### 2022 Annual Meeting of Shareholders

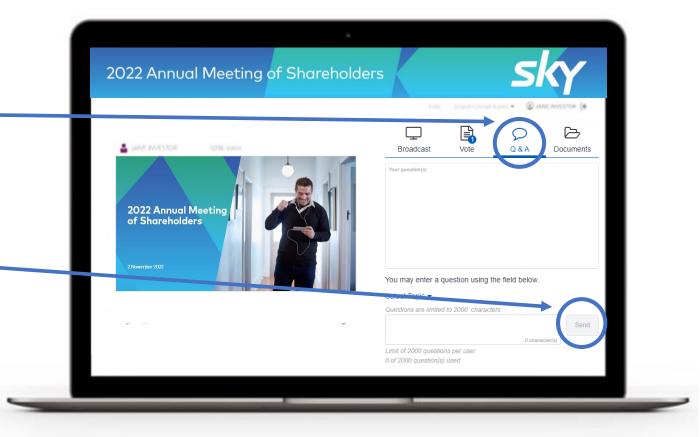
2 November 2022



## Welcome

## Asking a question at the meeting

- Questions may be submitted by selecting the Q&A icon on the right side of the screen
- Type your question in the space provided and then press 'send'. Your question will be submitted immediately
- Help: The same process can be used if you need help at any stage. A Computershare representative will respond to you directly





## Voting at the meeting

- When voting is opened, the resolutions will be accessible by selecting the voting icon
- To vote simply select your voting direction from the options shown on the screen
- Your vote has been cast when the tick appears. To change your vote, select 'Change Your Vote' at any time until the voting closes





## Board and Executives



Philip Bowman Independent Chair



Sophie Moloney Chief Executive Officer



Keith Smith Independent Director



Joan Withers Independent Director



Mike Darcey Independent Director



Geraldine McBride Independent Director



Mark Buckman Independent Director



Tom Gordon Chief Financial Officer



James Bishop Company Secretary







- Chief Executive's Address
- Formal Business resolutions
- General Business shareholder questions



## Chair's Address



## FY2022 at a Glance

**REVENUE** (excl Other Income)

\$736.1m (FY21: \$711.2m)

**NET PROFIT AFTER TAX \$62.2** (FY21: \$44.2m, restated) FREE CASH FLOW<sup>1</sup> \$42.8m (FY21: \$18.6m)

FINAL DIVIDEND 7.3cps (60% of Free Cash Flow<sup>1</sup>)

1. Free Cash Flow is defined as net cash from operating activities, less net cash used in investing activities less payments for lease liability principal and excludes proceeds from sale of Mt Wellington properties and OSB. 60% ratio is based on smoothed cash flow across the year.



