# MAINFREIGHT LIMITED

### INVESTOR DAY, NORTHLAKE, TEXAS, USA

7 October 2024

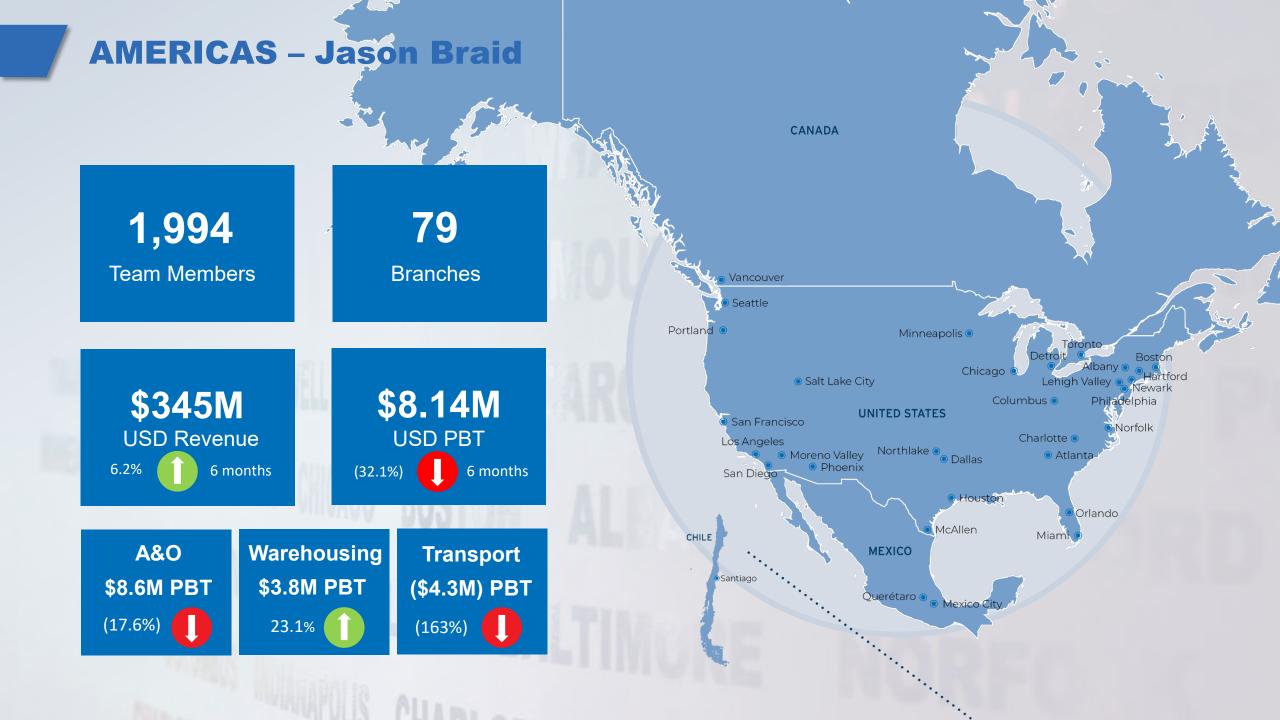


### Agenda

8.30 am	Welcome at Northlake and travel to cross-dock by bus			
9.30 am	Travel back to Northlake			
9.45 am	Coffee break and tour of Nor	Coffee break and tour of Northlake Warehouse		
10.30 am	Americas Jason Braid			
10.45 am	Europe	Ben Fitts		
11.00 am	Australia	Rodd Morgan		
11.15 am	Asia	Cary Chung		
11.30 pm	New Zealand	Carl George		
11.45 pm	Technology	John Eshuis		
12.00 pm	People	Martin Devereux		
12.15 pm	Sustainability & Financial	Graeme Illing		
12.30 pm	Group Summary / Q&A	Don Braid		



Wrap up and travel to Texas BBQ for lunch



### **AMERICAS – Current Trading / Outlook**

#### General

- A stronger start to the second half of calendar year
- Volumes and shipment count across all divisions are up
- We are selling into a growing network Transport & Warehousing (utilization)
- New customer gains bringing opportunities for margin improvement

#### Transport

- +85% of all freight now picked up and delivered on a Mainfreight truck
- Profit improvements differ by branch a few branches impacting overall result
- Gaining customers on the back of quality (having a network is assisting)
- Customer growth brings better utilised road linehauls and margin improvement

#### Air & Ocean

- Freight rates up on Asia to USA trade lane, as are volumes
- A better mix and depth of customers + trade lane diversification
- Well positioned to help customers with disruption from USA Port strike

#### Warehousing

- Some capacity available in Newark & Northlake
- Focused on quality, the right customers and margin improvement
- E-commerce activity from the wrong customers has impacted efficiency

#### CaroTrans

- Low FCL export freight rates has been challenging for LCL volume growth
- CaroTrans China development is bringing results
- Room to improve utilization levels in export consolidations





### **AMERICAS – Property and Network Development**

- December 2024 Completion of Newark Warehouse Expansion (Additional 13k sq meters)
- December 2024 Completion of Haslet, TX Transport Cross-Dock
- April 2025 Completion of Chicago, IL Transport Cross-Dock
- Early 2025 New Air & Ocean Branch in Milwaukee, WI
- Early 2025 New Air & Ocean Branch in Rochester, NY (Upstate NY)



Chicago Transport Cross-dock

74 Dock doors 47k square feet (530ft long x 70ft wide)



#### Los Angeles Airfreight facility

5 Chillers totalling 20k square feet Dry Freight space totalling 20k square feet

### **AMERICAS – Key Initiatives / Opportunities and Challenges**

#### Transport

- We are competing and winning customers from the larger LTL players
- A branch & linehaul network was first needed to compete on quality
- Sales opportunities are endless its about winning the right freight
- New cross-docks will bring efficiency gains (long term)
- Profit improvements will take time some branches starting to improve

