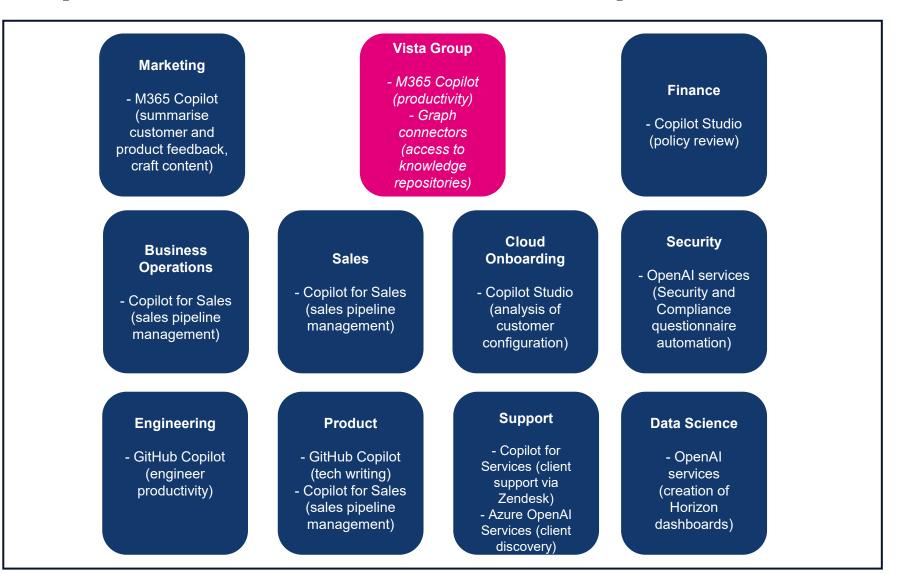
#### 1:50 Ŷ oneview 50 Home Week of 03/02/2023 - 03/08/2023 0 Latest podcast Cinema Growth Amidst Site Dips and Creed III Success Pause Analytics Box office > Market share Revenue €3.74M AUD 27.5% ▲ 13.6% (€3.29M) • 1.0% Avg ticket price Admissions 227K €16.90 AUD ▲ 2.5% (€16.49) 10.2% (206K) Food and beverage > Revenue Spend per admit €1.96M AUD €8.63 AUD ▲ 5.3% (€1.86M) • 4.4% (€9.03) ••• 2 Home Films Slate Members Locations



## Oneview Generative AI that speaks your language

## Al as product(ivity)

### **Copilots and AI across Vista operations**



### **Asynchronous working practices**

Meetings with Teams Premium and M365 Copilot

- Move from "Presenteeism" to "Catch up afterwards"
- Minimise wasted time while enabling broader engagement and diverse contributions
- Optimise shared understanding via recap summaries and AI notes.