## Refreshed dividend policy

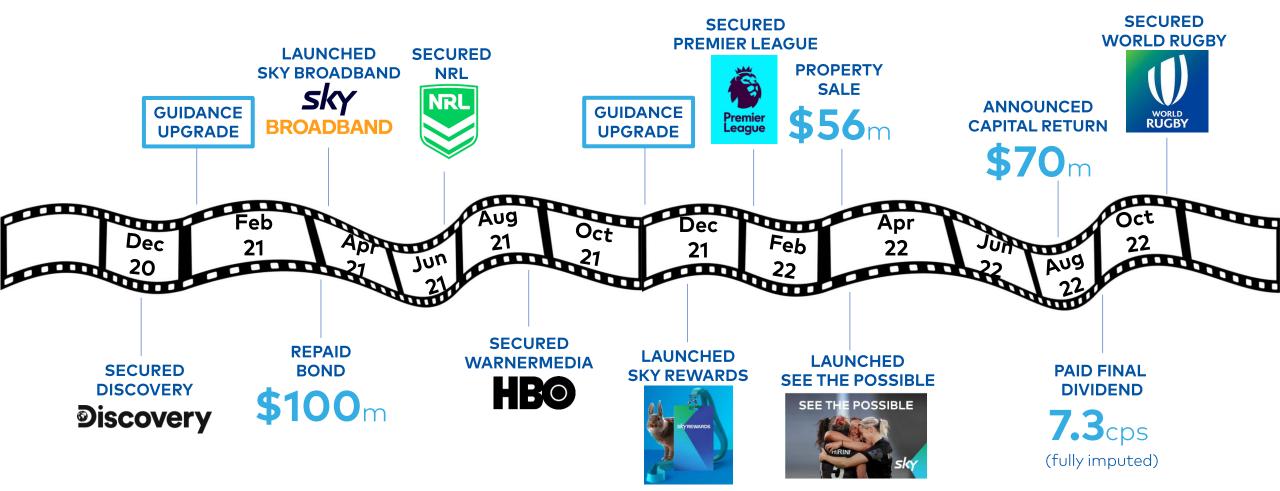
	<b>To distribute between 60% and 90% of Free Cash Flow</b> <sup>1</sup> (excluding one-off items)	
Refreshed	Targeting increased dividend distributions based on growth in free cash flow	
Dividend	Our policy is to pay out the majority of Free Cash Flow, excluding one off items, within the context of market conditions and investment opportunities	
Policy	We will look to pay approximately 40% of the annual dividend by way of an Interim distribution	
	1. Free Cash Flow is defined as net cash from operations, less payments for lease liability principal, less both replacement and growth capex, but excluding one off items such as material acquisitions or disposals of assets.	
What's changed?	<ul> <li>Distribution range increased from 50% - 80%</li> <li>Definition of Free Cash Flow clarified to confirm this is after capex spend (including both replacement and growth assets). One off items defined.</li> </ul>	



## Chief Executive's Address

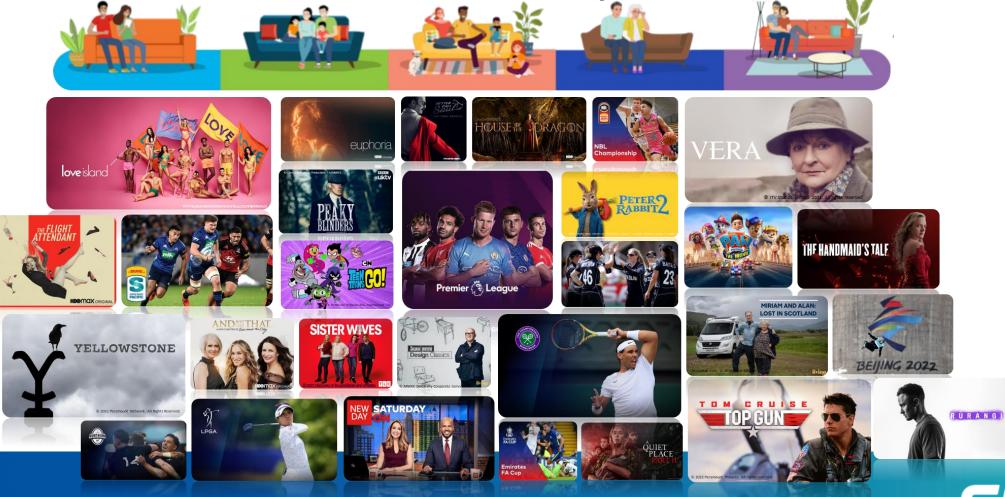


### Recap on progress





# We connect New Zealanders with the sport and entertainment they love ...



### ... in ways that work for them, right across the country





## Our competitive advantage

Understanding what customers value based on rich viewership data Our ability to deliver to all of New Zealand

Our ultimate aggregator 'power of the bundle' content offering

Our significant high ARPU Sky Box customer base

Our multi product and platform play, including free to access options



## FY2022 at a Glance

#### Customer

TOTAL CUSTOMER RELATIONSHIPS

990,761

(FY21: 957,098)