#### Air & Ocean

- Airfreight sales and consolidation focused (dry freight)
- Improving utilisation levels within our ocean consolidations (+90% of all our LCL freight)
- Building on our growth of perishable customers
- Canada, Mexico and Chile growth needed (Air & Ocean)
- Pick-ups and deliveries with Mainfreight (LTL & Port Drayage)

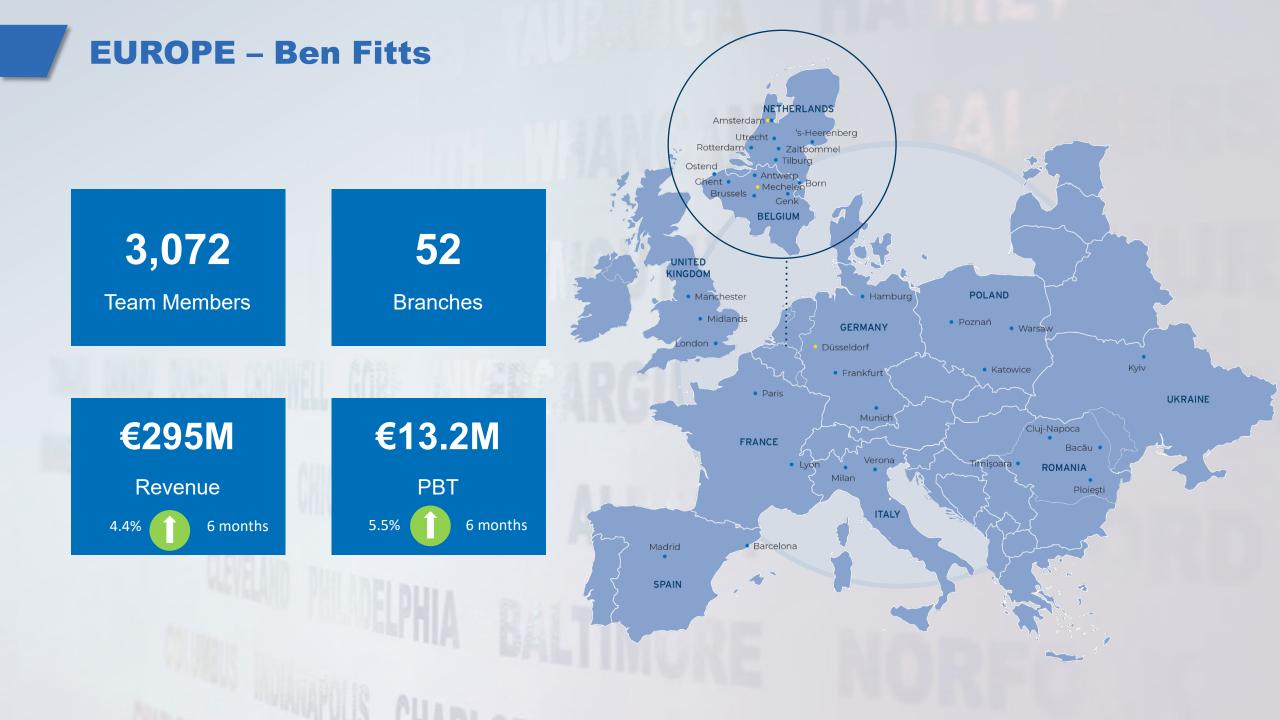
#### Warehousing

- Focused on growth within current branches improving profitability (eg Very Narrow Aisle Racking)
- Stronger approach to customers using our Transport and Air & Ocean networks
- Newark warehouse has doubled in size beverage focused
- Pleasing momentum in the beverage vertical (building a reputation)

#### CaroTrans

- Opportunity for margin improvement in export consolidations through improved utilisation
- Agent network development will assist in customer growth
- Quality focused more direct import & export consolidations





### **EUROPE – Current Trading / Outlook**

#### General

- Ample opportunity for growth despite a challenging economic climate
- Transport and Air & Ocean ahead YTD, Warehousing trailing
- Sales culture is developing, increased activity and growing customer opportunity pipelines.

#### Transport

- Tonnage slightly up on last year
- New Transport Management System driving efficiency gains
- New customer commitments between now and year end give confidence in Belgium and Netherlands
- Supply chain gains driving growth in Romania. Poland and France are challenging we are committed and optimistic

#### **A&O**

- Revenue growth reflects Asia-Europe ocean rate spike and volume growth
- Focus on 1MF utilization is driving margin improvement
- Recent gains a result of long-term relationship building, strategic pricing and regional cross selling.

