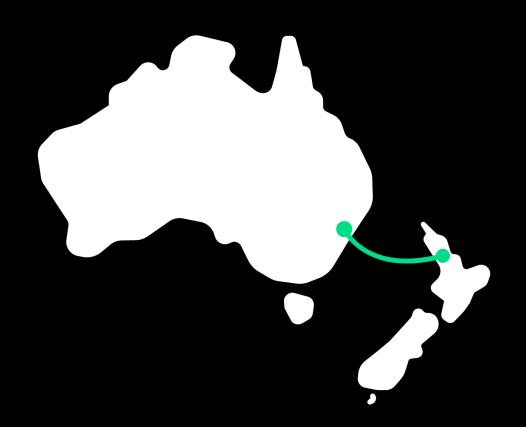


2025 ANNUAL RESULTS

28 MAY 2025



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Non-GAAP measures

This presentation contains references to Non-GAAP measures including EBITDA, normalized EBITDA, normalized profit before taxation, and free cashflow.

Because Smartpay complies with accounting standards, investors know that comparisons can be made with confidence between reported profits and those of other companies. These non-GAAP figures are provided as a supplementary measure for readers to assess Smartpay's performance alongside NZ GAAP reported measures.

Welcome to Smartpay's **Investor Update**

PRESENTED BY:

Marty Pomeroy

Chief Executive Officer and Managing Director

Cherise Barrie

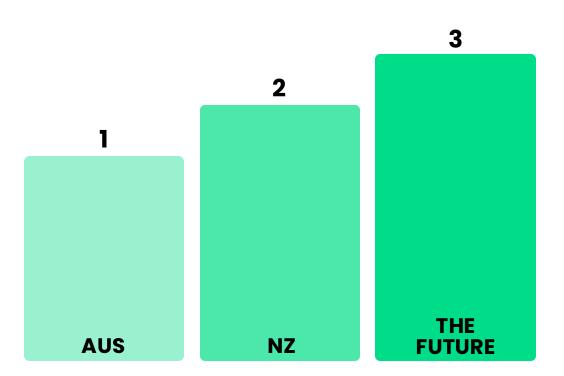
Chief Financial Officer

Aidan Murphy

Chief Business Officer

- 3 Stage Strategic Plan
- Performance and Financial Results
- Progress Against Strategy, Stage 2 and 3
- Appendices

The Network Effect. A Truly Trans-Tasman Payments Provider



STAGE 1

Australia

Continued to grow market share

Expanding Outbound Sales Team and target verticals

Leveraging one-team one-organisation

 Mature the Australian business to have a focus on customer growth and customer retention

Building brand presence and awareness

 Launched the Australian brand and Android solution to continually build on our presence that can be leveraged into other products and the New Zealand opportunity

STAGE 2 - ALIGNING THE TWO

New Zealand

Unlocking New Zealand Acquiring

- Android terminal tested and Certified
- Sales, Settlements and Support personnel recruited
- Customer Pilot Initiated February 2025
- · 7 Day Settlement and Statements completed
- Preparing the business for NZ Regulator outcome and launch

STAGE 3

The Network Effect

- Developed POS / Payments bundle and began customer Pilot in March 2025
- Developed merchant eco-system, first phase offering ready for launch to Australian and New Zealand acquiring merchants Q1 FY26

The Business Drivers

(at 31 March 2025)