STREAMING CUSTOMER GROWTH<sup>1</sup>

**+11%** YOY (+18% excl. RugbyPass)

#### Financial

**REVENUE** (excl Other Income) **\$736.1** (FY21: \$711.2m) **FREE CASH FLOW**<sup>2</sup> **\$42.8** (FY21: \$18.6m)

**SKY BOX CUSTOMERS 529,521** (FY21: 554,690)

**NET PROFIT AFTER TAX \$62.2**m (FY21: \$44.2m, restated) FINAL DIVIDEND 7.3cps (60% of Free Cash Flow<sup>2</sup>)

1. Comprising of Neon, Sky Sport Now, Retransmission and RugbyPass customers . 2. Free Cash Flow is defined as net cash from operating activities, less net cash used in investing activities less payments for lease liability principal and excludes proceeds from sale of Mt Wellington properties and OSB. 60% ratio is based on smoothed cash flow across the year.



## 3-year targets - how we're tracking

	Sky's Strategy	3 Year Targets (to FY 2024)	Progress
FOCUS	CUSTOMERS	<ul> <li>Stabilise and then grow Sky Box customers</li> <li>Sky Box customer churn 10%</li> <li>Sky Broadband attachment rate of 8% – 13%</li> <li>Grow Neon and Sky Sport Now customers by 10% – 15% CAGR</li> <li>Average tenure for Neon and Sky Sport Now of 12 - 18 months</li> </ul>	On track Ahead On track Ahead Ahead
	CONTENT	<ul> <li>Continue to deliver the content that matters to customers</li> <li>Accessing co-exclusive rights opportunities</li> <li>Neon engagement 80%; Sky Sport Now engagement 75%</li> </ul>	On track On track On track
	CAPABILITY	<ul> <li>Sky Box revenue stabilised<sup>1</sup></li> <li>Streaming revenue growth of 15% – 25% CAGR</li> <li>Grow new business revenues to 10% - 15% of total revenue</li> <li>Revenue growth of \$75m - \$100m+ p.a.<sup>2</sup></li> <li>Programming costs return to be within 45% - 50% of total revenue</li> <li>At least \$10m -\$15m of non-programming operating cost savings p.a.<sup>2,3</sup></li> </ul>	On track Ahead In progress On track In progress Ahead
	CREW	Year on year increases in employee engagement scores	Behind
EDROCK	Rapid and sustained execution and enabling our people to succeed	<ul> <li>New Sky Box in New Zealand homes by mid-year 2022</li> <li>50% - 60% of capex on growth initiatives</li> </ul>	Delayed On track
BEDR	Being efficient, adaptive and profitable business	<ul> <li>Maintain positive free cash flow throughout</li> <li>Depreciation &amp; amortisation reduced by \$20m - \$25m p.a.<sup>2</sup></li> <li>Capex maintained at long term average of 7% - 9% of revenue</li> </ul>	On track Ahead Ahead



## A focus on delivery







## A focus on delivery

Accelerate digital delivery

Accelerate rollout of the new Sky Box

Increase speed to market for products and services Unlock advertising opportunities

> Pursue **digital revenue** opportunities

Invest in **ad tech** 



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Invest in **ad tech** 

Build out capability

Enhance data strategy to deliver **deeper actionable insights** 

Partner for experience and expertise



### Programming cost discipline \$17m permanent savings delivered in FY22 with additional savings planned

	Phase #1 Delivered	Phase #2 Initiatives
Programming Costs	content that customers' value	<ul> <li>Continue to leverage customer data to ensure improved ROI from content spending including</li> </ul>
COSLS	<ul> <li>Ensured a consistent approach to production choices aligned to content categories</li> </ul>	opportunities to consider non-exclusivity or co- exclusivity
		<ul> <li>Continued innovation in production methods to reduce cost of delivery</li> </ul>
		<ul> <li>Target programming costs as a percentage of revenue to drop back below 50%</li> </ul>