#### Warehousing

- 35,000sqm of capacity added in Romania and the Netherlands
- Constant evaluation of customer profitability and contribution to supply chain
- Where opportunity comes to replace customers, we evaluate
- Sales pipeline strong with several decisions pending









### **EUROPE – Property and Network Development**



's-Heerenberg Transport, Netherlands

15,000m2 Cross-Dock est. 2026



Rotterdam Transport, Netherlands

7,500m2 Cross-Dock 2024 EU Property planned Capex

**2024-2025** €3.7M



Utrecht Warehousing, Netherlands

20,000m2 Warehouse 6th Dutch Warehouse (total NL footprint 208,000 sqm) 2024



Ploiești Warehousing, Romania

10,000m2 Warehouse extension (food and beverage) 2024 Romanian footprint: 30,000sqm (+10,000sqm additional land available) **2025-2026** €21M

### **EUROPE – Key Initiatives / Opportunities and Challenges**

#### Transport

- Network intensification driving growth in Belgium & Netherlands
- Leveraging network freight opportunities e.g. Port Ops, UK local, LCL ocean
- Growth in Poland, Romania, France taking time but key to our strategy

#### Air & Ocean

- Network intensification to continue once new branches in Italy, Spain, Netherlands & Germany find improvement. Romania likely next.
- Long term relationship building starting to deliver new business wins.
- Efficiency improving with capacity to do more without increasing team numbers

#### Warehousing

- Capacity in the network, converting current opportunities that fit profile and adds value to network
- Increased sales presence to ensure defense of existing <u>and</u> pursuit of new customers
- ROR targets are achievable where customer mix is right
- Automation evaluated case by case e.g. robotic stocktaking

#### Challenges

- Mainfreight culture taking time to engrain in some markets due to language and cultural differences. Making progress
- Varying levels of brand awareness. Leveraging existing network relationships to open doors and build presence in Poland, Romania & France
- Land acquisition in 's-Heerenberg, electricity grid congestion

### Australia – Rodd Morgan



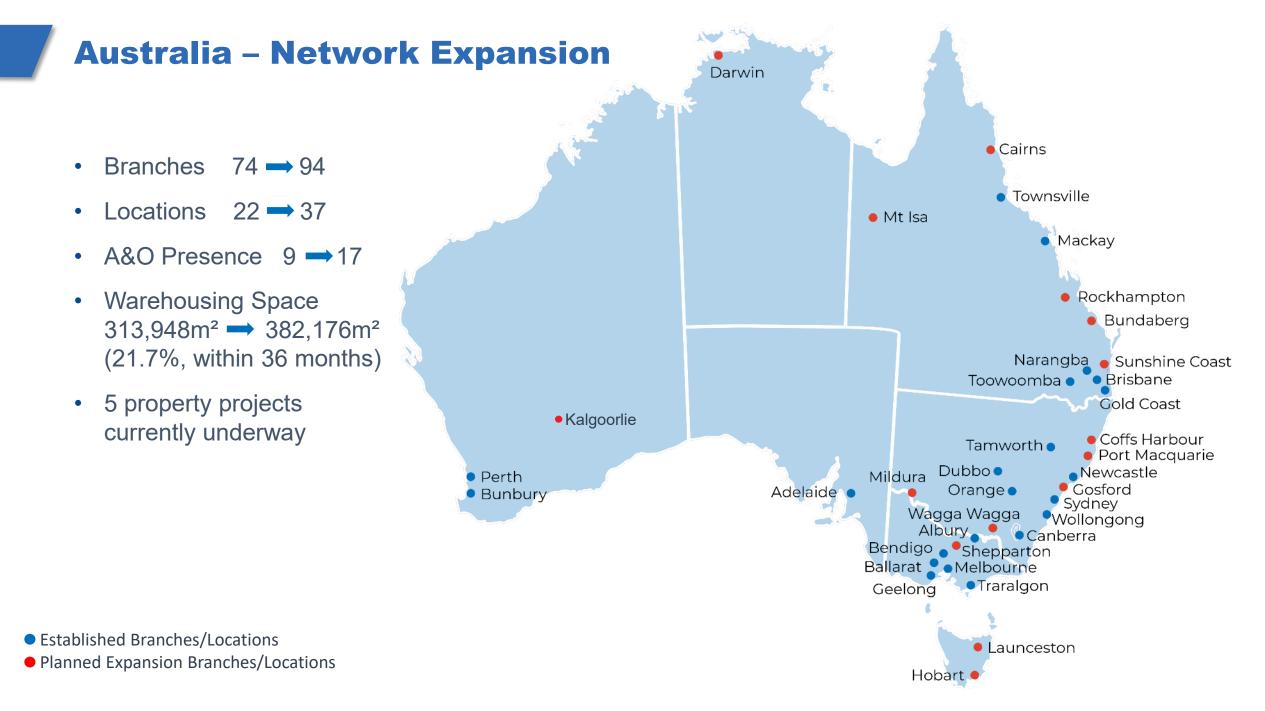
### **Australia – Current Trading / Outlook**

- Steady customer mix assisting, still plenty of growth potential
- Resilient economy but still challenging
- Existing customer downtrading offset by new customer gains
- Managing overhead costs well. Margins holding despite competition except in Air & Ocean
- Warehousing is underperforming
- Effective sales team fully mobilised in the market focussing on "First Time New Business" call rates. Good pipeline of customers
- Strong reputation for quality in key industries construction, medical/healthcare, food (incl perishables), beverages (wine, liquor), chemicals, retail & agriculture
- Opportunities continue in perishable, mining & energy segments









### Australia – Property & Network Development – In Progress



Willawong

12,500m2 Transport Depot. 37 rear load docks. 92% more trucks, only 30% bigger building V Larapinta



Brisbane (North)

7,100m2 Transport Depot Rear load – 14 docks





5,460m2 Specialised Air Facility 260m2 Freezer, 750m2 Chiller, 1,870m2 Ante Room

#### Planned Capex

#### 2024/2025

- \$27.3M balance of Willawong land purchase completed
- \$12.3M Willawong
   construction cost to come
- \$3M in fit-out for pre-lease projects
- Total of \$42.6M

#### 2025/2026

- \$39.5M Willawong construction + fit-out cost
- \$2.9M in fit-out for prelease projects
- Total of \$42.4M

### **Australia – Property & Network Development - Completed**



Sydney (Moorebank)