Australia

Terminal rental plus transactional revenue

~ \$400 per month



20,500⁺
Transacting Terminals



15,000⁺ Merchants

New Zealand

Terminal Rental

~ \$40 per month



31,000⁺
Terminals in Market



24,500 Merchants

No of Transactions Processed

169m⁺

Terminals in Market

51,000+

Continuing Revenue Growth

\$104.7m

FY24 \$96.5m

Total Transaction Value

\$6.9bn

Smartpay People

231

Strong EBITDA

\$16.6m

\$21.5m Normalised excluding NZ Pre-Investment

FY24 \$21.3m



5 SMARTPAY HOLDINGS LIMITED



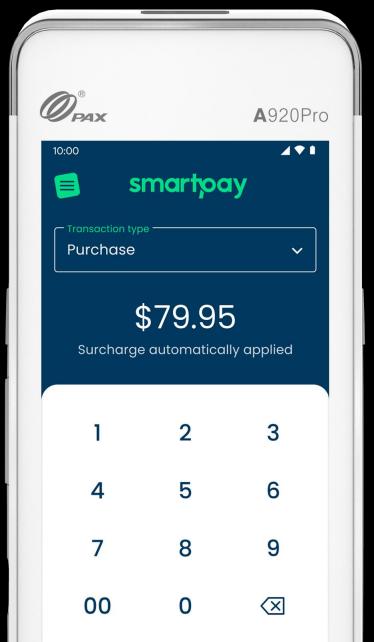


- * numbers have been restated to reflect change in accounting policy for SaaS assets. The restatements in relation to FY21 have not been audited.
- ** normalised excluding New Zealand pre-investment

