

General Manager Healthy Homes Presentation

Luan Howitt





Healthy Homes overview

Looking forward to Financial Year 2023:

- Stronger headwinds expected over the next 12 months in the residential building sector, with the CPI inflation rate increasing to 7.2% for the September 2022 quarter* and ANZ predicting an -18% decline in house prices vs the late 2021 peak**
- This may impact residential builder work for Hometech and Solatube
- We are already beginning to see delays to social housing orders as new builds are being pushed into 2023
- Repair and replacement work is less impacted by current trends and is expected to continue at current rates



Healthy Homes – The Cylinder Guy

- FY22 was a challenging year for The Cylinder Guy due to lockdowns and supply chain disruption
- Deliver increased value to the home owner through our excellent end-to-end service and industry expertise
- Maintain transparent sales process to ensure no surprises
- Website refresh planned for mid-2023







Healthy Homes – Hometech and Solatube

- Steady sales in FY22 with development in social housing programmes, offset by disruption from lockdowns
- Add value to customer base through supply and install of high quality ventilation and daylighting solutions
- New product development
- Website refresh planned for mid-2023







General Manager Healthy Living Presentation

Katie Ludman





Healthy Living overview

Looking forward to Financial Year 2023:

- Acquisition of Natural Solutions
- Some headwinds as we come out of an inflated period of online buying and move into a recessionary environment
- Supply chain logistics continue to impact our business
- We have a full pipeline of targeted activity ahead to address our known challenges, and to drive as much value as possible for our customers, people and shareholders alike.





Looking forward – Just Water

- Website refresh planned for April 2023
- Expanding advertising reach through a series of targeted campaigns, for both home and business customer segments
- Continue to focus on customer retention by delivering excellent experiences throughout the customer journey

















Looking forward— About Health and Intenza

- Focus on ramping up digital marketing activity across all channels
- Revisiting our brand positioning and look/feel to attract different segments and ensure a more 'premium' customer experience
- Exploring affiliates and resellers for broader customer reach
- Exploring retail partnership opportunities

about health

Just Water.

New product development



MERBAL IGNÍTE

NaturalSolutions