56,200m2 Warehouse 3,330m2 DG, 24,700m2 Temp Control



Perth (Kenwick)

22,400m2 Warehouse 888m2 Temp Control



Gold Coast

6,700m2 Transport Depot



Brisbane

2,000m2 Specialised Air Facility 460m2 Chiller, 613m2 Ante Room, 63m2 Freezer



Adelaide

9,000m2 Warehouse 500m2 Temp Control, 353m2 DG Storage



Adelaide

19,400m2 Transport Depot Rear Load – 6 Docks



Melbourne (Dandenong South)

56,900m2 Transport & Warehouse Rear Load – 12 Docks 19,740m2 Temp Control, 3,580m2 Coolroom 4,010m2 DG Bunkers

### Australia – Key Initiatives/Opportunities & Challenges

#### Air & Ocean

- Margins under pressure
- FCL import volumes have softened since June due to Red Sea delays & Singapore port congestion
- Seeing good growth in export air perishable product
- Are using our relationships with seafreight carriers to offer schedule & space reliability (value)
- Growth opportunity from our network & market penetration in our Americas, Europe & NZ trade lanes
- Our domestic network intensity is helping increase our regional A&O growth exports/imports







### Australia – Key Initiatives/Opportunities & Challenges

#### Warehousing

- Profit improvements recently of \$36M, with 40 new customers onboarded since April moving utilisation from 65% to 85% by November
- Have absorbed lease tails of \$1.8M and new building rent increases of \$4.3M
- Larger buildings, close to or on rail intermodals. More efficient inbound from Port to Warehouse. Bigger volumes help load direct outbound linehaul within Mainfreight network
- Better productivity & quality from Autonomous Mobile Robots & sortation technologies at Moorebank – Seeing 40 to 55% less time taken on inbound processes – more with less.

#### Transport

- Regional branches. Finding growth & profitability is difficult at times
- Evolving technologies assisting quality
- More efficient buildings coming online with rear loading & four-sided docks. 17% of linehaul is now rear loaded moving to 30% within 12 months. Willawong (Brisbane) allows for 32% more trucks per SQM of building space than the Larapinta Brisbane site
- "A" Double linehaul units running Mel/Syd 41% more pallet spaces than "B" Doubles

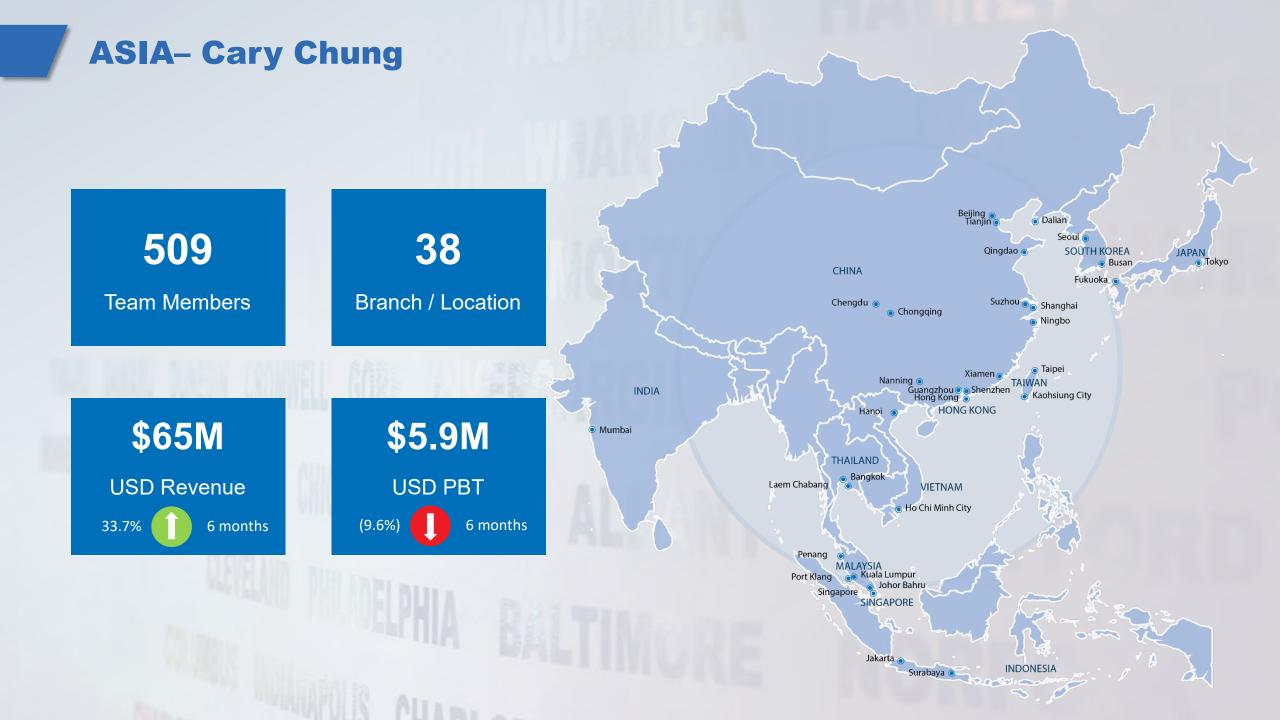






### Australia – Moorebank Video





## **ASIA – Current Trading / Outlook**

#### General

- Trading to end of September continues to provide volume growth. With our ocean Full Container Load increasing for both export and imports
- Airfreight volumes increasing as we head towards peak season
- Margin improvements are needed

### **A&O**

- The synergy of Intra-Asia business development within Asia branches has been well built with good volume growth
- More new opportunities are anticipated as we intensify our network
- India development providing long-term confidence for this market/tradelane