## Further cost reduction ahead

\$12m permanent non-programming savings in FY22 – more ahead

#### Phase #1 Delivered

### Phase #2 Initiatives

Subscriber acquisitions	<ul> <li>Optimised marketing spend to reduce discounting and rationalise sales channels</li> <li>Leveraged owned media to drive effective and efficient sales (e.g. Broadband)</li> </ul>	<ul> <li>Leverage new box roll-out to increase mix of self- installs</li> <li>Improved acquisition profile leading to reduced credit loss</li> <li>Optimise agency model</li> </ul>
3 <sup>rd</sup> party optimisation	<ul> <li>Partnered with reputable 3rd parties to deliver improved outcomes in 3PL, Care and IT</li> <li>Streamlined vendors for workflow and cost efficiency</li> </ul>	<ul> <li>Expand opportunities to partner with experts to access talent, best practice and economies of scale</li> <li>Increase procurement discipline - consolidation to fewer bigger partners</li> </ul>
Process efficiency	<ul> <li>Leveraged learning through Covid to reduce non-essential discretionary costs</li> </ul>	<ul> <li>Review end to end costs of each activity to assess optimum ongoing model</li> <li>Automation of repeatable activity</li> <li>Enhance business planning and prioritisation to streamline accountabilities and ways of working</li> </ul>
Working capital & capex	<ul> <li>Reduced Optus satellite costs</li> <li>Consolidated digital platforms to reduce ongoing operating cost</li> </ul>	<ul> <li>New box roll out to support reduced install, maintenance and repair costs</li> <li>Long term capex intensity to be within 6%-8% of revenue</li> </ul>



## Outlook and Guidance

Remain on-track despite delay in positive impact from Sky Box and Sky Pod launch; Dividend guidance increased

- Customer relationship growth expected to continue through growth in Neon, Sky Sport Now and Broadband and stabilisation of Sky Box
- FY23 revenue growth expected through customer acquisition, recovery in Commercial and expanded opportunities in Advertising
- Firm focus on costs remains. FY23 will include some step up in rights partly offset by FY22 permanent opex cost out and next phase of cost reduction measures
- Higher Capex through FY23 and FY24 as we roll out new boxes before reducing thereafter
- Dividend Guidance increased to \$18m-\$24m (from \$17m-\$23m) following policy change

<b>\$</b> m	FY23 guidance <sup>1</sup>	
Revenue	\$750 - 770m	
EBITDA	\$150 - 170m	
NPAT	\$50 - 60m	
Capex	\$60 - 75m	
Dividend	\$18m - \$24m	



# Supporting our people to do their best work

- Recognise the importance of attracting and retaining talented Sky crew
- Encouraging a flexible, hybrid 'anywhere works' approach to create options that work for our crew
- Refreshed workspaces providing an environment that encourages and facilitates collaboration





### Playing our part for New Zealanders Committed to making a positive contribution

- Sky understands the need to reflect the people and cultures we represent by supporting and promoting diversity
- Sky and its customers contribute to supporting New Zealand's creative and sporting sectors
- Sky for Good is about using our platform, people and presence in the community
- Sky is committed to minimising impact on the environment through the Toitū carbon reduce programme













#### WHAT MATTERS MOST?

### **Our Customers**

#### WHAT DO WE DO?

We connect New Zealanders with the sport and entertainment they love, in ways that work for them, right across the country.



#### THE 'BEDROCK' OF OUR BUSINESS

Rapid and sustained execution to meet or exceed our key results and continue to be a responsible, adaptive and profitable business.

# Shareholder Questions

# Formal Business



## 1. Auditor's remuneration

That the Board be authorised to fix the auditor's remuneration for the ensuing year



## 2. Director Re-election

That **Philip Bowman**, who retires at the Annual Meeting and is eligible for re-election, be re-elected as a director of the Company



## 3. Director Re-election

That **Joan Withers**, who retires at the Annual Meeting and is eligible for re-election, be re-elected as a director of the Company



## 4. Director Re-election

That **Mark Buckman**, who was appointed by the Board on 21 March 2022 and retires at the Annual Meeting, be re-elected as a director of the Company



## 5. Capital Return

That the scheme of arrangement relating to the return of capital to shareholders, as set out in the explanatory notes accompanying the Notice of Meeting, be and is approved



## General Business

# Thank you!

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