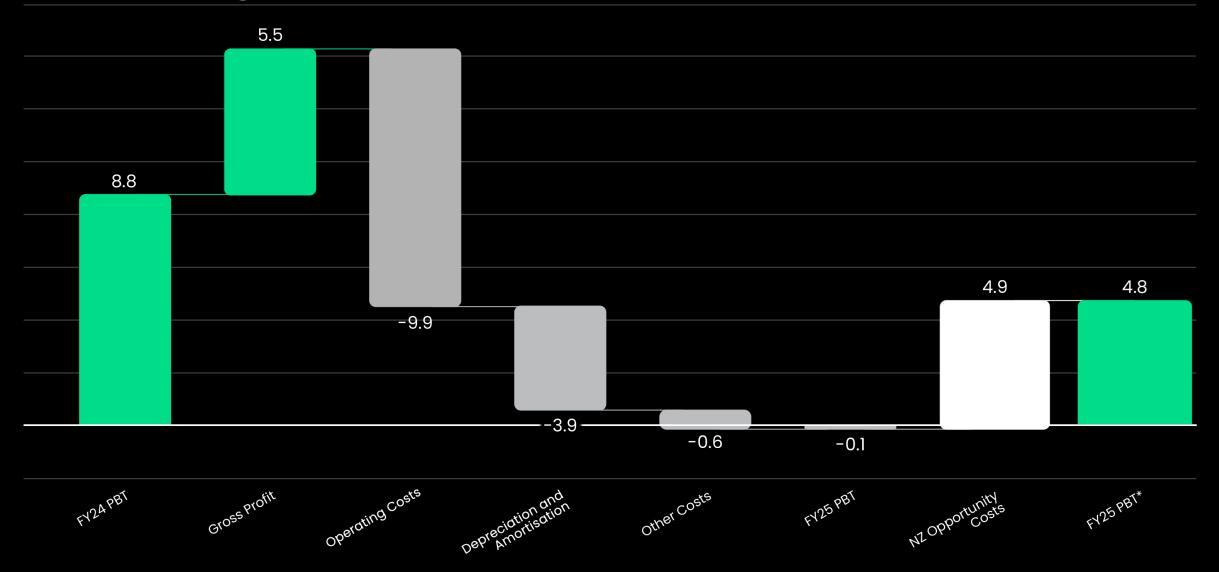


FULL YEAR FINANCIAL RESULTS

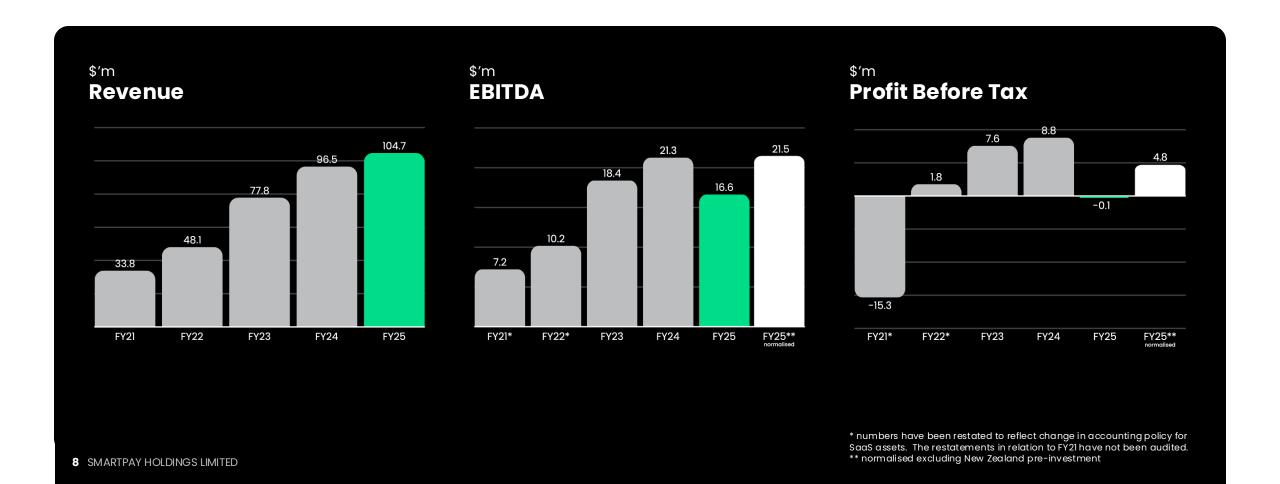
for the year ended 31 March 2025



Investing in Growth



Financial Performance Measures Year on Year

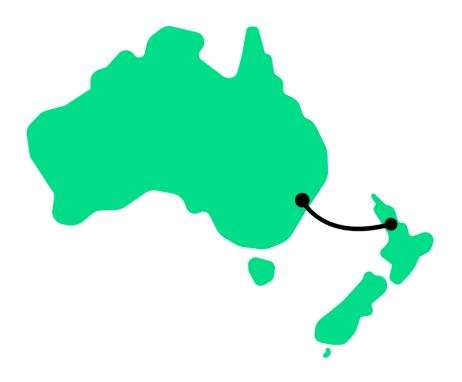




PROGRESS AGAINST STRATEGY

One - Team One - Organisation

Powerful Operating Leverage Potential



Functions Supporting New Zealand and Australia

Chief Executive Office

Finance, Risk & Compliance, **Merchant Settlement**

Chief Business Office

Technology and Engineering

Product and Marketing People and Performance

Customer Help Desk and Merchant Assist

Market Specific Teams

Australian Sales, Onboarding, logistics **New Zealand** Sales and Logistics

Investment in New Zealand Acquiring; Sales, Merchant Onboarding and Settlements

One - Terminal One Technology Platform

Legacy



New Zealand

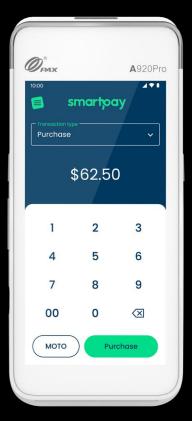
PAX S920 PCI 4.x & 5.x WiFi / GPRS terminal



Australia

PAX D210(e) PCI 4.x & 5.x WiFi / GPRS terminal

New and into the Future



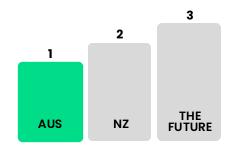
Trans-Tasman Consolidation, **Common Solution**

PAX Android A920 PCI 6.x WiFi / GPRS terminal

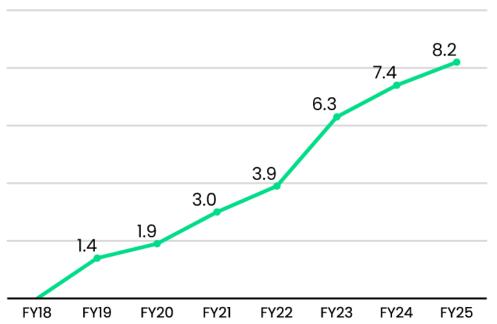
- Cuscal payment application, SPY software version 2.x.x
- NFC, Chip, QR capable
- Full acquiring incl Alipay, WeChat pay
- Fully integrated to over 100 POS



Full Year FY25 Strong Ongoing Execution and Growth in Stage 1.