#### Warehousing

- Presence in key locations: Hong Kong, Shenzhen, Shanghai, Singapore, Malaysia, and Thailand
- Current warehouse space utilization across Asia is at 60 70%
- Targeting to improve warehouse utilization
- Greater sales efforts are required to improve size and development of our Warehousing footprint across Asia









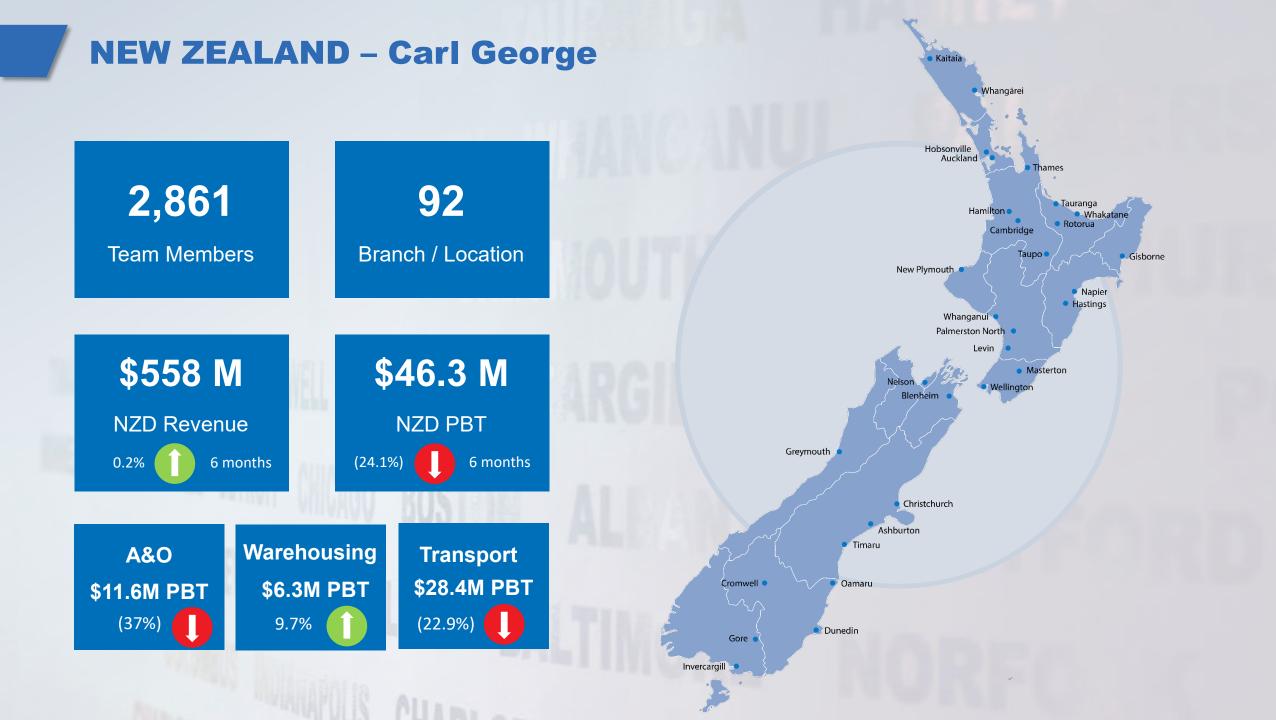
### **ASIA – Key Initiatives / Opportunities and Challenges**

#### Challenges

- Uncertainties of the international transportation impacted by Red Sea situation and US East Coast Port Disruption
- Margin opportunities
- Manufacturing leaving Mainland China offset by our locations in S.E.Asia

#### **Opportunities**

- Potentially more airfreight demand towards the end of the year due to the ocean impacts to/from EU & US
- Existing customers with opportunities for Intra-Asia trade
- Focus on gaining new customers and building brand presence in the local market. Focus on the right verticals – F&B, FMCG, Medical/Pharma, Hitech
- Further develop relationships with current group customers our "Sales Brick"
- Leverage Air & Ocean, Warehousing to offer complete supply chain solutions, supporting broader and stronger business development
- Developing genuine airfreight within network. Some perishable opportunities
- Higher manufacturing and exporting demands in Southeast Asia countries
- Intra-Asia business growth



### **NEW ZEALAND – Current Trading / Outlook**

### General

 Trading through to the end of September has been reflective of the challenging economic environment, however we continue to grow market share. The Warehousing division is trading ahead YTD, Air & Ocean and Transport trail behind YTD

### Transport

 Tonnages improving in a very competitive environment and imbalanced freight flows impacting margins. Significant new building overhead increase \$4.8M YTD August. Strong sales pipelines combined with a customer retention strategy. Positive improvements in quality and service levels YTD

### **A&O**

• Revenues impacted by global shipping rate levels and volume fluctuations. Very competitive environment impacting margins. Focus on customer retention with strong sales pipelines and continued development of higher margin yielding products

#### Warehousing

 High utilization across most Warehouses. Improvements in quality and stock accuracy levels. Significant new business pipelines, with additional new capacity coming on-line late 2024 in the consumer goods vertical, and Dangerous Goods sector first Quarter 2025. Additional property cost of \$2.2M YTD August









### **NEW ZEALAND – Property and Network Development**



**2Home Auckland** 

22,000m2 Cross-Dock/W-H End Loading **Operating** 



Daily Freight Auckland

13,000 Cross-Dock October 2025



Hugo Johnson

18,000m2 Cross-Dock Rail and End loading **Operating** 



9,000 Cross-Dock End Loading October 2025

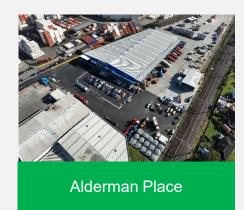


Beach Rd

20,000m2 Specialist DG WH End of 1<sup>st</sup> Qtr. 2025



7,450 Cross-Dock End Loading 1<sup>st</sup> Qtr. 2026



Wharf / Tankers / Container freight station on Rail off Port. **Operating** 



Blenheim

4.000 Cross-Dock.

Pending

NZ Property planned Capex

### **2024-2025** \$93 M

**2025-2026** \$68 M

**2027-2028** \$44 M

### **NEW ZEALAND – Key Initiatives / Opportunities and Challenges**

### Transport

- Continued Network Investment Auckland, Hastings, Nelson, Blenheim, Thames, Palmerston North, Cromwell, Whanganui, Gisborne, New Plymouth
- Implementation of rear loading capability on new builds
- Increased focus on Multi-Modal / Road Rail Bulk wine movements
- Inaugural Chilled Cross-Dock to commence late 2024
   in Palmerston North and increased chilled fleet
- Additional rail capacity completed including off Ports of Auckland / Owens Transport Auckland
- Continued investment of our Home Delivery / Consumer Goods product for MF 2Home with associated Warehousing capability

### Warehousing

- Completion of our first dedicated Consumer Goods Warehouse in Auckland late 2024 alongside our MF 2Home development
- Nearing Completion of a significant Dangerous Goods / Major Hazardous Facility in Auckland first QTR 2025
- New 24,000 M2 / 33,000 pallet Food grade Facility confirmed for early 2026 in Christchurch
- Development of Pick by Weight solution to optimize operational processes
- Greater focus on additional Inbound Mainfreight services conversion of customers – A&O

### **NEW ZEALAND – Key Initiatives / Opportunities and Challenges**

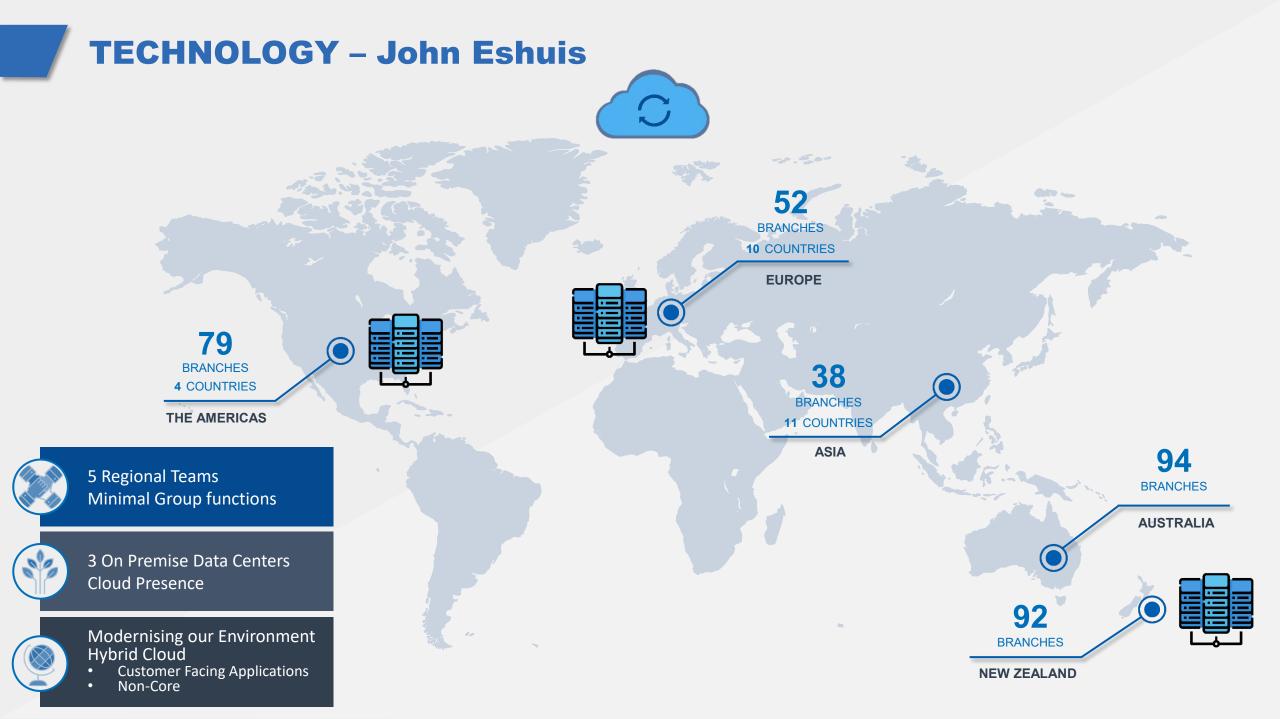
### Air & Ocean

- Continued growth of our Mainfreight to Mainfreight (1MF) consolidated Sea and Air services, targeting 100 Sea and Air destinations by 2026.
- Increased focus on infrastructure / project-based opportunities optimizing our National network and landside capability
- Significant investment in X-Ray screening equipment for Airfreight in Auckland and Christchurch to further improve our customs screening processes
- Continued investment in our Import and Export Perishable product globally
- Ongoing focus on High Volume / Low Value (HVLV) cross-dock services for retail, utilising our extensive landside pick up and delivery networks