Acquiring Transactional Revenue

\$85.6m

Total Transaction Value

\$6.9b

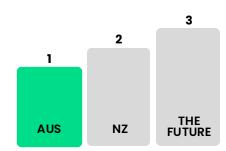
Transacting Terminals

20,500+

Average Revenue per Terminal

\$4,580

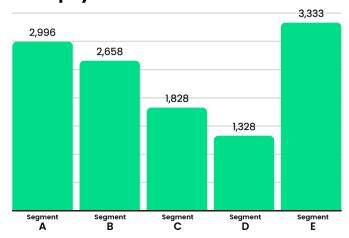
Market Impact and Opportunity Australia



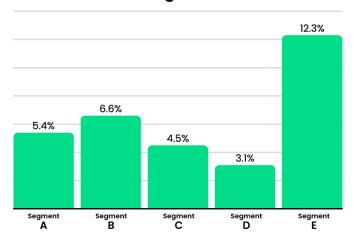
Growth in Merchants YoY



Smartpay Merchant Industries



% Penetration in Segments





Already expressed interest in Trans-Tasman payments provider

- Customer A Segment D 130 stores (AUS) 20 stores (NZ)
- Customer B Segment C 270 stores (AUS) 20 stores (NZ)

New Zealand Acquiring - Pilot Update

Pilot per terminal acquiring revenue circa \$400
 = 10 x legacy terminal revenue @ \$40

UPDATE

Expect to convert large portion of existing fleet of NZ terminals over next 3 years – current NZ Fleet 31,000+terminals

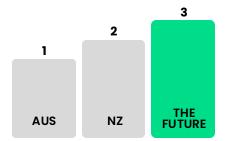
- Current revenue expectation per terminal from pilot above half year estimate (\$380), expected to be slightly lower over longer term view given outcome of Commerce Commission decision
- Pilot GP expected in range 30 40%

NZ Commerce Commission review proposing significant reduction in underlying cost of acceptance further enhances our New Zealand opporunity

- Final decision expected end July 2025, implementation begins December 2025
- Timing Launch of marketing and sales execution to align with Commerce Commission decision / implementation
- Potential to open up new customer acquisition significantly



Delivering Additional Value to trans-Tasman Small and Medium Businesses



The Payments Partner of Choice

Executed strategic 'white-label' agreement with POS partner to provide **complete POS / Payment solution** to Hospitality, Retail and Services industry across Australia and New Zealand – FY26.

 Began selling bundled solution March 2025. White Label to follow in FY26

Executed partnership to deliver next generation merchant ecosystem across Australia and New Zealand – FY26 – a comprehensive small business toolset.

 1st phase to be deployed to Australian and New Zealand acquiring customers late Q1 FY26





APPENDICES

Statement of **Comprehensive Income**

for the year ended 31 March 2025

Smartpay Holdings Limited \ The Annual Report 2025

Income Statement

	Note	2025 \$'000	2024 \$'000
Revenue	5, 6	104,721	96,513
Other income	6	817	28
Operating expenditure	7	(88,697)	(75,224)
Net impairment losses on financial assets		(212)	(51)
EBITDA*		16,629	21,266
Depreciation and amortisation		(14,471)	(10,615)
Foreign exchange adjustments		(339)	(78)
Share performance rights amortisation	27	(795)	(936)
Gain on disposal of right-of-use assets		135	-
Impairment and loss on disposal of property, plant and equipment	7	(594)	(387)
Finance income	7	656	799
Finance costs	7	(1,333)	(1,251)
		(16,741)	(12,468)
Profit / (loss) before taxation		(112)	8,798
Income taxation expense	8	(611)	(392)
Profit / (loss) for the year		(723)	8,406
Earnings per share attributable to the shareholders of the Parent during the year			
Basic and diluted earnings per share (cents)	9	(0.30)	3.53

* EBITDA represents earnings before finance income and finance costs, taxation, depreciation, amortisation, foreign exchange adjustments, share performance rights amortisation, gain on disposal of right-of-use assets and impairment and loss on disposal of property, plant and equipment. The above Income Statement should be read in conjunction with the accompanying notes.

Statement of **Comprehensive Income**

For the year ended 31 March 2025

	Note	2025 \$'000	2024 \$'000
Profit / (loss) for the year		(723)	8,406
Other comprehensive income, net of taxation			
Items that may be reclassified to profit or loss			
Exchange differences on translation of foreign operation	26	152	303
Total other comprehensive income, net of taxation		152	303
Total comprehensive income / (loss) for the year		(571)	8,709



THANK YOU