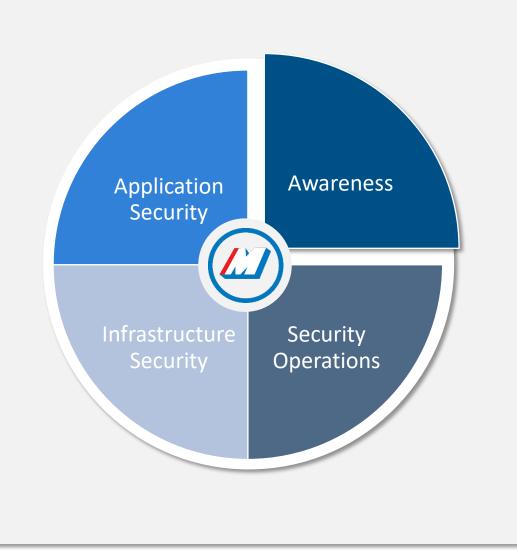


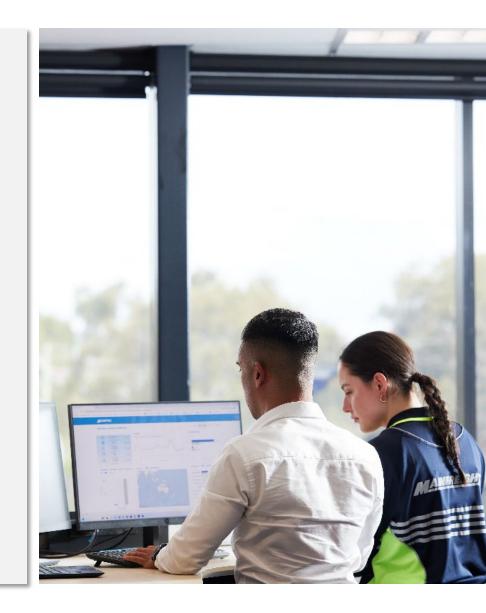
### Challenges

- Trading environment and impact on margins / recovery
- Long term investment in network and facilities and realignment of increased property costs
- Uncertainty with regard Interisland Ferry and Rail connectivity future
- Difficulties in optimizing rail capacity due to current freight flows and pricing models



### **TECHNOLOGY – Cyber Security**



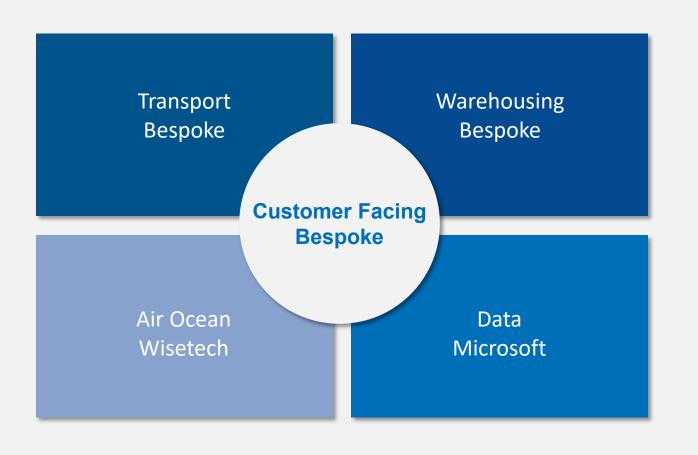


### **TECHNOLOGY** – Infrastructure





### **TECHNOLOGY – Operating Systems**





### **TECHNOLOGY – Looking ahead**





### **PEOPLE – Martin Devereux**

Our culture: Promotion from within and development of international career paths

- · Growth from the 'floor' into roles of genuine responsibility
- Ground up decision making as close to the customer as possible

**Our Team Development:** Programs driving culture, safety and leadership in all regions

- Induction courses
- Easy to Do Business With courses
- Safety courses and well-being forums / initiatives
- Leadership training
- Personal development programs (Outward Bound and the Main Divide)

**Our future team:** Must have potential to be Branch Managers. Need passion, drive, intelligence, a desire to grow and entrepreneurial instincts

- Mainfreight Development Program (Post secondary school or University)
- Decentralised approach to recruitment driven at branch level
- Permanent, career minded people to drive our continued growth

**Our communities:** Long standing relationships with Duffy Books in Homes / Life Education Trust / IDEA Days. A commitment to educate and to assist those less privileged



### **PEOPLE – Martin Devereux**

	Team Numbers as at 31/08/24	THIS YEAR		LAST YEAR	
		Male	Female	Male	Female
New Zealand	2861	77%	23%	76%	24%
Australia	2663	71%	29%	71%	29%
Europe	3072	74%	26%	74%	26%
Americas	1994	65%	35%	59%	41%
Asia	509	37%	63%	38%	62%
Total Group	11099	71%	29%	70%	30%

Of our 337 branches, 75 branches are driven by women. More work to do to increase this number and the number of women in senior roles with P&L responsibilities. September 2024 Outward Bound program saw five females attend alongside nine men. Group Parental Leave program supporting team grow their careers and their families.

### **PEOPLE – Martin Devereux**

Health & Safety – Key focus across all regions at all levels of business

### **Group Notifiable Incidents**

2024 Financial Year: 18 accidents August YTD: 14 accidents

Incidents and events – Measure by branch / by region. Share lessons / learnings internationally

### Safety initiatives:

- Intensive training programs
- Fatigue protection devices (In-cab cameras / Vibration kits AutoSense)
- Pedestrian detection devices and height cameras/sensors handling equipment
- Fleet management of forklifts: data driven insight into driving behaviours
- Safety check-ins: Working from Heights and keeping your brothers and sisters safe



### **SUSTAINABILITY - Graeme Illing – We have made progress**

"Since 2018, we have reduced gross emissions by 10% while doubling the size of our business"



#### We have invested in sustainable infrastructure

- 8.4 MW in solar generation (up 30% in FY24)
- 9.5 MWh in battery storage (up 45% in FY24)
- Rainwater capture and filtration

#### We have lowered the environmental impact of our operations

- 84% of forklifts are now electric (up 4% in FY24)
- 46% of our car fleet is hybrid/electric (up 3% in FY24)
- 33 hybrid and electric trucks in the fleet more on order

### We have brought our partners on our journey with us

Over 500 customers using our Carbon Tracking Platform

### We are meeting our climate risk disclosure requirements

- NZ Climate related disclosure report published
- Work underway on Australian and European disclosures

### **SUSTAINABILITY – We have a clear roadmap ahead**



#### Solar installations to future proof new sites

- Engineering roofs to handle large arrays
- Conduits to distribute new power to DC fleet charging
- Switch boards to support future power needs

### Additional water storage

• Increasing storage at new sites

### **Ongoing fleet electrification**

- End of life forklifts replaced with electric models
- Small fleet transition from ICE to PHEV/Hybrid/Full electric tailored to role requirements
- Two new Drayage electric trucks to be added to the US fleet
- Increased use of HVO (Hydrogenated Vegetable Oil/Biodiesel)

### Exploring new technologies

- Investigating Hydrogen and SAF
- 100% SAF would enable 80% emission reduction

### Customer tenders now specify sustainable delivery solutions

Gaining business as a consequence

### **SUSTAINABILITY – But challenges remain**



#### Legislated reporting requirements add cost to the business

- Regional variation in legislative requirements
- Targeting standardised approach similar to financial reporting

### Global electricity demand is expected to more than double by 2050

- We will be significantly more impacted given the size of our fleet
- A single heavy DC truck charger uses twice the electricity demand of a large freight terminal

## We have limited control – our customers choose how they want their freight moved

- Inform and educate our customers to encourage them to adopt the most sustainable mode
  - Linehaul to Rail delivers a 70% reduction per tkm
  - Linehaul to Coastal delivers a 50-80% reduction per tkm
  - Air to Sea delivers a 95-98% reduction per tkm

## We will continue to focus our effort on delivering tangible solutions

Prioritising continuous improvement

### **TRADING UPDATE – Estimated Revenue**

#### August Actuals plus September "weeklies" (26 weeks of trading 1Apr to 30 Sept)

NZ\$000		THIS YEAR	LAST YEAR	VAR %
New Zealand	NZ\$	557,835	556,911	0.2% 🛧
Australia	AU\$	754,928	632,932	19.3% 🛧
Americas	US\$	345,028	324,828	6.2% 🛧
Europe	EU€	294,569	282,195	4.4% 🛧
Asia	US\$	65,379	48,898	33.7% 🛧
Total	NZ\$	2,554,389	2,355,042	8.5%* 🛧
June Qtr	NZ\$	1,245,957	1,170,713	6.4% 🛧
September Qtr	NZ\$	1,308,429	1,184,329	10.5% 🛧
Total	NZ\$	2,554,389	2,355,042	8.5%* 🛧

\* Excluding FX% over last year 9.1% 
# Intercompany Revenue has been eliminated

### **TRADING UPDATE – Estimated PBT**

#### August Actuals plus September "weeklies" (26 weeks of trading 1Apr to 30 Sept)

NZ\$000		THIS YEAR	LAST YEAR	VAR %
New Zealand	NZ\$	46,378	61,087	-24.1% 🕨
Australia	AU\$	60,804	56,490	7.6 🛧
Americas	US\$	8,140	11,981	-32.1% 🔰
Europe	EU€	13,237	12,545	5.5% 🛧
Asia	US\$	5,929	6,560	-9.6% 🛡
Total	NZ\$	158,540	174,836	-9.3%* 🔸
June Qtr	NZ\$	73,290	83,566	-12.3% 🛡
September Qtr	NZ\$	85,250	91,270	-6.6% 🛡
Total	NZ\$	158,540	174,836	-9.3%* 🕨

\* Excluding FX% over last year -9.2%

### **FINANCIAL OVERVIEW – Estimated trading by division**

August Actuals plus September "weeklies" (26 weeks of trading 1Apr to 30 Sept)

TRANSPORT	Revenue: PBT:	NZ\$ 1,115.5 million NZ\$ 71,910 million	<b>↑</b>	2.6% -2.1%
WAREHOUSING	Revenue: PBT:	NZ\$ 408,238 million NZ\$ 20,427million	<b>↑</b> ↓	3.8% -24.8%
AIR & OCEAN	Revenue: PBT:	NZ\$ 1,030.6million NZ\$ 66,203 million	<b>↑</b>	17.9% -10.8%

### **FINANCIAL OVERVIEW – Capex**

- Net Capex \$94M to end of August. Project Capex for FY25 has reduced by \$22M from \$255M announced in March to \$233M
- Debt Facilities \$499M, undrawn \$302M this is down from \$352M undrawn in March
- Bonus accrual is at normal levels
- Half Year result to 30 September will be released on 13 November 2024



### **OVERVIEW – Half Year Expectations**

evenue:	\$ 2.55 billion
BT:	\$ 158.5 million

◆ 8.5% ◆ -9.3%

A small improvement for the second quarter of trading in this half

• Expect further improvements into the second half of the Financial Year

### Satisfactory sales revenue increases driven by:

- Increased customer gains and volume improvements
- Increasing ocean freight rates

Re

PI

• Strong sales focus continues with opportunities being converted

### **Pleasing Australian performance**

Capital Expenditure and leasehold investments, further improving our network capability and customer solutions

Margins across the network require improvement

US East Coast/Gulf Port issues will create supply chain congestion issues – Yet to understand the impact or opportunity

